

Child Support Web Portal and Mobile Application Logins are CHANGING!

What's Changing and Why?

Starting late summer, you'll need an OHID and password to log in. An OHID is a single username for multiple Ohio state applications, simplifying login management. Additionally, a new 2-step verification process will enhance security by requiring identity confirmation through two sources (text, phone call, email, etc.).

What Does This Mean for You?

After the change, you'll use your current User ID and password one last time. We'll then guide you to merge your account with an existing OHID or help you create one if needed.

How to Prepare

- **If you have an active OHID:** Ensure 2-step verification is set up with two methods (text, phone call, email, etc.).
- **If you don't have an active OHID:** Visit the OHID login page OHID.Ohio.Gov, create an account, and set up 2-step verification.

Stay tuned for more updates as we approach the go-live date.