

MAKO Medical Covid-19 Testing

Important Information

Updated: May 25, 2023

MAKO Medical would like to firstly thank every person who was on the front lines directly and indirectly during the pandemic. Our hearts go out to all those affected by COVID-19 and those who lost loved ones, friends and colleagues. We all were subjected to long days, sleepless nights, and countless days questioning when the end would come. The sacrifices made by individuals like yourselves saved lives! Again, WE thank you!

As we now transition into this next phase of COVID-19, we want to confirm to everyone that MAKO is here to support all your testing needs. Countless sites have already elected MAKO as their common core lab and utilize our local phlebotomy services, testing for COVID-19 for this population is as easy as any other blood or urine test!

For sites that do not currently use MAKO for our common core work, we are happy to set you up for an outside account for COVID-19 testing. This account will not be linked to ODA/ODH in any way, and this will be a negotiated agreement based on specific needs of the client. As always, please email both Ryan Nibert and Jonathan Tucker to streamline this set up!

The requirements below will remain the same during this new phase of testing. MAKO is happy to talk over any further processes with each of you.

Specimen requirements

- **Two identifiers** must be placed on every collected specimen.
- **First/last name and DOB are required on every specimen tube.**
- Information must be an exact match to the electronic requisition.
- **Please Note: Specimens will be rejected, and testing will not be performed for mismatched information.**
- Mako has validated multiple collection media, including universal transport media, saline and liquid amines.
- All completed electronic requisitions must be placed on the **outside** pocket of the biohazard bag.

Transportation:

- Please visit this link for exact information on shipping specimens to Mako Medical (no Fed Ex operations on Sat/Sun): <https://aging.ohio.gov/static/coronavirus/FedEx-Shipment-Information-Sheet.pdf>

Results

- All positive and negative results will **automatically** be reported to your designated portal. Positives results are not called. Please use this link for viewing results:
https://portal.apollolims.com/CSP/ncmako_prod/apollo.csp

Mako Medical Assistance:

- For any and all questions, please email both jtucker@makomedical.com and r nibert@makomedical.com. They will assist you promptly. **Do not call the lab.** This will only lead to further delay in assistance and confusion.

