

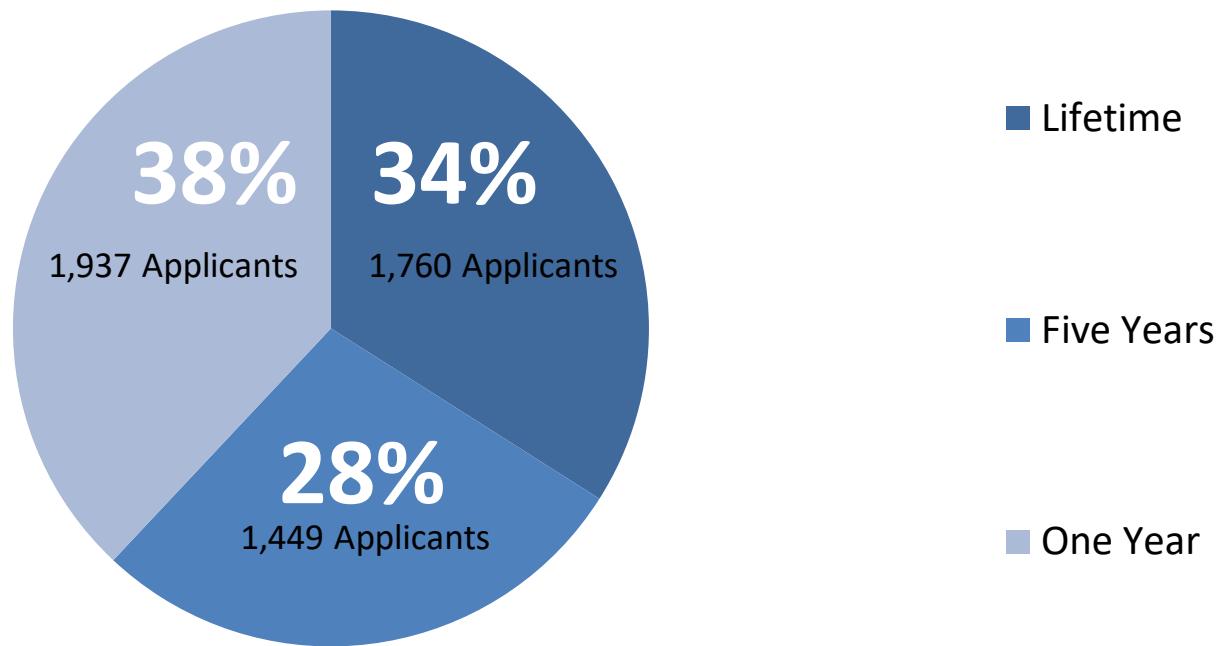
Ohio Voluntary Exclusion Program

As of April 5, 2024, the Ohio VEP has accepted 9,953 applications from 8,440 participants, including residents in 37 states as well as internationally for the voluntary exclusion program.

1,200 participants have enrolled in the program voluntarily more than one time.

There are currently 5,146 active program participants, including 1,596 who have remained enrolled past their expiration date.

Length of Time of Exclusion by Active Participants



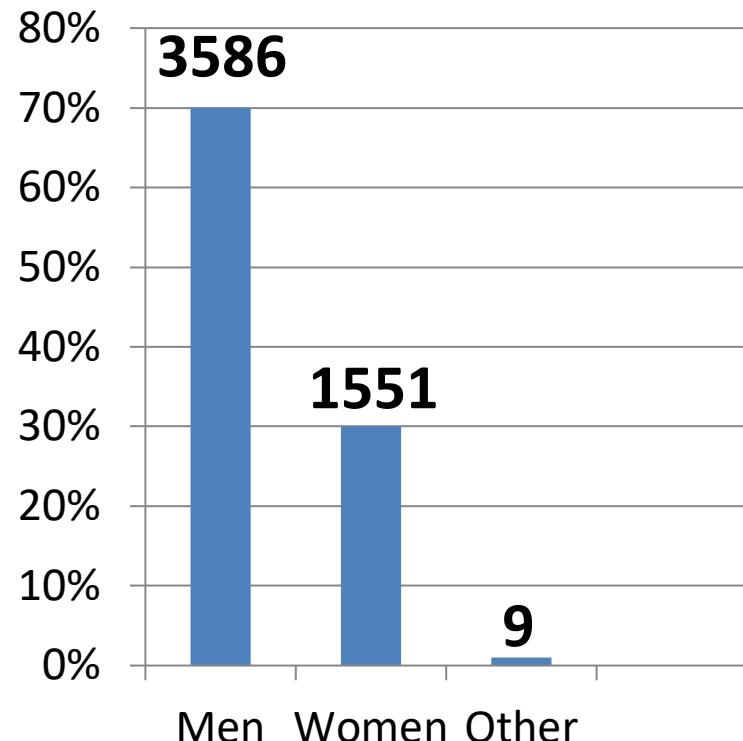
Ohio Voluntary Exclusion Program

Enrollment as of April 5, 2024

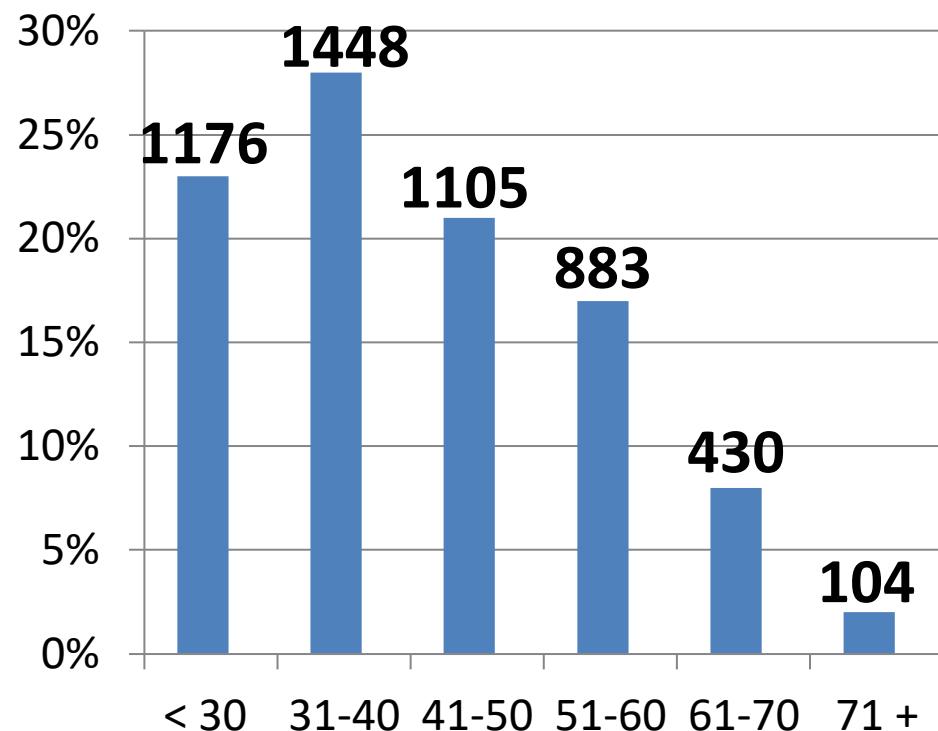
Total number of program enrollees: 8,440

Active enrollees: 5,146

By Gender

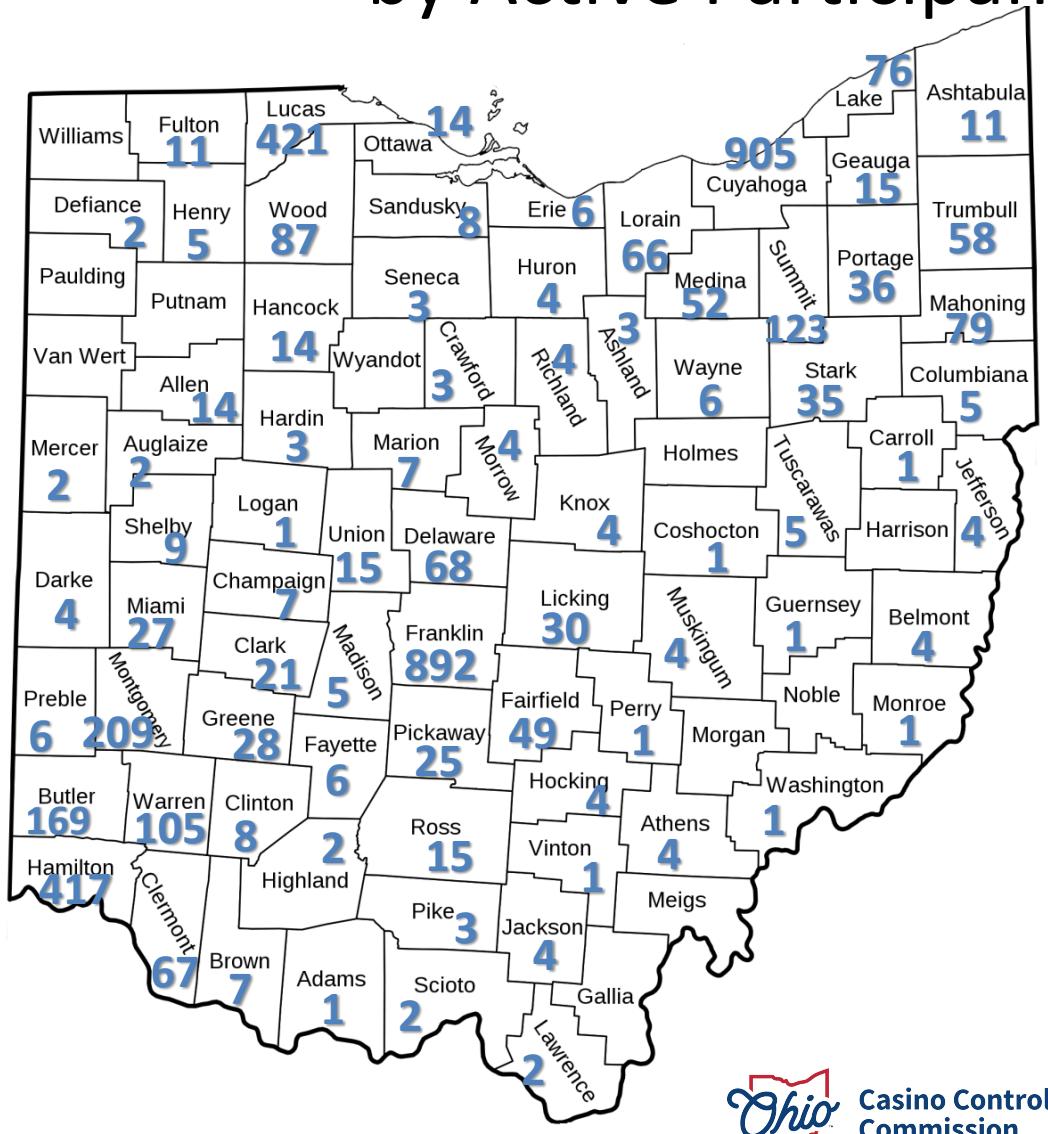


By Age



Ohio Voluntary Exclusion Program – April 2024

by Active Participant Address

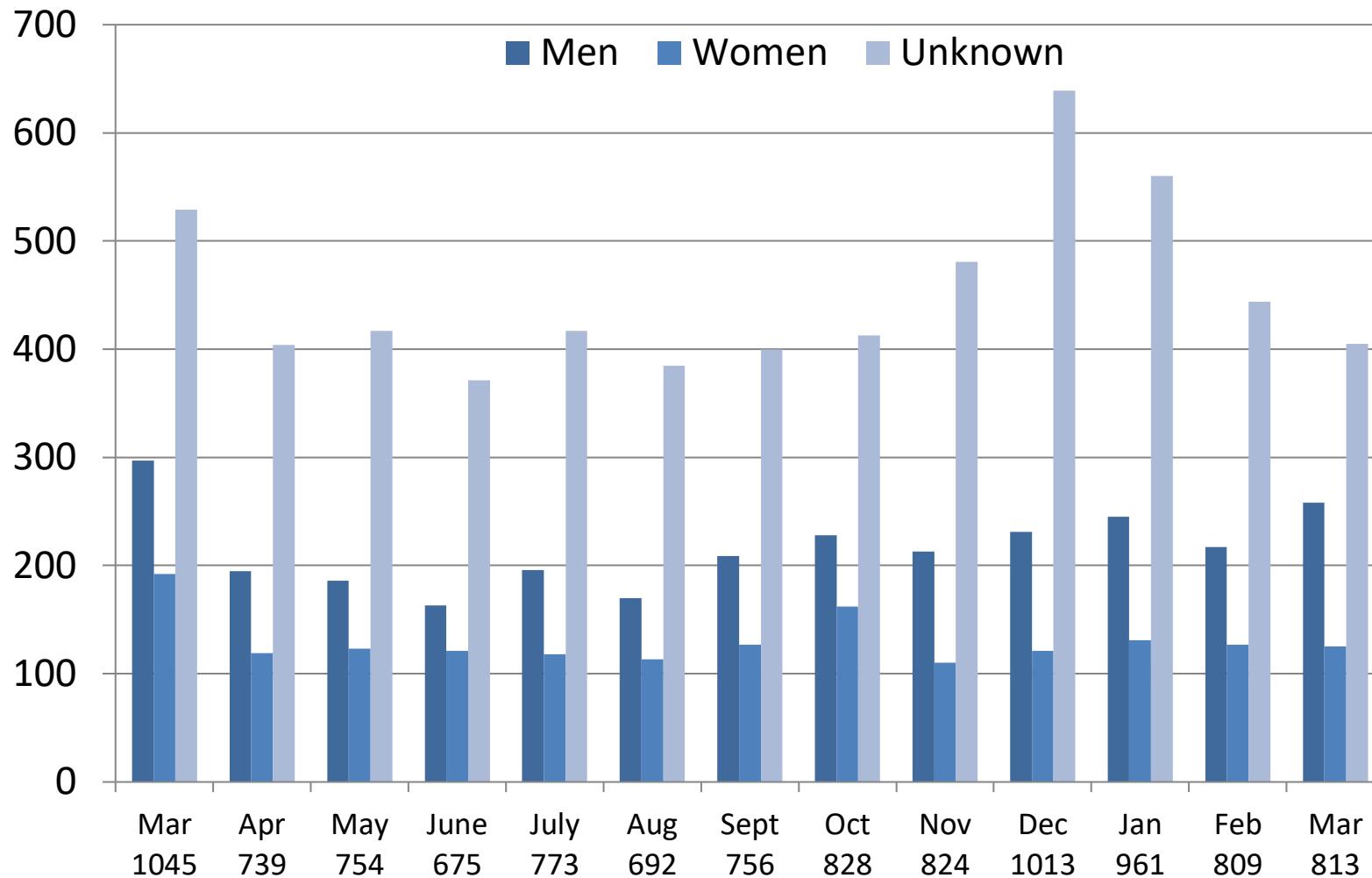


Ohio	4,332
Arizona	1
Arkansas	1
California	5
Connecticut	2
Colorado	1
Florida	9
Georgia	7
Illinois	6
Indiana	89
Iowa	1
Kansas	1
Kentucky	212
Louisiana	2
Maine	1
Maryland	4
Michigan	321
Minnesota	3
Missouri	5
New Jersey	5
New York	20
North Carolina	7
Oklahoma	1
Pennsylvania	63
South Carolina	3
Tennessee	6
Texas	8
Virginia	3
Washington	1
Wisconsin	4
West Virginia	7
Wyoming	1
Province of Ontario, Canada	8
Other	1

Problem Gambling Helpline Calls

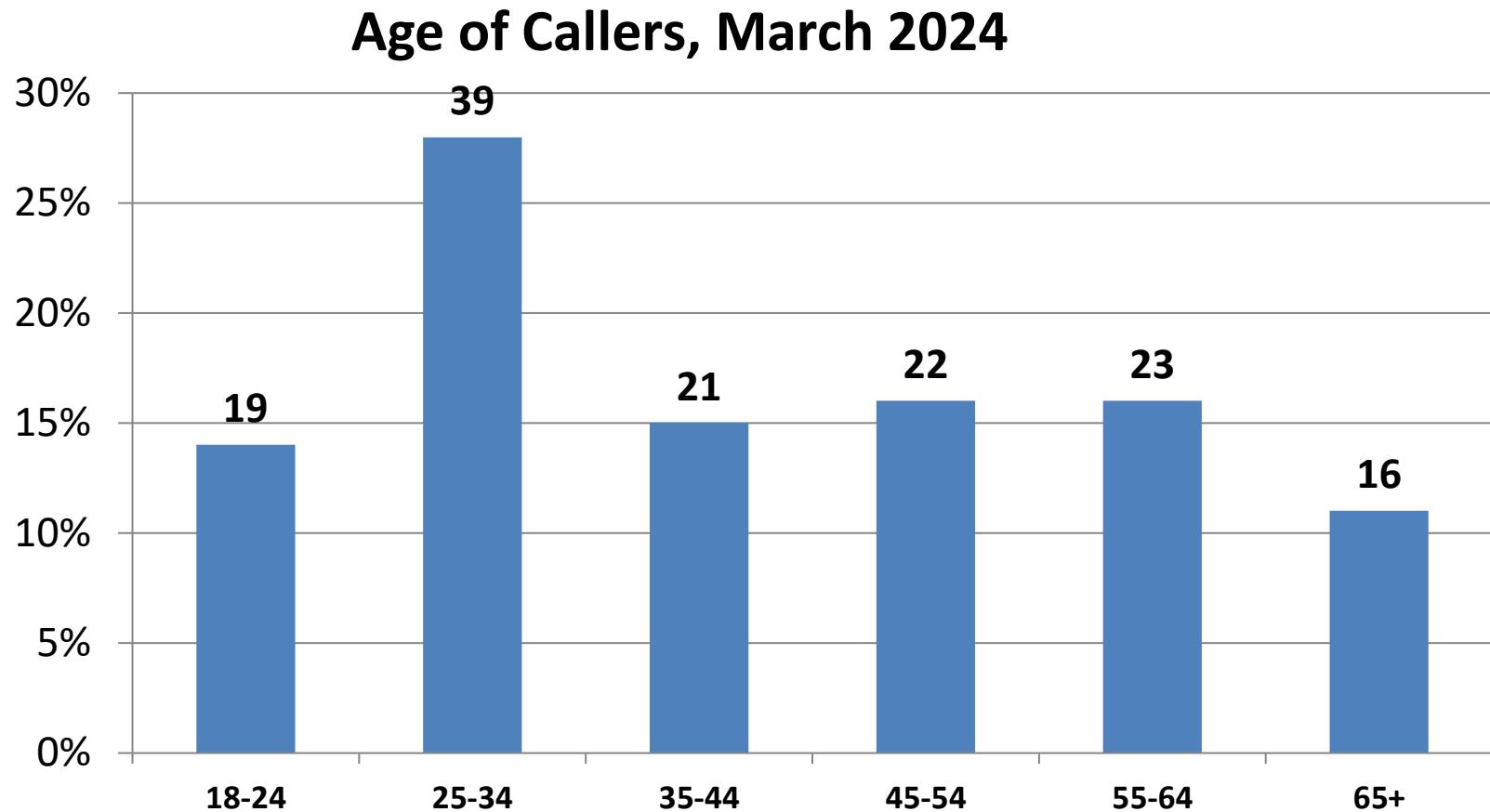
The below chart indicates the number of calls each month from March 2023-March 2024.

The data reflects total number of calls and the gender of the caller.



Problem Gambling Helpline Calls

The below chart indicates the age of callers to the helpline in March 2024.
The data only reflects information from callers where age was determined.

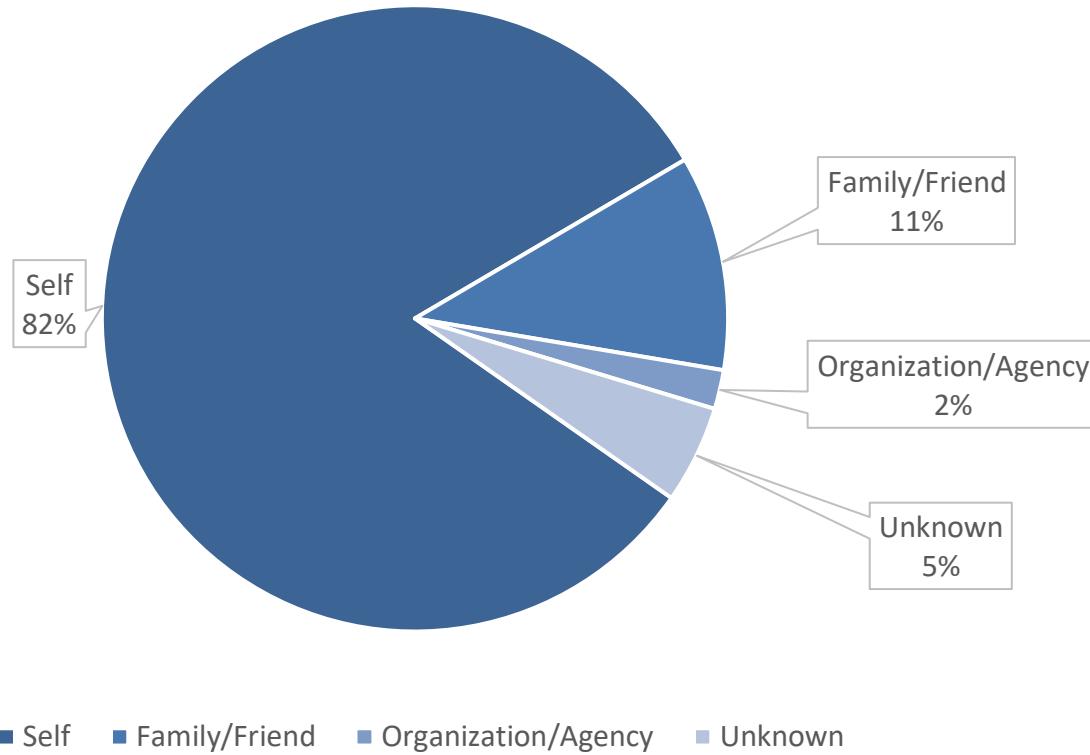


Problem Gambling Helpline Calls

The below chart indicates the relationship of callers to the individual in need of services in March 2024.

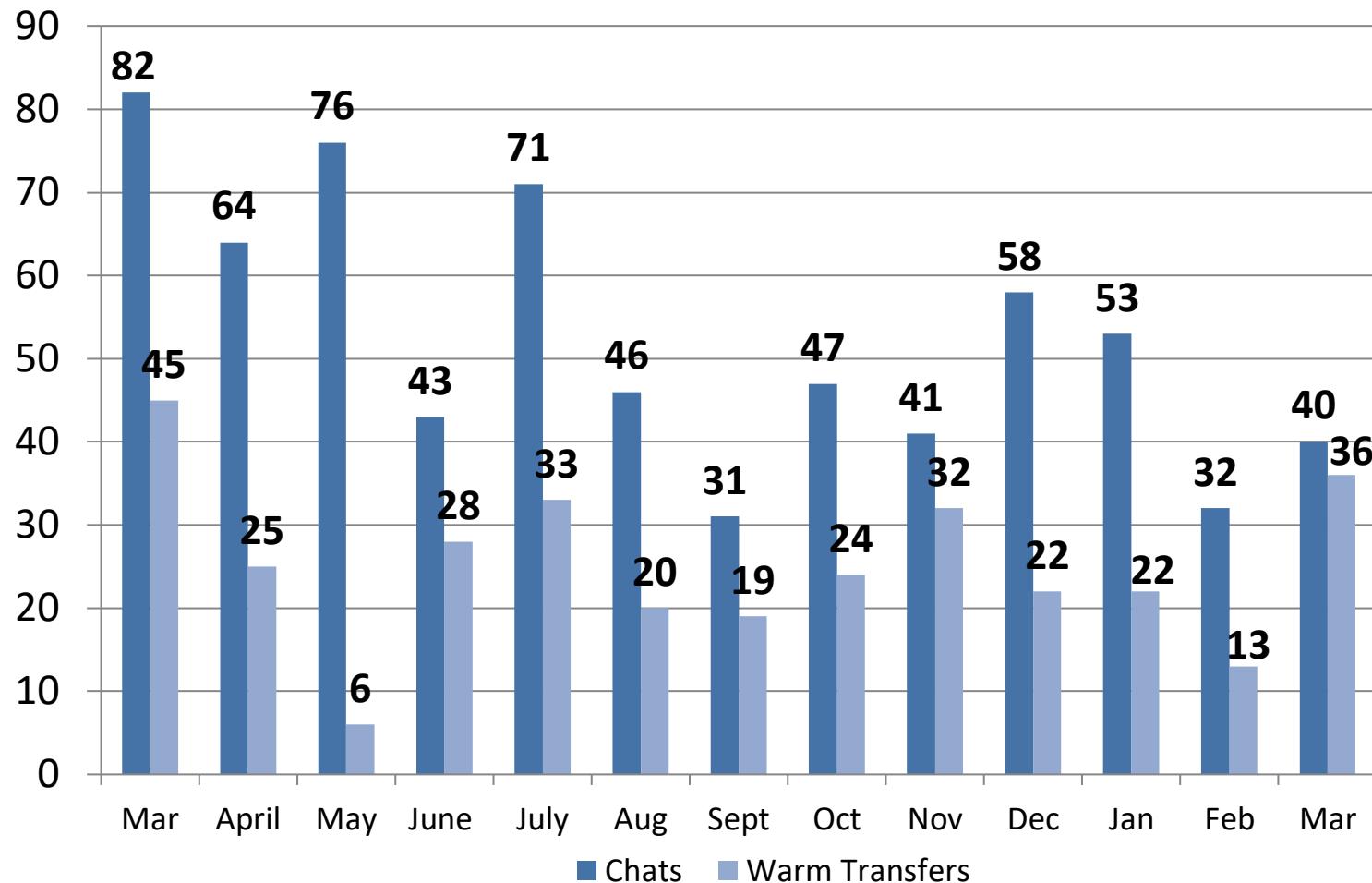
The data reflects information from calls where relationship was determined.

Relationship of Callers, March 2024



Problem Gambling Helpline Chats & Warm Transfers

The below chart indicates the number of chats & warm transfers each month from March 2023 – March 2024.



- The Live Chat feature was launched November 2015.
- The Warm Transfer Program was launched in August 2020.