

Appendix F: Copy of Ohio Home Visiting Provider Capacity and Readiness Assessment Online Survey

Instructions

Due to COVID-19, the Ohio Department of Health (ODH) is administering an online survey in place of regional meetings to collect information from home visiting providers about opportunities to expand and improve home visiting service capacity in Ohio.

The Health Policy Institute of Ohio (HPIO), under contract with ODH, is compiling and analyzing this information as a requirement of the federal Maternal, Infant and Early Childhood Home Visiting (MIECHV) Needs Assessment.

We ask that you review the following guidelines prior to completing this survey:

- This survey should be completed by home visiting providers in Ohio.
- Please restrict responses to no more than one person from your organization/agency.
- We understand that there has been a great deal of disruption to your regular policies and practices due to the evolving COVID-19 pandemic. In responding to the survey questions, please respond based on what the home visiting environment and landscape looked like for your program(s) in 2019 and 2020 prior to the COVID-19 pandemic.
- Before completing this survey, please review the [recommendations of the Governor's Advisory Committee on Home Visitation](#).

This survey will remain open until 5:00 p.m. on Wednesday, April 8, 2020. Results of this survey will be shared via interactive webinars in April, and additional feedback from home visiting providers will be gathered during the webinars.

*** 1. Contact information:**

First name:

Last name:

Organization name:

Position/title:

Email Address:

*** 2. Current home visiting model(s)/program(s) being implemented: (Select all that apply)**

** Indicates an evidence-based home visiting model based on the Department of Health and Human Services (HHS) Home Visiting Evidence of Effectiveness (HomVEE) list*

- | | |
|--|---|
| <input type="checkbox"/> Healthy Families America* | <input type="checkbox"/> SafeCare Augmented* |
| <input type="checkbox"/> Nurse-Family Partnership* | <input type="checkbox"/> SPARK |
| <input type="checkbox"/> Parents as Teachers* | <input type="checkbox"/> Pathways Community HUB |
| <input type="checkbox"/> Early Head Start – home-based option* | <input type="checkbox"/> Moms and Babies First |
| <input type="checkbox"/> HIPPY* | <input type="checkbox"/> Healthy Start |
| <input type="checkbox"/> Other (please specify) | |

*** 3. Counties served by your home visiting program: (Select all that apply)**

- | | | |
|------------------------------------|------------------------------------|-----------------------------------|
| <input type="checkbox"/> Adams | <input type="checkbox"/> Hamilton | <input type="checkbox"/> Noble |
| <input type="checkbox"/> Allen | <input type="checkbox"/> Hancock | <input type="checkbox"/> Ottawa |
| <input type="checkbox"/> Ashland | <input type="checkbox"/> Hardin | <input type="checkbox"/> Paulding |
| <input type="checkbox"/> Ashtabula | <input type="checkbox"/> Harrison | <input type="checkbox"/> Perry |
| <input type="checkbox"/> Athens | <input type="checkbox"/> Henry | <input type="checkbox"/> Pickaway |
| <input type="checkbox"/> Auglaize | <input type="checkbox"/> Highland | <input type="checkbox"/> Pike |
| <input type="checkbox"/> Belmont | <input type="checkbox"/> Hocking | <input type="checkbox"/> Portage |
| <input type="checkbox"/> Brown | <input type="checkbox"/> Holmes | <input type="checkbox"/> Preble |
| <input type="checkbox"/> Butler | <input type="checkbox"/> Huron | <input type="checkbox"/> Putnam |
| <input type="checkbox"/> Carroll | <input type="checkbox"/> Jackson | <input type="checkbox"/> Richland |
| <input type="checkbox"/> Champaign | <input type="checkbox"/> Jefferson | <input type="checkbox"/> Ross |
| <input type="checkbox"/> Clark | <input type="checkbox"/> Knox | <input type="checkbox"/> Sandusky |
| <input type="checkbox"/> Clermont | <input type="checkbox"/> Lake | <input type="checkbox"/> Scioto |

- | | | |
|-------------------------------------|-------------------------------------|-------------------------------------|
| <input type="checkbox"/> Clinton | <input type="checkbox"/> Lawrence | <input type="checkbox"/> Seneca |
| <input type="checkbox"/> Columbiana | <input type="checkbox"/> Licking | <input type="checkbox"/> Shelby |
| <input type="checkbox"/> Coshocton | <input type="checkbox"/> Logan | <input type="checkbox"/> Stark |
| <input type="checkbox"/> Crawford | <input type="checkbox"/> Lorain | <input type="checkbox"/> Summit |
| <input type="checkbox"/> Cuyahoga | <input type="checkbox"/> Lucas | <input type="checkbox"/> Trumbull |
| <input type="checkbox"/> Darke | <input type="checkbox"/> Madison | <input type="checkbox"/> Tuscarawas |
| <input type="checkbox"/> Defiance | <input type="checkbox"/> Mahoning | <input type="checkbox"/> Union |
| <input type="checkbox"/> Delaware | <input type="checkbox"/> Marion | <input type="checkbox"/> Van Wert |
| <input type="checkbox"/> Erie | <input type="checkbox"/> Medina | <input type="checkbox"/> Vinton |
| <input type="checkbox"/> Fairfield | <input type="checkbox"/> Meigs | <input type="checkbox"/> Warren |
| <input type="checkbox"/> Fayette | <input type="checkbox"/> Mercer | <input type="checkbox"/> Washinton |
| <input type="checkbox"/> Franklin | <input type="checkbox"/> Miami | <input type="checkbox"/> Wayne |
| <input type="checkbox"/> Fulton | <input type="checkbox"/> Monroe | <input type="checkbox"/> Williams |
| <input type="checkbox"/> Gallia | <input type="checkbox"/> Montgomery | <input type="checkbox"/> Wood |
| <input type="checkbox"/> Geauga | <input type="checkbox"/> Morgan | <input type="checkbox"/> Wyandot |
| <input type="checkbox"/> Greene | <input type="checkbox"/> Morrow | |
| <input type="checkbox"/> Guernsey | <input type="checkbox"/> Muskingum | |

4. Please refer to [this document](#) for a list of the known evidence-based home visiting models and programs in your county. If there are **other evidence-based home visiting models or programs operating in your county** that are not included in this document, please list them below.

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* 5. What are the largest barriers impacting your ability to serve all pregnant women/families eligible for and requesting home visiting services? (Select no more than six. Please note that if more than six are selected, you will not be able to proceed with the survey.)

- Administrative burdens:** Data reporting or data entry requirements/challenges (e.g., OCHIDS, obligations to report data to the State or others)
- Administrative burdens:** Billing complexity
- Community resources:** Lack of sufficient services and supports in the community
- Competition:** Competition with other programs in the community for clients
- Eligibility restrictions:** Home visiting model enrollee eligibility restrictions
- Eligibility restrictions:** Ohio Department of Health enrollee eligibility restrictions
- Engagement and retention:** Initial engagement (i.e., identifying families in need, combating negative perceptions associated with home visiting)
- Engagement and retention:** Retention (i.e., challenges with families not continuing with the program)
- Engagement and retention:** Pregnant women/families not following up when referred to other services and supports
- Funding:** All agency costs are not covered
- Funding:** Lack of start-up funding to expand
- Funding:** Funding restricts the number of and/or types of families the program is able to serve
- Referrals:** Challenges related to Central Intake referrals
- Referrals:** Lack of or problems with referral sources in the community

- Staffing:** Hiring challenges (i.e., unable to find qualified home visiting staff)
- Staffing:** Home visitor credentialing-related issues
- Staffing:** Staff turnover and retention
- Transportation/geographic challenges** (i.e., travel distances to home visiting clients)
- No response/Not applicable**
- Other** (please describe)

* 6. How often do you have waitlists for your home visiting program(s)?

- My program(s) **never** has a waitlist (0% of the time)
- My program(s) **very often** has a waitlist (51-75% of the time)
- My program(s) **rarely** has a waitlist (1-25% of the time)
- My program(s) **always** has a waitlist (76-100% of the time)
- My program(s) **sometimes** has a waitlist (26-50% of the time)

* 7. Are you able to serve all pregnant women/families that are eligible for and requesting home visiting services through your home visiting program(s)?

- My program is **always** able to serve all pregnant women/families that are eligible for and requesting home visiting services
- My program is **rarely** able to serve all pregnant women/families that are eligible for and requesting home visiting services
- My program is **very often** able to serve all pregnant women/families that are eligible for and requesting home visiting services
- My program is **never** able to serve all pregnant women/families that are eligible for and requesting home visiting services
- My program is **sometimes** able to serve all pregnant women/families that are eligible for and requesting home visiting services

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*** 8. You responded with “sometimes”, “rarely” or “never” to the previous question, regarding your ability to serve all pregnant women/families that are eligible for and requesting home visiting services. Are there certain populations impacted more than others? For example:**

- Are there certain groups of children and families that are not being adequately served?**
- Are there certain geographic areas in your county or region that are not being adequately served?**

*** 9. Given your responses to the questions related to capacity on this page and the previous page, what are the most important things that would be needed, or what would need to happen, in order to increase your program’s capacity?**

Ohio Home Visiting Provider Capacity and Readiness Assessment Online Survey

Staffing

* 10. Do you have trouble finding and hiring qualified staff for home visitor positions?

Never

Usually

Rarely

Always

Sometimes

Ohio Home Visiting Provider Capacity and Readiness Assessment Online Survey

Staffing

* 11. You responded “sometimes,” “very often” or “always” to the previous question. What are the top **three** reasons why your program has trouble finding and hiring qualified staff for home visiting positions? (Select no more than three. Please note that if more than three are selected, you will not be able to proceed with the survey.)

- Candidates lack required experience or degrees
- Lack of understanding of role or recognition of role's value
- Candidates lack necessary knowledge and skills
- Lack of diverse candidates representative of client population
- Candidates are not culturally competent
- Lack of upward mobility
- Compensation is too low to attract desirable candidates
- Safety considerations related to these positions
- Barriers associated with training
- Limited use of degree
- Lack of applicants that apply
- Uncertainty of positions due to uncertainty of funding
- Upfront costs of hiring
- Other (please describe)

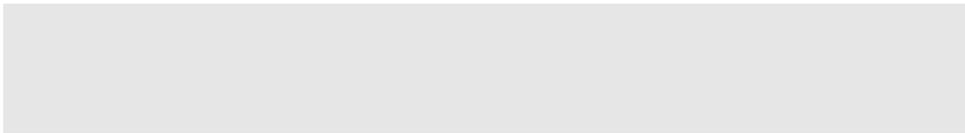
Ohio Home Visiting Provider Capacity and Readiness Assessment Online Survey Staffing

* 12. Do you experience challenges with staff turnover and retention?

- Never
- Rarely
- Sometimes
- Very often
- Always

Ohio Home Visiting Provider Capacity and Readiness Assessment Online Survey Staffing

* 13. You responded “sometimes,” “very often” or “always” to the previous question. Please explain why you experience challenges with staff turnover and retention.



Ohio Home Visiting Provider Capacity and Readiness Assessment Online Survey

Community resources and support

* 14. Are there adequate health and social services and family supports available and accessible in your area for pregnant women and families with young children who are in need of such services?

- Yes
- Somewhat
- No

Ohio Home Visiting Provider Capacity and Readiness Assessment Online Survey

Community resources and support

* 15. You responded with “no” or “somewhat” to the previous question. Please indicate where the largest/most important gaps in services exist. (Select no more than 11. Please note that if more than 11 are selected, you will not be able to proceed with the survey.)

- Breastfeeding support/lactation services
- Dental services
- Early Intervention/Services for children with developmental disabilities (including hearing, speech and language, etc.)
- Immunizations
- Lead screenings
- Parental mental health treatment services and supports
- Parental primary care services
- Parental specialty care services
- Parental substance use disorder treatment and supports
- Pharmacies/pharmaceutical access
- Pediatric mental health treatment services and supports
- Pediatric neonatal abstinence syndrome treatment and supports
- Pediatric primary care practices/clinics
- Family planning services
- Financial assistance
- Housing assistance
- Lead abatement
- Legal assistance
- Medicaid or private health insurance enrollment assistance
- Pre-K programs
- Supports for caregivers impacted by intimate partner violence
- Utilities assistance
- WIC, SNAP and other nutrition/food assistance
- Cribs/pack n’ plays/safe sleep materials and resources
- Car seats
- Clothing assistance
- Diaper banks
- Other baby supplies assistance

Pediatric specialty care services

Transportation

Tobacco cessation services

Quality of services

Vision services

Other parent education programs

Adult educational services

OBs

Child care

Employment assistance

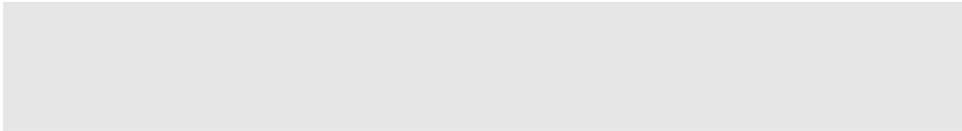
Other (please describe)



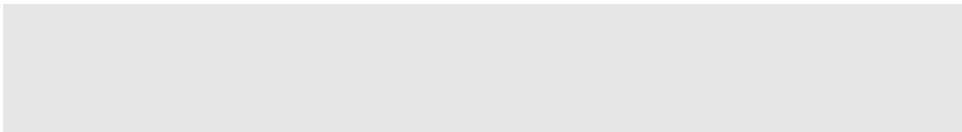
Ohio Home Visiting Provider Capacity and Readiness Assessment Online Survey

Community resources and support

* 16. Describe the extent of collaboration among home visiting programs in your county.



* 17. Describe the extent of collaboration between home visiting programs and other early childhood programs in your county.



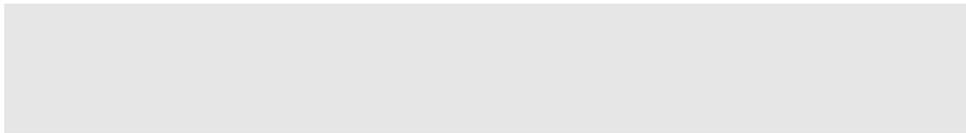
* 18. To what extent is there an understanding of and appreciation for home visiting in your community?

- There is **widespread** understanding of and appreciation for home visiting in my community
- There is **some** understanding of and appreciation for home visiting in my community
- There is **very little** understanding of and appreciation for home visiting in my community

Ohio Home Visiting Provider Capacity and Readiness Assessment Online Survey

Community resources and support

* 19. You responded that there is “very little” understanding of and appreciation for home visiting in your community. Why is that the case? How can you tell that there isn’t support/buy-in for it?



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Additional feedback

* 20. How can Ohio's state agencies (e.g., Ohio Department of Health, Ohio Department of Medicaid, Ohio Department of Developmental Disabilities, Ohio Children's Trust Fund, Ohio Commission on Minority Health, etc.) work more effectively and efficiently together to support home visiting in Ohio?

* 21. Please review the [recommendations of the Governor's Advisory Committee on Home Visitation](#) (beginning on p. 15). Which **three** recommendations of the Governor's Advisory Committee on Home Visitation do you believe are the most important and should be prioritized for implementation?

- | | |
|---|---|
| <input type="checkbox"/> 1. Make race and ethnicity foundational elements of the state's infant mortality efforts | <input type="checkbox"/> 11. Ensure portability of eligibility across models, providers, and geographical boundaries |
| <input type="checkbox"/> 2. Expand and streamline eligibility requirements so more at-risk families can be served | <input type="checkbox"/> 12. Publish regular, transparent reports on home visiting programs and outcomes |
| <input type="checkbox"/> 3. Improve the way children involved with the child welfare system are connected to home visiting services | <input type="checkbox"/> 13. Ensure provider payments and reimbursement rates are adequate, tied to the skill level of the home visitor, fund the supervision required, and enable providers to expand their programs |
| <input type="checkbox"/> 4. Ensure children up to age 3 can enroll in a home visiting program | <input type="checkbox"/> 14. Leverage the Medicaid program to reimburse for eligible services in a more cost-effective manner |
| <input type="checkbox"/> 5. Implement a targeted recruitment campaign for families | <input type="checkbox"/> 15. Align the Department of Medicaid infant mortality reduction funds to complement the Help Me Grow program |
| <input type="checkbox"/> 6. Use a risk-based tool to refer mothers to home visiting | |

- 7. Create a central point of intake for all home visiting programs
- 8. Create a central data warehouse for all home visiting programs
- 9. Expand the Ohio Department of Health's goals and performance standards to include social determinants of health
- 10. Promote collaboration among health care payers, children's hospitals, birthing hospitals, and other community providers
- 16. Increase the frequency of the Ohio Department of Health's incentive payments
- 17. Execute an Ohio Return on Investment Study of home visiting programs
- 18. Match the education level or credential requirement to the evidence-based home visiting model
- 19. Provide professional development that promotes cultural competence among home visitors
- 20. Create career pathways for home visitors

*** 22. Please explain why you prioritized the recommendations you selected in the previous question.**

23. Is there anything else you would like to add or comment on regarding your program's capacity to provide home visiting services to pregnant women/families in need?