

Child Abuse and Neglect Hotline – Option 1

How to Report Child Abuse and Neglect in Ohio

If you suspect child abuse or neglect taking place, please utilize our hotline 855-O-H-CHILD (855-642-4453), an automated telephone directory that will link callers directly to a child welfare or law enforcement office in their county. Reports can be anonymous.

For additional support, please visit [Child Abuse and Neglect](#).

Child Welfare – Option 2

If you need assistance or have questions regarding child protection which includes:

- Adoption
- Kinship
- *File a complaint*
- Title 4E
- Foster Care

For additional support, please visit [Children Services, Foster, Kinship, and Adoption](#) or email us at: HELP-DESK-OCF@childrenandyouth.ohio.gov

Early Care & Education Programs Policy – Option 3

If you need assistance or have questions regarding an early care and education program which includes:

- Licensing compliance
- *File a complaint*
- Report alleged operations
- Step Up To Quality

For additional support, please visit [Early Care and Education](#) or email us at: childcarepolicy@childrenandyouth.ohio.gov



Main Line: 844-234-KIDS
(844-234-5437)



Monday to Friday
8:00 A.M. to 5:00 P.M.

The Ohio Department of Children and Youth offers a helpline for Early Care and Education, and Family Support programs, to those in need of guidance, resources, or support - help is available before a crisis occurs. Whether you're facing challenges or just need assistance, our team is ready to lend a hand.

Early Intervention – Option 4

For additional support regarding:

- Early Intervention
- Home Visiting
- Maternal & Infant Vitality
- Or any other topic

For additional resources, please visit [Family Support and Stabilization](#) or email us at: info@childrenandyouth.ohio.gov

Department of Children and Youth
Resource Guide



Parent & Youth Ambassadors – Option 5

Parent & Youth Ambassadors (PYAs) are resources within the Child Care Resource and Referral (CCR&R) network that aim to expand the state’s continuum of support for families with children and youth up to 21 years old. For additional support email us at: Ambassadors@childrenandyouth.ohio.gov

Systems Support – Option 6

If you have system questions regarding Family Support Operations or Early Care and Education Operations or payment questions:

- Ohio SACWIS
- Ohio RTIS
- OAGP
- OCAF
- OCALM
- OCLQS
- TAP
- TEAM Ohio

For additional support, please visit: [Department of Children and Youth | Ohio.gov](#) (please be on the look out for more resources in the future to help with systems support.)

Visit us at: childrenandyouth.ohio.gov Or email us at: info@childrenandyouth.ohio.gov

Mike DeWine, Governor Jim Tressel, Lt. Governor Kara B. Wenthe, Director

