Deployment Communication
OCLQS December 2024 Release

Who will this impact?

This OCLQS release will impact both internal and external users.

What problem are we trying to solve?

Several defects and enhancements were included in this release. The larger fixes in this release include:

- Complaint tasks will now be routed to the correct staff member.
- The new DCY logo has now been updated throughout the OCLQS system.
- Additional fields were added to the Child Documentation section to track SUTQ forms.

What can you expect?

Both internal and external users can expect to see the new DCY logo on the OCLQS portal, in the Salesforce application and on all emails and forms. In addition to the logo changes, back-office users can expect to see new fields in the Child Documentation section for the SUTQ forms. This will allow users to review child documentation in one place.

How can you prepare?

These system changes were implemented on December 12th. Users can prepare by reviewing the detailed release notes that were sent to all state and county staff. If you have any additional questions, please contact the COST Help Desk at cc-operational-support-management@childrenandyouth.ohio.gov .