



Department of Children and Youth Memo 25-027

TO: Ohio Statewide Automated Child Welfare Information System (SACWIS) users who complete any of the following activities:

- Activity Logs
- Reimbursability

FROM: Brittaney Carter, Chief Information Officer

DATE: April 1, 2025

SUBJECT: Deployment Communication for Ohio SACWIS-RTIS Hotfix Release 4.38.3

What problem are we trying to solve?

As a result of Release 4.38, two issues were identified in the Activity Log and Reimbursability functionality.

What can you expect?

The following changes have been made within Ohio SACWIS:

Case Module:

- Activity Logs –
 - The system will no longer throw an exception when a user tries to save an activity log.
 - The Activity Log will no longer pull narratives from an activity log created by another worker.

Financial Module:

- The system will no longer throw a Java error when a user attempts to create a new Reimbursability record.

Deployment Details

Hotfix Release 4.38.3 was deployed on Thursday, March 20, 2025.

If you have additional questions pertaining to this Deployment Communication, please visit the Customer Care Center for assistance.