

# Supporting Teams with Complex Needs



## WHAT WE DO

The Ohio Department of Children and Youth's (DCY) placement team ensures that children and families receive the treatment and/or placement support to help them thrive. The placement team receives calls and emails from our public children services agencies (PCSA) and stakeholders across the state and responds when needed.

## WHO WE HELP

We often receive calls about a child who has spent one or more nights in an agency building, a child who is awaiting step down from a hospital setting, or even a child and family in the community who are needing some extra support.

## HOW WE HELP

Often times, our most important intervention is simply getting the right people around the table. We will gather the members of the team, keeping the child and family's needs and voice at the center of that process. Our job is to facilitate collaboration by engaging the expertise of the team, along with offering resources and solutions.

### We have 3 main pathways to our team, which include:

- Our intersystem collaborator who assists with support and finding resources for children in the custody of a PCSA,
- Our Family and Children First state office which helps with supporting local Family and Children First Councils, providing support and service coordination/wraparound to both children in the custody of their caregiver and children in the custody of a Title IV-E agency, and
- Our newest community support liaison team who will be assisting with children already in congregate placement to help them discharge to a lower level of care whenever safe and appropriate.

## IS THIS NEW?

No. DCY, along with the legacy agencies who came together to form DCY, have a long history of helping local and state systems with finding resources to assist some of our most complex cases. We have recently expanded our team and are excited to have more capacity to help children and families, as well as our partners across the state.

## HOW TO REACH US

That's the easiest part! To begin this process, [please email us at placement@childrenandyouth.ohio.gov](mailto:placement@childrenandyouth.ohio.gov), and you will receive a link to respond with some basic, critical information that will help us determine the best pathway for your need. Someone from the placement team will contact you to discuss your case, and we will begin our process of supporting the child and family team. We look forward to helping you!