



## Department of Children and Youth Memo 25-080

**TO:** Intake staff at Public Children Services Agencies (PCSAs) and Title IV-E Courts

**FROM:** Brittaney Carter, Chief Information Officer

**DATE:** November 11, 2025

**SUBJECT:** Deployment Communication for the November 2025 Release for Taking Early Action Matters (TEAM) Ohio

### **What problem are we trying to solve?**

TEAM Ohio went live statewide on 05/01/2025 with its integration to Ohio Statewide Automated Child Welfare Information System (SACWIS). DCY has continued to make improvements to TEAM Ohio by making enhancements, resolving issues, and adding functionality to improve the system. The following issues are being resolved in TEAM Ohio with this deployment:

- The Type of Reporter (Mandated, Non-Mandated, or Anonymous) and the Reporter Type fields are not required.
- Users are able to add information, including participants, past the date allowed by the Ohio Administrative Code (OAC).
- The Post Decision Narrative is not sending to Ohio SACWIS.
- When updating the reporter profile, the reporter's address is not saving.
- When a user sends an intake from TEAM Ohio to Ohio SACWIS, there are some incidents where:
  - The screening decision in TEAM Ohio would not save.
  - The decision details would not display.
  - The status would be marked as complete and there would not be an Ohio SACWIS Intake ID.

### **What can you expect?**

- The Type of Reporter (Mandated, Non-Mandated, or Anonymous) and the Report Type (i.e., Law Enforcement) will be required fields.



- With the exception of users with the role of Salesforce Admin or State Admin, users will not be able to make specific edits to the referral after the 4<sup>th</sup> working day (where day 1 is the received date) OR completion of the safety assessment in Ohio SACWIS, whichever comes first. The 3 types of edits that will be prevented are:
  - No new allegations may be added.
  - No participant roles of Alleged Child Victim (ACV)/Child Subject of Report (CSR) or Alleged Perpetrator (AP)/Adult Subject of Report (ASR) may be added.
  - No changes to existing allegations of participant roles of ACV/CSR or AP/ASR.
- The integration will send the Post Screening Decision narrative from TEAM Ohio to Ohio SACWIS.
- The reporter's profile, including the address, will save when updated.
- When sending a referral to Ohio SACWIS, the Screening Decision will save, and the Ohio SACWIS Intake ID will display.

### **How can you prepare?**

The most up to date TEAM Ohio User Guides can be found [here](#).

### **Deployment Details**

The deployment of the items referenced above is planned for November 20, 2025.

### **Who to contact?**

If you have additional questions pertaining to this Deployment Communication, please contact the [Customer Care Center](#).