Dispensary Drive-Through Guidance

Pursuant to Ohio Administrative Code (O.A.C.) 1301:18-8-02, a dispensary may request approval to distribute inventory via a drive-up window.

The drive-up window must be physically attached to the dispensary premises. The window and surrounding area must be secure, continuously video surveilled, and compliant with all security and surveillance requirements in O.A.C. 1301:18-8-05.

Security & Surveillance Requirements

- Video cameras must record the drive-thru point-of-sale area, capturing the dispensary employee, any non-medical consumer or patient/caregiver, and the computer monitors used during the sale.
- Cameras must cover the entire drive-thru area, which must be well-lit to allow identification of all persons and the rear license plate of any vehicle.
- The secure limited access area and retail area must not be visible from outside the facility. No interior retail or secure area may be visible through the drive-thru while it is closed.
- A separate silent alarm must be installed for the drive-thru.
- The drive-thru must comply with all local zoning and building codes.
- Walk-up service is prohibited at drive-up windows.

Property Control Requirement

- The drive-up window area must be possessed or controlled by the dispensary, or used with express written consent from the property owner.

Identification Verification

- A registered dispensary employee must verify identification for any non-medical cannabis consumer or medical cannabis patient/caregiver, in accordance with O.A.C. 1301:18-8-02(I)(1).
- The point-of-sale must also comply with all requirements under O.A.C. 1301:18-8-02(I).

Major Modifications

A dispensary that seeks to construct or make major modifications to a drive-through must submit such request, including site and security plans, to the DCC for review and approval via the Major Modification form within the DCC eLicense Portal.