

SCHOOL CERTIFYING OFFICIAL

ENROLLMENT MANAGER USER GUIDE



Table of Contents

School Certifying Official Enrollment Manager User Guide

Version History			
Date	Version	Description	Authors
09/12/20 23	2.2	Grammatical refinements throughout.	NTT-S
08/30/ 2023	2.1	Updated User Guide to include VBA Remarks Guide in the Helpful Resources section.	NTT-S
08/01/ 2023	2.0	Updated User Guide to PowerPoint format. Additionally, updated the document to include new procedures and new functionality.	NTT-S
02/27/ 2023	1.0	Initial User Guide for School Certifying Officials to navigate Enrollment Manager.	NTT-S

Overview

Accessing Enrollment Manager

Accessing the VA Education Platform

Create an ID.me account

Create a Login.gov account

Sign in with ID.me

Sign in with Login.gov

Requesting First-Time Access

SCO – Requesting First-Time Access

<u>Assistants and SCOs Read Only – Requesting First-Time</u>

Access

SCO – Approving, Denying, and Revoking Enrollment

Manager Access

Approving and Denying Access

Revoking Access

Assigning/Unassigning Facilities

Enrollment Management Main Tabs

<u>Dashboard Tab</u>

Students Tab

Finding a Student

Adding a Student

Student Profile

Enrollments Tab

Student Info Tab

Programs Tab

Benefits Tab

senents rab

Notes Tab

History Tab

<u>Schools Tab</u>

Reports Tab

Certifications by Facility Type

Institution of Higher Learning

Add a Preset Enrollment

Edit a Preset Enrollment

Add and Submit an Enrollment

Amend an Enrollment

Non-College Degree

Add a Preset Enrollment

Edit a Preset Enrollment

Add and Submit an Enrollment

Amend an Enrollment

On-the-Job Training / Apprenticeship

Add and Submit an Enrollment

Amend an Enrollment

Add a Monthly Certification

Terminate an Enrollment

<u>Flight</u>

Create Flight Instructions

Add and Submit an Enrollment

Amend an Enrollment

Add a Monthly Certification

End an Enrollment

Helpful Resources

Billie, The GI Bill Chatbot Additional Resources





OVERVIEW



Purpose



The purpose of this document is to provide information and tutorials on how to use Enrollment Manager (EM), the system for entering enrollments, changes, and monthly certificates. Within EM, School Certifying Officials (SCOs) can do the following:

- Create shared student records between VA and EM
- Associate a student with a facility
- View student information
- Submit student certifications
- Add notes to a student profile and their enrollment

Notes: All information contained in this manual is based on fictitious names, Social Security numbers (SSN), and other personally identifiable information. The SCO EM User Guide is a general reference guide. Also, located in the top-right, a labeled rectangle indicates the specified user/audience the subsequent section is aligned to (i.e., Assistant, SCO, Flight, NCD/IHL, etc.).



Enrollment Manager



EM is a modernized platform for SCOs that replaced VA-Online Certification of Enrollment (VA-ONCE). It is an enhancement of the previous system as a part of the Digital GI Bill® effort. EM allows SCOs to submit the following VA forms:

- Enrollment Certification (22-1999)
- Notice of Change in Student Status (2-1999b)
- Monthly Certification of Flight Training (22-6553c)
- Monthly Certification of On-The-Job and Apprenticeship Training (22-6553d)



VA Education Platform



The VA Education Platform is the sign-in page for external users to gain access to VA systems, such as EM, through an approved authentication method (ID.me or Login.gov).

Access the VA Education Platform by navigating to http://iam.education.va.gov.

This authentication provides an additional layer of security to keep all personal information safe and provides a Single Sign On (SSO) experience, where one set of user credentials provides access to multiple platforms (i.e., AskVA, EM, etc.).



VA Education Platform Portal



Once properly authenticated, the user will be directed to the VA Education Platform Portal page. This page is where all Digital GI Bill applications are housed. This is also where SCOs can manage EM access requests for assistant accounts.

First-time users select the "Request Access link". If the user is an SCO, the request goes to VA for approval. If the request is for an assistant account, the SCO grants access.



Definitions

Terminology	Definition
Amendment	Any change made to an enrollment after it is submitted
	Assistants have full access such as View Bio, Certs, VA Data, Log, History tabs; Edit Bio, Certs, and Log tabs;
Assistant (SCO Assistant, Certifying Official	and delete unsubmitted certs. They can enter data in EM but cannot submit trainee enrollment
Assistant, School Certifying Official Assistant)	information to VA. Assistants are not listed on the VA Form 22-8794 and do not complete any required
	SCO training. New Assistants are granted access to EM by their designated facility SCO.
	SCO Read Only users are representatives with permission to access training information, request
SCO Read Only (Read-only Users, Read Only SCO,	information from VA, and submit inquiries to VA to assist an authorized designated SCO with obtaining
Read Only Certifying Official)	accurate information to certify a student's enrollment. SCO Read Onlys cannot certify a student's
	enrollment to VA.
Vacation Period	The dates of official facility vacation periods which are seven or more consecutive days. Used when
vacation renou	certifying non-standard enrollment periods for all benefits
Online Credits	Web-based learning using one or more technologies to deliver instruction to students
Student, Trainee	Individual using their VA education benefits to pursue educational programs, training, certifications, etc.
Escility Institution	Includes all institutions of higher learning as well as nontraditional courses/programs where education or
Facility, Institution	training is pursued
Program	Student's chosen path of study that is pursued at a school or training facility.
In progress	Enrollment/Amendment/Certification in in draft state
Pending SCO Review	Draft entered by an Assistant or SCO Read Only must be verified and submitted by SCOs
Submitted	Enrollment/Amendment/Certification was sent for processing
Under Review	Enrollment/Amendment/Certification was off-ramped for manual review
Processed	Enrollment/Amendment/Certification has been adjudicated





ACCESSING ENROLLMENT MANAGER





ACCESSING THE VA EDUCATION PLATFORM



Accessing the VA Education Platform



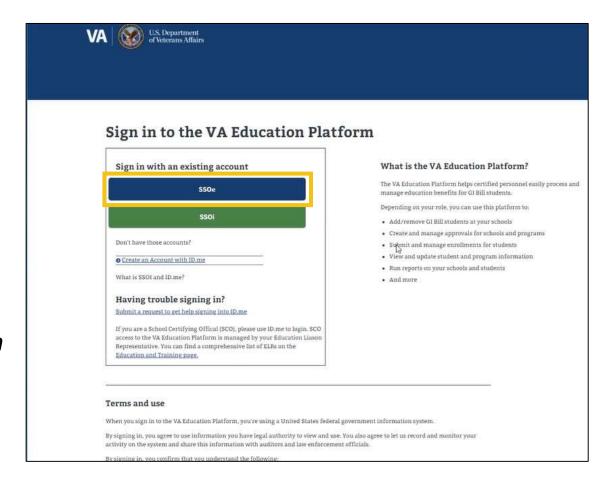
1. Navigate to the <u>VA Education</u>

<u>Platform sign-in page</u> and select

"**SSOe**". The "e" stands for

"external".

Note: Please have your SSN, driver's license/passport, mobile phone number, and work email address on hand. Provide these documents for initial identity verification. Identity verification keeps your information safe and prevent fraud.





Accessing the VA Education Platform Cont'd



To continue the authentication process to access the VA Education Platform, you must verify your identity using ID.me or Login.gov. Select the hyperlinked text or navigate to the corresponding page number.

- <u>To Create an Account with ID.me</u> Navigate to page 13
- To Create an Account with Login.gov Navigate to page 21
- To Sign in with ID.me Account Navigate to page 31
- <u>To Sign in with Login.gov Account</u> Navigate to page 39





CREATE AN ID.ME ACCOUNT





2. Select "Sign in with ID.me" after navigating to the <u>VA</u>

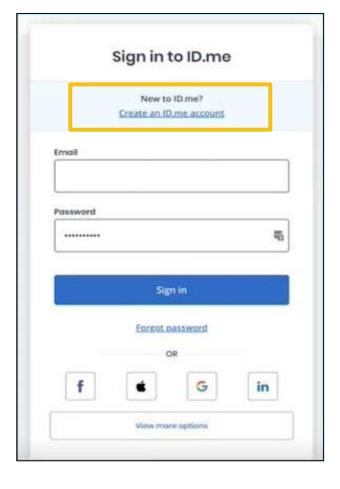
<u>Education Platform sign-in page</u> and selecting "SSOe".







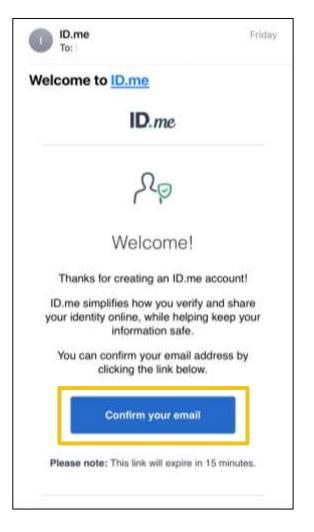
3. Select "Create an ID.me account" and follow the prompts to enter an email address and create a password.







4. Open the email from ID.me and select the "Confirm your email" button. This directs you to set up multi-factor authentication.

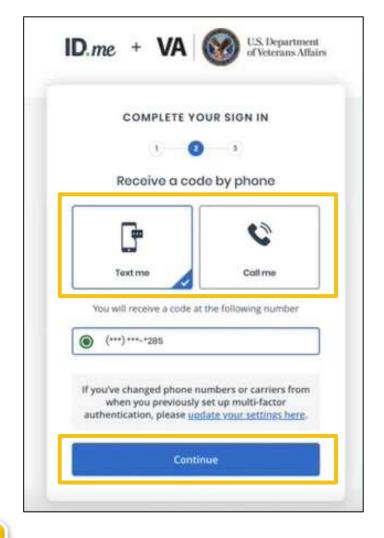






5. Choose an authentication method by selecting the "**Text me**" or "**Call me**" option. Select the "**Continue**" button.

Note: If the work number submitted uses a switchboard or an extension to contact you, there is a possibility the call may not go through. Using a cell number is suggested.



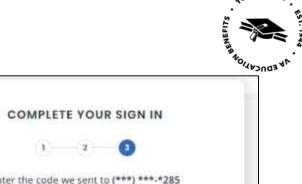


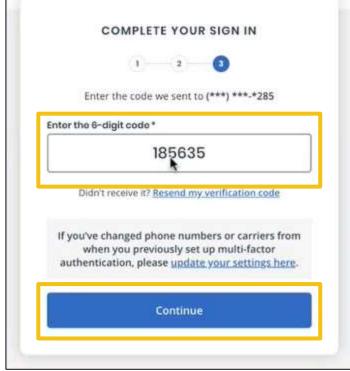
 Option 1 – If you selected the "Text me" option and you receive your message code, input the 6digit code and select the "Continue" button.

OR

Option 2 – If you selected "Call me" option, you receive a phone call asking you to follow the prompts by selecting numbers on your phone.
 This authenticates you.

Note: If the work number submitted uses a switchboard or an extension to contact you, there is a possibility the call may not go through. Using a cell number is suggested.



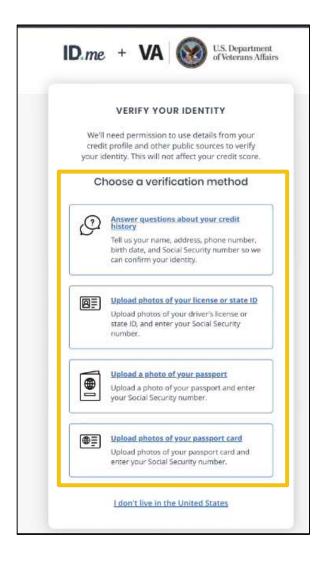






6. Select a verification method and follow the prompts to verify your identity. This process might take 5-10 minutes to complete. You need to upload a photo of your driver's license, state ID, or passport to verify your identity.

Note: Should you encounter problems with verifying your identity, please access the <u>ID.me Help Center.</u>





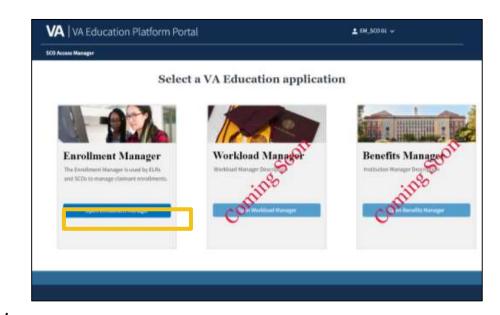
Congratulations! You have successfully created and verified your ID.me account.

Go to the <u>VA Education Platform Portal</u> and select the "Open Enrollment Manager" button.

Navigate to page 46 or <u>select the hyperlink here</u> to proceed to the next section.

Note:

- EM's system can be accessed with any Internet browser, excluding Internet Explorer.
- Access to Workload Manager and Benefits Manager is solely for internal users with PIV credentials.
- Foreign SCOs experiencing trouble with ID.me or with authenticating your ID.me, please contact <u>ID.me support</u>.







CREATE A LOGIN.GOV ACCOUNT





2. Select "Sign in with Login.gov" after navigating to the <u>VA</u>

<u>Education Platform sign-in</u>

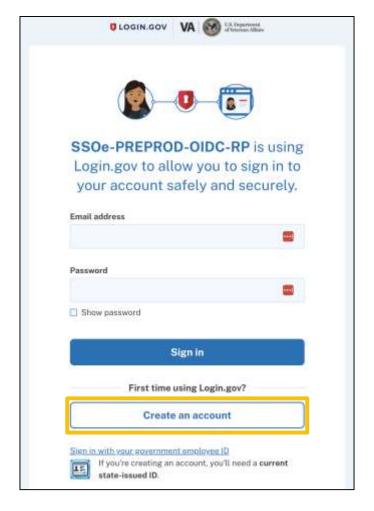
page and selecting "SSOe".







3. Select the "Create an account" button.

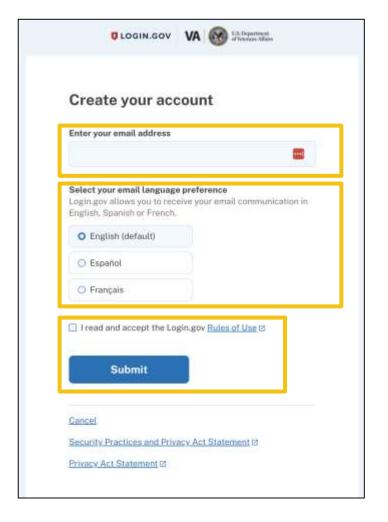






4. Enter your work "email address", "select your email language preferences", and check the box to agree to the terms.

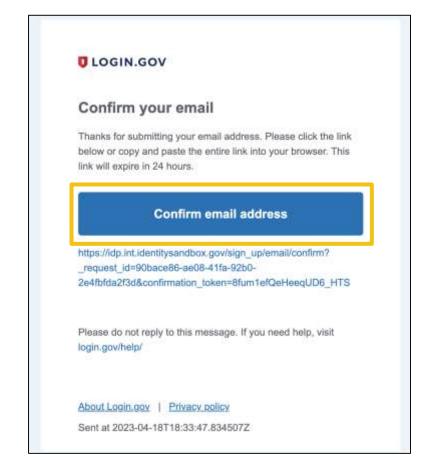
5. Select the "Submit" button.







6. Open your email account for the email provided, and then open the email from Login.gov and select the "Confirm your email" button. This allows you to set up multi-factor authentication.

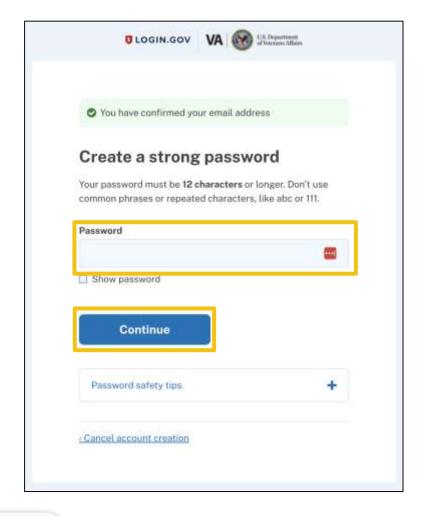






7. Once your email is confirmed, the system prompts you to create a password. The password must be 12 characters or longer.

8. Select the "**Continue**" button once complete.







9. Select a preferred authentication method from the options provided.

10. Once you select your preferred authentication method, select the "Continue" button to continue the authentication process.

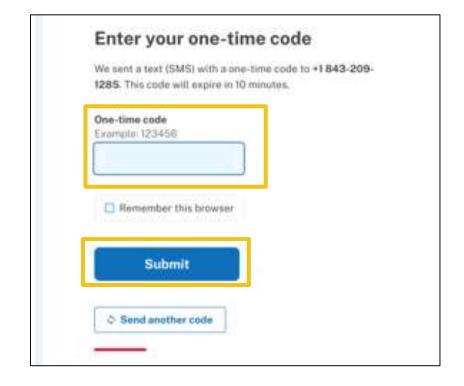






10. If you selected the "Text or voice message" option, enter the "one-time code" received. Then select the "Submit" button.

Note: If you selected another verification method, please follow the steps provided by Login.gov.

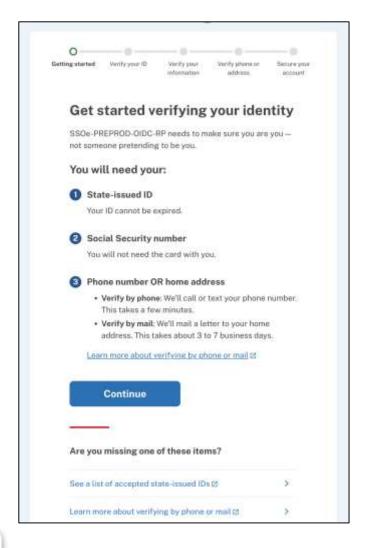






11. Follow the prompts to verify your identity. This process might take 5-10 minutes to complete and includes uploading a photo of your driver's license, state ID, or passport to verify your identity.

Note: Should you encounter problems with verifying your identity, please access the <u>Login.gov Help Center.</u>







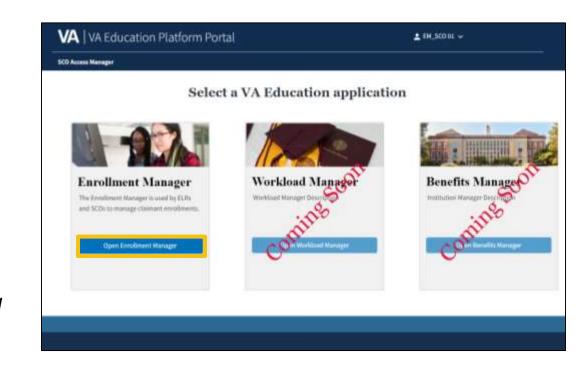
Congratulations! You have successfully created and verified your Login.gov account.

Go to the <u>VA Education Platform Portal</u> and select the "**Open Enrollment Manager**" button.

Navigate to page 45 or <u>select the hyperlink here</u> to proceed to the next section.

Note:

- EM's system can be accessed with any Internet browser, excluding Internet Explorer.
- Access to Workload Manager and Benefits Manager is solely for internal users with PIV credentials.
- ID.me is the preferred authentication method for Foreign SCOs





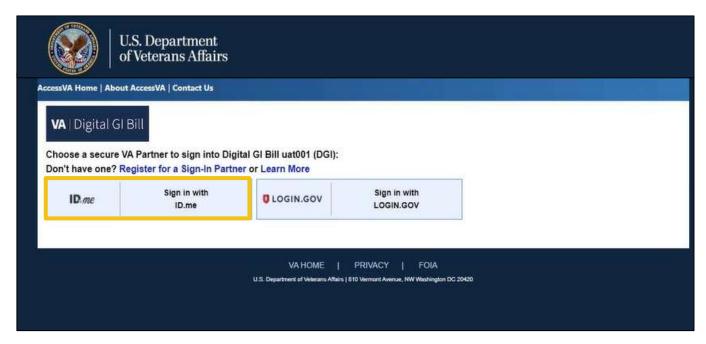


SIGN IN WITH ID.ME





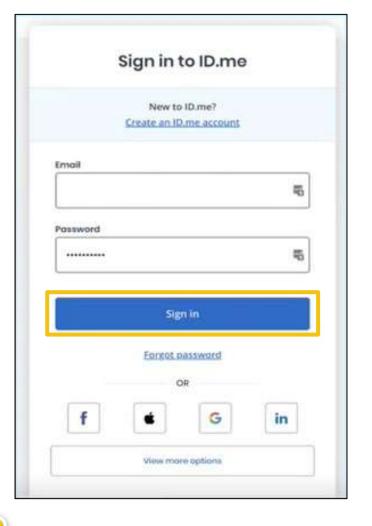
1. Select the "Sign in with ID.me" button.







2. Input your email and password and select the "Sign in" button.

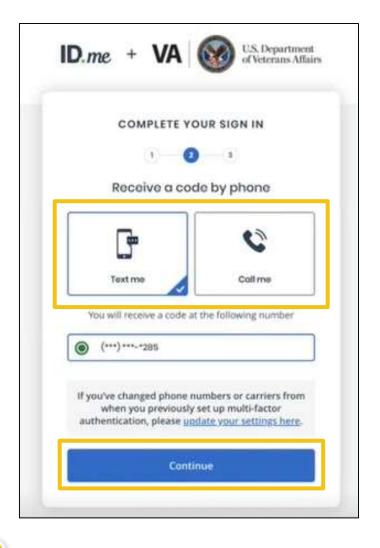






3. Choose an authentication method by selecting "**Text me**" or "**Call me**". Select the "**Continue**" button.

Note: If you select "Text me", a 6-digit code is sent via text message. If you select "Call me", follow the prompts in the phone call to complete multi-factor authentication. If you choose "Text me" navigate to page 35. If you choose "Call me" navigate to page 36.

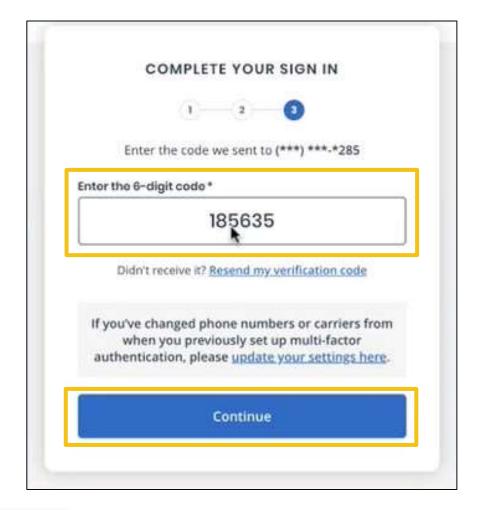






 Option 1 – If you selected the "Text me" option and you receive your message code, input the 6-digit code and select the "Continue" button.

OR







Option 2 – If you selected the "Call me" option, you receive a phone call asking you to follow the prompts by selecting numbers on your phone. This authenticates you.

Note: If the work number submitted uses a switchboard or an extension to contact you, there is a possibility the call may not go through. Using a cell number is suggested.

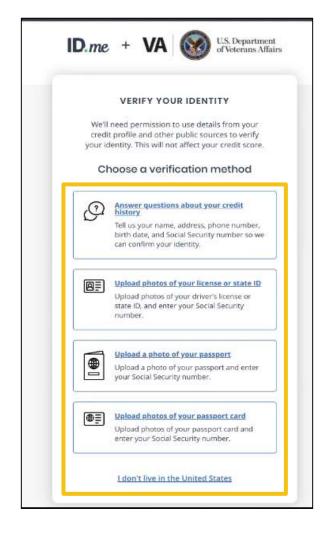


Sign in with ID.me Cont'd 5



6. If you have not done so previously, follow the prompts to verify your identity.

Note: Should you encounter problems with verifying your identity, access the <u>ID.me Help Center.</u>





Sign in with ID.me Cont'd 6



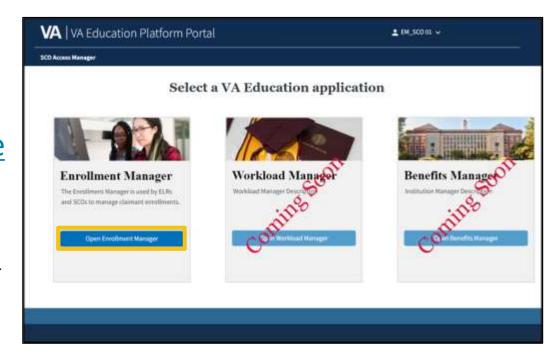
Congratulations! You have successfully verified your ID.me account.

Go to the <u>VA Education Platform Portal</u> and select the "**Open Enrollment Manager**" button.

Navigate to page 45 or <u>select the hyperlink here</u> to proceed to the next section.

Note:

- EM's system can be accessed with any Internet browser, excluding Internet Explorer.
- Access to Workload Manager and Benefits Manager is solely for internal users with PIV credentials.
- Foreign SCOs experiencing trouble with ID.me or with authenticating your ID.me, please contact ID.me support.







SIGN IN WITH LOGIN.GOV



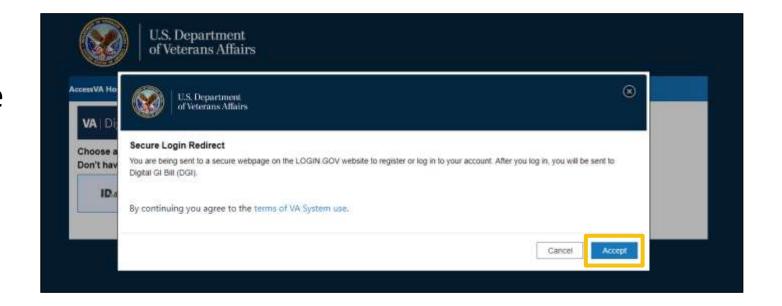


 Select the "Sign in with Login.gov" button.





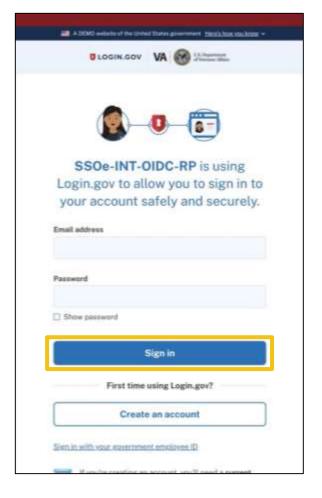
2. Select the "Accept" button to agree to the terms to be redirected to the Login.gov sign-in page to use multifactor authentication to verify your identity.







3. Enter your Login.gov email address and password and select the "Sign in" button.

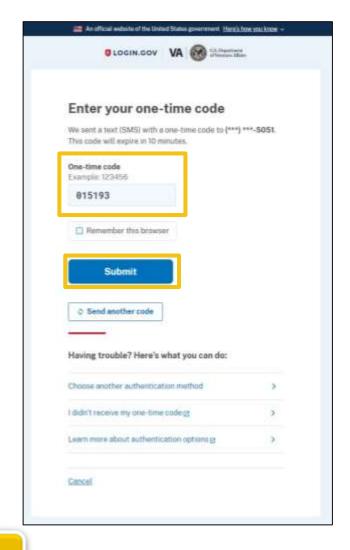






4. Input the 6-digit code and select the "**Submit**" button.

Note: The system will send you a 6-digit code by text or voice message, depending on the authentication method you chose when you created your Login.gov account.







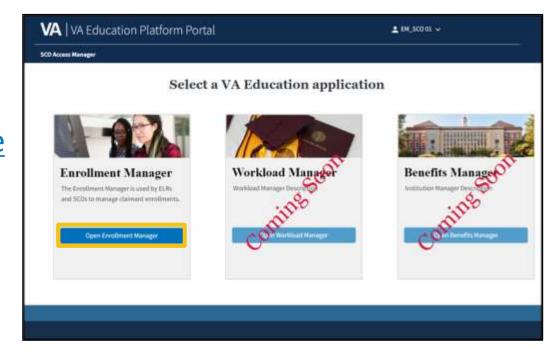
Congratulations! You have successfully verified your Login.gov account.

Go to the <u>VA Education Platform Portal</u> and select the "**Open Enrollment Manager**" button.

Navigate to page 45 or <u>select the hyperlink here</u> to proceed to the next section.

Note:

- EM's system can be accessed with any Internet browser, excluding Internet Explorer.
- Access to Workload Manager and Benefits Manager is solely for internal users with PIV credentials.
- ID.me is the preferred authentication method for Foreign SCOs







REQUESTING FIRST TIME ACCESS



Requesting First-Time Access



Guidance for requesting first-time access to EM depends on your role. Locate your role in the bulleted list below. Select the hyperlinked text or navigate to the corresponding page number:

- SCO Navigate to slide 47
- Assistant and SCO Read Only Navigate to slide 57





SCO – REQUESTING FIRST-TIME ACCESS

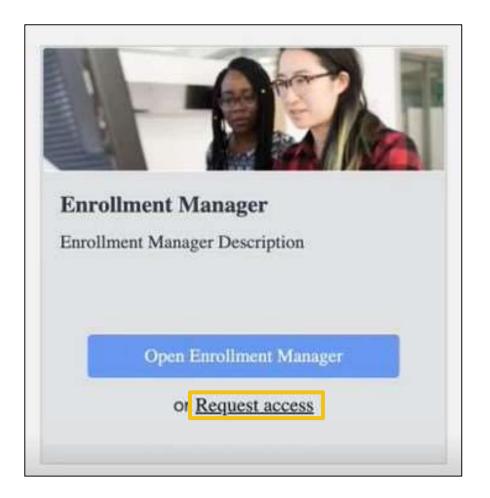


SCO – Requesting First-Time Access



Once you are on the VA Education Platform Portal, follow these steps to request access to EM:

 Once you've been authenticated, navigate to the VA Education Platform Portal and select "Request access".



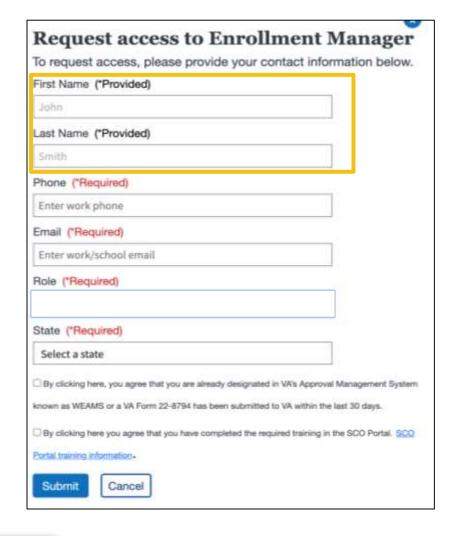




 Verify that your pre-populated "First Name" and "Last Name" are accurate.

Note:

 If the pre-populated name listed in EM is incorrect, please contact <u>ID.me</u> for assistance.





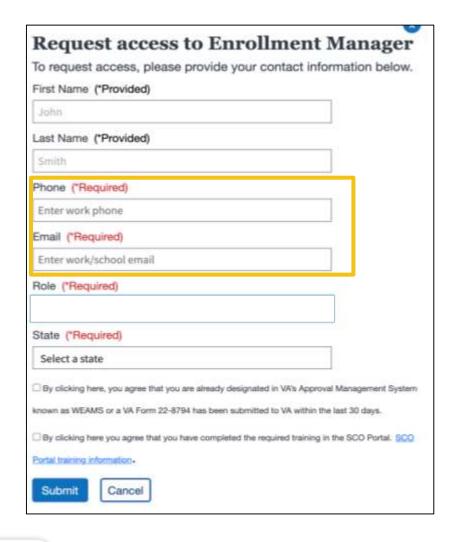




3. Input your primary "Phone" and "Email" associated with your role. These fields are required.

Note:

- It is recommended to use a work/school email address.
- Due to EM not recognizing foreign phone numbers, Foreign SCOs should input a mock phone number in the corresponding field (i.e., 123-456-7890) when requesting access.

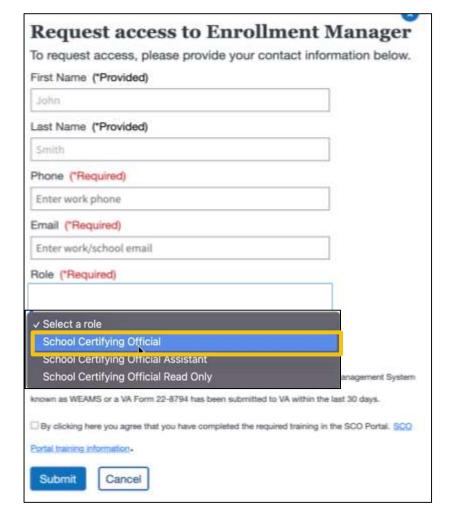








4. Select "School Certifying Official" for the "Role". Once you select your role, the "State" and "Facility Code" fields appear.





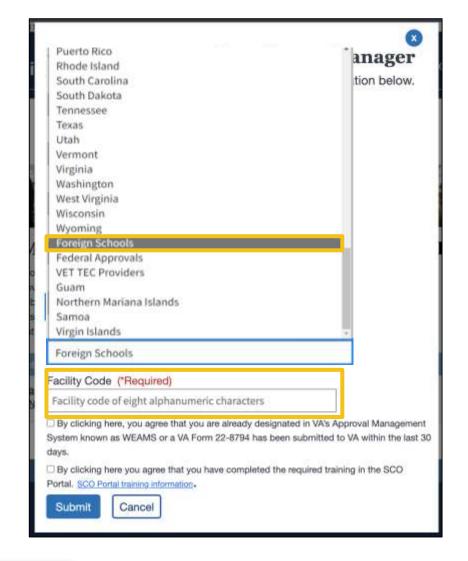
School Certifying
Official



5. Select the appropriate "State" from the dropdown and then enter the "Facility Code" in the text entry field where your main facility is located. Both are required.

Note:

- While you may report to more than one state or jurisdiction, input the most relevant state to gain access before working to gain approval for additional locations.
- Foreign SCOs select Foreign Schools and have the ability to select a listed country they are at a foreign facility.
- Federal agencies select federal approvals.
- VET TEC/Certifying officials select VET TEC Providers from the dropdown options.







- 6. Select the checkboxes for the two fields, if applicable:
 - a. "By clicking here, you agree that you are already designated in VA's Approval Management System known as WEAMS or a VA Form 22-8794 has been submitted to VA within the last 30 days".
 - b. "By clicking here, you agree that you have completed the required training in the SCO Portal".

Note: This is in reference to the SCO Annual Training Requirements for New and Existing SCOs in the SCO Portal. Checkboxes selection are not required to submit your request.

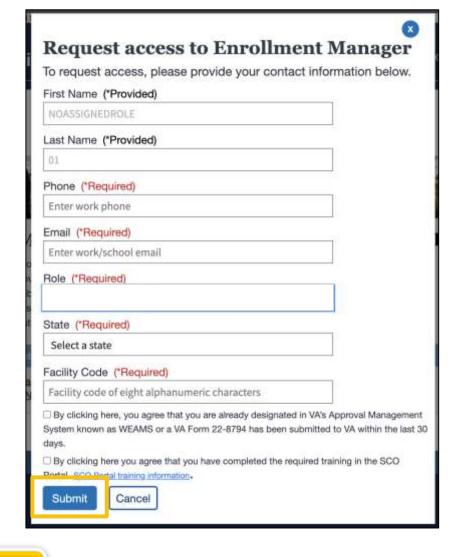
To request access, please provide your contact	information below.
First Name (*Provided)	
NOASSIGNEDROLE	
Last Name (*Provided)	
01.	
Phone (*Required)	
Enter work phone	
Email (*Required)	
Enter work/school email	
Role (*Required)	
State (*Required)	
Select a state	
Facility Code (*Required)	
Facility code of eight alphanumeric characters	The state of the s
☐ By clicking here, you agree that you are already designated in System known as WEAMS or a VA Form 22-8794 has been subdays. ☐ By clicking here you agree that you have completed the requested.	mitted to VA within the last



School Certifying
Official



7. Select the "Submit" button.







A message appears noting that access has been requested and you will receive two emails: one upon submission of your request; one upon approval/denial.

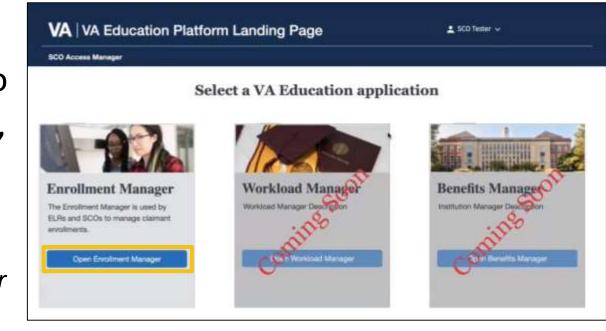




After approval, the "Open Enrollment Manager" button is enabled on the VA Education Platform Portal.

<u>Select here</u> or navigate to page 66 to go to the next SCO section: Approving, Denying, and Revoking Access to EM.

Note: Once you have completed these steps to log in to EM for the first time, you can access the EM link directly and login with your VA.gov credentials (ID.me or Login.gov). For direct future access, subsequently, bookmark the EM login page.







ASSISTANTS AND SCO READ ONLY – REQUESTING FIRST-TIME ACCESS





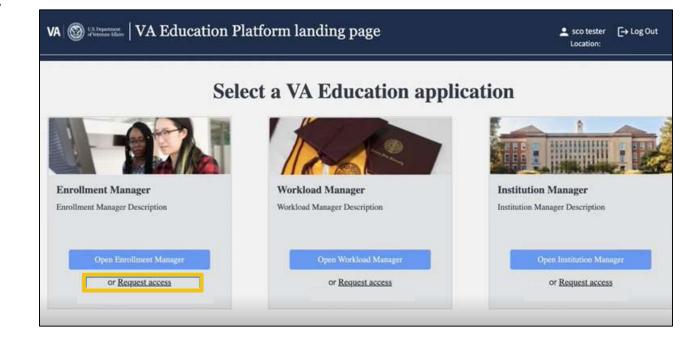
In EM, Assistants have the ability to enter data into EM that must be reviewed and submitted to VA by an official SCO. SCO Read Only have the ability to view student information.

Once you've verified your identity with ID.me or Login.gov, you can navigate back to the <u>VA Education Platform</u> where you can login. Follow the steps on the following slides to request first-time access to EM as an Assistant and a SCO Read Only.





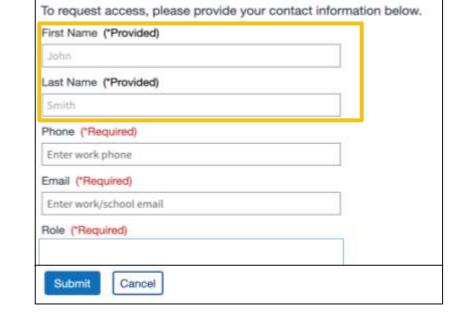
 Once you have been authenticated, navigate to the VA Education Platform Portal and select "Request access".







 Verify that your pre-populated "First Name" and "Last Name" are accurate.



Request access to Enrollment Manager

Note:

• If the pre-populated name listed in EM is incorrect, please contact <u>ID.me</u> for assistance.

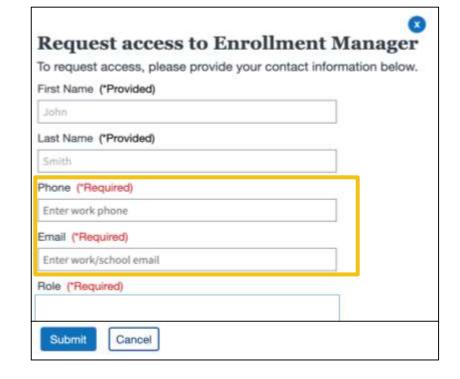




 Input your primary "Phone" and "Email" associated with your role. These fields are required.

Note:

It is recommended to use a work/school email address.





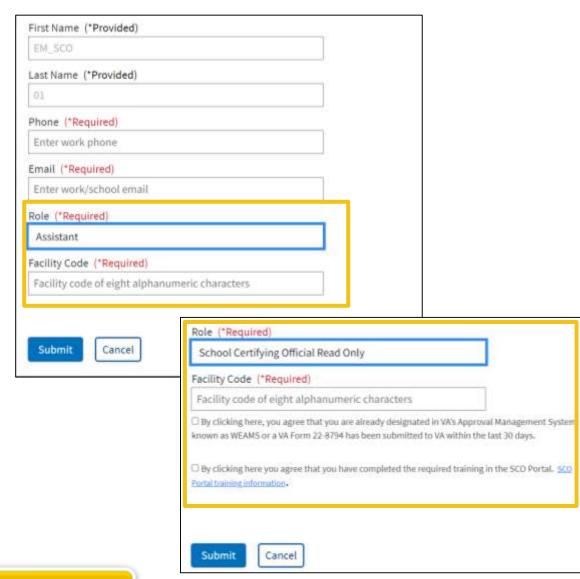
Assistants and SCO Read Only



4. For "Role", select your appropriate title from the dropdown options. Once you select your role, the "Facility Code" field appears.

Note: If you select the "School Certifying Official Read Only" dropdown option for your "Role", two checkboxes will appear under the "Facility Code" field, which say the following:

- a. "By clicking here, you agree that you are already designated in VA's Approval Management System known as WEAMS or a VA Form 22-8794 has been submitted to VA within the last 30 days".
- b. "By clicking here, you agree that you have completed the required training in the SCO Portal".





Assistants and SCO Read Only - Requesting

Assistants and SCO
Read Only

First-Time Access Cont'd 4

Input your school's 8-digit "Facility
Code". If you are unsure of the facility
code, ask the designated SCO at your
school.

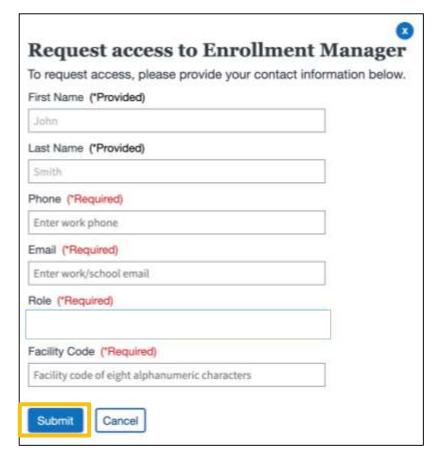
Note: If you select the "School Certifying Official Read Only" dropdown options, if applicable, please select the checkboxes.

EM_SCO	
Last Name (*Provided)	
01	
Phone (*Required)	
Enter work phone	
Email (*Required)	
Enter work/school email	
Role (*Required)	
Assistant	
Facility Code (*Required)	
Facility code of eight alphan	meric characters
	Role (*Required)
Submit Cancel	School Certifying Official Read Only
	Facility Code (*Required)
	Facility code of eight alphanumeric characters
	By clicking here, you agree that you are already designated in VA's Approval Management Sy known as WEAMS or a VA Form 22-8794 has been submitted to VA within the last 30 days. By clicking here you agree that you have completed the required training in the SCO Portal.
	Portal training information





6. Once all fields have been acknowledged and addressed, select the "Submit" button and the request is sent to an assigned SCO to review for approval or denial.







Once your SCO receives and reviews the request, access to EM is granted or denied.

<u>Select the hyperlink here</u> or navigate to page 86 to go to the next Assistant and SCO Read Only relevant section: Navigating the EM Dashboard.

Note: While Assistants may have more than one facility code they report to, only one request needs to be submitted. The SCO may grant access to any and all facilities where they have access.





SCO – APPROVING, DENYING, AND REVOKING ENROLLMENT MANAGER ACCESS



SCO – Approving, Denying, and Revoking Enrollment Manager Access



Select the hyperlinked text or navigate to the corresponding page number:

- Approving Access Navigate to page 68
- <u>Revoking Access</u> Navigate to page 75
- Assigning/Unassigning Facility Access Navigate to page 80





APPROVING AND DENYING ACCESS



Approving and Denying Access – Approving

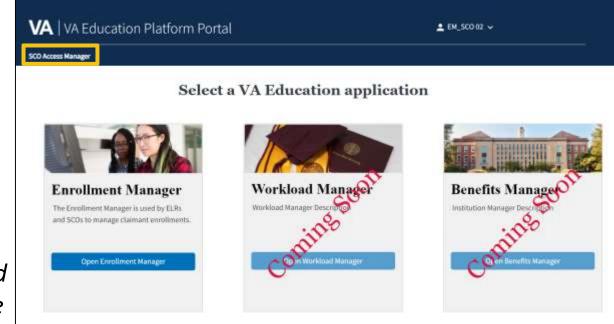




Follow the steps below to approve an access request for an Assistant or SCO Read Only user.

 Once logged into the VA Education Platform Portal, select the "SCO Access Manager" button.

Note: If you are reviewing an access request from an SCO Read Only user, please confirm that the email address and name listed in WEAMS or the VA Form 22-8794 match the name and email provided on the access request. SCOs who are approving Assistants or SCO Read Only users do not receive an email when access to EM is being requested.





Approving and Denying Access – Approving Cont'd



2. Select the "Approve" button if the Assistant or SCO Read Only user has met all requirements to access EM.

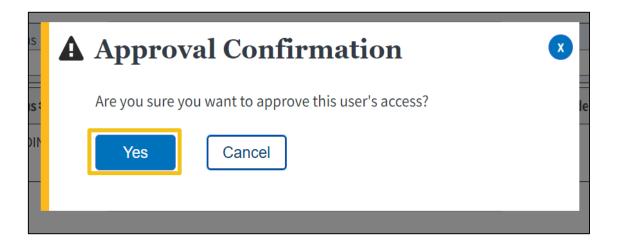




Approving and Denying Access – Approving Cont'd 1



3. Select the "Yes" button on the "Approval Confirmation" screen to grant the user access.

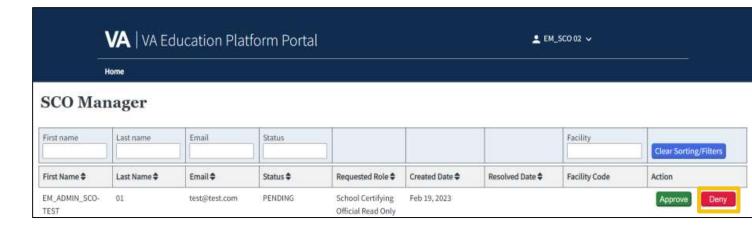




Approving and Denying Access – Denying



4. If you are unfamiliar with the user requesting access or they do not need access, you should deny their access request. To do so, select the "Deny" button.



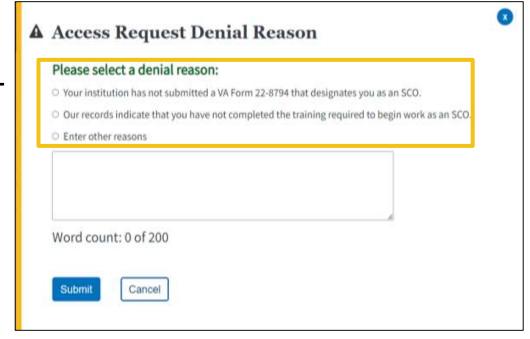


<u>Approving and Denying Access – Denying Cont'd</u>

- 5. When selecting a denial reason for Read-Only SCOs, SCOs may choose between three options:
- Option 1 "Your institution has not submitted a VA Form 22-8794 that designates you as an SCO"
- Option 2 "Our records indicated that you have not completed the training required to begin work as an SCO"
- Option 3 "Enter other reasons" If selected, SCOs must fill in the denial reason within the text box provided.

Note: While EM gives SCOs the option to select from all three options, Option 2 is not a valid denial reason for SCO Read Only users, as these users do not have training requirements.







Approving and Denying Access – Denying Cont'd 1



6. Select the "Submit" button.

Note: Once the Submit button is selected, an email with the denial reason is sent to the requestor informing them of the denial so they can submit a new request once the requirements are met.







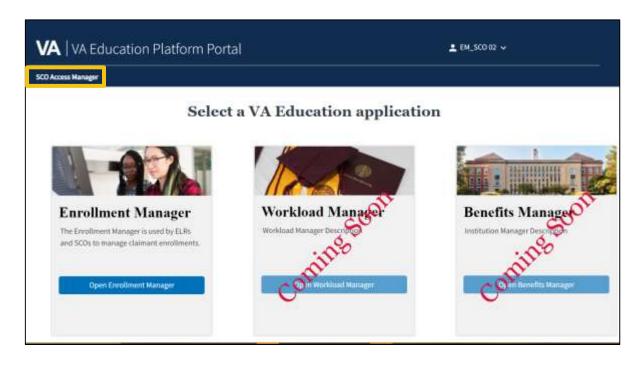
REVOKING ACCESS





If an Assistant or SCO Read Only user leaves an institution, use the following steps below to revoke their access from EM:

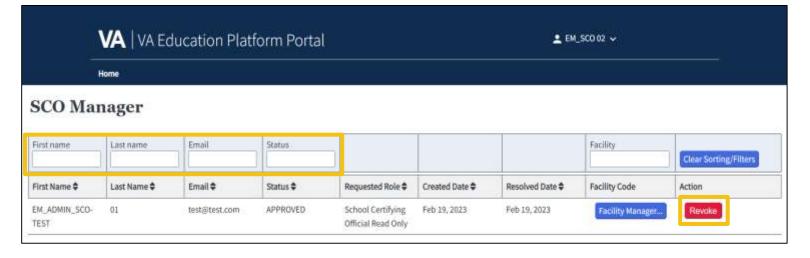
 Once logged into the VA Education Platform Portal, select the "SCO Access Manager" button.







- 2. Search for the user that needs their access revoked by utilizing the following search fields:
 - "First name"
 - "Last name"
 - "Email"
 - "Status"

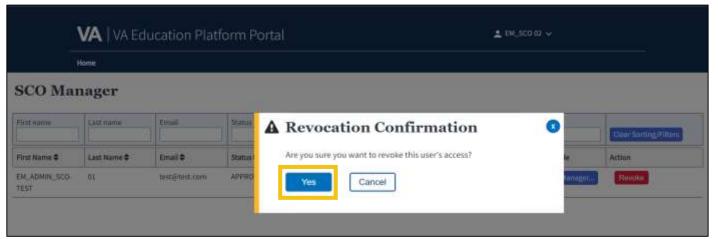


After selecting, then select the "Revoke" button on their profile.





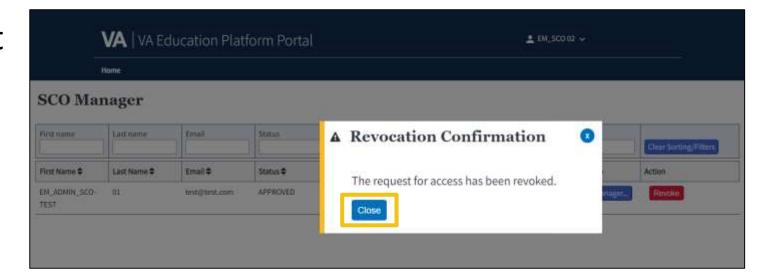
3. Select the "Yes" button in the "Revocation Confirmation" screen to confirm the user's access is revoked.







4. Select the "Close" button in the "RevocationConfirmation" screen to exit the screen.







ASSIGNING AND UNASSIGNING FACILITIES

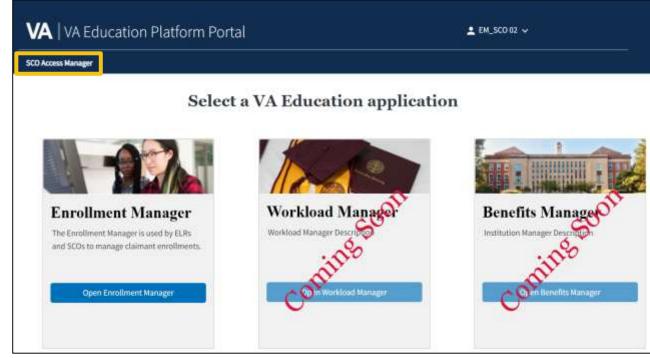




SCOs can manage facility access for Assistants and SCO Read Only users who have access to EM.

Use the following steps to assign or unassign facilities from user profiles:

Once logged into the VA
 Education Platform Portal, select
 the "SCO Access Manager"
 button.

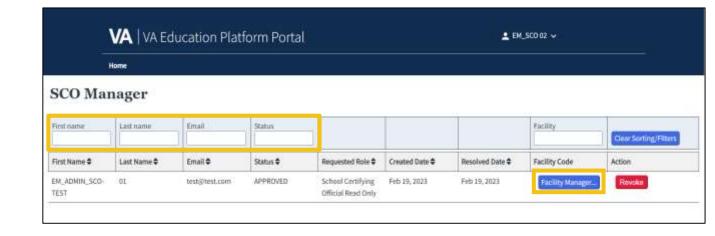






- 2. Search for the appropriate user profile by using the following search fields:
 - "First name"
 - "Last name"
 - "Email"
 - "Status"

Once the correct user is located, select the "Facility Manager" button.





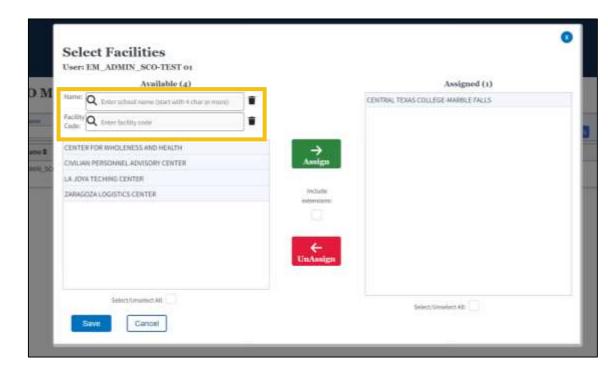


A EDUCATION PER FITS

3. Search for facilities to assign to this user using the "Name" or "Facility Code" fields. On the right-hand side of the screen, SCOs can view a list of facilities already assigned to the Assistant or SCO Read Only user.

Note:

- SCOs should reference WEAMS or the VA Form 22-8794 to confirm the facility codes the SCO Read Only user should have access to. SCO Read Only user access must be reviewed with every updated VA Form 22-8794.
- Schools with Centralized Certification have designated Points of Contact (POCs) at branch campuses versus Certifying Officials on site. POCs must have access to EM in order to provide certification information to students and VA/SAA representatives; however, they do not have the capability to submit certifications and their access is read-only. SCOs are responsible for approving and managing access for POCs.







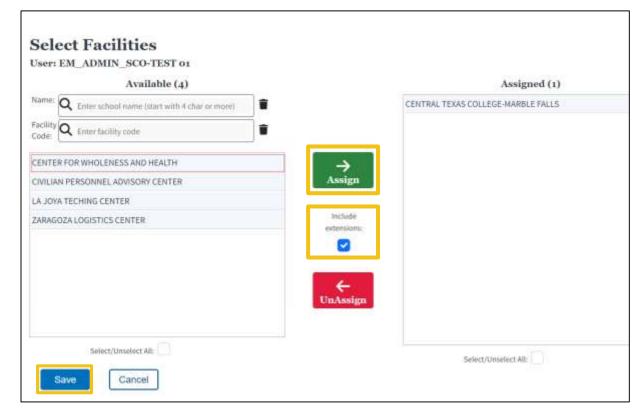


4. Select the appropriate facility or facilities, select the "Assign" arrow, then select the "Save" button to add the facility to the user.

By default, the "Include extensions" checkbox is selected when the main campus indicated has extension campuses. The associated extensions will be automatically added to the selected user. If unapplicable, uncheck the button.

Note:

- Users must manually search for branch campuses to assign them to an Assistant or SCO Read Only user.
- Users using Windows computers can hold the "Control" key on their keyboard to select multiple facilities in the "Assigned" column simultaneously.
- Users using Mac computers can hold the "Command" key to select multiple facilities.







5. To remove facility access for an Assistant or SCO Read Only user, select the facility name under the "Assigned" column and select the "UnAssign" arrow, then select the "Save" button.

Note: Multiple facilities can be unassigned simultaneously using the same method used in the previous step to assign multiple facilities.







ENROLLMENT MANAGER MAIN TABS



Enrollment Manager Main Tabs Cont'd



The four main navigation tabs for EM are detailed at the top of the screen. The next section details the main features of each tab.

- <u>Dashboard (Default Section)</u> Navigate to page 88
- Students Tab Navigate to page 91



- Including Search and Add a Student, and main navigation of the Student profile
- Schools Navigate to page 126
- Reports Navigate to page 129

Note: The actions completed in each tab are dependent on the facility type you support. The rest of the tabs are described in each facility type section.





DASHBOARD TAB





Dashboard Tab Cont'd

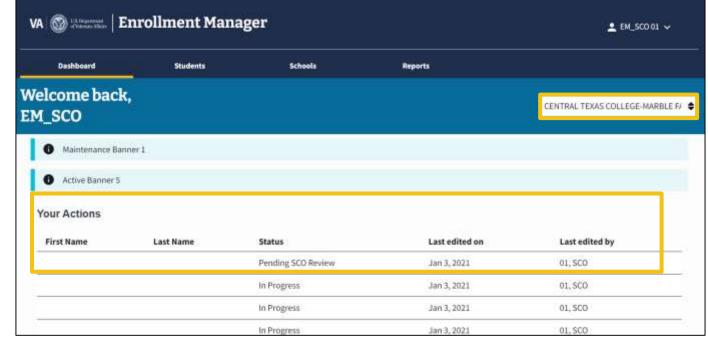


The Dashboard includes helpful resources

for users and the "Your Actions" section.

This section organizes system actions by:

- "First Name"
- "Last Name"
- "Status"
- "Last edited on"
- "Last edited by"



Note:

• Actions noted in the "Your Actions" section display students currently being worked on and have not yet been completed. It is a convenient way to access forms in-progress. Forms can be selected through the facility code dropdown function.



Dashboard Tab Cont'd 1



Below the "Your Actions" section of the Dashboard are links in the "Helpful Resources" section. Links include the SCO Handbook and the GI Bill Comparison Tool.

four VA Education Liaison Representative	Useful links
The servicing regional processing office (RPO) for schools in TX is Muskogee, OK.	School Certifying Official Handbook
	GI Bill Comparison Tool
Contact Information: Education Liaison Representatives	➤ Application for benefits
	 General education information
	Webinars and Training





STUDENTS TAB

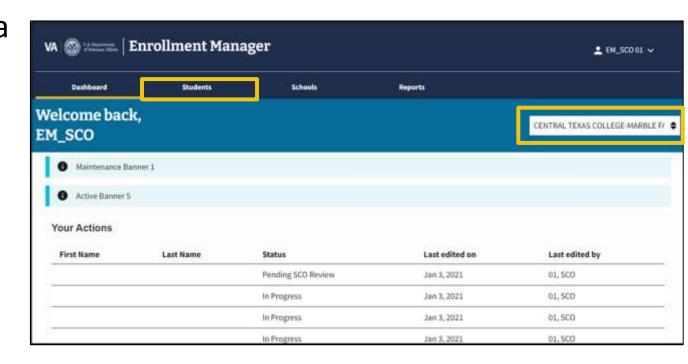


Students Tab Cont'd



From the "Students" tab, users can search for a student, add a student to a school, and review a student profile.

To begin, select the "Students" tab on the Dashboard menu.







STUDENTS TAB FINDING A STUDENT



<u>Students Tab – Finding a Student</u>



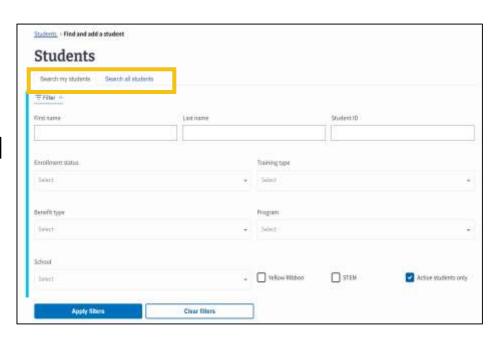
- 1. Once you select the "**Students**" tab, select one of the two search options:
 - <u>Search my students</u> Navigate to page 95
 - <u>Search all students</u> Navigate to page 96

Using the "Search all students" functionality searches all data within the system. The "Search my students" function displays/searches all students that are at a facilities where the SCO has access. Depending on which option you select, different search field options populate.

Note:

- Before searching for a student, this page defaults to display "Active" students in alphabetical order.
- Neither search option allows users to search for a student by SSN.

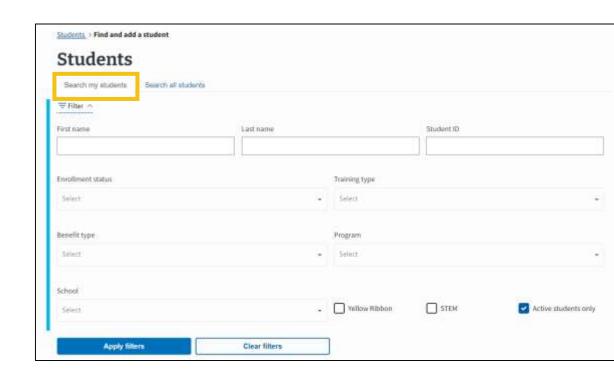




<u>Students Tab – Finding a Student Cont'd</u>



a. Search my students - Search for a student by entering their "First name", "Last name", or "Student ID". There are several filters to help narrow your search results such as, "Enrollment status", "Training type", and "Program". "Program" is populated by the programs approved in WEAMS. In addition, non-matriculated and undeclared are available dropdown options that are enabled and displayed if the "Training type" is IHL.





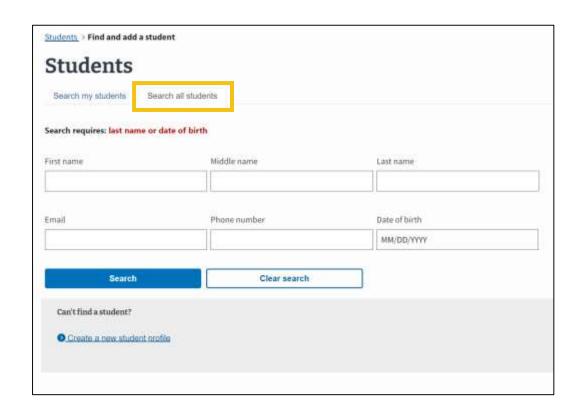
Students Tab - Finding a Student Cont'd 1



b. Search all students - Search for a student by "First name", "Middle name", Last name", "Email", "Phone number", or "Date of birth".

Note:

- Although all fields are not required to populate search results, there is minimum search criteria of first two letters of Last name or Date of Birth.
- If an SCO can't find a student using the correct Date of Birth, use 1/1/1900 and the correct last name when searching. This is will resolved in future iterations of EM.





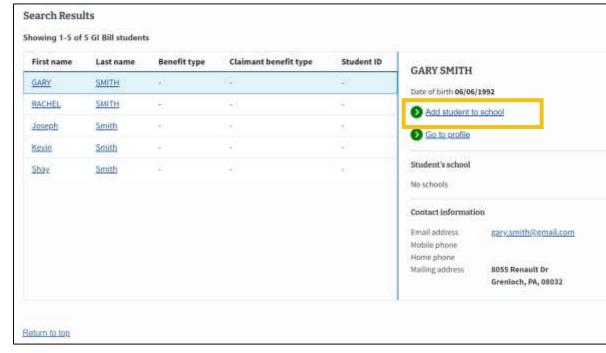


STUDENTS TAB ADDING A STUDENT





 Once you have searched for a student, select the correct student from the list of results. Then, select the "Add student to school" button.



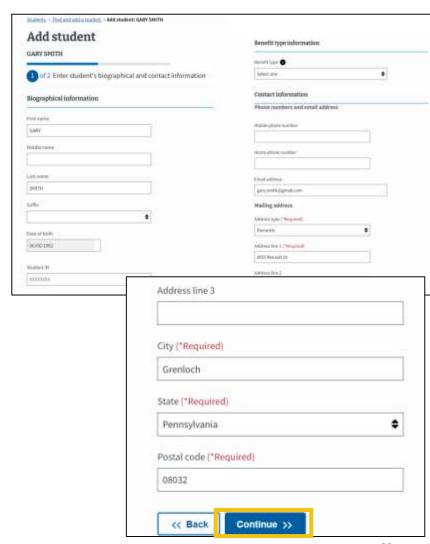




2. The student's known biographical, benefit type, and contact information appears. Select the "Continue" button after you verify all the information.

Note:

- In the first release of EM, a SCO could edit biographical information; however, due to the system integration affecting multiple VA Systems, SCOs <u>must not</u> edit an existing student's address or other biological information.
- It is the responsibility of each student to update their address and any other biographical information. If the information is incorrect, students need to reach out to the Education Call Center (ECC) or AskVA (AVA).

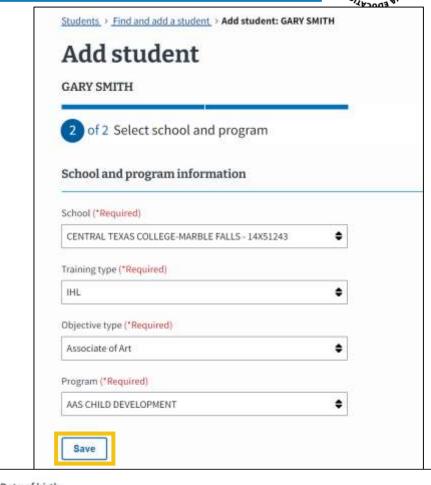




 Input the corresponding school and program information for the student. Once the information is entered, select the "Save" button.

Note:

- If a student is under the age of 18 years, a warning message displays.
- Each dropdown arrow highlights the following information:
 - **School** Contains all the facilities to which the SCO has access.
 - Training type Contains the unique training types available at the selected facility
 - Objective type Contains the various degree or certificates available at the selected facility. If the student is a guest student, you may still select the appropriate objective type within EM.
 - Program Contains a list of the programs listed in WEAMS which are available at the selected facility. In addition, non-matriculated and undeclared are available drop-down options that are enabled and displayed if the Training Type is IHL.



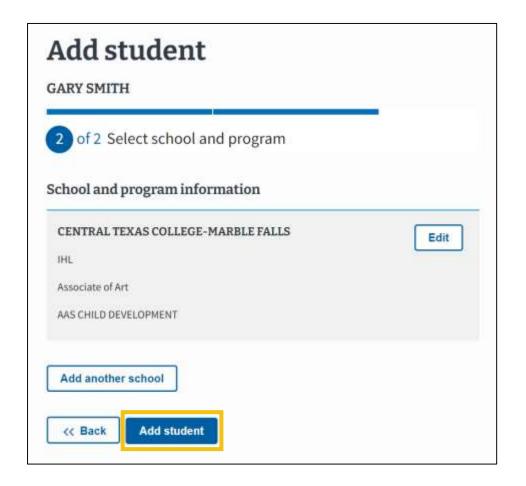
02/11/2006		ler 18 years of age. Benefits may not be payable unless dary school diploma (or equivalency certificate).
	02/11/2006	





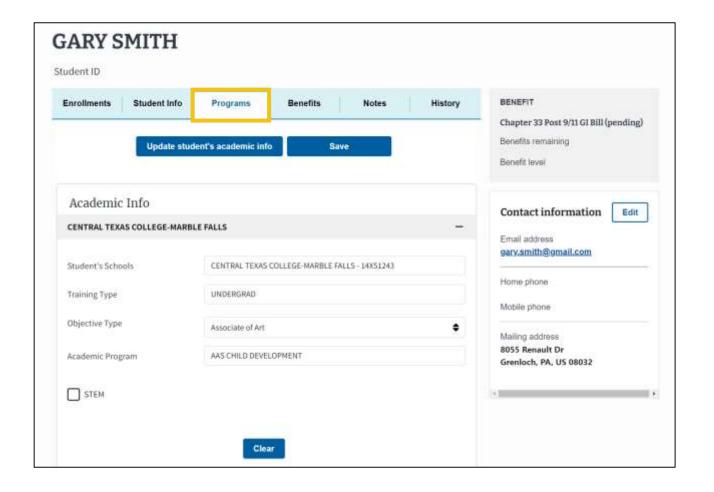
4. Select the "Add student" button to complete adding this facility to the student.

Note: If the student is attending multiple facilities, including branches or extensions, the SCO should select "Add another school".





5. View the successfully added program under the student's "Programs" tab.







STUDENT PROFILE

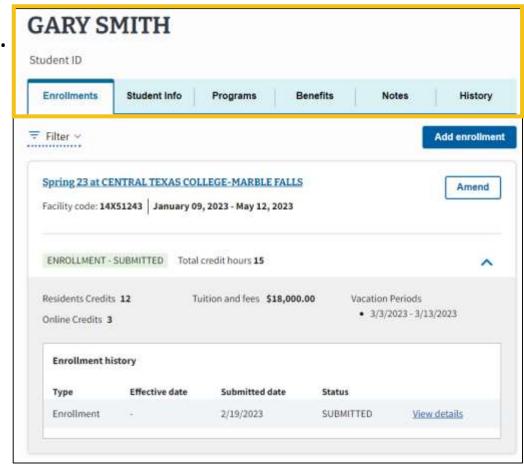


Student Profile Cont'd



Once you are in the "Students" tab and selected a student, there are several tabs on a student's profile. Select the hyperlinked text or navigate to the corresponding page number:

- Enrollments Tab Navigate to page 105
- <u>Student Info Tab</u> Navigate to page 107
- Programs Tab Navigate to page 111
- Benefits Tab Navigate to page 120
- Notes Tab Navigate to page 122
- <u>History Tab</u> Navigate to page 124
- Reports Tab Navigate to page 129







STUDENT PROFILE ENROLLMENTS TAB

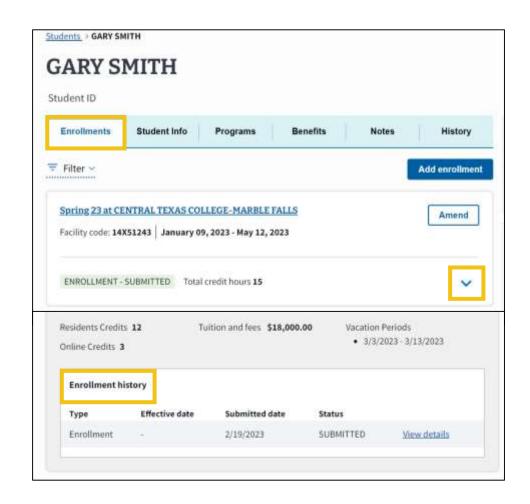


Student Profile - Enrollments Tab



The first tab in the student profile is the "Enrollments" tab. From this tab, SCOs can view all student enrollments and enrollment statuses, add enrollments, and amend enrollments. Additional details including the "Enrollment history" are displayed by selecting the "V" button to expand.

Note: The original enrollment, associated amendments, and corresponding monthly certifications are viewed by selecting the blue dropdown arrow and then selecting "View Details".







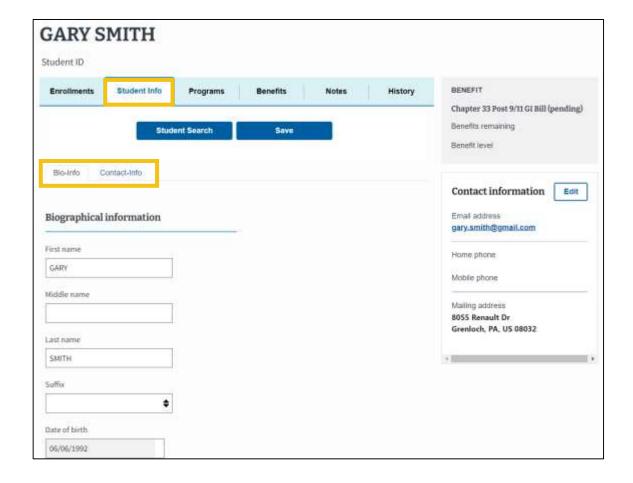
STUDENT PROFILE STUDENT INFO TAB



Student Profile - Student Info Tab



The second tab in the student profile is "Student Info". The "Student Info" tab includes two additional tabs, "Bio-Info" and "Contact-Info".





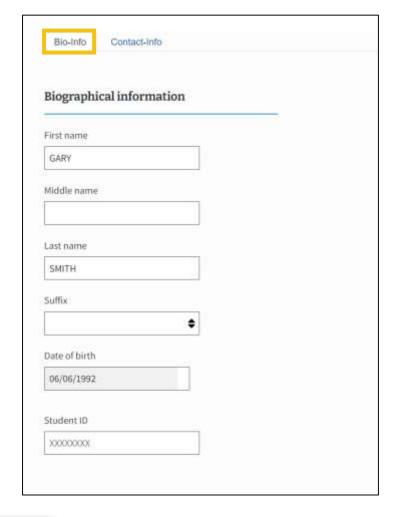
Student Profile - Student Info Tab Cont'd



Section 1: The "**Bio-Info**" tab lists a student's personal information, such as "First name", "Last name", "Date of birth", and "Student ID".

Note:

 Information can be updated in the corresponding fields, excluding the Date of Birth. If the Date of Birth is inaccurate, students need to reach out to VA and request their information is correctly updated.



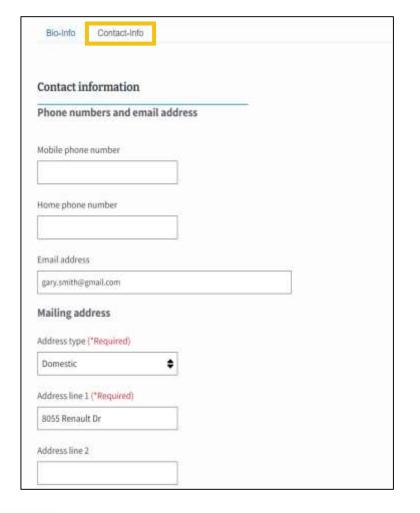


Student Profile - Student Info Tab Cont'd 1



Section 2: The "Contact-Info" tab includes a student's phone number, email address, and mailing address.

Note: Please do not change the contact information. If any of the fields are inaccurate have the student reach out to VA to request their information is correctly updated.







STUDENT PROFILE PROGRAMS TAB

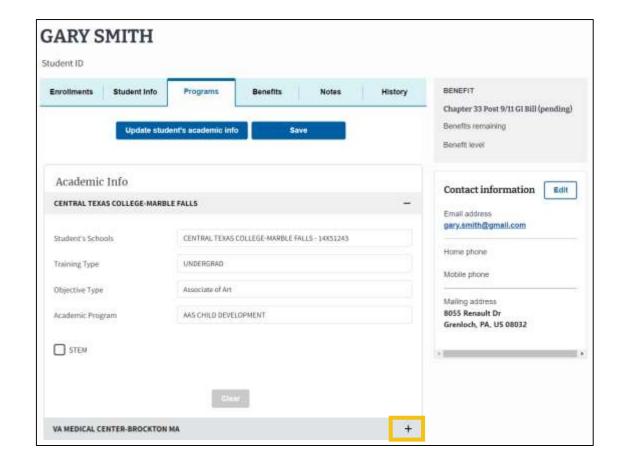


<u>Student Profile – Programs Tab</u>



The third tab in the student profile is the "Programs" tab, which displays both previous and current programs a student is enrolled in by facility. The top program listed is the current or active program the student is pursuing.

Note: This view only populates programs at the SCO's designated school. If necessary, select the "+" to view programs at other facilities.

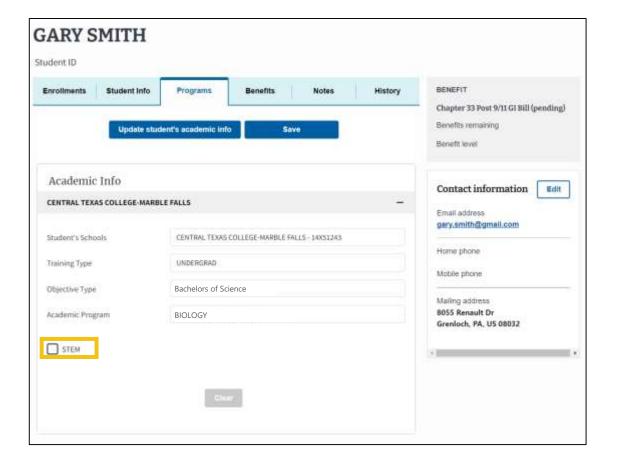




<u>Student Profile – Programs Tab – STEM Scholarship</u>



1. If applicable, SCOs must choose if the student is a STEM scholarship recipient by selecting the "STEM" box.





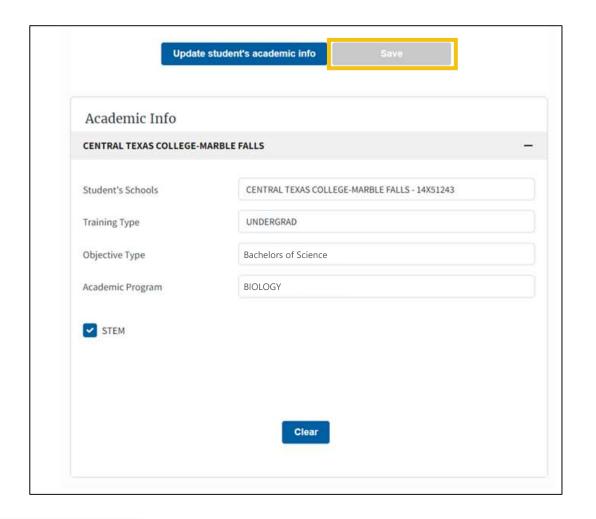
<u>Student Profile – Programs Tab – STEM Scholarship</u>



Cont'd

2. Once the box is checked, another box appears allowing the SCO to add the CIP code. If changes are made on this screen, users must select the "Save" button to confirm these changes.

Note: The "Save" button is only selectable after the "STEM" box is checked. CIP Code is not required to save changes.

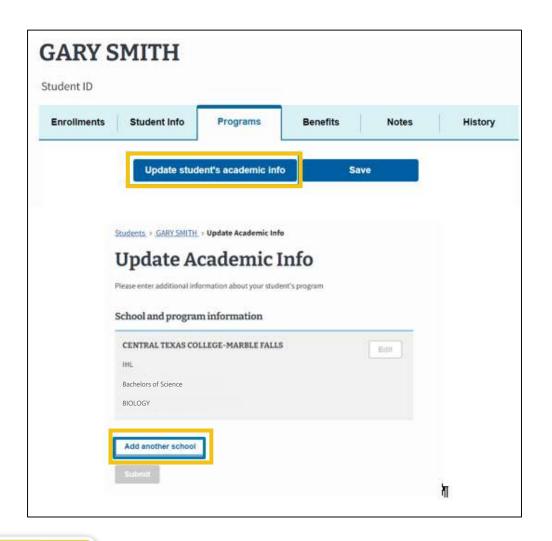






Academic Info

To make changes to a student's program or school, select the "Update student's academic info" button and then select the "Add another school" button.



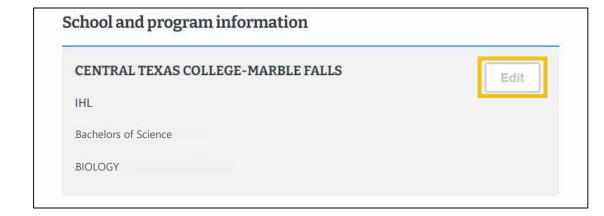




Academic Info Cont'd

2. Please note that any mismatched information produced during the migration to EM removes the editing capability of that information.

Note: The data migration process is the transfer of system data from the previously used VA-ONCE to the newly adapted system, EM. Any mismatched information produced during the data migration process will remain non-editable.

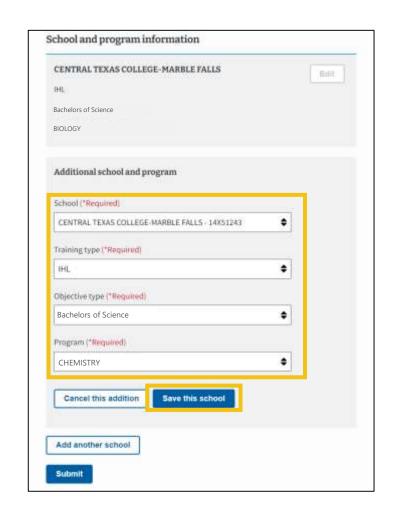






Academic Info Cont'd 1

- 3. In the "Additional school and program" section, select the appropriate dropdown option for the "School", "Training type", "Objective type", and "Program" fields.
- 4. Once you have made your selection, then select the "Save this school" button to confirm the changes.



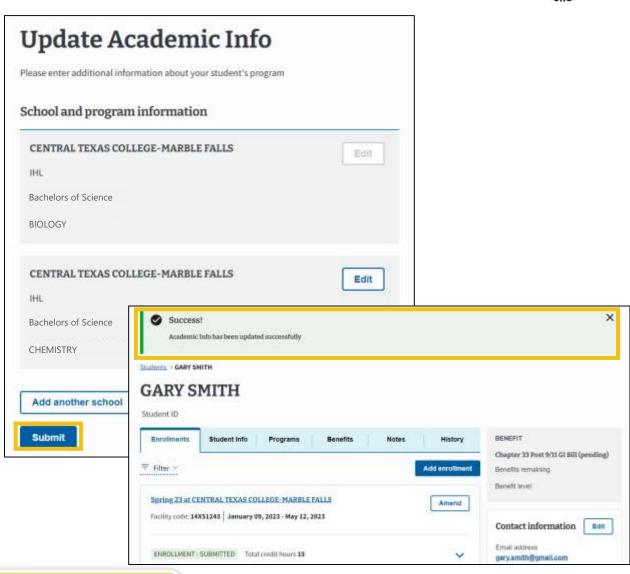




Academic Info Cont'd 2

5. Once all changes have been made, select the "**Submit**" button.

A success banner appears noting that the academic information has been updated successfully.



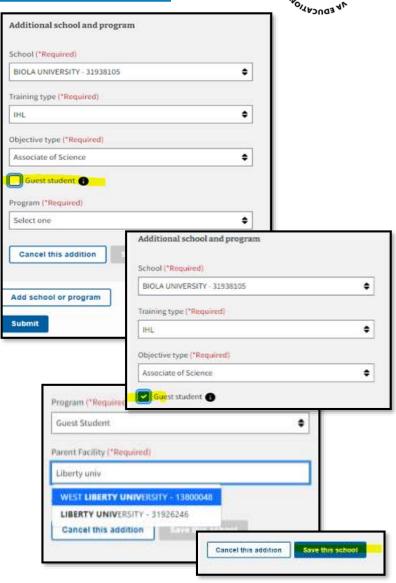


Student Profile - Programs Tab - Adding a Guest

Student

- 1. If you need to add a student as a guest student, the student first must be added to the SCO's facilities before. After this, in the Academic Info section the SCO will choose the "Objective type" of the student's degree program at the Primary school.
- 2. When the "Guest student" checkbox is selected, the "Program" dropdown auto fills with "Guest Student". This triggers the "Parent Facility" text field to appear.
- 3. In the "Parent Facility" field, enter the name and choose from the populated choices.
- 4. To finalize this process, select the "Save this school" button.

Note: Guest students are uncommon at NCD facilities.







STUDENT PROFILE BENEFITS TAB



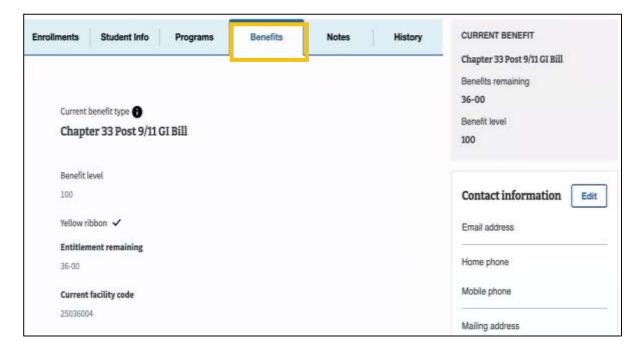
Student Profile - Benefits Tab

The fourth tab in the student profile is "Benefits", which provides information about what benefits a student is using (such as Post 9/11 GI Bill, Montgomery GI Bill, etc.). This tab also shows how much of that benefit type the student has remaining and the percentage benefit level of the remaining Chapter 33 entitlement. This tool is convenient to reference if students would like an update on how long benefits are available to them. The information does not display for Chapter 31. If a student is eligible for more than one benefit, the most recent displays.

Note:

- This information is hidden if the student chooses to opt out of this information being shared. Benefits reflect approved and active benefit types for students.
- Remaining entitlement displayed is based on last award action for entire term. For example, if we processed an award at full time for Summer 2023, the entitlement shown reflects what remains after the Summer term ends.









STUDENT PROFILE NOTES TAB

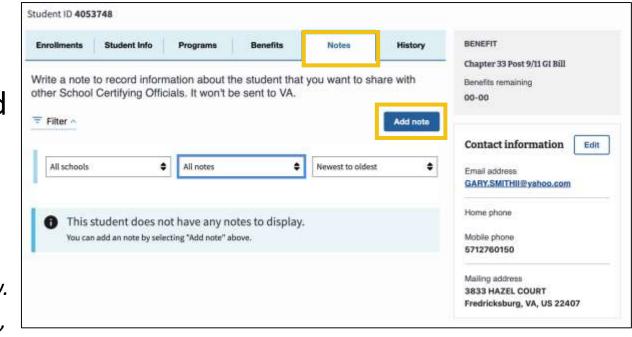


Student Profile - Notes Tab



The fifth tab in the student profile is "Notes", which shows all notes that were added when adding the student or submitting their enrollments. Users can add additional notes when viewing a student profile by selecting the "Add note" button.

Note: Notes are visible in EM for you and all other SCOs to view. Notes are not transmitted to Regional Processing Offices (RPO), Veterans Claims Examiners (VCE), or VA Central Office, but can be viewed by VA employees with EM access. Notes can be filtered and added by facility name.







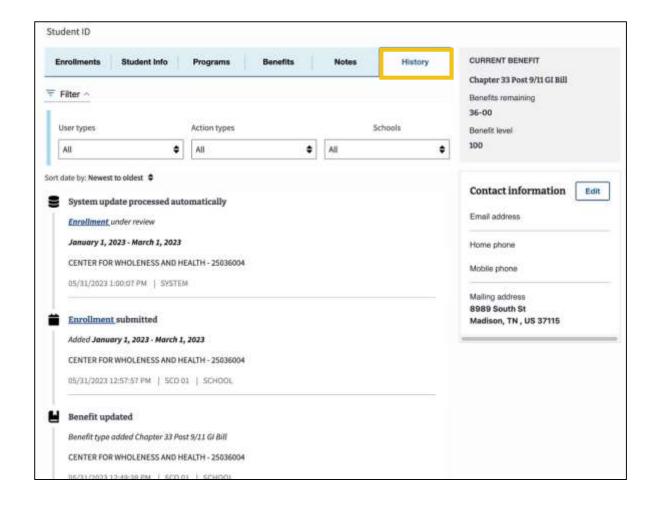
STUDENT PROFILE HISTORY TAB



Student Profile – History Tab



The sixth tab in the student profile is "History", where all activity pertaining to the student profile and enrollments is listed chronologically. Brief details are displayed, including the user who performed the action and the date and time it occurred. Historical information can be filtered by "User types," "Action types," and "Schools".







SCHOOLS TAB



Schools Tab Cont'd



To access preset enrollments, select the "Schools" tab on the Menu Bar.



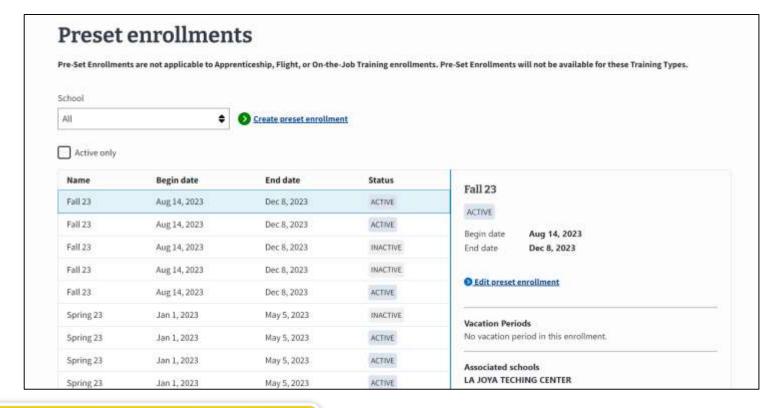


Schools Tab Cont'd 1



The "Schools" tab displays all active and inactive preset enrollments, which can be filtered by "School". The preset enrollments that appear on this screen are from all the facilities to which the SCO has access.









STUDENT PROFILE REPORTS TAB





1. To generate a report, navigate to the "Reports" tab in EM.

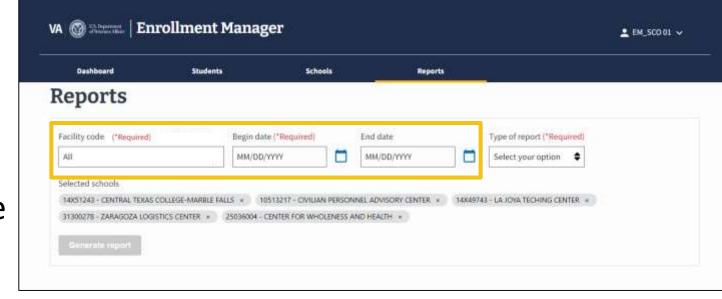






2. Type in the correct facility code in the "Facility Code" field.

3. Next, enter the period for the report in the "Begin date". The "End date" auto-populates to a week after the "Begin date".







4. Choose either "Summary" or "Detail" in the "Type of report" dropdown. Once all pertinent information has been entered, select the "Generate report" button to create your new weekly report.

Dashboard	Students	Sch	hoots		Reports	
Reports						
Escility code (*Required)		Begin date (*Required)		End date		Type of report (*Require
All	F	02/05/2023		02/11/2023		Summary 5
Selected schools						
14X51243 - CENTRAL TEXAS	COLLEGE-MARBLE FAL	LS = 10513217 - CIVILI	AN PERSON	INEL ADVISORY CE	ENTER = 14X4	9743 - LA JOYA TECHING CENTE
31300278 - ZARAGOZA LOGI						





4. Choose either "Summary" or "Detail" in the "Type of report" dropdown. Once all pertinent information has been entered, select the "Generate report" button to create your new weekly report.

Dashboard	Students	Scho	ols	Reports	
Reports					
Facility code (*Required)		Begin date (*Required)		End date	Type of report [*Require
All	É	02/05/2023		02/11/2023	Summary 4
Selected schools					
14X51243 - CENTRAL TEXAS	COLLEGE-MARBLE FALL	.S = 10513217 + CIVILIA	N PERSON	NNEL ADVISORY CENTER +	14X49743 - LA JOYA TECHING CENTER
31300278 - ZARAGOZA LOG	ISTICS CENTER # 2	5036004 - CENTER FOR WHO	LENESS /	AND HEALTH #	

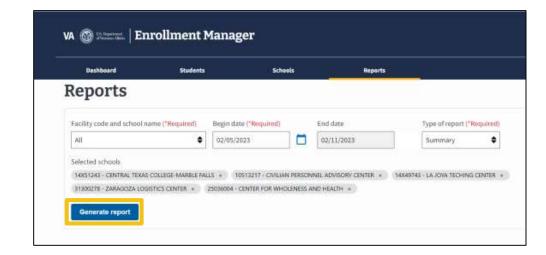




4. Once all pertinent information has been entered, select the "Generate report" button to create your new weekly report.

Note:

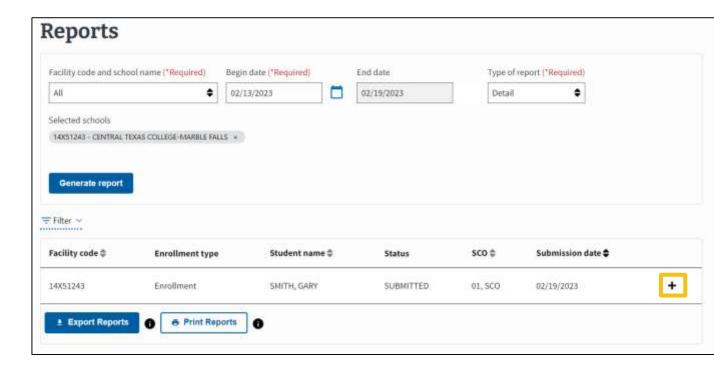
- The Summary report shows you the total number of enrollments, amendments, terminations, and monthly certifications that were processed at the chosen facility.
- EM can generate a Weekly Summary Report and a Weekly Detail Report. The Summary Report provides statistics of records submitted in each week, and the Detail Report provides a full readout of each record submitted in a given week. The Detail Report can be exported as a PDF file containing the PDF forms of each record - 22-1999s, 22-1999bs, etc. - allowing schools to keep these records on file offline.







An example of a "**Detail**" report – pertaining to one facility code and containing one student's information is shown on the right. Additional student information can be accessed by selecting the corresponding "+" icon on the right side of the screen.



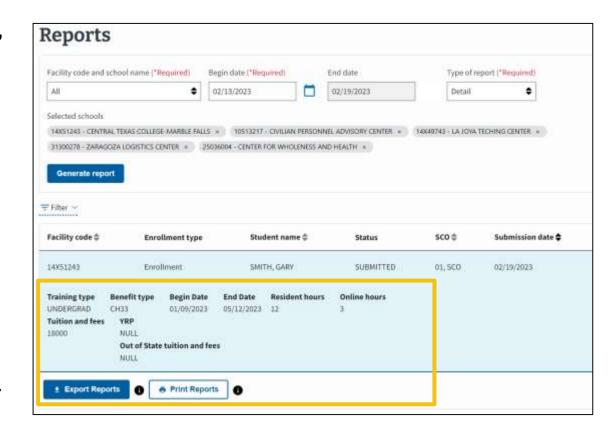




Additional information such as the student's "Training type", "Benefit type", and "Resident hours" and "Online hours" is displayed.

Note:

- Export Reports can be used to export and download your report as a CSV.
- Print Reports can be used to download each report as a PDF file.
- Additional details are displayed by expanding the rows. Expanded information varies by training type.
- For IHL, NCD, and VET TEC, expanded fields contain details regarding credits (e.g., resident hours, online hours, remedial/deficiency hours, clock hours), tuition and fees, Yellow Ribbon, amendments, and terminations.
- For OJT and APP, expanded fields contain details regarding enrollment information (e.g., approved hours, trainee hours per week, prior training time), monthly certifications (e.g., hours trained, month certified), and terminations.
- For FLT, expanded fields contain details regarding total program charges, a summary of total hours (e.g., dual, dual simulator hours, solo, ground school, pre/post hours, other), and terminations.







CERTIFICATIONS BY FACILITY TYPE



Certifications by Facility Type Cont'd



The process for certifying enrollments depends on your facility type. Locate your facility or program type. Select the hyperlinked text or navigate to the corresponding page number:

- Institutions of Higher Learning (IHL) Navigate to page 138
- Non-College Degree Programs (NCD) Navigate to page 178
- On-the-Job Training /Apprenticeship (OJT/APP) Programs Navigate to page 217
- Flight Schools Navigate to page 250

Note: Automated emails are automatically sent to students each time a certification is submitted.





INSTITUTION OF HIGHER LEARNING



IHL - Table of Contents



Select the hyperlinked text or navigate to the corresponding page number:

- Add a Preset Enrollment Navigate to page 141
- Edit a Preset Enrollment Navigate to page 148
- Add and Submit an Enrollment Navigate to page 152
- Amend an Enrollment Navigate to page 165

Note: Automated emails are automatically sent to students each time a certification is submitted.



IHL – Preset Enrollment Overview



Preset enrollments are term dates on approved school calendars that can be pre-populated. In EM,

- The "Active" status for preset enrollments refers to enrollment periods currently being used and displayed in your dropdown menu.
- The "Inactive" status refers to enrollment periods you no longer wish to see displayed. These are usually terms in the past you are no longer certifying.



INSTITUTION OF HIGHER LEARNING ADD A PRESET ENROLLMENT



Add a Preset Enrollment



To access preset enrollments, select the "Schools" tab on the Menu Bar.

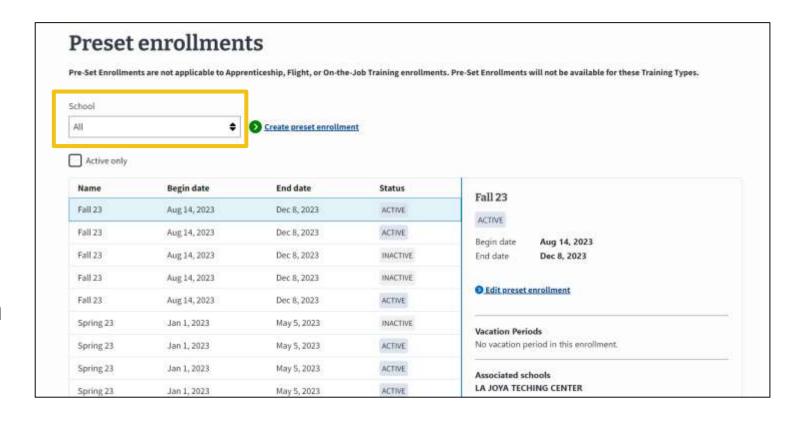




Add a Preset Enrollment Cont'd



The "Schools" tab displays all active and inactive preset enrollments, which can be filtered by "School". The preset enrollments that appear on this screen are from all the facilities to which the SCO has access.

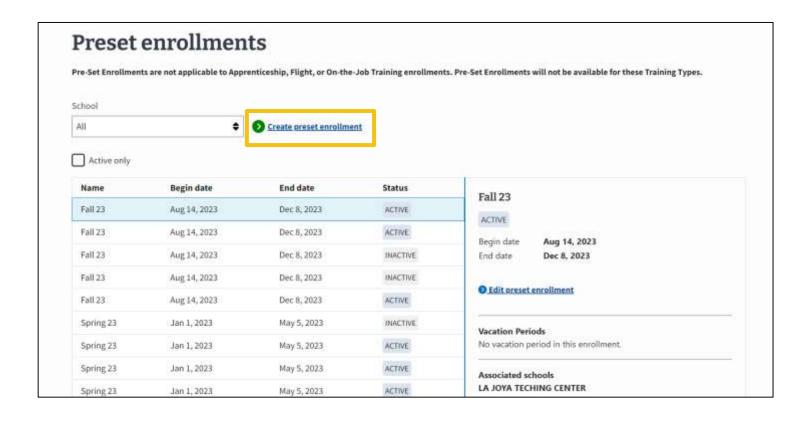




Add a Preset Enrollment Cont'd 1



Select the "Create preset enrollment" button.



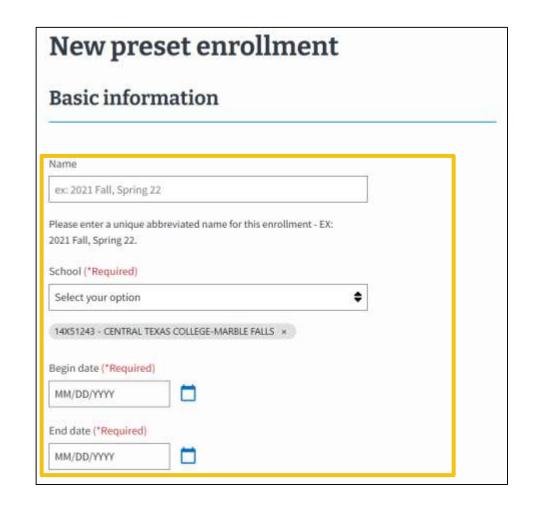


Add a Preset Enrollment – Basic information



- 2. Input the following information under the "Basic Information" section:
 - "Name" Of Enrollment Period is an optional field (e.g., Fall 2021, Spring 2022)
 - "School" Dropdown list contains all facilities the SCO has access to
 - "Begin date"
 - "End date"

Note: A warning message will appear if the begin date inputted is more than 180 days (6 months) in the future.



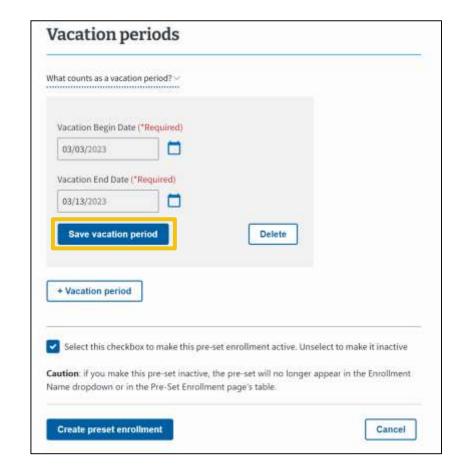


Add a Preset Enrollment - Vacation periods



3. Input any relevant "Vacation Periods" coinciding with this enrollment and select the "Save vacation period" button. Select the "Delete" button to discard the vacation period.

Note: The term holiday vacation means a customary, reasonable vacation period that is identified as a holiday vacation in the educational institution's literature, approved by the State Approving Agency of jurisdiction. Vacation Periods should not be entered unless they are seven or more calendar days long. Vacation Periods are used when certifying non-standard enrollment periods for all benefits. You can hover over the "What Constitutes a Vacation Period?" text for more information. This newly created preset enrollment associates with the specific facility when creating a preset enrollment.

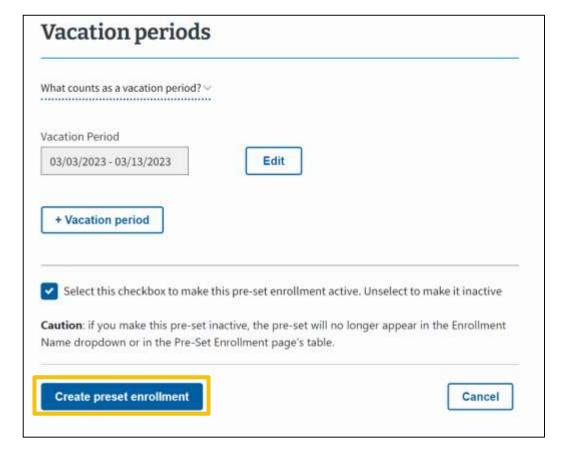




Add a Preset Enrollment - Vacation periods Cont'd



Select the "Create preset
 enrollment" button to save the
 preset enrollment.





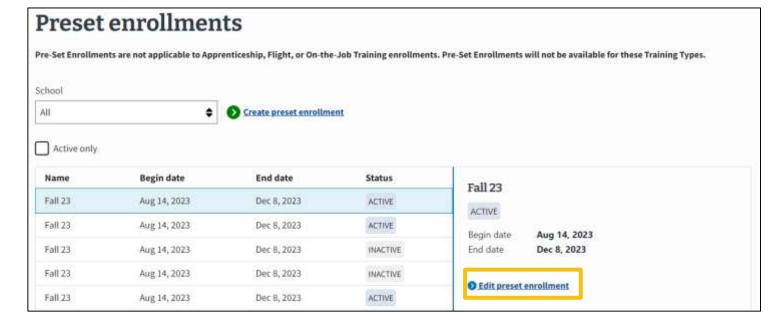
INSTITUTION OF HIGHER LEARNING EDIT A PRESET ENROLLMENT



Edit a Preset Enrollment



 To edit a preset enrollment, select the specific enrollment to be updated, then select the "Edit preset enrollment" button.

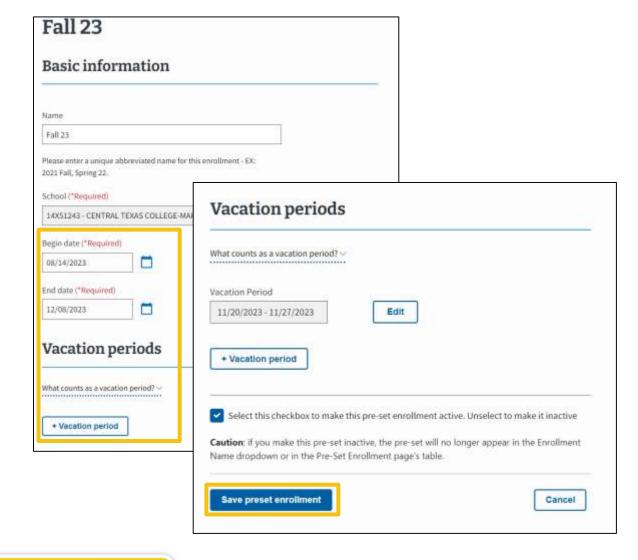




Edit a Preset Enrollment Cont'd



2. Correct existing information for this preset enrollment period such as the begin or end date or vacation period dates. The school cannot be changed while editing a preset enrollment. Select the "Save preset enrollment" button when finished making edits.





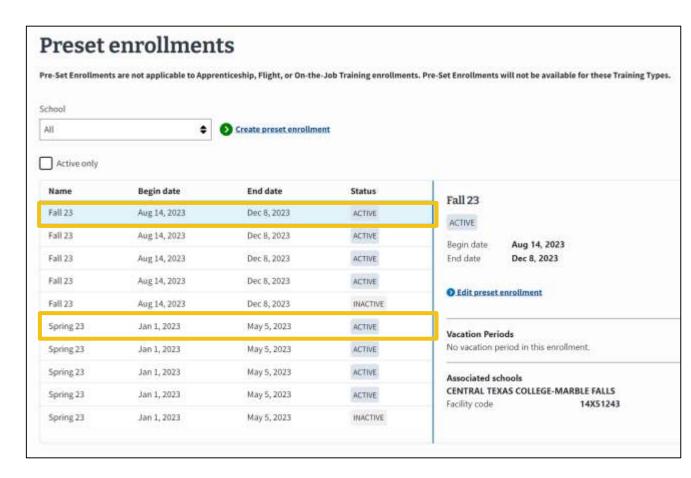
Edit a Preset Enrollment Cont'd 1



When preset enrollment periods are edited:

- New, updated preset enrollment appears as "Active".
- Old enrollment appears as "Inactive".

Note: Certifications already submitted using the original preset enrollment do not automatically change. If changes need to be made to certifications that were already submitted, the SCO must amend the certification to change the certified dates and/or vacation period.





ADD AND SUBMIT AN ENROLLMENT



Add and Submit an Enrollment



1. Select the "Students" tab in the Dashboard menu to navigate to the student profile to add an enrollment.

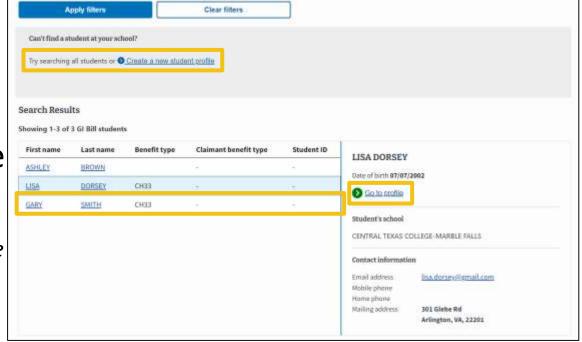






2. If the student has already been enrolled with your institution, they populate under the "Search Results" tab. Select the student profile and then select the "Go to profile" button on the right-side pane.

Note: If the student has not been enrolled at your facility, utilize the "Search all students" function to find the student and add their program information. Then you can add their enrollment. If the student is not searchable after using both search methods, follow the steps to create a new student profile.

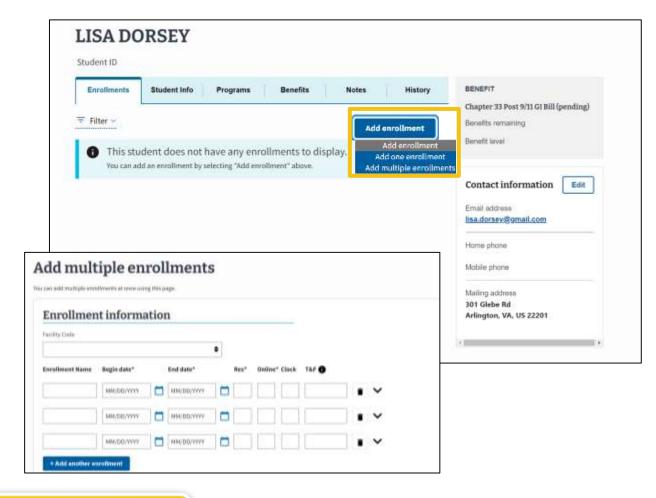






3. Select the "Add enrollment" button on the Enrollments tab to begin adding an enrollment.

- A message is displayed to make SCOs aware this student does not have any enrollments added to their profile.
- SCOs can add multiple IHL enrollments by selecting the
 "Add multiple enrollment" option from the "Add
 enrollment" dropdown on the enrollments tab. The
 multiple enrollments and single enrollment views require
 the same information to be entered.







- 4. Input the appropriate information below for each section:
 - a) "Enrollment Information"
 - b) "Credits and Tuition"
 - c) "Vacation Periods"
 - d) "Remarks and Notes"



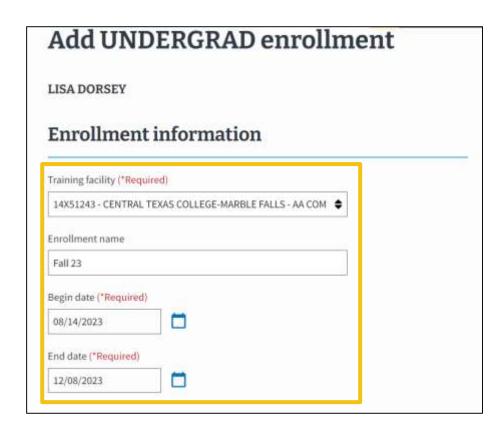
<u>Add and Submit an Enrollment – Enrollment</u>



Information

- a) Input the student's enrollment information.
 - "Training facility" This dropdown contains all the facilities the student has been enrolled in.
 - "Enrollment name" You can select the preset enrollment that you created earlier to pre-fill in the begin and end dates, if applicable.
 - "Begin date"
 - "End date"

- If you have access to certify for more than one facility, you can see all the facilities in the "Training facility" drop-down and can select which one the student is attending.
- Enrollments can not be submitted more than 6 months in advance for Ch33 and 4 months for non-33 benefit types.



Add and Submit an Enrollment - Credits and Tuition



b) Input the student's "Credit" information.

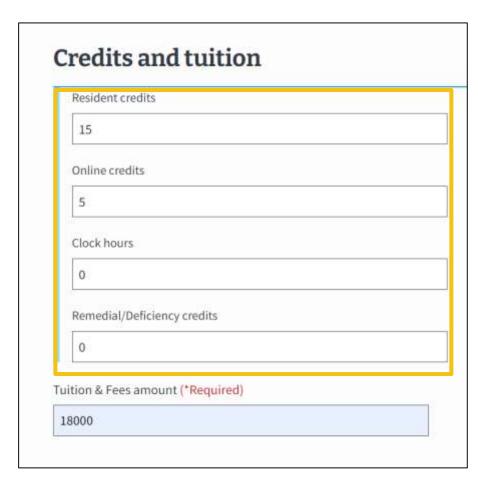
Refer to the number of residential or

classroom credits taken to populate the

corresponding fields. If WEAMS indicates the

school is online only, these fields are disabled.

- Online credits refer to the number of distance (online or non-classroom) credits taken during the term.
- Clock Hours refer to the number of clock hours taken per week and are typically found in NCD programs, internships, and externships.
- Remedial/Deficiency refers to the number of remedial or deficiency credits taken during a term.
- A warning message will appear if users fail to enter at least one hour type with a value greater than zero.



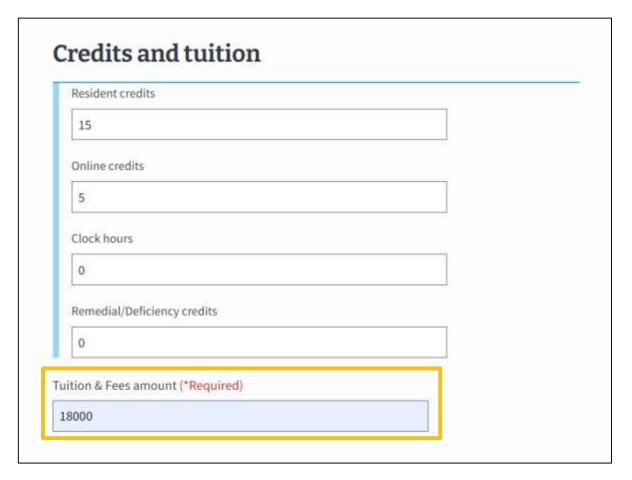


<u>Add and Submit an Enrollment – Credits and Tuition</u> Cont'd



c) Input the student's "Tuition & Fees amount".

- "Net" T&F should be entered for all Chapter 33 students. If T&F are required for a non-Chapter 33 student, "Charged" T&F should be entered.
- EM will automatically insert a remark regarding foreign currency when the student is being certified at a foreign school (This is determined by the last 2 digits of the facility code).



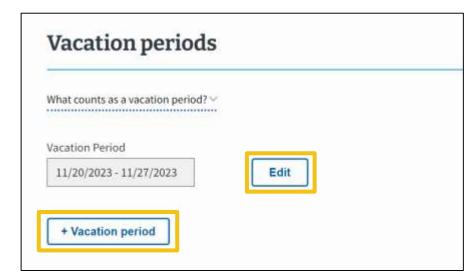


Add and Submit an Enrollment - Vacation Periods



- d) If this is a non-standard length term with a published vacation period of 7 or more calendar days, it can be entered when submitting an enrollment.
 - To make changes to the vacation period, select the "Edit" button.
 - To add additional vacation periods for this enrollment, select the "+ Vacation period" button.

Note: The Vacation period auto-populates from the Preset Enrollment if one was set up but please check to make sure the vacation period is correct and edit it or add any other breaks as-necessary. You can hover over the text that says, "What counts as a vacation period?" for more information. "A vacation period must be 7 days or longer and occur during the student's enrollment".



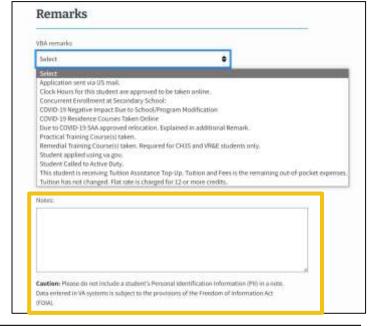


Add and Submit an Enrollment - Remarks



5. Before submitting the enrollment, select any relevant "VBA remarks". Please only create "Custom Remark" when necessary, as they slow down processing time.

Note: Feel free to add any notes for yourself or for other SCOs at your facility. Notes are not be submitted to VA with the enrollment but can be reviewed by VA if necessary.



Remarks	
VBA remarks	Custom remarks will delay the processing of your student's enrollment and possibly the delivery of payments.
Select	Custom Remark
Application sent via US mail.	Enter a remark bere
+ Add Custom Remark	You can enter up to 125 characters
Notes (optional)	Clear & Close

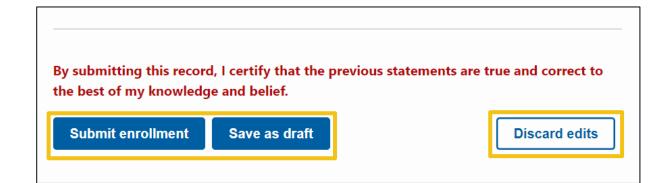


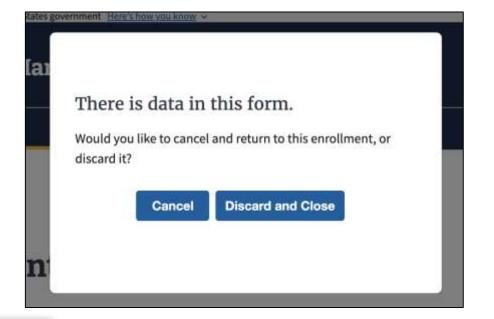
Add and Submit an Enrollment - Submit or Discard



6. Select "Submit enrollment" button to submit the new enrollment information or select "Save as draft" button to finish the process later. To discard edits to the enrollment, select the "Discard edits" button.

Note: If for any reason, user navigates away from the enrollment page, a pop-up screen with a message prompting user to stay on the page or discard data

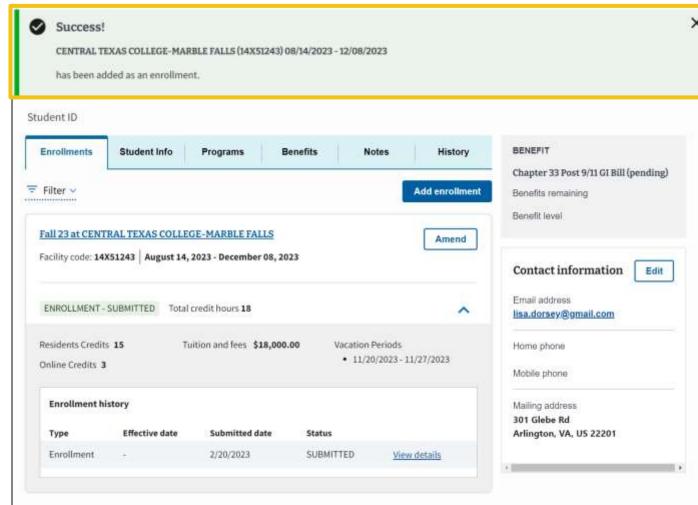






Once the enrollment is submitted, a success banner appears in green at the top of the page.

- To view an overview of the enrollment submitted, select the down arrow under the "Amend" button.
- VR&E Counselors now receive emails when enrollments and amendments are submitted for their students.







Before adding or submitting an enrollment, please review the following functionality changes in EM:

- 1. The option to add **Multi-Line Enrollments** is not a current functionality of EM. This is a planned function for a future release.
- 2. Dual Degree / Dual Objectives Enrollments cannot be certified currently in EM.
 - To document a student's Dual Degree or Dual Objective Enrollment in EM, select one program from the available "Program" dropdown options and "Add a Custom Remark".
 - An example custom remark could be, "Student concurrently pursuing 2 degrees additional program is [program name]".



INSTITUTION OF HIGHER LEARNING AMEND AN ENROLLMENT



Amend an Enrollment



In EM, "Amendment" refers to any change made to an enrollment after it is submitted, including terminations.

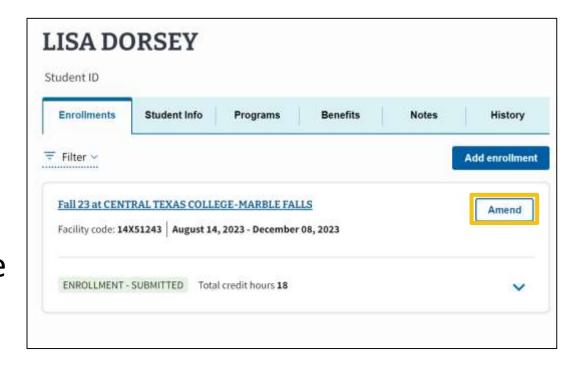
There is no differentiation between amend and adjust.

- EM can process more than one amendment on a single certification in a 24-hour period for Chapter 33 students. For non-Chapter 33 students, continue with submitting successive adjustments on separate days.
- SCOs can now submit new enrollments and amendments for pre-existing Veteran Rapid Retraining Assistance Program (VRRAP) students. The addition of new VRRAP students is not possible. VRRAP students only applies for non-degree seeking IHL programs.





After you search and select the student, navigate to the student's "Enrollments" tab, identify the enrollment to Amend, and select the "Amend" button. The information for the selected enrollment, appears, which may or may not be current, since amendments can be made to previously completed enrollments.

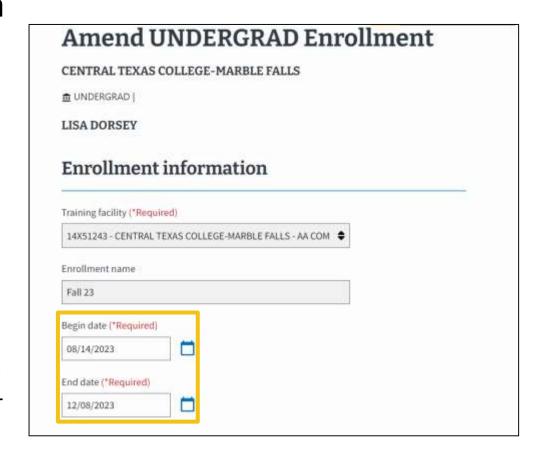


Amend an Enrollment – Enrollment Information



2. Once Amend is selected, you are taken to a page that shows all existing information about the selected enrollment. There, you can change the "Begin date" and "End date" fields to display corrected dates but the "Enrollment name" is read-only.

Note: You cannot change the facility. If the student was certified under the wrong facility terminate the cert and add a Custom Remark. This offramps the cert to ensure no debt is created. Then, add the student under the correct facility and recertify the term.



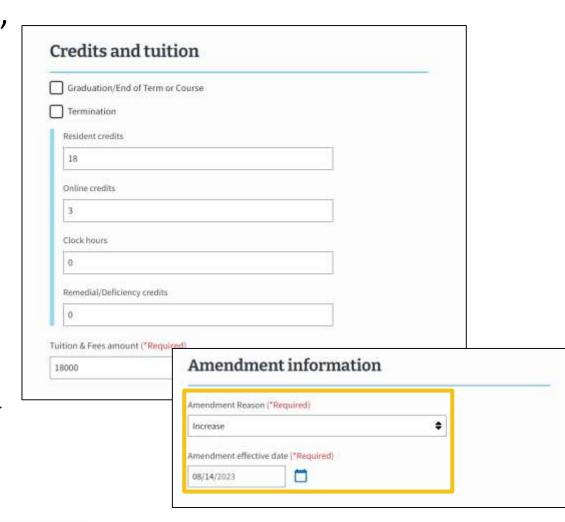


<u>Amend an Enrollment – Enrollment Information</u> Cont'd



3. To make changes to the "Credits and tuition" section, navigate to the appropriate fields and input accurate values for the "Resident credits", "Online credits", "Clock hours", "Remedial/deficiency credits" and/or the "Tuition & Fees" field.

Note: Once you make changes to credit or clock hours, a new section automatically appears called Amendment Information. Here, you select the applicable amendment reason pertaining to this enrollment and input the effective date. Depending on the amendment reason that is chosen, a Revised End Date may be required.



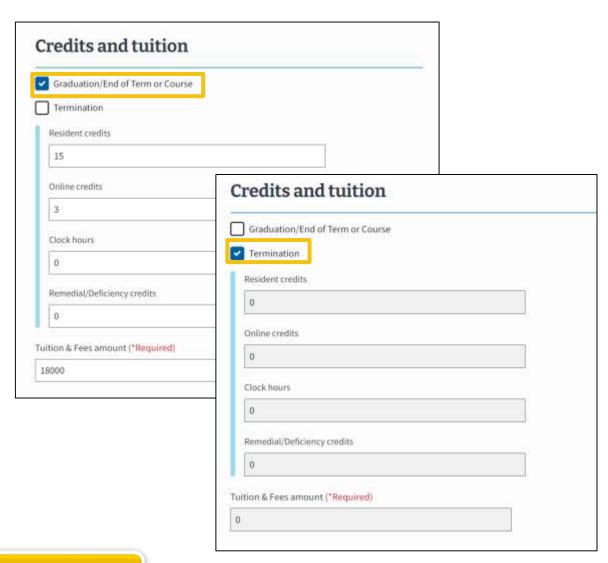


Amend an Enrollment – Credits and Tuition



4. If the student is graduating or completing the program, select the "Graduation /End of Term or Course" checkbox. If the student is terminating their enrollment, select the "Termination" checkbox.

Note: If the "Termination" checkbox is selected, all the pre-existing values under the "Credits and tuition" section following the effective date update to zero.





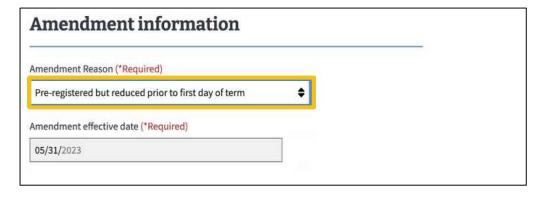
Amend an Enrollment – Amendment information



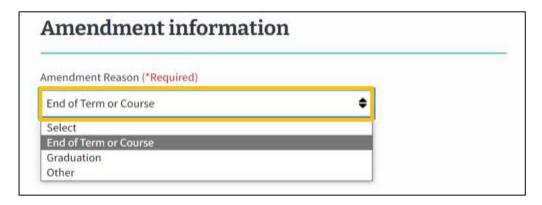
5. For both graduation/end of term or course or termination, it is required to fill out the "Amendment information" section. Depending on which box is selected, the amendment reasons specify based on selection.

Note: Any other option chosen beside "Other" for termination or graduation/end of term or course auto populates the "Amendment effective date". The "Amendment effective date" for graduation and completion should always be the last day of the reported term, NOT the date of the graduation ceremony. The only exception is for students who finish the term earlier than expected.

Termination



Graduation/End of Term or Course



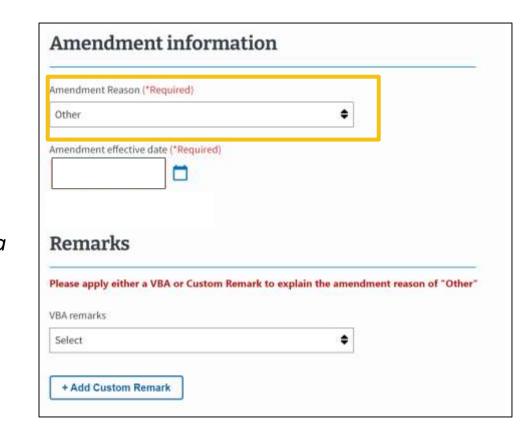


Amend an Enrollment - Credits and Tuition Cont'd



6. If "Other" is selected, it is required to manually input the "Amendment effective date" as well as a "VBA" or "Custom Remark" to explain the amendment reason.

- EM auto-generates a remark noting an amendment was made when a SCO enters any change to a begin date, end date, or tuition and fees.
- When submitting an amendment if increase or reduction in hours do not match the amendment reason, an error message displays.
- Mitigating Circumstances do not always appear and are only required when the "Withdraw after drop period - non-punitive grades assigned (Typical Termination)" amendment reason is selected.



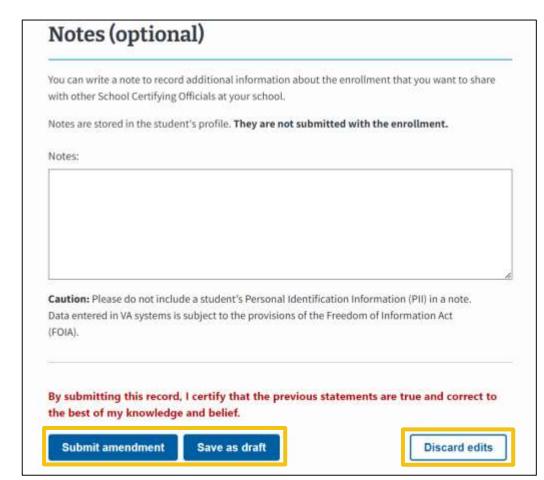


Amend an Enrollment – Notes



 After inputting all required values for the enrollment and any optional notes, submit the amendment or save the amendment as a draft.

- If you are submitting an amendment for the second 1010 enrollment verification, you also have the option to submit a no-change amendment, if there is no change to the submitted enrollment. To do so, simply scroll to the bottom and select the "Submit amendment" button or save the amendment as a draft by selecting the "Save as draft" button. Once an amendment is submitted, the status of the amendment displays, just like the enrollment status. For more information on the second 1010 enrollment verification, review Section 1010.
- If notes are added, these notes are viewable to anyone with EM access who needs to view information about a student's enrollment. They are not sent to VA for processing purposes.







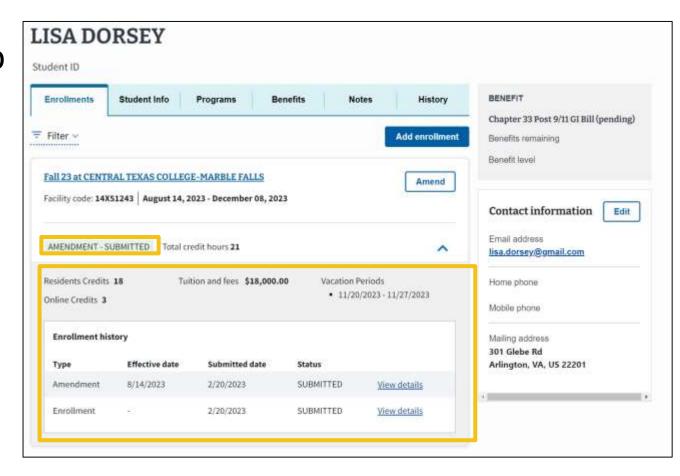
8. A success banner appears noting that the amendment has been added.







9. The status of the amendment appears on the "Enrollments" tab of the student profile.







If the amendment terminates the enrollment, no further changes can be made. If the enrollment was terminated by mistake, recreate the enrollment to amend it further. When recertifying a terminated enrollment for a CH33 certification SCOs must add the following remark "correcting previously terminated enrollment. Notice of Change in Student Status to follow" on the recertification so T&F are not released to the school again. Then the SCO must resubmit any amendments and/or corrections and then re-terminate the term.

Congratulations!

This is the end of the instructions for the selected facility type.

Select here to navigate to the Helpful Resources section.





NON-COLLEGE DEGREE



NCD – Table of Contents



Select the hyperlinked text or navigate to the corresponding page number:

- Add a Preset Enrollment Navigate to page 180
- <u>Edit a Preset Enrollment</u> Navigate to page 188
- Add and Submit an Enrollment Navigate to page 192
- Amend an Enrollment Navigate to page 204

Note: Automated emails are automatically sent to students each time a certification is submitted.



NON-COLLEGE DEGREE

ADD A PRESET ENROLLMENT



Preset Enrollment Overview



Preset enrollments are enrollment dates on approved school calendars that can be pre-populated.

In EM, the "Active" status for preset enrollments refers to enrollment periods that are currently being used and displayed in the dropdown menu. "Inactive" refers to enrollment periods that you no longer wish to see displayed. These are usually enrollment periods in the past that you are no longer certifying.





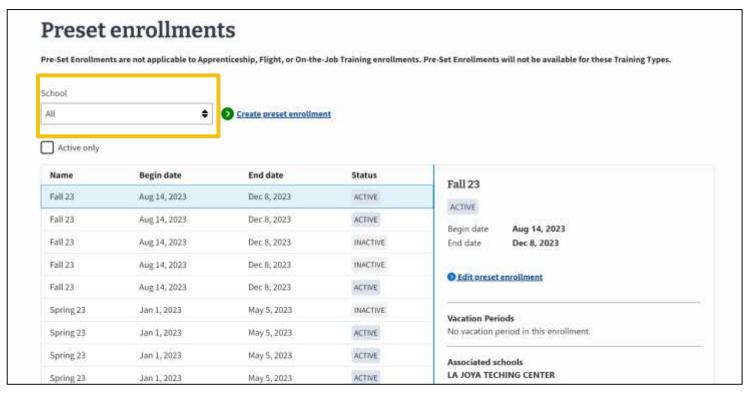
To access preset enrollments, select the "Schools" tab on the Menu Bar.







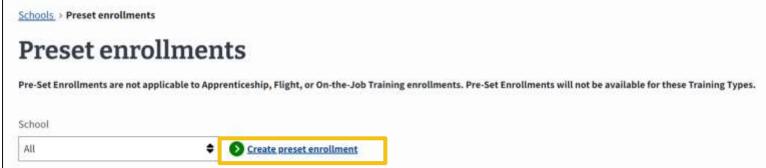
The "Schools" tab displays all active and inactive preset enrollments, which can be filtered by "School". The preset enrollments that appear on this screen are from all the facilities to which the SCO has access.







To add a preset enrollment, select the "Create preset enrollment" button.



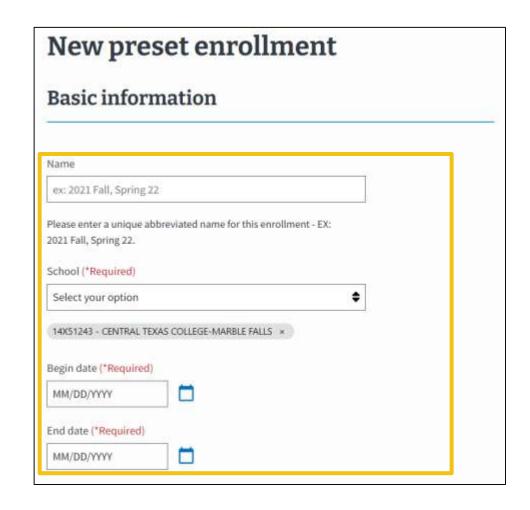


Add a Preset Enrollment – Basic information



- 2. Fill out the following information under the "Basic Information" section:
 - Name Of Enrollment Period is an optional field (e.g., Fall, 2021, Spring 2022)
 - School Dropdown list contains all facilities the SCO has access to
 - Begin date
 - End date

Note: A warning message will appear if the begin date inputted is more than 180 days (6 months) in the future.



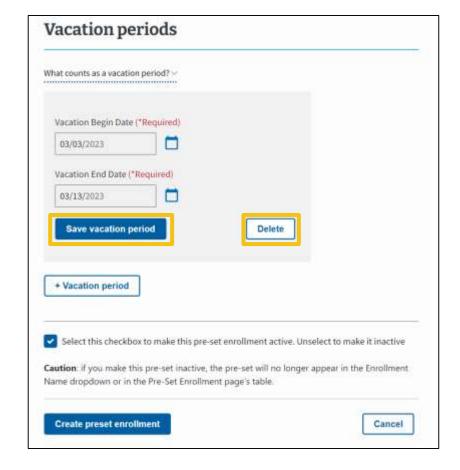


Add a Preset Enrollment - Vacation periods



3. Enter any relevant "Vacation Periods" that coincide with this enrollment and select the "Save vacation period" button. Select the "Delete" button to discard the vacation period.

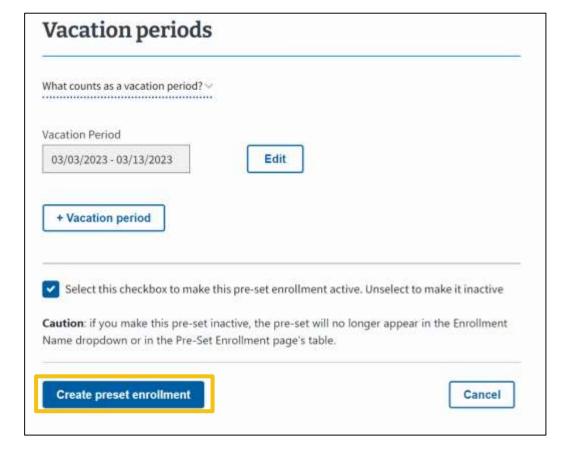
Note: The term holiday vacation means a customary, reasonable vacation period which is identified as a holiday vacation in the educational institution's literature, approved by the State Approving Agency of jurisdiction. Vacation Periods should not be entered unless they are seven or more consecutive days long. Vacation periods are used when certifying an enrollment period other than a standard-length semester or quarter. You can hover over the text that says, "What counts as a Vacation Period?" for more information. This newly created preset enrollment associates with the specific facility when creating an enrollment.







Select the "Create preset
 enrollment" button to save the
 preset enrollment.





NON-COLLEGE DEGREE EDIT A PRESET ENROLLMENT





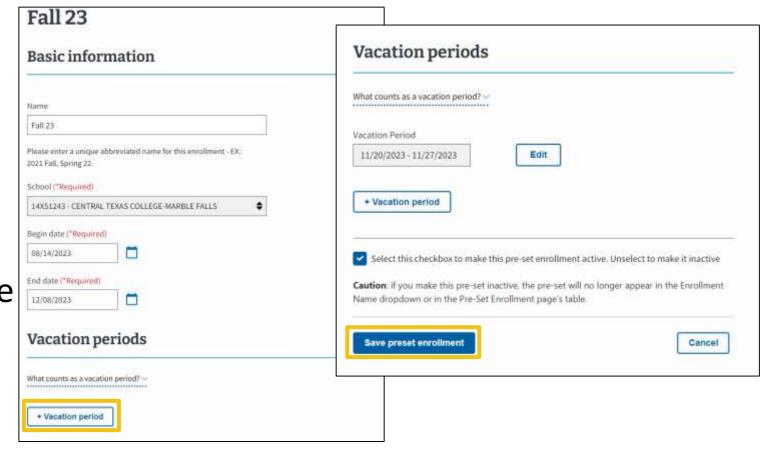
To edit a preset enrollment, select the specific enrollment to update, then select the "Edit preset enrollment" button.







2. Correct existing information for this enrollment period such as the begin or end date or vacation period dates. The school cannot be changed while editing a preset enrollment. Select the "Save preset enrollment" button when finished making edits.



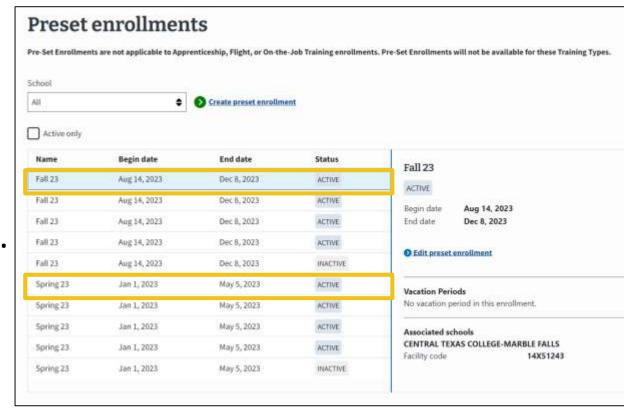




When preset enrollment periods are edited:

- New, updated preset enrollment appears as "Active".
- Old enrollment appears as "Inactive".

Note: SCO that any certs already submitted using the original preset enrollment do not automatically change. If changes need to be made to certs already submitted, the SCO must amend the cert to change the certified dates and/or vacation period.





ADD AND SUBMIT AN ENROLLMENT





Select the "Students" button in the Dashboard menu to navigate to the student profile to add an enrollment.

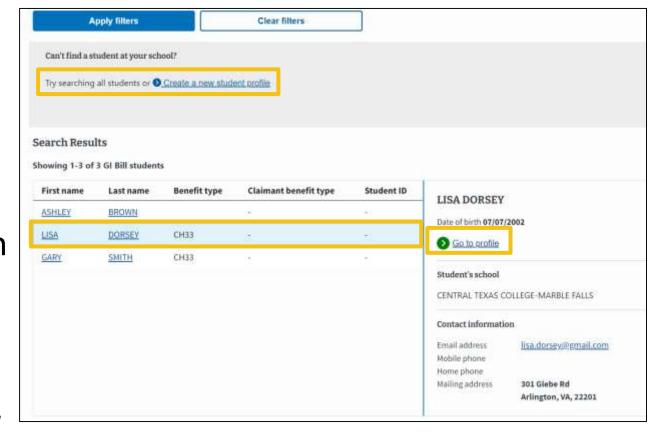
VA W CA Department Enr	ollment Mana	ger		<u>♣</u> EM_SCO 01 ✓
Dashboard	Students	Schools	Reports	
Welcome back,				CENTRAL TEXAS COLLEGE-MARBLE F/ ◆





2. If the student has already been associated with your education or training institution, they populate under the "Search Results" tab. Select the student profile and then select the "Go to profile" button on the right-side pane.

Note: If the student has not been enrolled at your facility, you need to utilize the "Search all students" function to find the student, add their program information, then you can add their enrollment. If the student is not searchable after using both search methods, you need to follow the steps to create a new student profile.



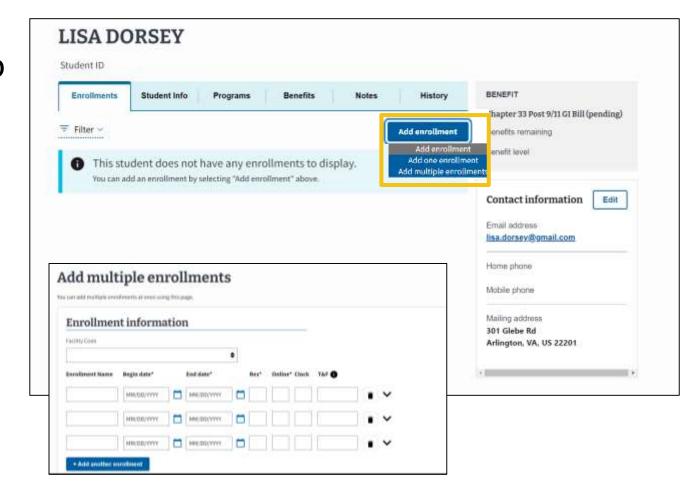




3. On the student profile, select the "Add enrollment" button to begin adding an enrollment.

Note:

- A message is displayed to make SCOs aware this student does not have any enrollments added to their profile.
- scOs can add multiple IHL enrollments by selecting the "Add multiple enrollment" option from the "Add enrollment" dropdown on the enrollments tab. The multiple enrollments and single enrollment views require the same information to be input.







- 4. Input the appropriate information in each section detailed below:
 - a) "Enrollment Information"
 - b) "Credits and Tuition"
 - c) "Vacation Periods"
 - d) "Remarks and Notes"



<u>Add and Submit an Enrollment – Enrollment</u>

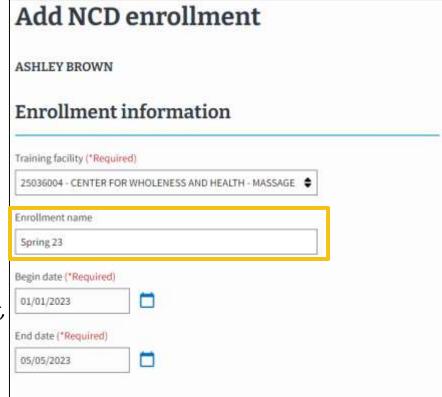


<u>information</u>

- a) Input the student's enrollment information.
 - "Training facility" This dropdown contains all the facilities the student has been enrolled in.
 - "Enrollment name" You can select the preset enrollment that you created earlier to pre-fill in the begin and end dates, if applicable.
 - "Begin date"
 - "End date"

Note:

- While SOCs no longer must report prior credit to the VA, SCOs must evaluate prior credit, grant credit as appropriate, notify the student of the evaluation, and shorten the program certified accordingly.
- Enrollments can not be submitted more than 6 months in advance.
- If you have access to certify for more than one facility, you can see all the facilities in the "Training facility" drop-down and can select which one the student is attending.



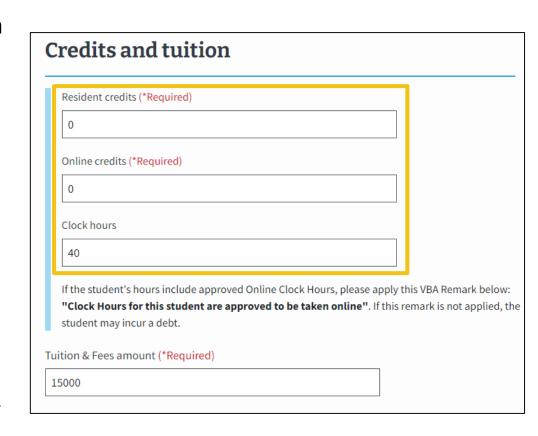


Add and Submit an Enrollment - Credits and tuition



- b) Input the student's tuition information.
 - "Resident credits" The number of residential or classroom credits taken. This field is disabled if WEAMS indicates the school is online only.
 - "Online credits" The number of distance (online or nonclassroom) credits taken during the term.
 - "Clock Hours" The number of clock hours taken per week and are typically found in NCD programs, internships, and externships.
 - "Remedial/Deficiency" The number of remedial or deficiency credits taken during a term.

Note: A warning message will appear if users fail to enter at least one hour type with a value greater than zero.

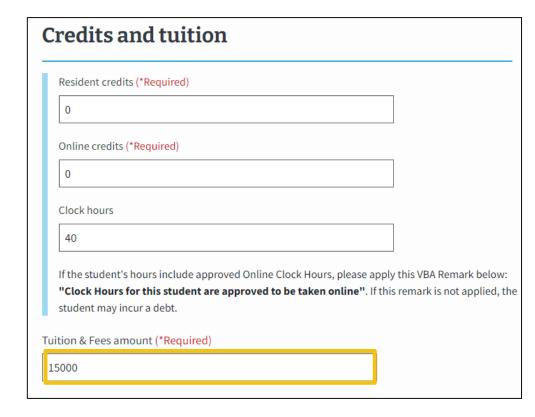




Add and Submit an Enrollment - Credits and tuition



c) Input the student's "Tuition & Fees amount".



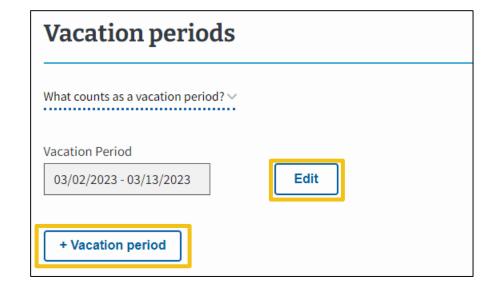


Add and Submit an Enrollment - Vacation periods



d) Vacation periods are entered when certifying an enrollment period other than a standard-length semester or quarter. Only vacation periods of 7 or more consecutive days should be entered. To make changes to the vacation period, select the "Edit" button. To add additional vacation periods for this enrollment, select the "+ Vacation period" button.

Note: The Vacation period auto-populates from the Preset Enrollment if one was set up but please check to make sure the vacation period is correct and edit it or add any other breaks as-necessary. You can hover over the text that says, "What Constitutes a Break?" for more information. A vacation period must be 7 days or longer and occur during the student's enrollment.



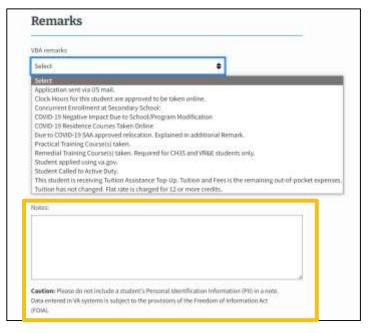


Add and Submit an Enrollment – Remarks



5. Before submitting the enrollment, select any relevant "VBA remarks". Only create "Custom remarks" when necessary as they slow down processing time.

Note: Feel free to add any notes for yourself or for other SCOs at your facility. Notes are not be submitted to VA with the enrollment but can be reviewed by VA if necessary.

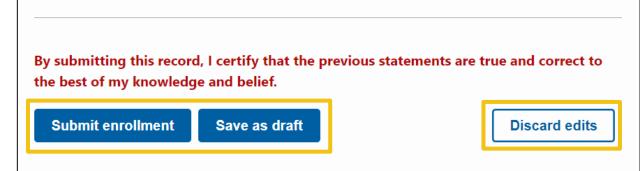


Remarks	Custom remarks will delay the processing of your student's
VBA remarks	enrollment and possibly the delivery of payments.
-Select	Custom Remark
Application sent via US mail:	Enter a remark bere
+ Add Custom Remark	You can enter up to 125 characters
Notes (optional)	Survey Clear & Close





6. Select the "Submit enrollment" button to submit the new enrollment information or select the "Save as draft" button to finish the process later. To discard edits to the enrollment, select the "Discard edits" button.

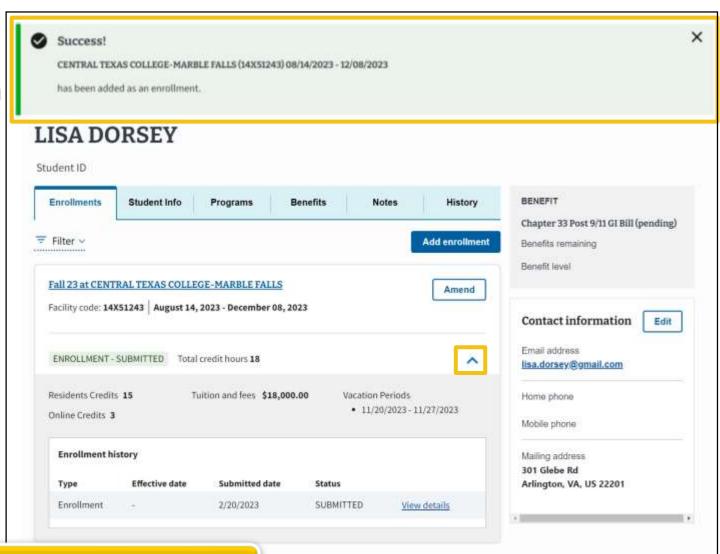




Once the enrollment is submitted, a success banner appears in green at the top of the page.

Note:

• To view an overview of the enrollment submitted, select the down arrow under the "Amend" button.





NON-COLLEGE DEGREE AMEND AN ENROLLMENT



Amend an Enrollment Cont'd



In EM, "Amendment" refers to any change made to an enrollment after it is submitted, including terminations.

There is no differentiation between amend and adjust.

Note:

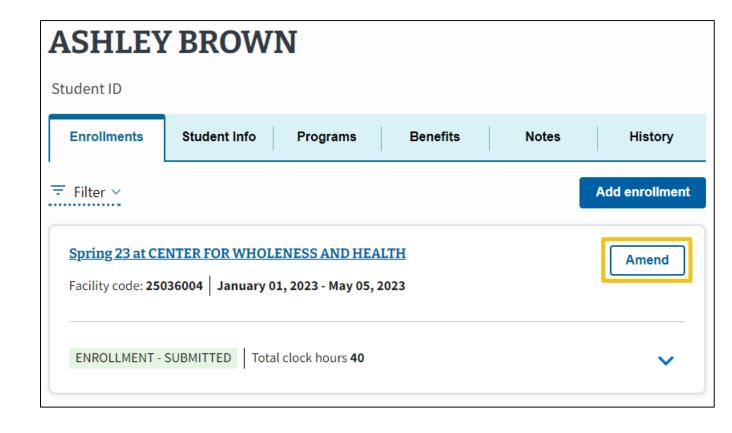
- EM can process more than one amendment on a single certification in a 24-hour period for Chapter 33 students. For non-Chapter 33 students, continue with submitting successive adjustments on separate days.
- SCOs can now submit new enrollments and amendments for pre-existing VRRAP students. The addition of new VRRAP students is not possible.



Amend an Enrollment Cont'd 1



After you search and select the student, navigate to the student's "Enrollments" tab, identify the enrollment to Amend, and select the "Amend" button. Once amend is selected, the page shows the information for the selected enrollment, which may or may not be current, since amendments can be made to previously completed enrollments.



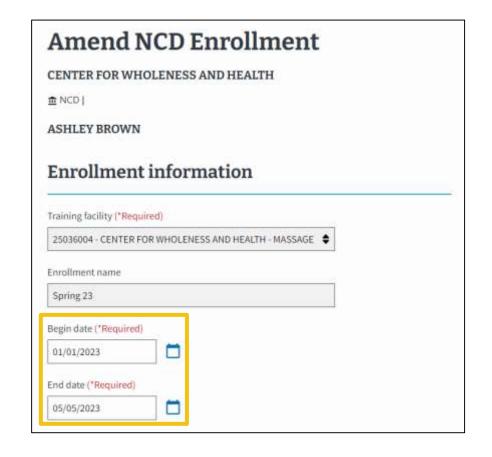


Amend an Enrollment – Enrollment Information



2. Once Amend is selected, you are taken to a page that shows all existing information about the selected enrollment. There, you can change the "Begin date" and "End date" fields to display corrected dates but the "Enrollment name" is read-only.

Note: You cannot change the facility. If the student was certified under the wrong facility terminate the cert and add a Custom Remark. This off-ramps the cert to ensure no debt is created. Then, add the student under the correct facility and recertify the term.





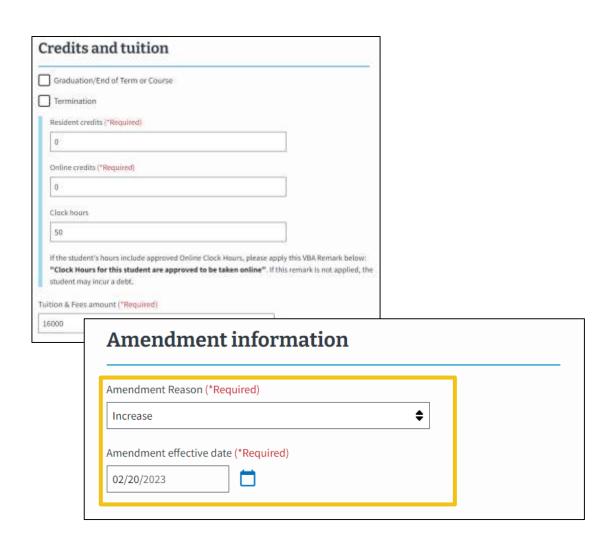
Amend an Enrollment – Credits and Tuition &



Amendment information

3. To make changes to the Credits and tuition section, navigate to the appropriate fields and input accurate values for the "Resident credits", "Online credits", "Clock hours", or "Tuition & fees amount" fields.

Note: Once you make changes to any of these fields, a new section automatically appears called Amendment Information. Here, select the applicable amendment reason pertaining to this enrollment and input the effective date. Depending on the amendment reason that is chosen, a "Revised End Date" may be required.





Amend an Enrollment – Credits and Tuition



4. If the student is graduating or completing the program, select the "Graduation/End of Term or Course" checkbox. If the student is terminating their enrollment, select the "Termination" checkbox.

Note: If the "Termination" checkbox is selected, all the preexisting values under the "Credits and tuition" section zero out.

Termination	
Resident credits (*Required)	
0	
Online credits (*Required)	27.4
0:	
Clack hours	
40	Credits and tuition
If the student's hours include approved O "Clock Hours for this student are appro student may incur a debt.	
ion & Fees amount ("Required)	0
000	Online credits (*Required)
	0
	Wheel hains
	Clock hours



Amend an Enrollment – Amendment information

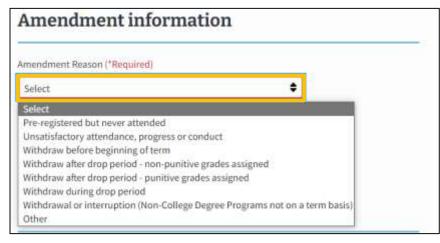


5. For both graduation/end of term or course or termination, it is required to fill out the "Amendment information" section. Depending on which box is selected, the amendment reasons tailor based on selection.

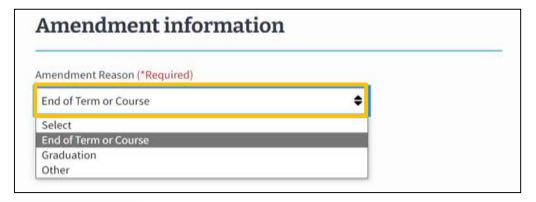
Note:

- Be mindful of the amendment reason selected. Certain amendment reasons automatically populate the amendment effective date, whereas others need to be manually entered.
- When submitting an amendment of increase or reduction in hours does not match the amendment reason an error message displays.

Termination



Graduation/End of Term or Course





Amend an Enrollment – Amendment information

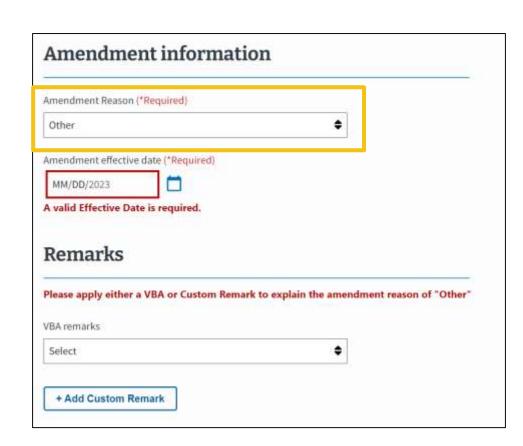


Cont'd

6. If "Other" is selected, it is required to manually input the amendment effective date as well as a VBA or Custom Remark to explain the amendment reason.

Note:

- EM auto-generates a remark noting an amendment was made when a SCO enters any change to a begin date, end date, or tuition and fees.
- Mitigating Circumstances do not always appear and are only required when the "Withdraw after drop period - non-punitive grades assigned (Typical Termination)" amendment reason is selected.





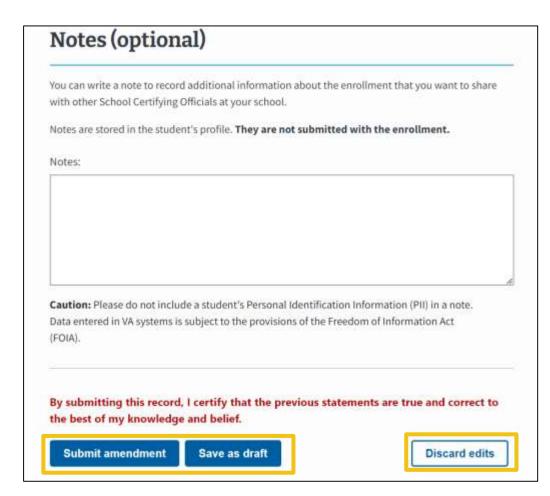
Amend an Enrollment - Notes



7. After inputting all required values for the enrollment and any optional notes, submit the amendment or save the amendment as a draft by selecting the "Submit amendment" button or "Save as draft" button. Once an amendment is submitted, the status of the amendment displays, just like the enrollment status.

Note:

- If you are submitting an amendment for the second 1010 enrollment verification, you also have the option to submit a no-change amendment, if there is no change to the submitted enrollment. To do so, simply scroll to the bottom and select the "Submit amendment" button or save the amendment as a draft by selecting the "Save as draft" button. Once an amendment is submitted, the status of the amendment displays, just like the enrollment status. For more information on the second 1010 enrollment verification, review Section 1010.
- If notes are added, these notes are viewable to anyone with EM access who
 need to view information about a student's enrollment. They are not sent to
 VA for processing purposes.





Amend an Enrollment Cont'd 2



Once an amendment is submitted, a success banner appears noting that the amendment has been added.

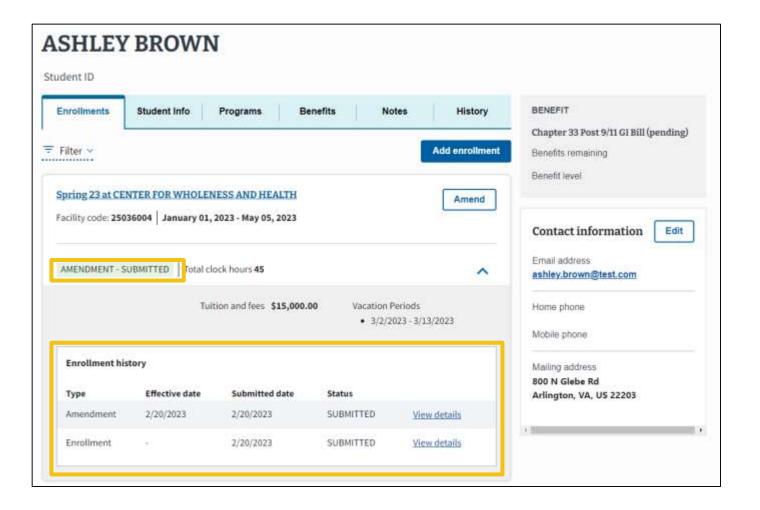




Amend an Enrollment Cont'd 3



The status of the amendment appears on the "Enrollments" tab of the student profile.

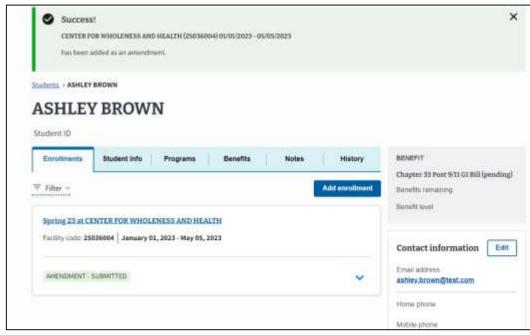




Amend an Enrollment



If the amendment terminates the enrollment, no further changes can be made. If the enrollment was terminated by mistake, the enrollment needs to be recreated to amend it further. When recertifying a terminated enrollment for a CH33 certification SCOs must add the following remark "correcting previously terminated enrollment. Notice of Change in Student **Status to follow**" on the recertification so T&F are not released to the school again. They then have to resubmit any amendments and/or corrections and then re-terminate the term.





Congratulations!

This is the end of the instructions for the selected facility type.

Select here to navigate to the Helpful resources section.





ON-THE-JOB TRAINING / APPRENTICESHIP



OJT/APP — Table of Contents



Select the hyperlinked text or navigate to the corresponding page number:

- Add and Submit an Enrollment Navigate to page 219
- Amend an Enrollment Navigate to page 229
- Add and Monthly Certification Navigate to page 236
- <u>Terminate an Enrollment</u> Navigate to page 243



ON-THE-JOB TRAINING/APPRENTICESHIP ADD AND SUBMIT AN ENROLLMENT





1. Select the "Students" button in the Dashboard menu to navigate to the trainee's profile that you would like to add an enrollment to.

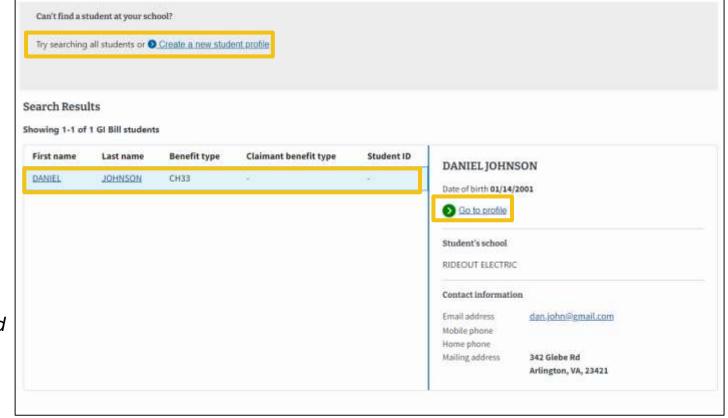






2. If the trainee has already been associated with your education or training institution, they populate under the "Search Results" tab. Select the correct trainee and then select the "Go to profile" button on the right-side pane.

Note: If the trainee has not been enrolled at your facility, you need to utilize the "Search all students" function to find the trainee, add their program information, then you can add to their enrollment. If the trainee is not searchable after using both search methods, you need to follow the steps to create a new student profile.

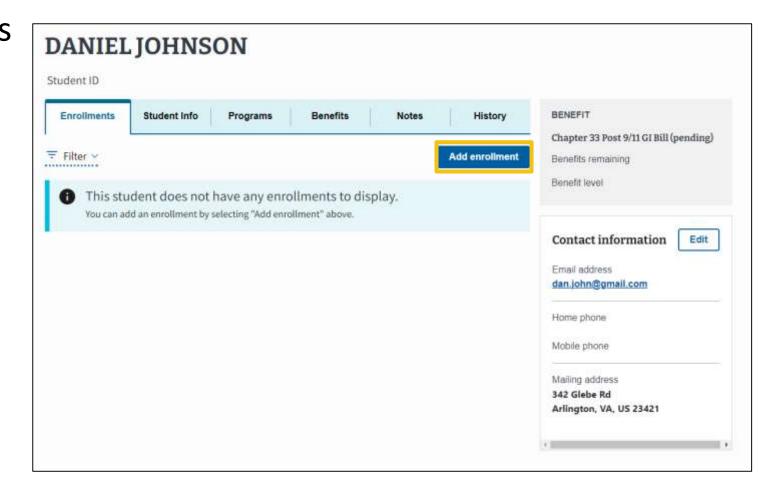






Once you are on the trainee's profile, select the "Add enrollment" button to begin adding an enrollment.

Note: A message is being displayed to make SCOs aware this student does not have any enrollments added to their profile.







Input all required information in each unique section:

- "Enrollment Information"
- "Hours and Time"
- "Remarks and Notes"



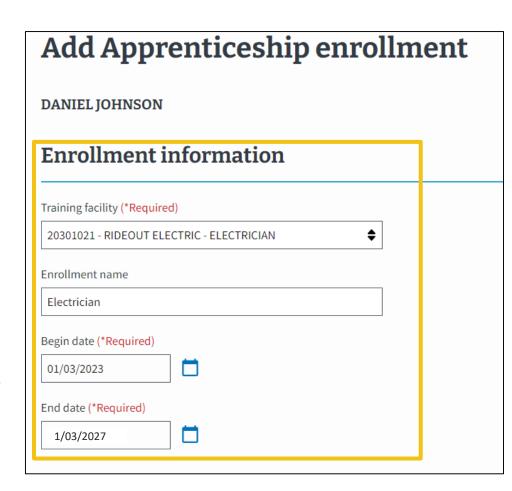
<u>Add and Submit an Enrollment – Enrollment</u> Information



- 1. Input the trainee's enrollment information.
- "Training facility" This dropdown contains all the facilities the student has been enrolled in.
- "Enrollment name" You can select the preset enrollment that you created earlier to pre-fill in the begin and end dates.
- "Begin date"
- "End date"

Note:

- If you have access to certify for more than one facility, all facilities are visible in the "Training facility" dropdown.
- Apprenticeships: Enrollments are usually longer than 4 years. A warning message displays if the enrollment is longer than 2,920 days (8 years) from the begin date. SCOs can proceed to submit an enrollment even when this warning message is displayed.
- OJT: A warning message displays if the length of the enrollment period exceeds 780 days (26 months). SCOs can proceed to submit an enrollment even when this warning message is displayed.

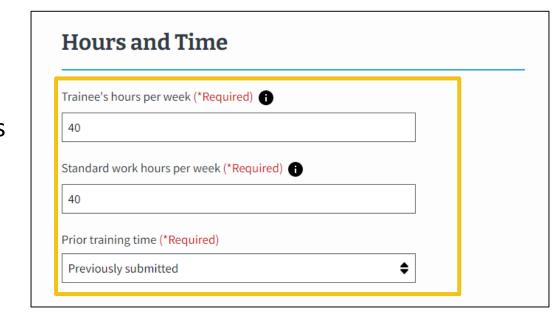




Add and Submit an Enrollment – Hours and Time



- 2. Navigate to the "**Hours and Time**" section and input the following information:
 - "Trainee's hours per week" Number of hours that the trainee is regularly employed per week in the training program
 - "Standard work hours per week" Number of hours that are considered the standard hours in the work week for this program
 - "Prior training time" Prior hours the trainee has worked for a different employer (military or civilian) or if the trainee previously worked for this employer and has returned to training. This would shorten the length of the trainee's current training program.



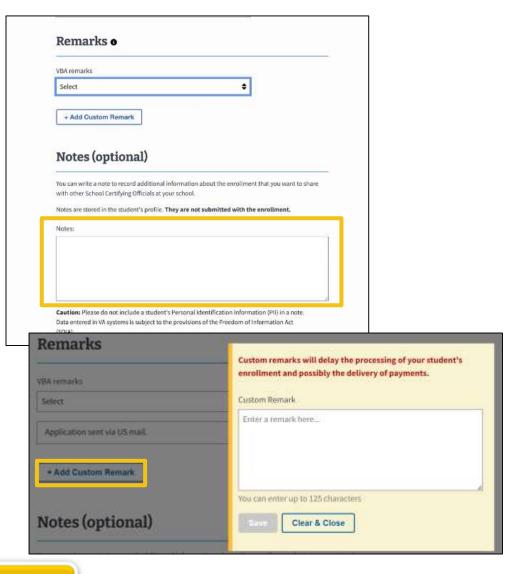


Add and Submit an Enrollment - Remarks



3. Before submitting the enrollment, select any relevant "VBA remarks". Please only create "Custom remarks" when necessary as they slow down processing time.

Note: Feel free to add any notes for yourself or for SCOs at your facility. Notes are not be submitted to VA with the enrollment but can be reviewed by VA if necessary.

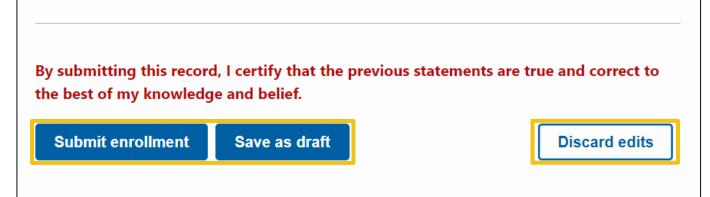




Add and Submit an Enrollment – Submit or Discard



4. Select the "Submit enrollment" button to submit the new enrollment information or select the "Save as draft" button to finish the process later. You can discard edits to the enrollment by selecting the "Discard edits" button.



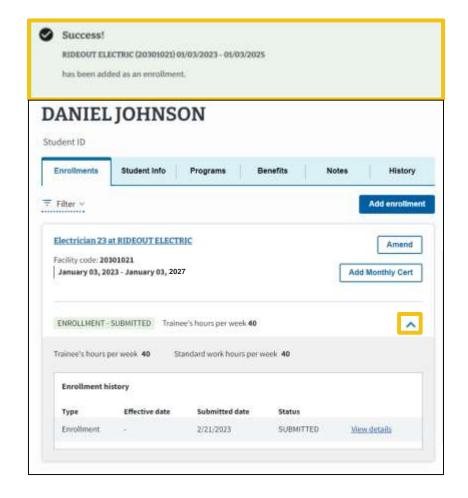




Once your enrollment is submitted, a success banner appears in green at the top of the page.

Note:

- You can also view an overview of the enrollment you submitted if you select the down arrow under the "Amend" button.
- VR&E Counselors now receive emails when enrollments and amendments are submitted for their students.





ON-THE-JOB TRAINING/APPRENTICESHIP AMEND AN ENROLLMENT



Amend an Enrollment



Enrollments may be amended if a trainee's hours, dates or prior training time was certified incorrectly.

Note: A alternate means of reporting a change to hours, dates, or prior credit is to report the update as a "Remark" on the Monthly Certification of hours.



Amend an Enrollment Cont'd



 From the main page, search for the trainee needing an amended enrollment. Refer to the previous "Search for a student" instructions in this User Guide for more details.

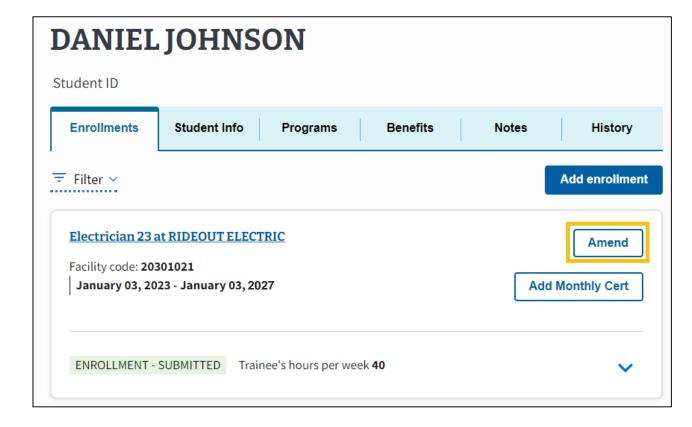




Amend an Enrollment Cont'd 1



 Open the trainee's profile to view the "Enrollments" tab and select the "Amend" button.



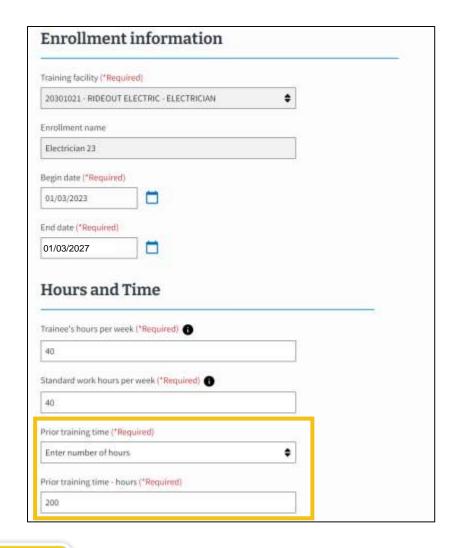




TONE GIBILLY SOLUTION AND TONE GIBILLY SOLUTION OF THE SOLUTIO

Hours and Time

3. Amendments to OJT/App enrollments are less common but errors occur when entering trainee hours, or prior training time. Errors may occur when inputting dates, trainee hours, or prior training time. If a correction is necessary, those fields are available to amend the information.





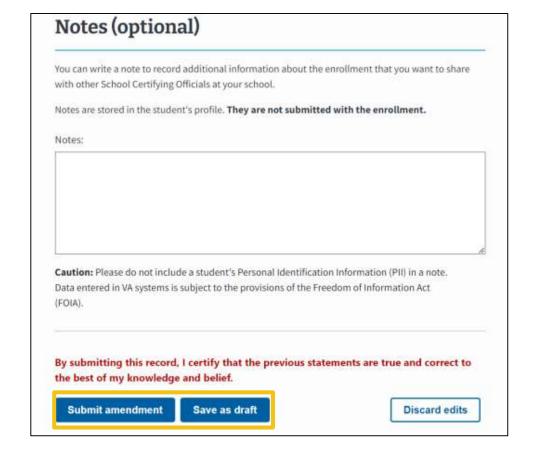
Amend an Enrollment - Notes



4. Once you finish inputting all the required values for the enrollment, submit the amendment or save the amendment as a draft by selecting the "Submit amendment" or "Save as draft" button.

Note: Notes are viewable to anyone with EM access who need to view information about a student's enrollment.

They are not sent to VA for processing purposes.





Amend an Enrollment Cont'd 2



Once you submit the amendment, you can see the status of the amendment on the "Enrollments" tab of the trainee's profile.



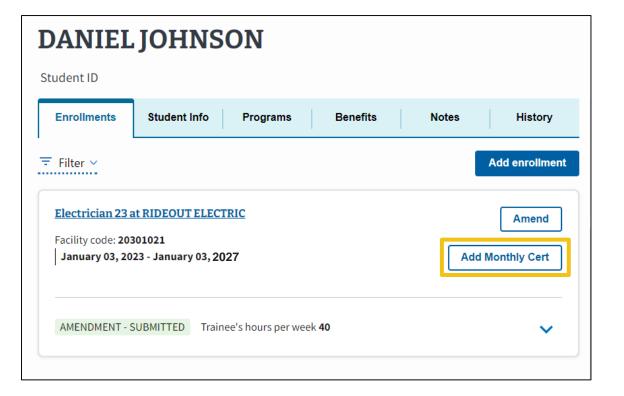
ON-THE-JOB TRAINING/APPRENTICESHIP ADD A MONTHLY CERTIFICATION



Add a Monthly Certification Cont'd



Navigate to the "Enrollments" tab
 on the trainee's profile. Select the
 "Add Monthly Cert" button to add
 a certification to the enrollment.





<u>Add a Monthly Certification – Certification</u> information



Complete the necessary certification information. The fields include "Certification begin date," "Certification end date," and "Hours trained".

Note:

- "Certification begin date" and "Certification end date" must be within the same month.
- SCOs must certify all months in the training period, even if there are no hours worked during a month, and months must be certified in order.
- The period certified must be the full month, except the first month
 when the start date is not the first day of the month. Each certification
 month must also be the full month unless the trainee was terminated,
 or the training period ended.





<u>Add a Monthly Certification – Certification</u> information



3. A series of "Yes" or "No" questions appear. If you select "No" for questions 1 or 2, additional information is required, such as the trainee's new wage rate and effective date, or the trainee's termination date and termination reason.

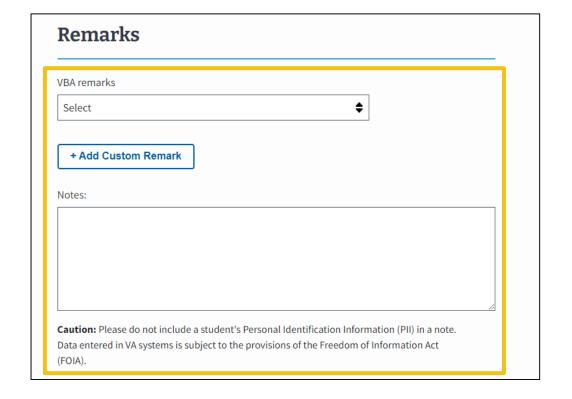
Was the tra	ainee's wage in accordance with the Training Agreement? (*Required)
Yes	
O No	
Was the tra	ninee enrolled in and pursuing the approved program for the month of January? (*Required)
O Van	
Yes	



Add a Monthly Certification - Remarks



4. Before submitting the enrollment, relevant custom remarks, by selecting the "+ Add Custom Remarks" button. Alternatively, add notes by select typing in the "Notes" field.



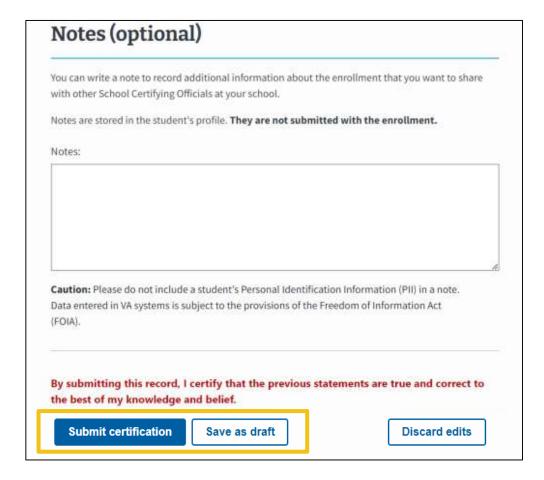


Add a Monthly Certification Cont'd 1



5. Once all fields have been completed, submit the certification by selecting the "Submit certification" button or save the certification as a draft by selecting the "Save as draft" button.

Note: Enrollment Manager does not currently have the ability to replace a monthly certification. If an error is found, SCOs should add the corrected information as a custom remark on a subsequent monthly certification. For ex: It was discovered while certifying the hours for August that 12 hours were certified for June. 120 should have been certified for June. On the Aug monthly cert, add a remark such as "June hours reported as 12. Correct June hours are 120.





Add a Monthly Certification Cont'd 2



Once submitted, a success banner appears at the top of the student profile page.

Note:

- The last date of training of the certification can be viewed on the printed 22-6553d form.
- In the initial version of EM, there is no ability to replace a monthly certification with a new one.
- If a monthly certification requires correction, the SCO should add a remark on the next monthly certification submitted. For example, "Please correct monthly cert from MM/YYYY from XX hours to XX hours."



Certification has been added to: RIDEOUT ELECTRIC (20301021) Begin date: Jan 3, 2023



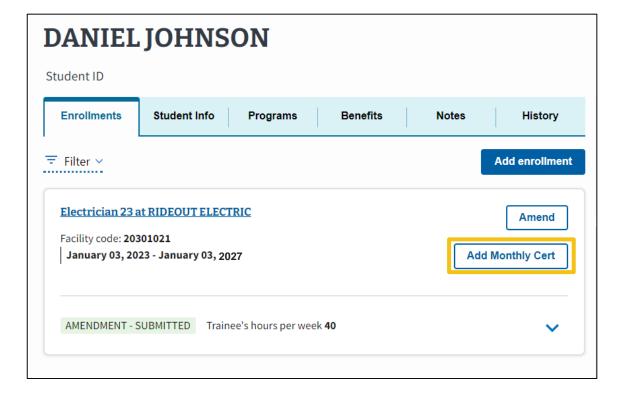
ON-THE-JOB TRAINING/APPRENTICESHIP TERMINATE AN ENROLLMENT



Terminate an Enrollment Cont'd



Navigate to the "Enrollments" tab on the student profile.
 Select the "Add Monthly Cert" button to add a certification to the enrollment.

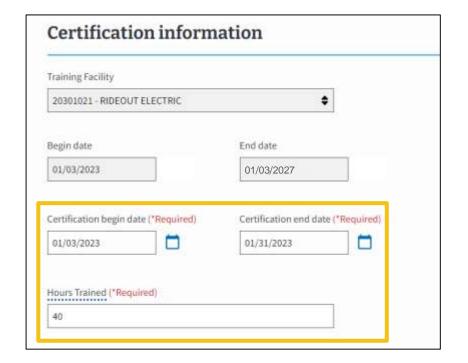




Terminate an Enrollment – Certification information



Complete the necessary certification information. The fields include "Certification begin date", "Certification end date", and "Hours trained" fields.

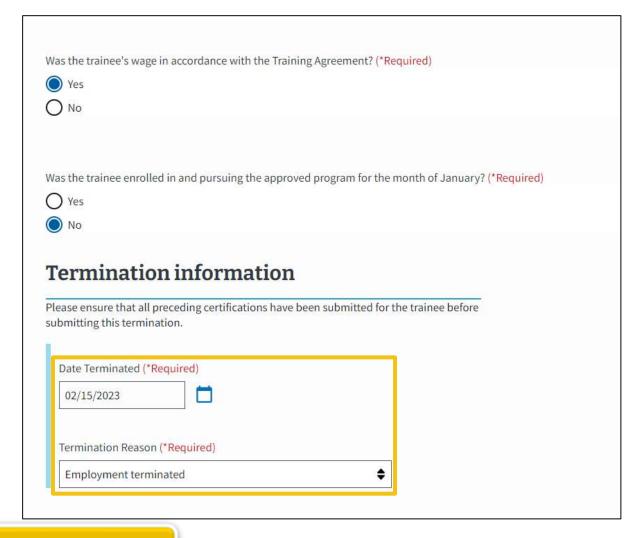




Terminate an Enrollment – Certification information



3. A series of "Yes" or "No" questions appears. If you select "No" for questions 1 or 2, additional information is required, such as the trainee's new wage rate and effective date, or the trainee's "Date Terminated" and "Termination Reason".

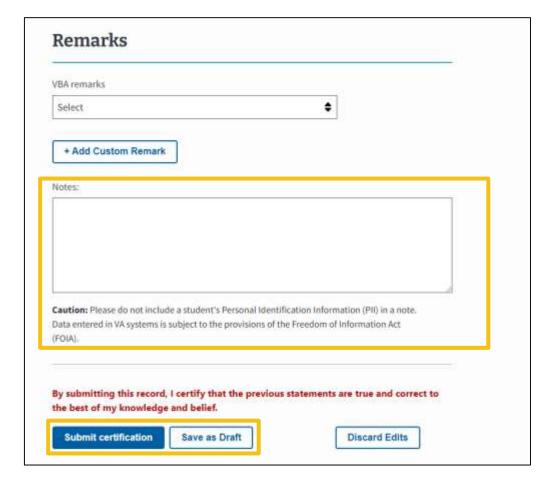




Terminate an Enrollment – Remarks



4. Once the fields have been completed, select the "Submit Certification" button or select the "Save as Draft" button. You may add relevant remarks or notes.





Terminate an Enrollment Cont'd 1



Once submitted, a green confirmation banner at the top of the student profile page.





Congratulations!

This is the end of the instructions for the selected facility type.

Select here to navigate to the Helpful resources section.





FLIGHT





Flight - Table of Contents



Select the hyperlinked text or navigate to the corresponding page number:

- Create Flight Instructions Navigate to page 253
- Add and Submit an Enrollment Navigate to page 269
- Amend and Enrollment Navigate to page 278
- Add a Monthly Certification Navigate to page 285
- End an Enrollment Navigate to page 296

Note:

Automated emails are automatically sent to students each time a certification is submitted.

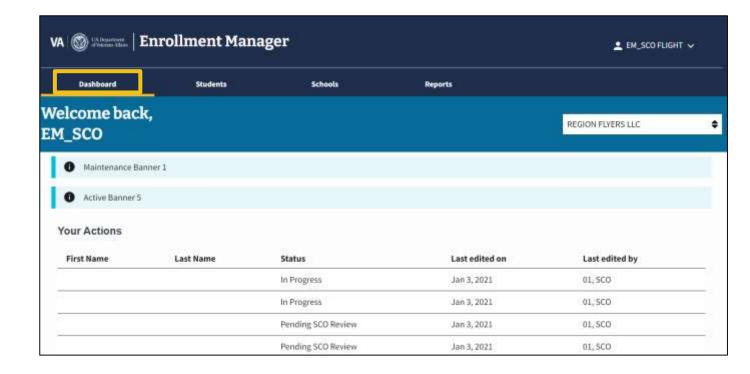


FLIGHT CREATE FLIGHT INSTRUCTIONS





 To create a Flight instruction type, navigate to the "Dashboard" tab.







Select the "Create or edit
 Flight instruction types"
 button under the "Flight
 instruction setup" section.



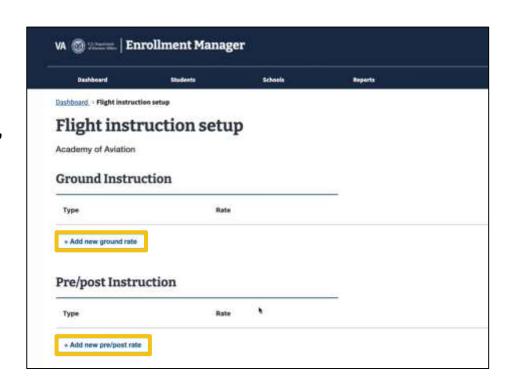




3. The "Flight instruction setup" page appears. To add relevant Flight instruction type, select the corresponding button for "Ground Instruction", "Pre/post Instruction", and "Aircraft & Full Flight Simulator Instructions" to report additional Flight categories.

Note:

- The instruction setup should mirror the information as approved by your SAA. It should also appear on the 1998 report from the ELR.
- The "Type and Rate" must not exceed the WEAMS max approved rate.
- The Rate must be equal to or greater than zero.





<u>Create Flight Instructions – Ground Instruction</u>

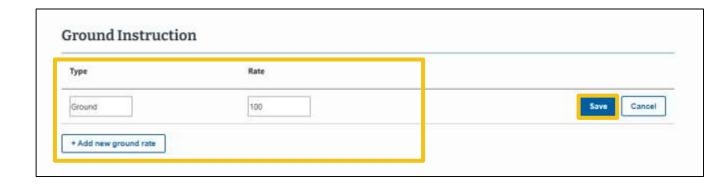


4. To create a ground rate Flight instruction, select the "Add new ground rate" button.

Гуре	Rate	
Add new ground rate		
Add new ground rate		
_	ction	
+ Add new ground rate	ction	

Create Flight Instructions – Ground Instruction Cont'd

5. Select the "Type" text field and enter "Ground" and select the "Rate" text field and enter the rate. When values are entered, select the "Save" button.





Create Flight Instructions - Ground Instruction Cont'd

1

6. After the record is saved, a confirmation of the data entered appears. To edit the record select the "Pencil" icon or delete the record by using the "Trashcan" icon.

Туре	Rate	
Ground	\$100.00	NEW /

<u>Create Flight Instructions – Pre/post Instruction</u>



7. To create a new Pre/post instruction type, select the "+ Add new pre/post rate" button.

Туре	Rate	
------	------	--

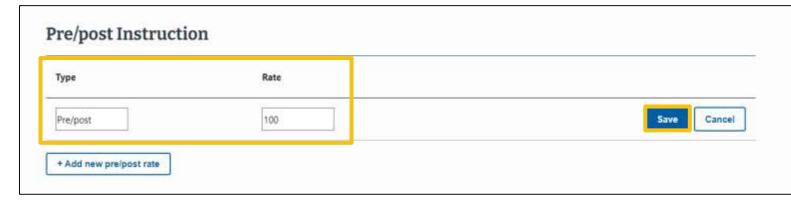


<u>Create Flight Instructions – Pre/post Instruction</u>



Cont'd

8. Select the "Type" text field and enter "Pre/post" then select the "Rate" text field and enter the rate. When values are entered, select the "Save" button.





<u>Create Flight Instructions – Pre/post Instruction</u>



Cont'd 1

9. After the record is saved, a confirmation of the data entered appears. To edit the record select the "Pencil" icon or delete the record by using the "Trashcan" icon.

Туре	Rate	
Pre/post	\$100.00	NEW / I



<u>Create Flight Instructions – Aircraft & Full Flight</u>



Simulator instructions

10. If applicable, add "Aircraft & Full Flight Simulator instructions" buttons by selecting the "Add new aircraft instruction" button, the "Add new flight simulator instruction" button, or by selecting both. The next two pages show how to input both options.

light instructions					
Enter a featruction typ	et name				
ort Alphabetically: A t	10 Z •				
Instruction Type	Horsepower	Solo Rate	Dual Rate	Dual Sim Rate	

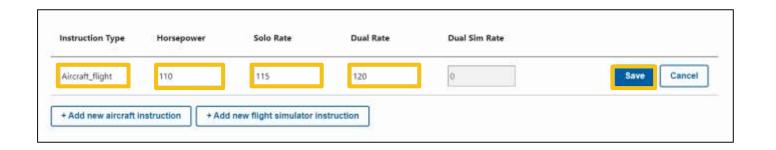


Create Flight Instructions – Add new aircraft



instruction

- 11. To add new aircraft instructions, input the required text in the following fields:
 - "Instruction Type"
 - "Horsepower",
 - "Solo Rate",
 - "Dual Rate"



12. Once inputted, select the "Save" button to confirm changes to the aircraft instruction.



<u>Create Flight Instructions – Add new flight simulator</u>



instructions

13. If applicable, select the "Add new

flight simulator instruction"

button to add new flight simulator

instructions.





<u>Create Flight Instructions – Add new flight simulator</u>



instructions Cont'd

- 14. Input the required text in the following fields:
- "Instruction Type"
- "Dual Sim Rate"

15. Then, select the "Save" button.







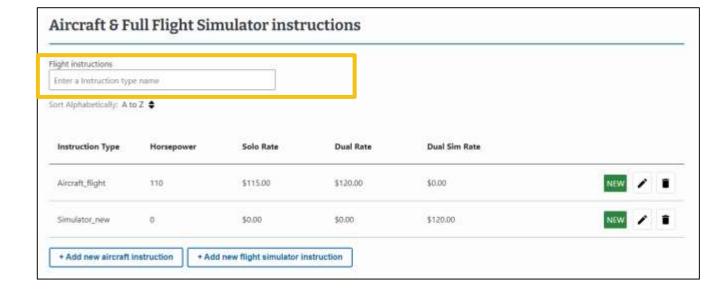
16. If you need to make changes to any entries, select the "Pencil" icon located to the right of the line of the saved instruction to adjust the information. To delete an instruction after it has been saved, select the "Trashcan" icon located next to the "Pencil" icon.







17. Once flight instructions are created, they can be filtered. To filter flight instructions, search for the "Flight instructions" using the "Flight instructions" text field.





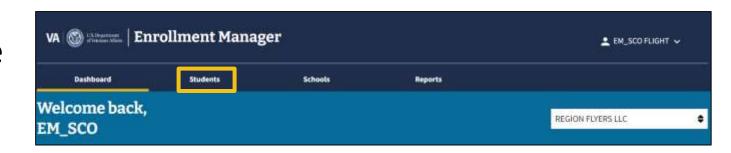
FLIGHT

ADD AND SUBMIT AN ENROLLMENT





 Select the "Students" button in the Dashboard menu to navigate to the student profile that you would like to add an enrollment to.

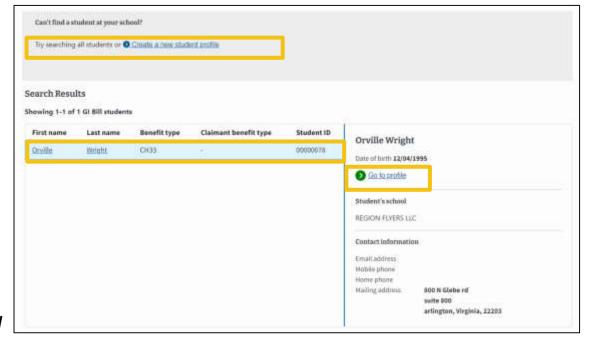






2. If the student has already been associated with your school, they populate under the "Search Results" tab. Select the student profile and then select "Go to profile" button on the right-side pane.

Note: If the student has not been enrolled at your facility, you need to utilize the "Search all students" function to find the student, add their program information, then you can add to their enrollment. If the student is not searchable after using both search methods, you need to follow the steps to create a new student profile.

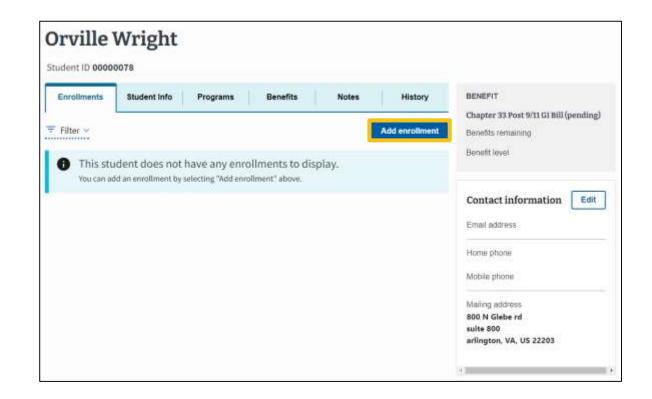






3. From the student profile, select "Add enrollment" buttons to begin adding an enrollment.

Note: A message is being displayed to make SCOs aware this student does not have any enrollments added to their profile.





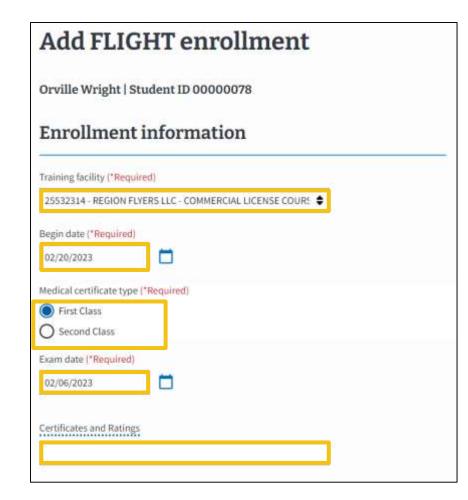
<u>Add and Submit an Enrollment – Enrollment information Cont'd</u>



- 4. Input the student's enrollment information.
 - "Training facility"
 - "Begin date"
 - "Medical certification type"
 - "Exam date"
 - "Certificate and Ratings"

Note:

- If you have access to certify for more than one facility, you can see all the facilities in the "**Training facility**" dropdown and can select which one the student is attending.
- For the "Begin date", enter the date the student enrolled in the program. This is not necessarily the first date of actual flight training.





Add and Submit an Enrollment - Course

TOUR ELLIN

hours and charges

- 5. Input the student's course hours and charges information:
 - "Dual hours"
 - "Dual simulator hours"
 - "Solo hours"
 - "Ground school hours"
 - "Pre/post hours"
 - "Other hours"
 - "Prior training time" if you select the "Enter numbers of hours" options, a new section populates.
 - "Total charges (in \$)"

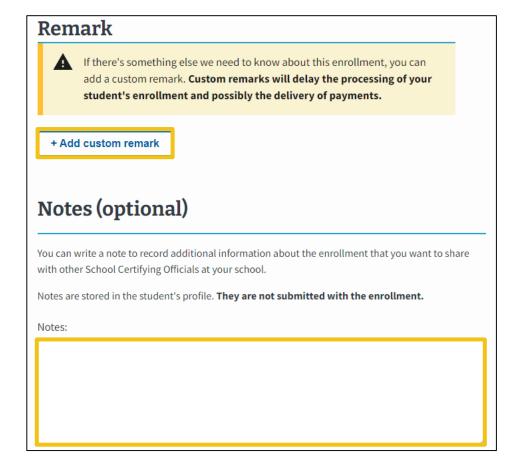


<u>Add and Submit an Enrollment – Remarks</u> Cont'd



6. Before submitting the enrollment, add any necessary custom remarks by selecting the "+ Add custom remark" button.

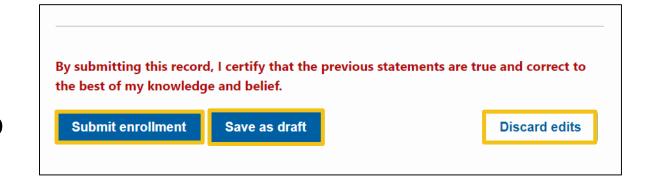
Note: Only create remarks when necessary as they slow down processing time. Feel free to add any notes for yourself or for other SCOs in the "Notes" field. Notes are not be submitted to VA with the enrollment and do not impact processing.







7. Select the "Submit enrollment" button to submit the new enrollment information or select the "Save as draft" button to finish the process later. To discard edits to the enrollment, select the "Discard edits" button.



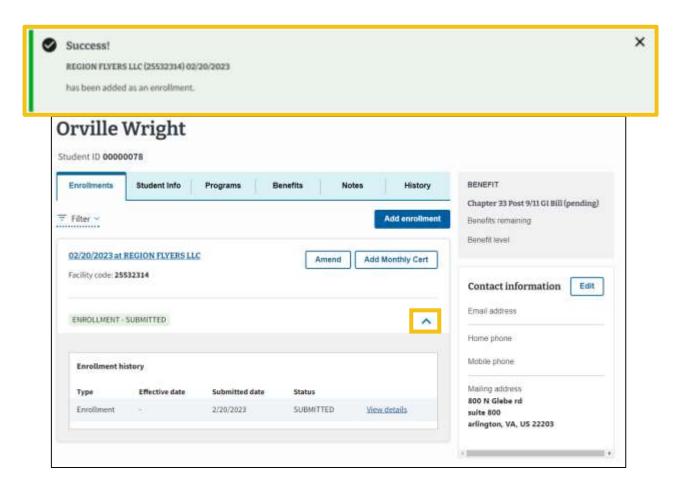




8. Once your enrollment is submitted, a success banner appears in green at the top of the page.

Note:

 To view an overview of the enrollment submitted select the down arrow under the "Amend" button.





FLIGHT AMEND AN ENROLLMENT





Enrollments may be amended if incorrect information was reported. All fields are editable except the school field, and the begin date can only be amended if no monthly certifications have been submitted. If the facility code or a noneditable begin date need correction, the enrollment must be terminated on a monthly certification and a new enrollment certification must be submitted. All monthly certifications need resubmission.

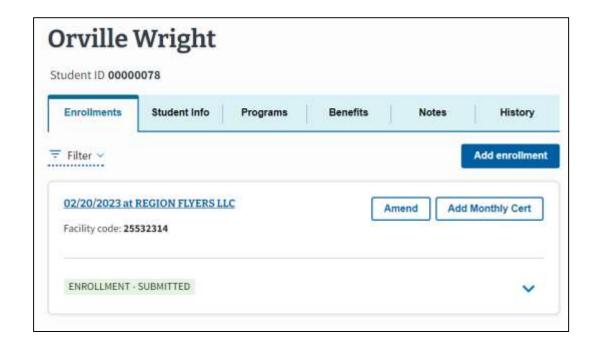
Note:

• If you submitted original enrollments at multiple facility codes for the same student, please wait 10 minutes before amending any of these enrollments. For example, you can submit enrollments for your primary facility and an extension campus, then wait at least 10 minutes to correct either enrollment.





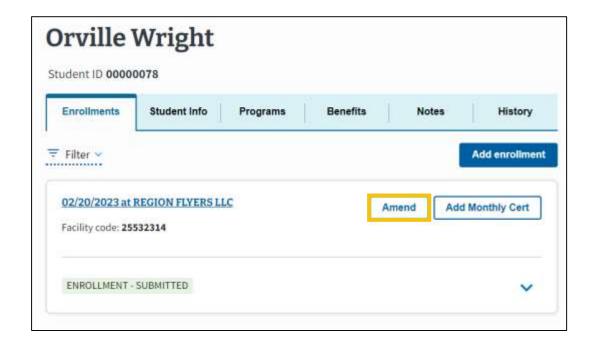
From the main page, search for the student that needs an amended enrollment. Refer to the previous
 Search for a student instructions in this User Guide for more details.







Open the student profile to view the "Enrollments" tab and select the "Amend" button.

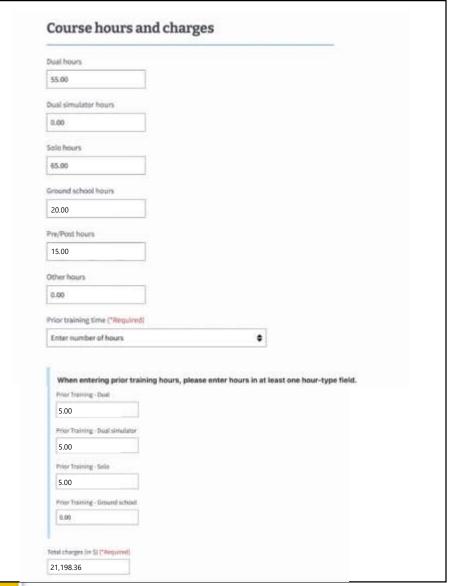




TONE GIBITT

Amend an Enrollment – Course hours and charges

3. Edit or change any of the enrollment information.



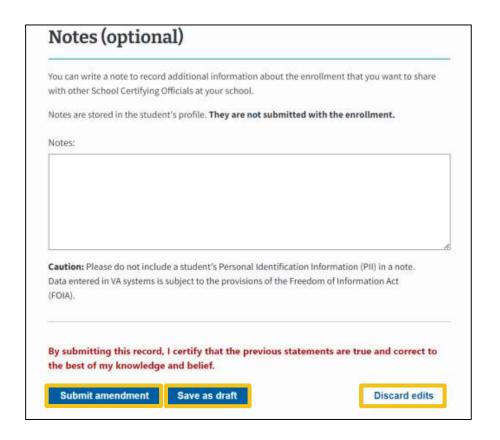


Amend an Enrollment – Notes



4. Once finished inputting all the corrected information for the enrollment, submit the amendment or save the amendment as a draft by selecting the "Submit amendment" button or the "Save as draft" button. Once you submit the amendment, you can see the status of the amendment, just as you can see the enrollment status.

Note: Notes are viewable to anyone with EM access who need to view information about a student's enrollment. They are not sent to VA for processing purposes.







Once an amendment is submitted, the status of the amendment is displayed on the "Enrollments" tab of the student profile.



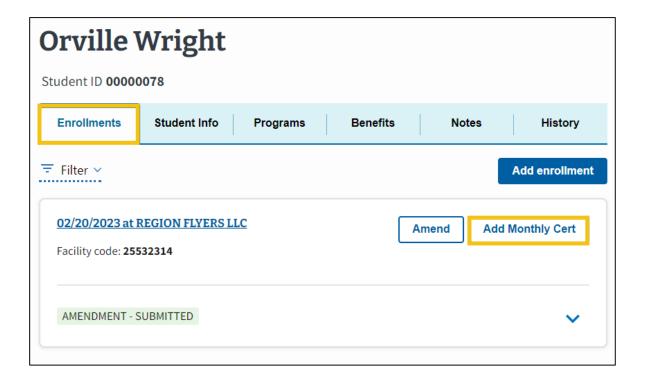
ADD A MONTHLY CERTIFICATION



Add a Monthly Certification Cont'd



Navigate to the "Enrollments"
 tab on the student profile. Select
 the "Add Monthly Cert" button
 to add a certification to the
 enrollment.





Add a Monthly Certification – Monthly certification

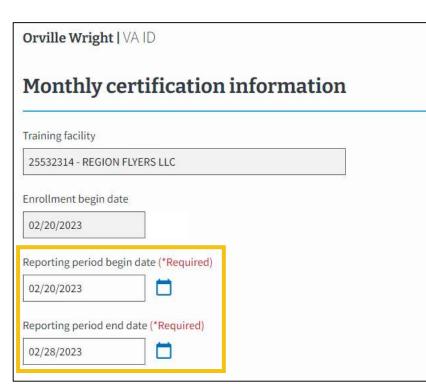


information

- 2. Next, review all the pre-populated information in the "Monthly certification information section" detailed below. Some of these fields are editable.
 - a. "Training facility"
 - b. "Enrollment begin date"
 - c. "Reporting period begin date"
 - d. "Reporting period end date"

Note:

- A monthly certification must be submitted every month a student completes a flight. "Reporting period begin date" and "Reporting period end date" must be within the same month. These quidelines must be followed to avoid errors and complete submission.
- Excluding the very first flight month, the reporting period begin date <u>MUST</u> be the first day of the month.
- If the date selected for "Reporting period end date" is not the last day of the month, a new required field, "Reason for ending enrollment" appears. You need to select a reason from the dropdown menu for ending this enrollment earlier than the end of the month.



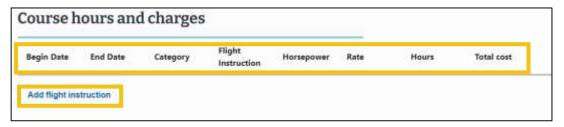


Add a Monthly Certification - Course hours and



charges

- 3. Select the "Add Flight instruction" button and input the following information:
 - a. "Begin Date"
 - b."End Date"
 - c. "Category"
 - d."Flight Instruction" Prepopulates flight instruction options associated with the specific school based on the Category selected



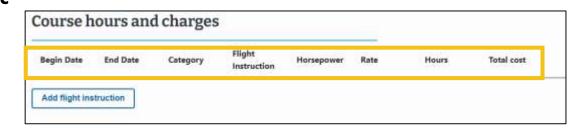


Add a Monthly Certification - Course hours and



charges Cont'd

- e. "Horsepower" Prepopulates based on Flight Instruction type selected
- f. "Rate" Prepopulates based on Flight Instruction type selected
- g. "Hours"
- h. "**Total cost"** (If applicable) –
 Prepopulates with the cumulative total cost (Rate x Hours + Taxes)





Add a Monthly Certification - Course hours and



charges Cont'd 1

4. Select the calendar icon in the "Begin Date" and "End Date" fields and select the appropriate dates. Select the "Category" dropdown menu and select the appropriate option.





Add a Monthly Certification - Course hours and



charges Cont'd 2

Select the "Flight Instruction" dropdown menu and choose the appropriate flight instruction. Since the "Horsepower" and "Rate" fields are not applicable, select the "Hours" field and input the total hours. Select the "Save" button.

Course hours and charges									
Begin Date	End Date	Category	Flight Instruction	Horsepower	Rate	Hours	Total cost		
02/20/2023	02/28/2023	Ground \$	Ground \$	o	100.00	100	10000,00	Save	Cancel



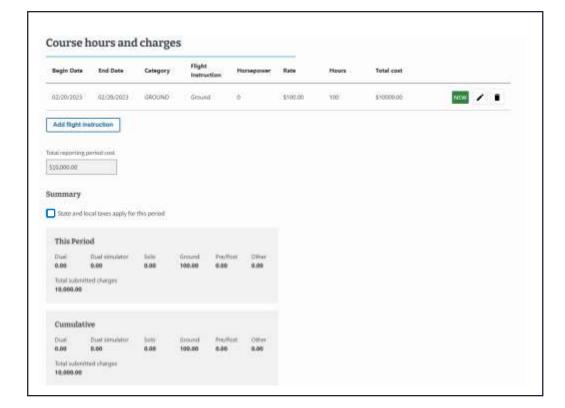
Add a Monthly Certification – Course hours and



charges Cont'd 3

6. In the "Summary" sub-section, select the field labeled "State or local taxes apply for the period" checkbox, if applicable. The summary information for this certification period is displayed in this section.

Note: If you select the "State and local taxes apply for this period" checkbox, then a new field "State and local taxes" will appear. Submit the cumulative state and local taxes for the reporting period to continue.



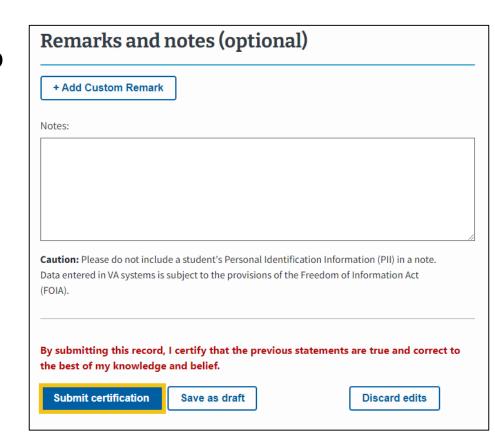


Add a Monthly Certification – Remarks and notes



7. Enter any additional remarks or notes in the "Remarks and notes (optional)" section. Keep custom remarks to a minimum as they slow down processing time. Feel free to add any notes for yourself or for other SCOs. Notes are not be submitted to VA with the enrollment. Once all fields are completed accurately, select the "Submit certification" button.

Note: If the SCO needs to replace a Monthly Certification, they should wait until they submit the following Monthly Certification and be sure should include a custom remark with the corrected information for the previous month.





Add a Monthly Certification Cont'd 1



Once the enrollment is submitted, a success banner appears in green at the top of the page.





Add a Monthly Certification Cont'd 2



8. After submitting the certification, view certification details under the "Enrollments" tab on the student profile.







FLIGHT END AN ENROLLMENT

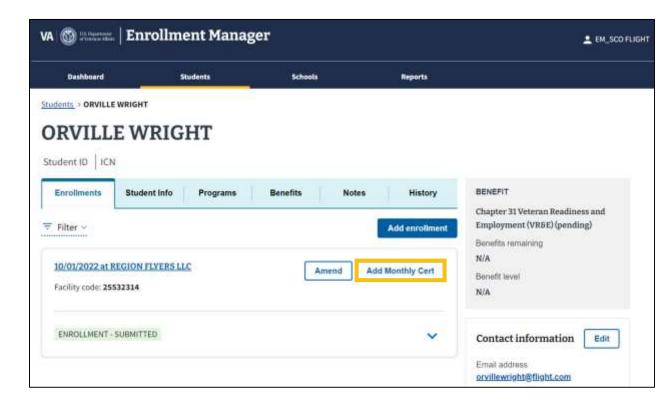


End an Enrollment Cont'd



For Flight, SCOs should only end an enrollment if the student has completed their Flight program. SCOs should not end enrollments for other reasons.

 Navigate to the "Enrollments" tab of the student profile and select the "Add Monthly Cert" button to add the last monthly certification for this program.

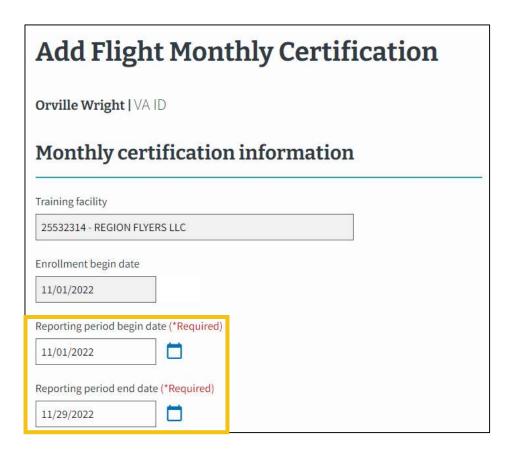




End an Enrollment- Monthly certification information

Input the "Reporting period begin date" and select the "Reporting period end date" for the date that the enrollment will end or has ended.

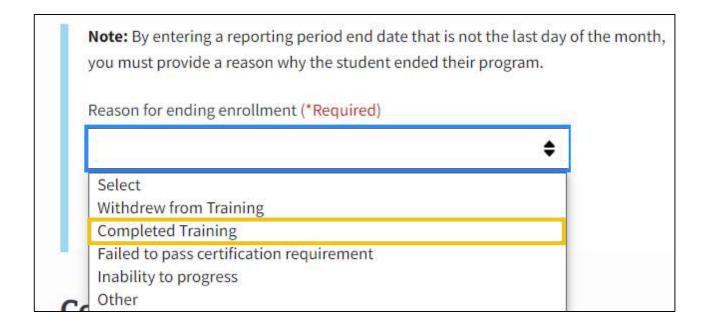
Note: If the "Reporting period end date" is not the end of the month, then the "Reason for ending enrollment" section displays.





End an Enrollment- Monthly certification information Cont'd

3. Select the dropdown menu in the "Reason for ending enrollment" section and select the "Completed Training" option.



End an Enrollment- Course hours and charges



4. Select the "Add Flight instruction" button and enter the required information for each component of the flight instruction in the "Course hours and charges" section.





End an Enrollment- Course hours and charges Cont'd



5. Select the calendar icon in the "Begin Date" and "End Date" fields and select the appropriate dates. Select the "Category" dropdown menu and select the appropriate option.



End an Enrollment- Course hours and charges



Cont'd 1

6. Select the "Flight Instruction" dropdown menu and choose the appropriate flight instruction. Select the "Hours" field and input the total hours. Once all required information is inputted, select the "Save"





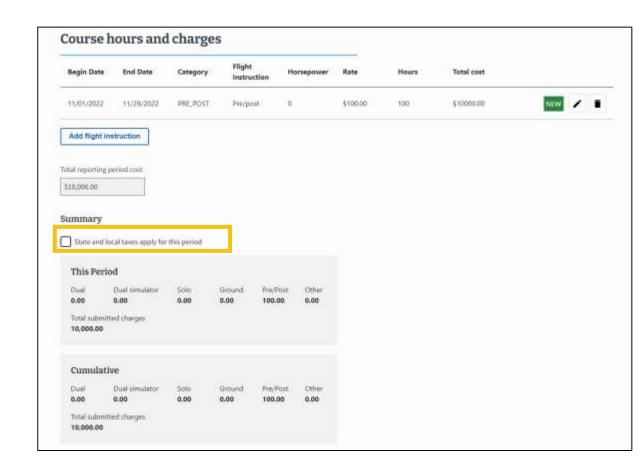
button.

End an Enrollment- Course hours and charges



Cont'd 3

7. In the "Summary" sub-section, select the "State or local taxes must apply for the period" checkbox, if applicable. The summary information for this certification period is displayed in this section. When reporting, input the cumulative state and local taxes for the reporting period.

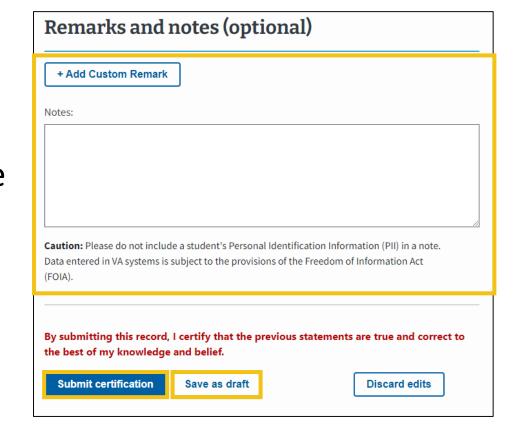




End an Enrollment- Remarks and notes



8. Enter any additional remarks or notes in the "Remarks and notes (optional)" section. Please keep custom remarks to a minimum as they slow down processing time. Feel free to add any notes for yourself or for other SCOs. Notes are not submitted to VA with the enrollment. Once all fields are completed accurately, select the "Submit **certification**" button.

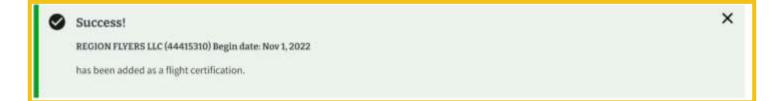




End an Enrollment Cont'd 1



After submission, a success banner appears noting that the monthly certification has been updated successfully.

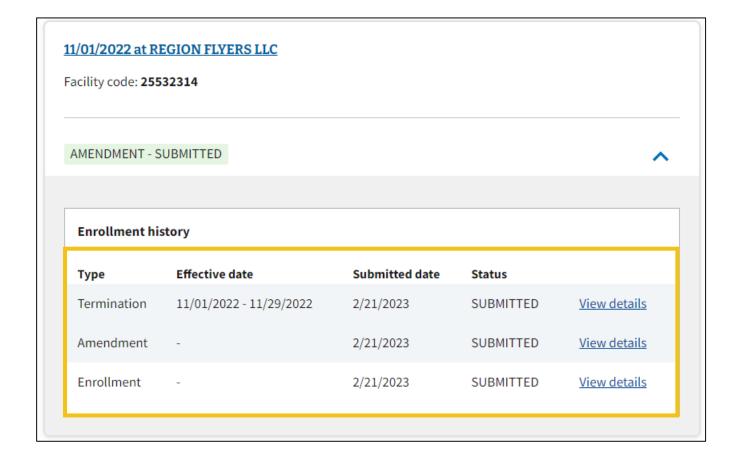




End an Enrollment Cont'd 2



When reporting the end of training on the monthly certification, this reports the termination on the enrollment as well. No additional action is needed.





Congratulations!

This is the end of the instructions for the selected facility type.

Select here to navigate to the Helpful resources section.





HELPFUL RESOURCES





BILLIE, THE GI BILL CHATBOT



Billie, the GI Bill Chatbot Cont'd



Billie is the EM Chatbot! Billie can be found in the bottom right section of the screen when you are in EM.

Select Billie's icon to see recommended topics and questions to ask Billie. If those topics or questions do not pertain to your needs, you may enter a question for Billie to answer. For example, you can type "What is an amendment?"

SCOs must type a greeting such as "Hi" or "Hello" to return to Billie's starting screen. You can learn more about Billie in this <u>video</u>.





Billie, the GI Bill Chatbot Cont'd 1



Answers focus on the following areas:

- **85/15**. Provides general information on 85/15.
- **Associated Schools**. Provides general information on schools associated with a Certifying Official's profile and the differences between main, branch, and extension campuses.
- **Credits and Hours**. Provides information and proper use of certifying resident hours, online hours, remedial/deficiency hours, and clock hours.
- **Debts and Overpayments**. Provides general information on school and student debt creation.
- **Effective Dates**. Provides information on reporting effective dates used for amendments.
- Flight Training. Provides information on how to certify flight enrollments and monthly certifications.
- GI Bill Comparison Tool. Provides general information on the Comparison Tool.
- Legislative and Policy Changes. Provides information on recent changes and how enrollments are impacted.
- **Preset Enrollments**. Provides information on how to create, manage, and select an enrollment.
- **STEM**. Provides general information on the STEM Scholarship and how to certify.
- **Supplemental and Concurrent Enrollments**. Provides information applicable to primary and secondary schools and how to certify guest students.
- **Preset Enrollments**. Provides information on how to create, manage, and select an enrollment.
- Vacation Periods. Provides information on when and how to certify vacation periods.
- VBA Remarks and Custom Remarks. Provides information and proper use of VBA Remarks and Custom Remarks and encourages the use of VBA Remarks over Custom Remarks.
- Yellow Ribbon. Provides general information on the Yellow Ribbon Program.

Note: Selecting the "i" icon by Billie's lower left-hand search box will populate FAQs.





ADDITIONAL RESOURCES



Additional Resources



Enrollment Manager Resources

- Enrollment Manager FAQs
- Multi-factor Authentication video

ID.me And Login.gov Resources

- ID.me Help Center
- VA.gov Resources and Support
- VA & ID.me ID.me Help Center

SCO Resources

- SCO Training Portal Enrollment Manager
 Trainings
- Monthly Office Hours Q&A

Quick Start Guides

- Flight
- OJT/APP
- NCD
- IHL



<u>Additional Resources – Bookmarking EM</u>



We encourage you to manually bookmark: https://iam.education.va.gov

Follow these steps:

- 1. Navigate to https://iam.education.va.gov to add to your favorites.
- 2. At the top-right of the screen, select the "Star".
- 3. Next, select the "More..." button to edit the URL.
- 4. In the URL text field, input the exact URL https://iam.education.va.gov you want to associate with this bookmark.
- 5. Select the "Save" button to save the bookmark.



Additional Resources - VBA Remarks Guide



- As a reminder, these 4 new VBA Remarks are typically not required for submission given the updated enrollment will already contain this information.
- There are 9 other VBA Remarks to choose from which are less commonly used but may be applicable depending on the scenario.
- These remarks should be considered before attempting to submit a custom remark.
- Terminations are still required if the student is graduating or completing the end of term or course.

VBA Remarks Guide

Scenario	Best VBA Remark to Use		
Updating or making a change to tuition and fees	Change to Tuition and Fees		
Updating classes, changing or updating credit hours	Correcting/Updating/Amending Previous Enrollment		
If a student completed all course requirements for graduation or program completion	Graduated/Received Diploma or Certificate/Completed Objective Note: Terminations are still required if the student is graduating or completing the end of term or course.		
Submitting a second certification for enrollment verification	Second Certification for Enrollment Verification		

As a reminder, VBA remarks are not required for the submission of an enrollment. If you're thinking about entering a remark, please use a VBA remark rather than a custom remark.

VA.gov/school-administrators





