



- Bureau of Motor Vehicles
- Emergency Management Agency
- Emergency Medical Services
- Office of Criminal Justice Services
- Ohio Homeland Security
- · Ohio State Highway Patrol



Melvin R. House

Executive Director

Emergency Medical Services 1970 West Broad Street P.O. Box 182073 Columbus, Ohio 43218-2073 (614) 466-9447 • (800) 233-0785 www.ems.ohio.gov

To: Authorized Officials and Program Directors

Ohio Division of EMS Accredited Training Programs

From: Ohio Department of Public Safety

Division of EMS

RE: New EMS Education software

In order to better assist you, the Division of EMS will be implementing the EMS Education Course Tracking software on Monday, December 19, 2016. We believe this user friendly software will allow you to better coordinate your student records and expedite the student's initial certification process. This first release is designed to allow you to create EMS courses, add students, record student performance and validate student eligibility for Ohio EMS certification.

Division of EMS has prepared this EMS Education User Guide to assist you in navigating the new software. The EMS Education User Guide is available on the EMS Website and will be updated as the software is refined. Should questions arise, do not hesitate to contact the Division of EMS for assistance.

The **CE (COURSE) TRACKING SYSTEM** will be decommissioned on Monday, December 19, 2016 at 7AM. Please make sure that you obtain all data for EMS or Fire **CE** courses that you may need. Data retrieval assistance can be found on the Division of EMS website at <a href="http://www.ems.ohio.gov/links/ems\_Chief-DirectorRetrieveCE.pdf">http://www.ems.ohio.gov/links/ems\_Chief-DirectorRetrieveCE.pdf</a>.



# Ohio Department of Public Safety Division of Emergency Medical Services

# **EMS Education User Guide**



Created for use beginning December, 2016
2016 EMS Course Manual
Updated December, 2016

#### **Roles and Responsibilities**

#### **Authorizing Official:**

The authorizing official is any person who owns or maintains responsibility on behalf of an individual, corporation, trust, partnership, or an association for the facilities, equipment, instructors, managers, and other employees of the chartered fire training program or EMS accredited training program. The authorizing official shall ensure the integrity and security of all written examinations including, but not limited to:

- Testing facility, examination room and access to the examination room;
- Examination administrator login, student rosters and examination passwords;
- Student's login and personal confidential information;
- Examination items, computerized examination and paper/pencil examinations.

#### **Program Director:**

The authorizing official serves as program director or designates another person to serve as the system administrator. The program director assumes the responsibility for the following:

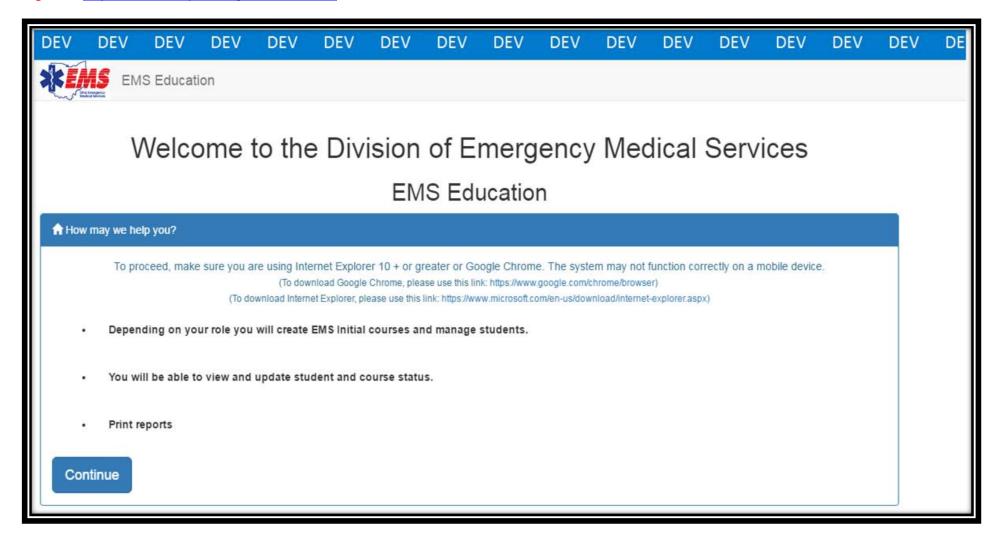
- Administers EMS Provider and instructor courses:
- Complies with all rules and laws applicable to EMS Provider and instructor courses;
- Performs ongoing review and maintains written evaluations of the courses including content of each course;
- Performs ongoing review and maintains written evaluations of the instructors' and students' performance for each course;
- Assigns faculty responsibilities and schedules program courses;
- Prepares or approves all documents required to be submitted for accreditation; and
- Assures the adequacy of the curriculum and all program training materials.

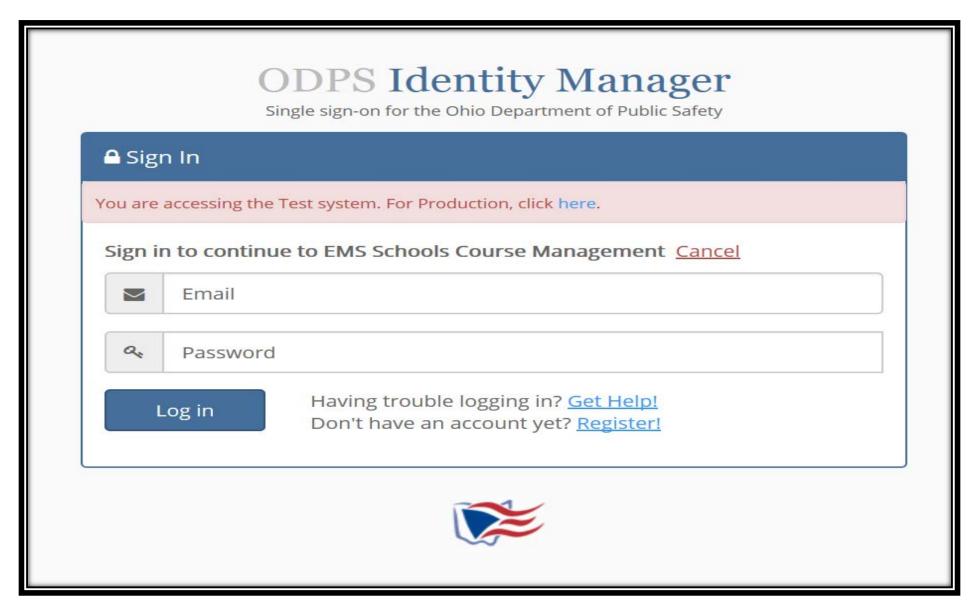
#### **System Requirements:**

• This program is designed to work with IE 10 or higher and Chrome browsers. Mozilla Firefox, Safari and other browsers should work but have not been fully tested at the time of this release. The system may not function well on a mobile device.

#### Getting Started - Register with Identity Manager

Log into: <a href="https://services.dps.ohio.gov/emsschools/">https://services.dps.ohio.gov/emsschools/</a>

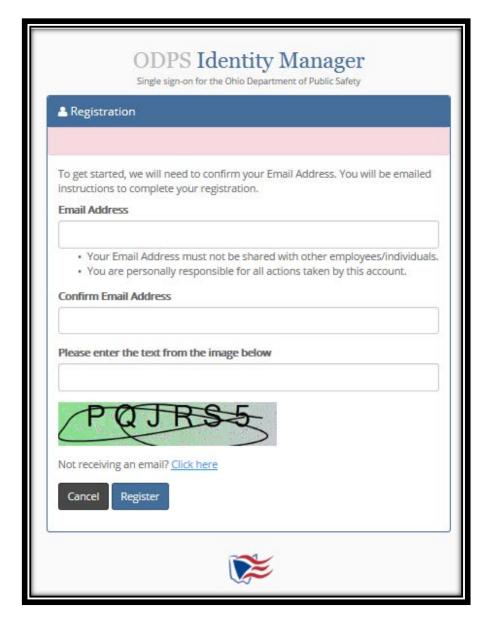




Each EMS Program Director and Authorizing Official must register with Identity Manager in order to access the EMS Education Course System.

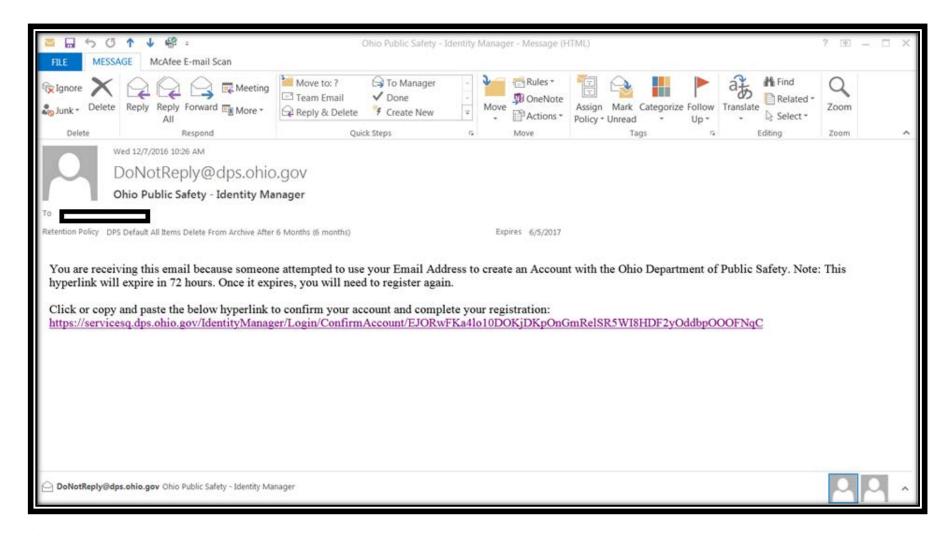
If you already have an Identity Manager account, please log in using that email address. You will be directed to the appropriate page.

If you do not have an Identity Manager account, please click on "register." You will be directed to the appropriate page.





Complete the Identity Manager registration form and select "Register." A screen will appear that indicates an email has been sent with instructions to complete the registration.

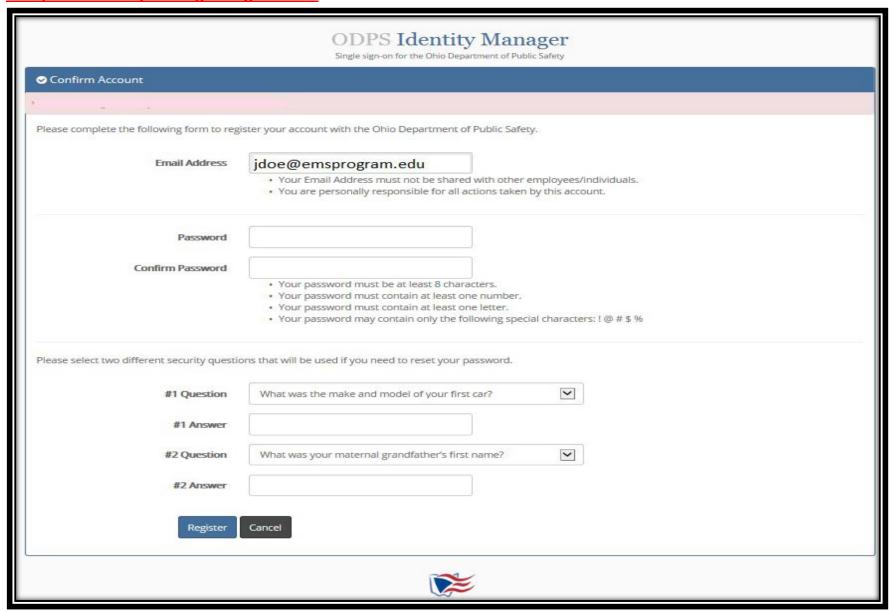


#### **Identity Manager Registration Email**

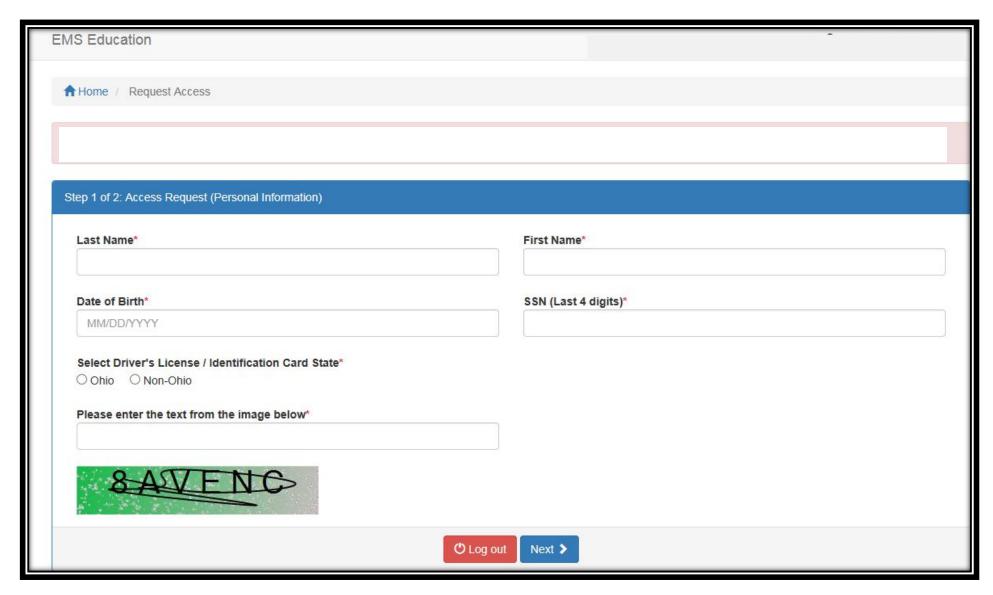
Once you receive the Identity Manager email, select the hyperlink to verify registration request and return to complete the registration process. The hyperlink will expire in 72 hours.

If you do not get your email, please check your spam/junk folder.

#### **Complete Identity Manager Registration**

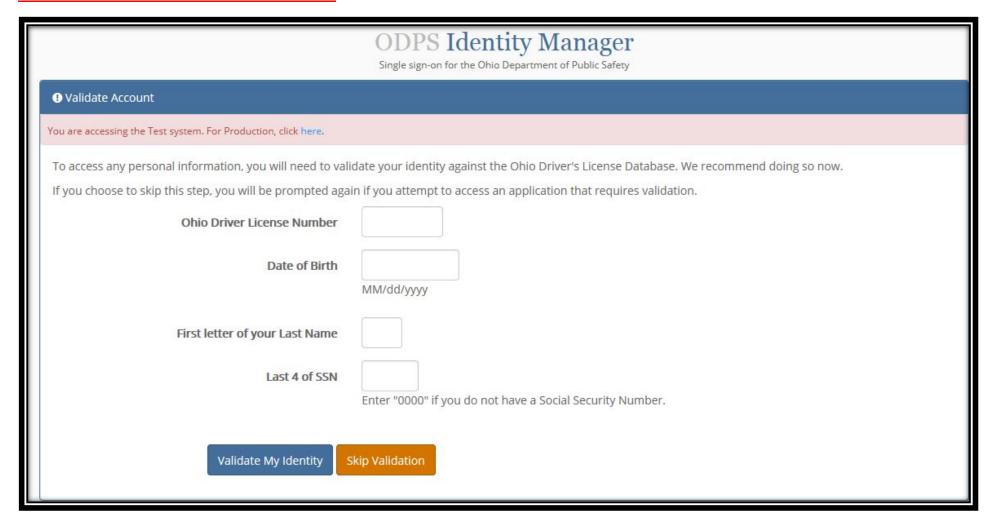


Complete the registration form and select "Register." Your user ID is the same as your email Address.



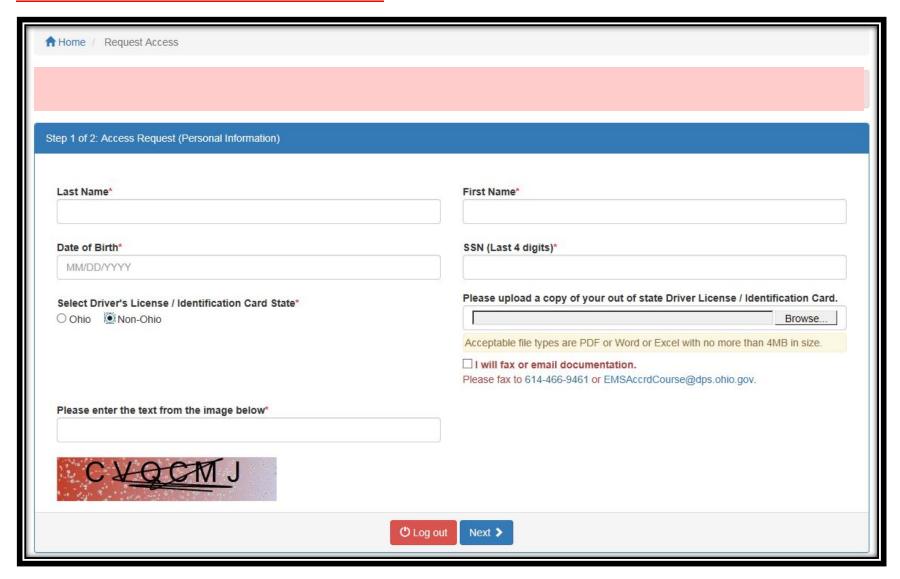
This screen represents our validation process. Once completed, your information will be validated with the Ohio BMV. If you do not have an Ohio Drivers License, click the Non-Ohio option.

#### **For Individuals With Ohio Drivers License**

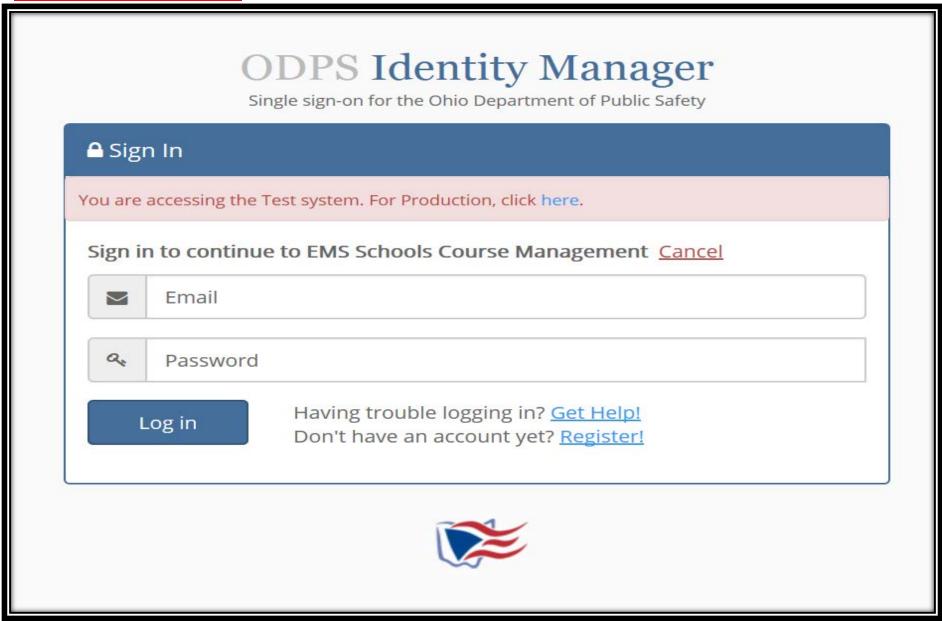


Complete the registration form and select "Validate My Identity."

#### For Individuals Without an Ohio Drivers License

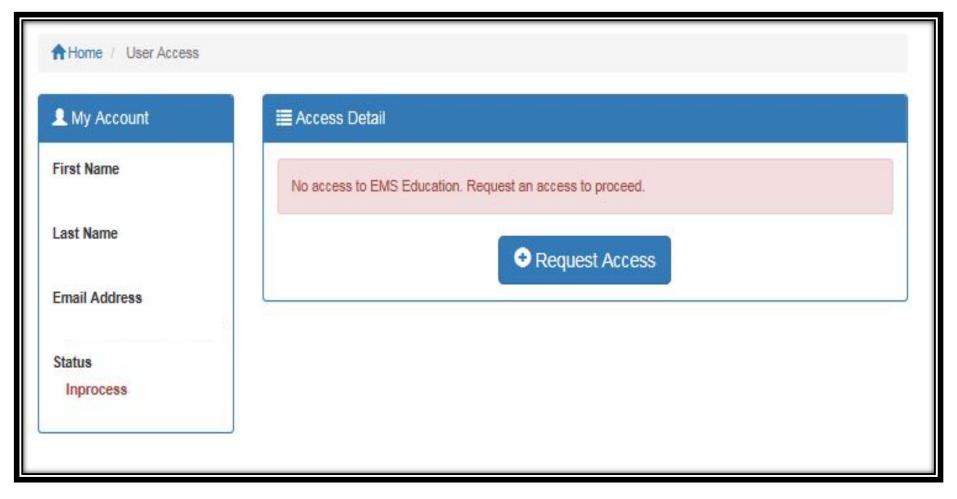


You will be asked to upload your Non-Ohio drivers license or ID. You also have an option of sending it seperately. Either way, a manual validation of your identity will be done prior to authorizing your access. This is a one time function.



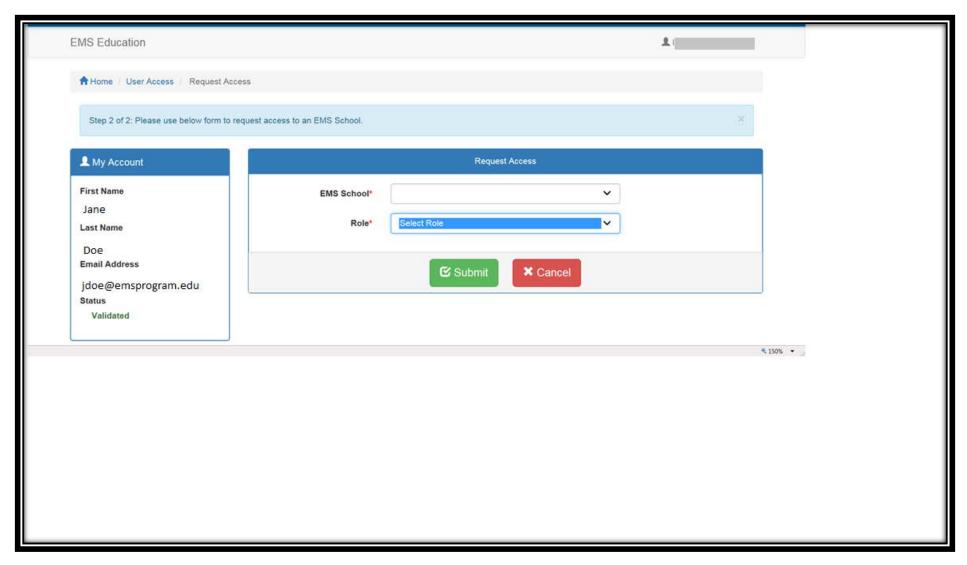
You will be directed to the EMS Education Course Management Login. This will now be your login page.

#### **EMS Education Request Access Screen**



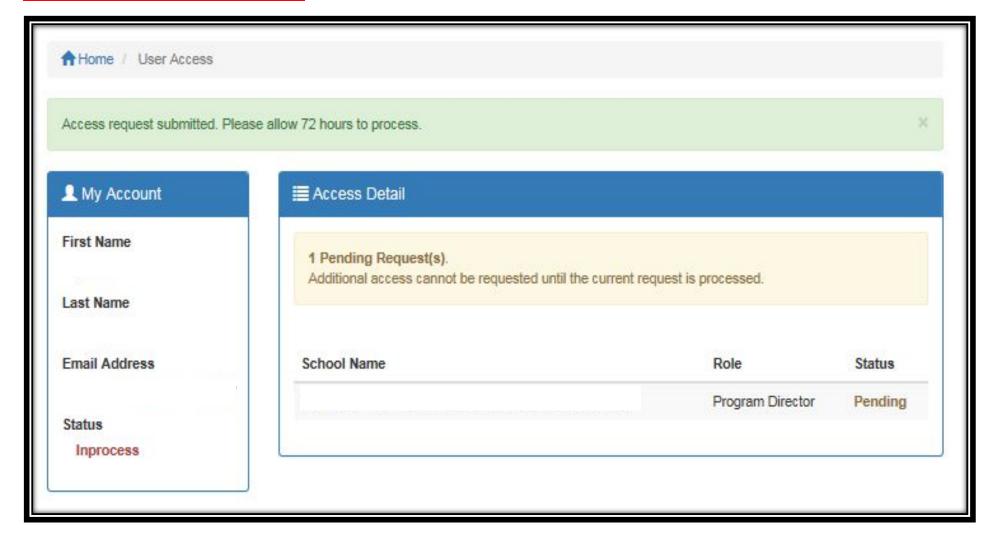
Now that you have created an identity manager account, you must request access to EMS Education. Select the "Request Access" button.

#### **Request Access**



To request access to an Accredited Institution please select the EMS school using the drop down menu. Next, select the role for which you are seeking access. Select "Submit." The Division of EMS will take action on your access request within 72 hours of receipt.

#### **Request Access Confirmation Screen**



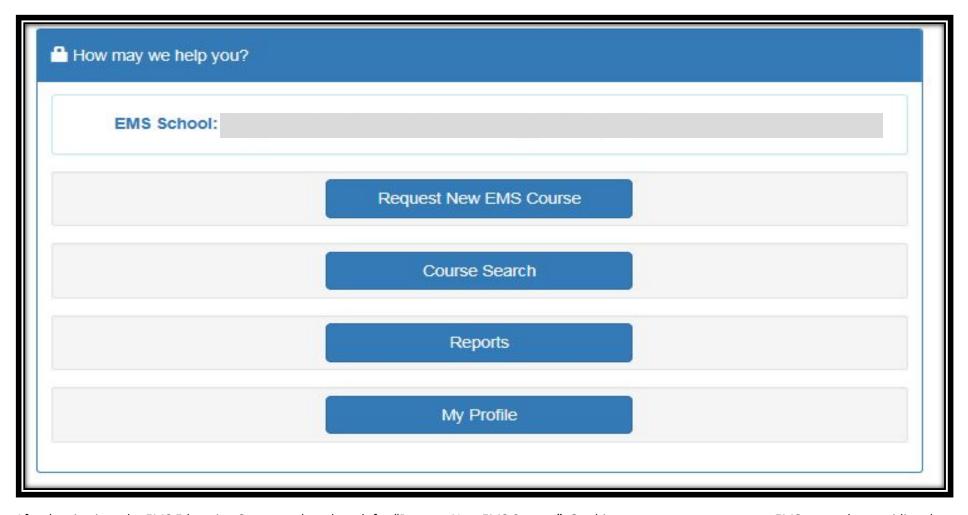
#### **Request Access Emails**

| іго:  |
|---|
| cc:   |
| BCC:  |
|   |
| Dear ****,  |
| We have received your request to access the EMS Education system for EMS123 Test as the program |
| director.   |
|   |
| Sincerely,<br>EMS Education Staff   |
| Ohio Department of Public Safety  |
| Division of Emergency Medical Services Office 800.233.0785                                      |
| Fax 614.466.9461  |
|   |
|   |
|   |
|   |
|   |

This is to confirm that your request to access the EMS Education system for EMS123 Test has been granted.

Sincerely,
EMS Education Staff
Ohio Department of Public Safety
Division of Emergency Medical Services
Office 800.233.0785
Fax 614.466.9461

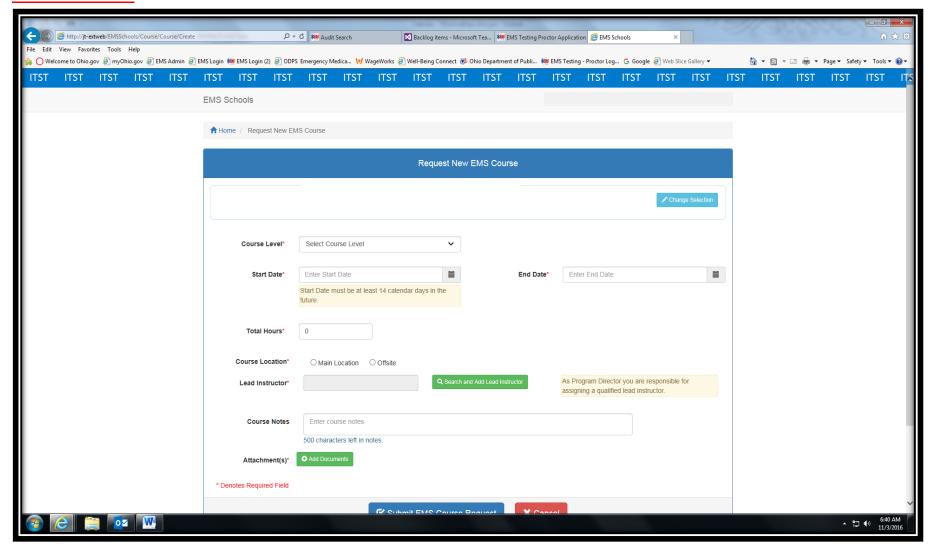
#### **Request New EMS Course**



After logging into the EMS Education System, select the tab for "Request New EMS Course." On this screen, you may create an EMS course by providing the course level, start and end dates, total course hours, course location, lead instructor, course handbook, syllabus and schedule.

Note: Course start date must be 14 calendar days in the future. For the initial rollout, all courses between 12/19/2016 and 1/16/17 should be created with a date 14 days in the future of the request date, even if the course is to start sooner. After you have completed the course registration, if the actual start date is less than the 14 days in the future, the Division of EMS should be contacted to correct start date. Course start dates from 1/16/17 forward must adhere to the 14 day requirement.

#### **Create a Course**



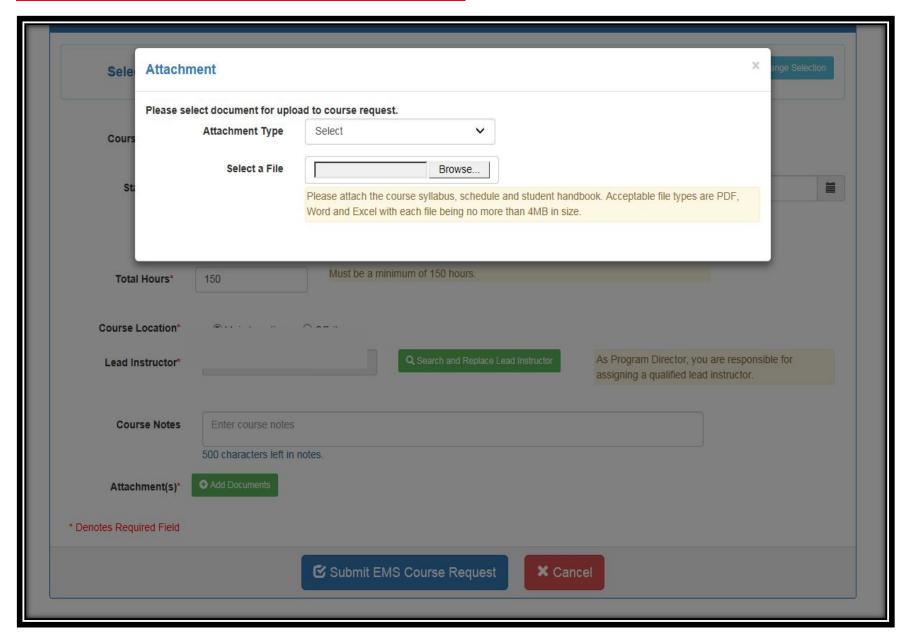
- 1. Utilizing the drop down menus, select the course level, start date, and end date. \*Note: Course start date must be 14 calendar days in the future.
- 2. Complete the remaining fields (course notes are optional). Information for offsite locations must be entered manually.
- 3. Enter the Lead Instructor utilizing the individual's certification number.
- 4. Attach and upload the three required documents course handbook, syllabus, and schedule. (Up to 4MB per document)
- 5. Once all fields are completed, select "Submit EMS Course Request."

#### **Lead Instructor**

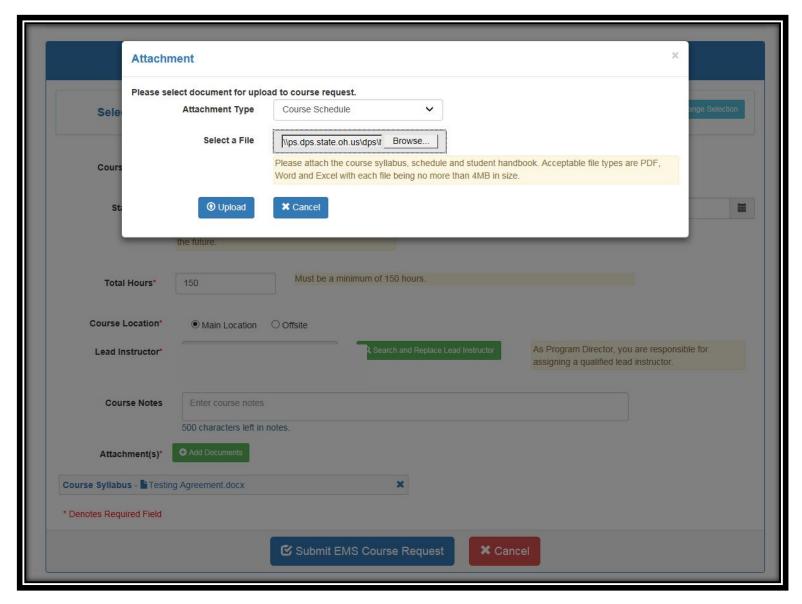


- 1. Enter the Lead Instructor utilizing the individual's certification number and select "Search."
- 2. Review the search results to ensure the instructor has the appropriate certifications.
- 3. If acceptable, select "Add Instructor."

#### **Adding Syllabus, Handbook, and Schedule as Attachments**

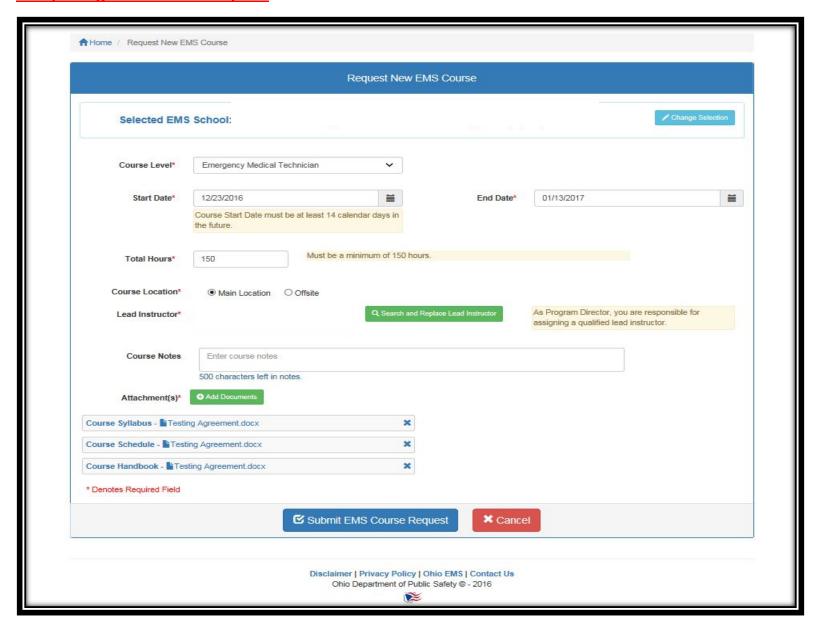


#### **Adding a Course Document Sample**



You will be unable to proceed until you have uploaded, at a minimum, one syllabus, one handbook, and one schedule. Each document must be uploaded individually.

#### **Completing EMS Course Request**



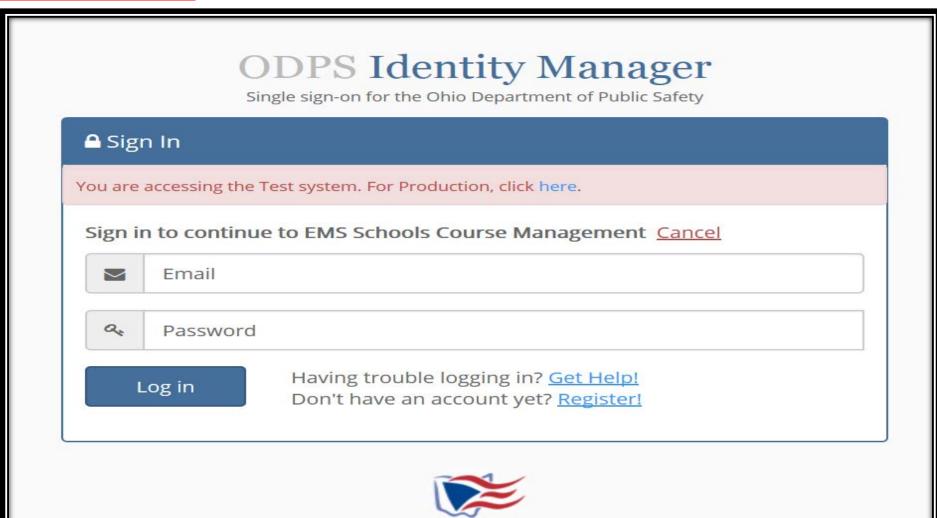
When this page is completed, select "Submit EMS Course Request." You will receive a confirmation email.

## **Confirmation Email**

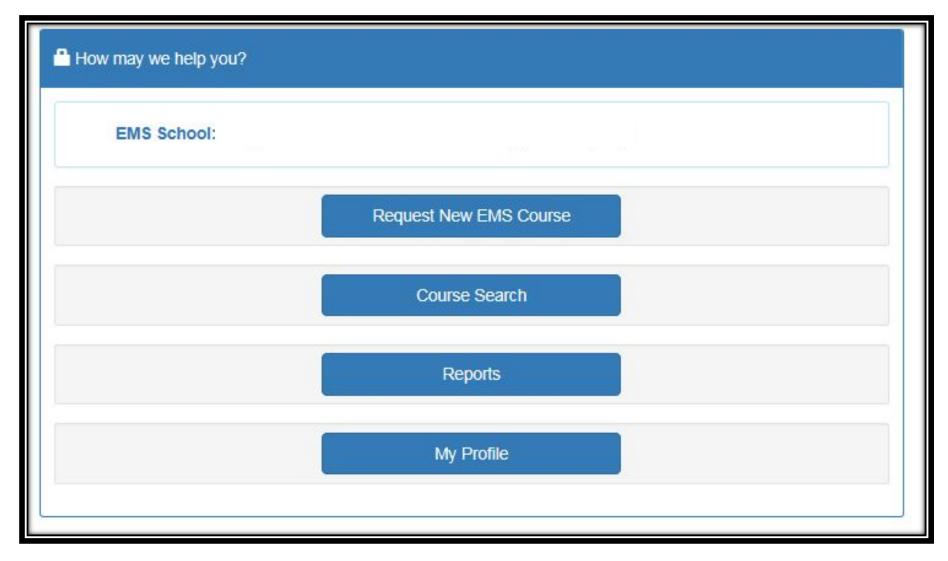
| iro: CC: BCC:   |  |
|---|--|
| Dear ****,  |  |
| We have received your request to add an EMT course to be offered at EMS 123 Test. Your course ID number is 12345.                           |  |
| Sincerely, EMS Education Staff Ohio Department of Public Safety Division of Emergency Medical Services Office 800.233.0785 Fax 614.466.9461 |  |

Once course request has been submitted, a confirmation with the Course ID will be emailed to the Program Director.

| iro:   |     |
|--|-----|
| cc:  |     |
| BCC:   |     |
|  |     |
| Dear ****,   |     |
| Your request for EMT course 12345 has been approved. | ]   |
|  |     |
|  | ]   |
| Sincerely,   |     |
| EMS Education Staff Ohio Department of Public Safety | - 1 |
| Division of Emergency Medical Services               | - 1 |
| Office 800.233.0785                                  | - 1 |
| Fax 614.466.9461                                     | - 1 |
|  | - 1 |
|  |     |
|  |     |
|  |     |
|  |     |



### **Course Search**



Once created, an EMS course may be accessed utilizing the EMS Education screen. Select "Course Search."

#### **Course List by Accredited Institution** Course Search **EMS School:** EMS123 Test S Course ID Course Stat Enter Co --Select--Start Date Enter Start Date Course Level --Select--Q Search **≭** Clear Search Result Course School Course Level Start Date **End Date** Status Lead ID 1 Instructor 65101 Apollo Emergency 10/4/2016 10/5/2016 Donald Approved Detail Career Medical Leuchtag (67) Center Responder 65100 10/27/2016 10/28/2016 Apollo Emergency Shelly Approved C Detail Career Medical Lukasiewicz Center Technician (47)9/26/2016 65096 Emergency 11/3/2016 C Detail Apollo Donald Approved Career Medical Leuchtag (67) Center Technician 65095 Apollo Emergency 10/20/2016 12/27/2016 Dominika Cancelled Detail Career Medical Kozlowski (174)

10/2/2016

4/13/2017

Shelly

(47)

Lukasiewicz

Approved

(2) Detail

This screen provides a snapshot of each of the courses associated with a particular school.

Select the "Details" button associated with Course ID to review course information added to the course dashboard.

Responder

**EMS Instructor** 

Center

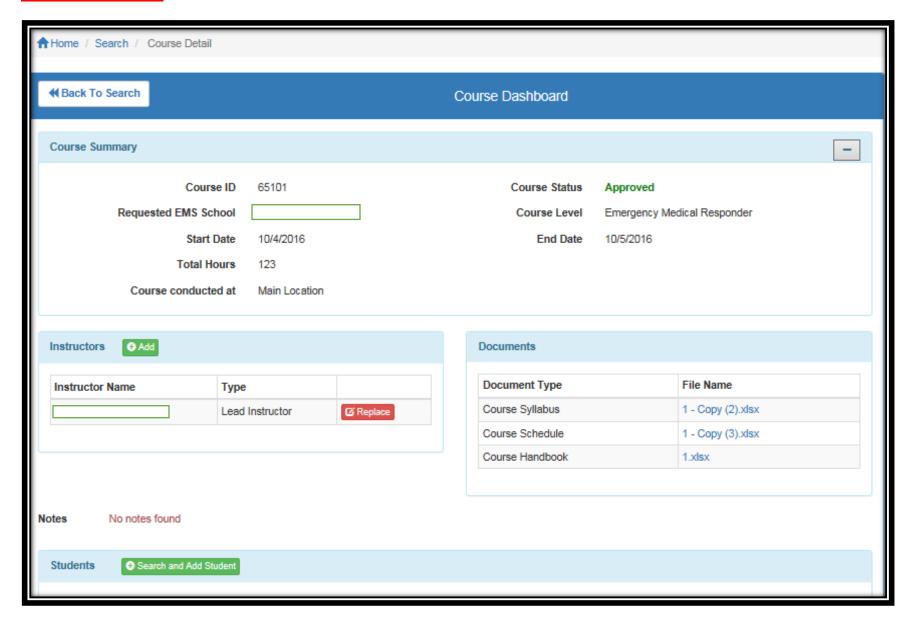
Apollo

Career

Center

65092

#### **Course Dashboard**



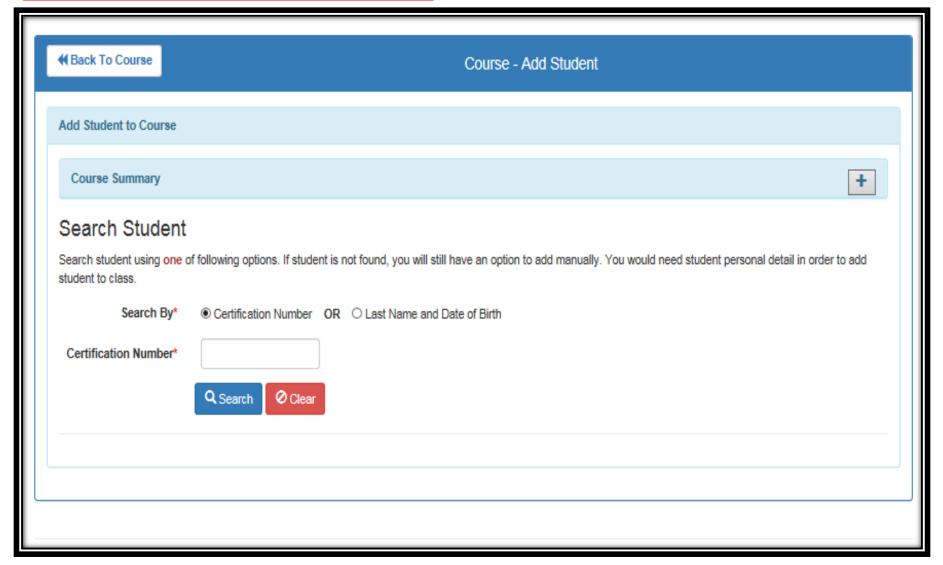
To add or replace a Lead instructor, select "Add" or "Replace" respectively and follow the procedure used to initially add the Lead Instructors. More instructors can be added later, but there can only be one Lead Instructor per course.

#### **To Add Additional Instructors**

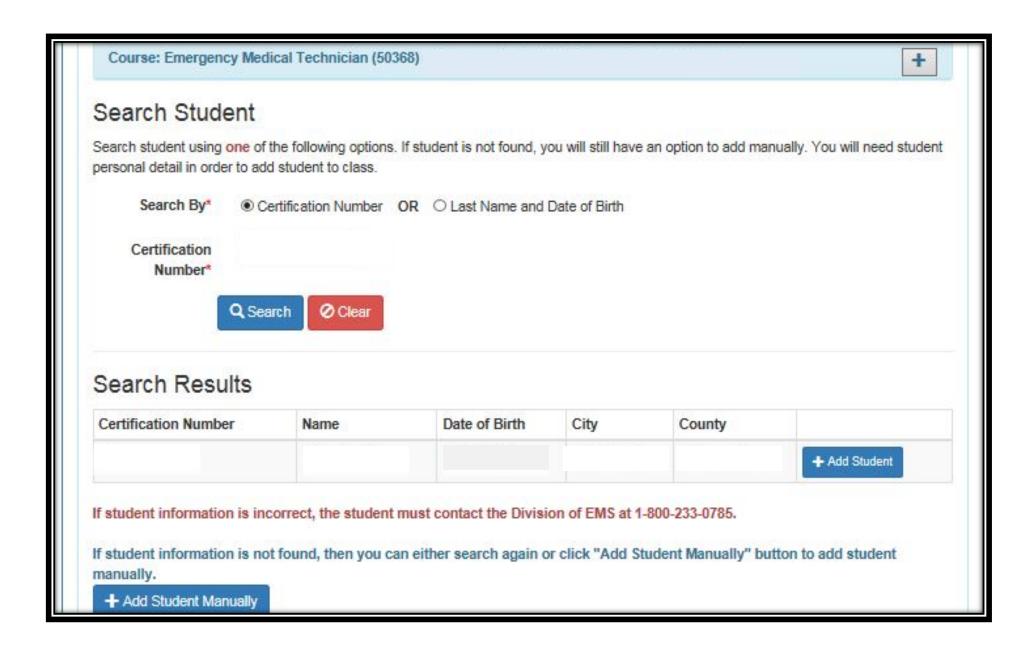


- 1. Enter the Instructor utilizing the individual's certification number and select "Search."
- 2. Review the search results to determine accuracy and acceptability.
- 3. If accurate, select "Add Instructor."

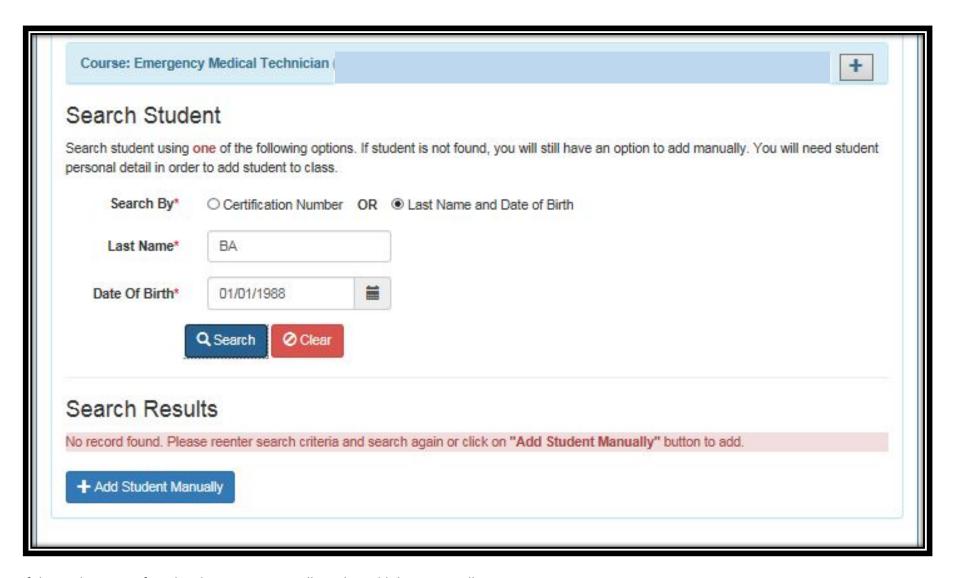
### **Adding Students to a Course by Certification Number**



| To add students by utilizing the Search by Certification Number, enter the student's certification number in the "Certification Number" field and select |
|--|
| "Search".<br>Students must be added within 14 days of the course start date.   |
| Students must be added within 14 days of the course start date.  |
| Adding Students to a Course by Certification Number  |
|  |
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|  |
|  |

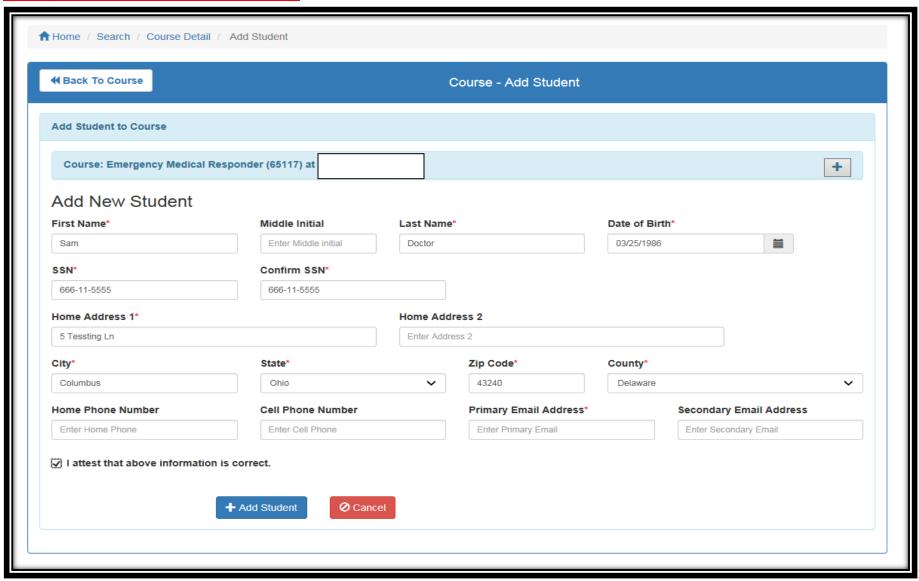


Adding Students to a Course by Last Name and Date of Birth



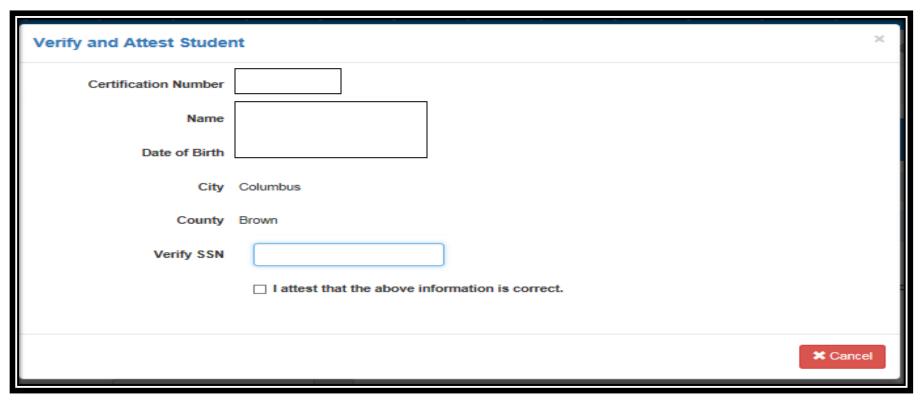
If the student is not found in the system, you will need to add them manually.

#### **Adding Students to a Course Manually**



If the student is not in the database, the program director will be prompted to enter all student information manually. Complete all the fields with the appropriate student information. Select "Add Student".

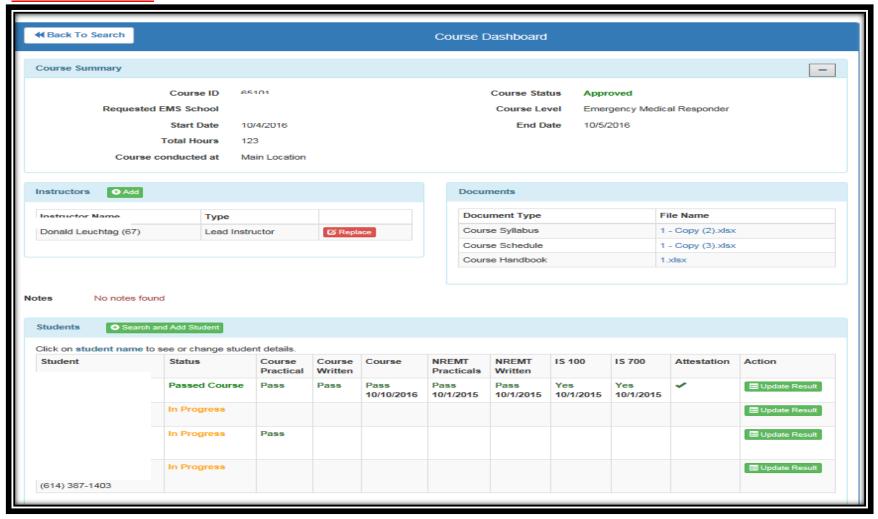
#### **Verify and Attest Student Identity**



When a student is added utilizing their certification number or last name and DOB, the student's information on file with the Division of EMS will be revealed. The program director must verify and attest to the validity of the information prior to adding a student to the course.

<sup>\*</sup> Note: When search results indicate the student holds a certification number, but the information is incorrect, the <u>student</u> must contact the Division of EMS Certification Section to correct the information. The course roster will auto-correct when the information is corrected in the certification database. When a search result indicates the student is in the Division of EMS's certification database, but does not have a certification number, the program director may correct the information as necessary.

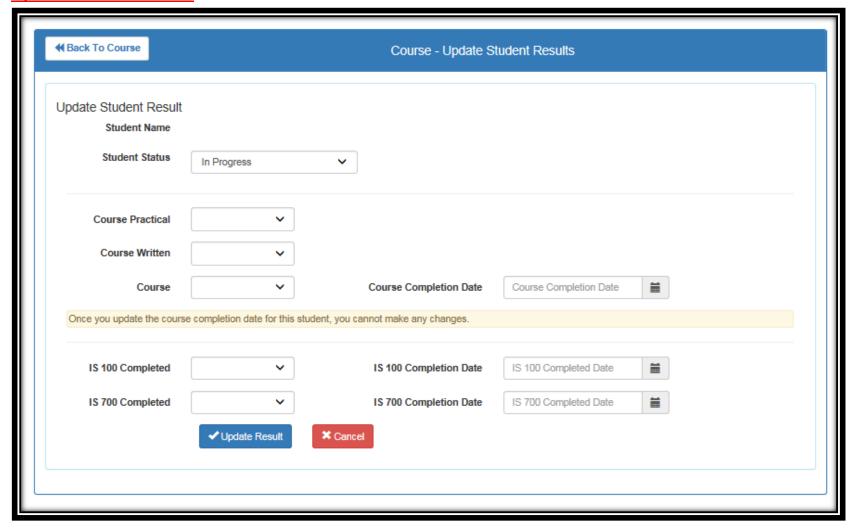
#### **Course Dashboard**



During the first 14 days of a class, two buttons (not shown) will be available. A "Cancel" button in blue under the End Date will allow the program Director to completely remove the class and all records. A "Remove Student" button under each "Update Results" button will allow the program director to remove the student from the course. After 14 days, neither of these action buttons will be accessible.

The student's file must be updated as they complete each course component. Select the "Update Result" button to the right of the student's name. The Course-Update Student Results screen will be displayed for that individual student.

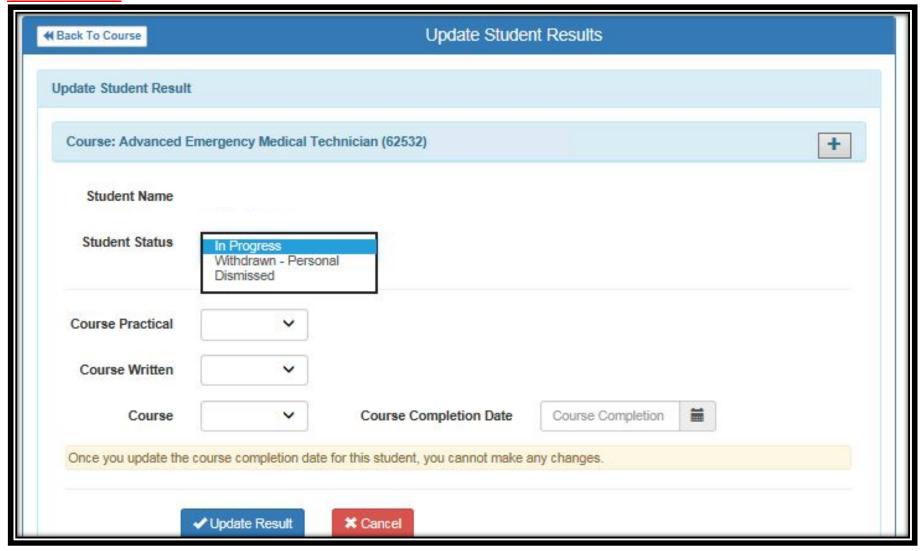
#### **Update Student Results**



All course components and completion dates must be completed before a student will be eligible to complete an application for an Ohio certificate to practice.

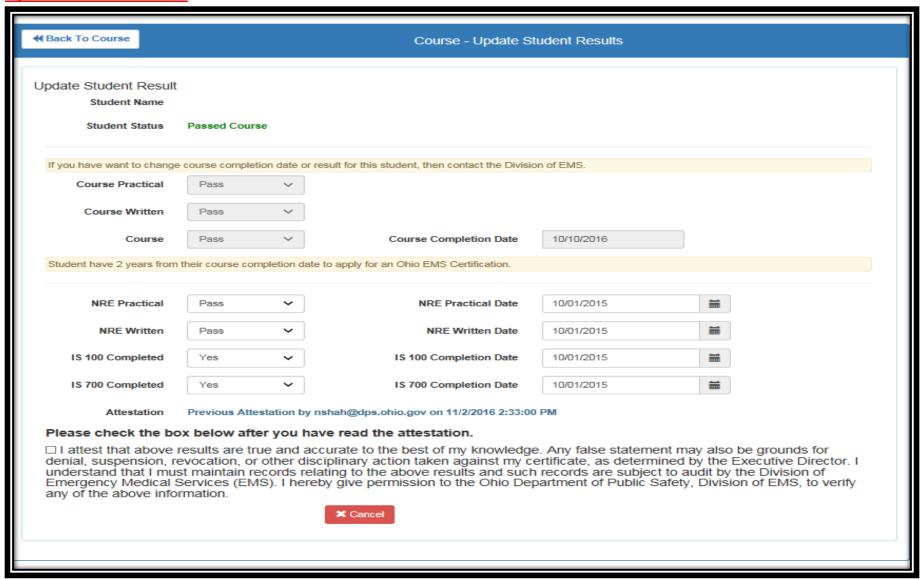
Note: Courses that started prior to 12/19/16 will not be required to record the IS 100 and IS 700 completion. However, the accredited institution is required to maintain evidence that the student completed IS 100 and IS 700 prior to validating eligibility for an Ohio certificate to practice.

#### **Student Status**



The program director may change student status to Withdrawn-Personal or Dismissed if these situations occur.

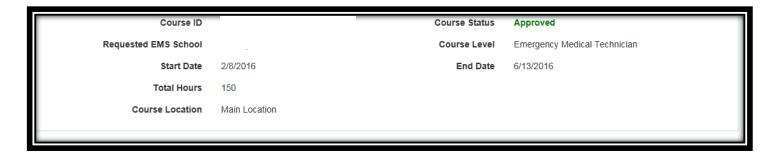
#### **Update Student Results**



Once all of the student's results are complete and updated, the program director must attest to the truth and accuracy of the results by clicking the box to the left of the attestation statement. A "Submit" button will be displayed to allow the program director to submit the student information to the Division of EMS Certification Section.

## **Student Initial Application Screen Shots**

#### 1. Course Number & Password.



#### 2. Program Director has attested to student having completed all EMS EMT requirements.

| Student  | Status        | Course<br>Practical | Course<br>Written | Course            | NREMT<br>Practicals | NREMT<br>Written  | Attestation | Action          |
|--|---------------|---------------------|-------------------|-------------------|---------------------|-------------------|-------------|-----------------|
| Doe, Jim<br>jdoe@hotmail.com<br>(614) 895-8958 | Passed Course | Pass                | Pass              | Pass<br>6/10/2016 | Pass<br>7/25/2016   | Pass<br>7/29/2016 | •           | ☐ Update Result |

#### 3. EMAIL SAMPLE: Sent to Jim Doe informing that they are ready to take NREMT exams.

From: ems-firecertifications@dps.ohio.gov

**Sent:** Saturday, July 30, 2016 12:05:04 AM (UTC-05:00) Eastern Time (US & Canada)

To: Doe, Jim

Subject: [Redirected from QA] Ohio EMS Certification Application Instructions

**Date:** 07/30/2016 **Accredited Program: Course Number:** 63826

Course Level: Emergency Medical Technician

Student Name: Jim Doe

Course Completion Date: 06/10/2016

Your EMS training program has indicated that you have met all training and testing requirements to be eligible to submit an application for Ohio certification. Even if you are NREMT certified, you must apply for Ohio certification in order to perform EMS services in this state. The deadline for you to submit your application is 06/09/2018, which is two years from your course completion date. No extensions to this deadline will be awarded.

You will need the following information to complete your application:

- 1) Your primary email address
- 2) Course I.D.# 63826
- 3) Course password: UjkxDhig
- 4) If you have any criminal history to report, you will need to provide:
  - name of court where conviction occurred;
  - conviction date;
  - level of conviction (misdemeanor or felony); and
  - name of arresting law enforcement agency.
- 5) If you have pending charges, you will need to provide:
  - description of charge;
  - date of arrest:
  - arresting agency; and
  - court (if known)
- 6) If you have had a previous EMS certification that has been suspended or revoked, in Ohio or any other state, you will need to provide:
  - an explanation for the suspension or revocation of your certificate to practice or teach; and
  - the date the action was taken.

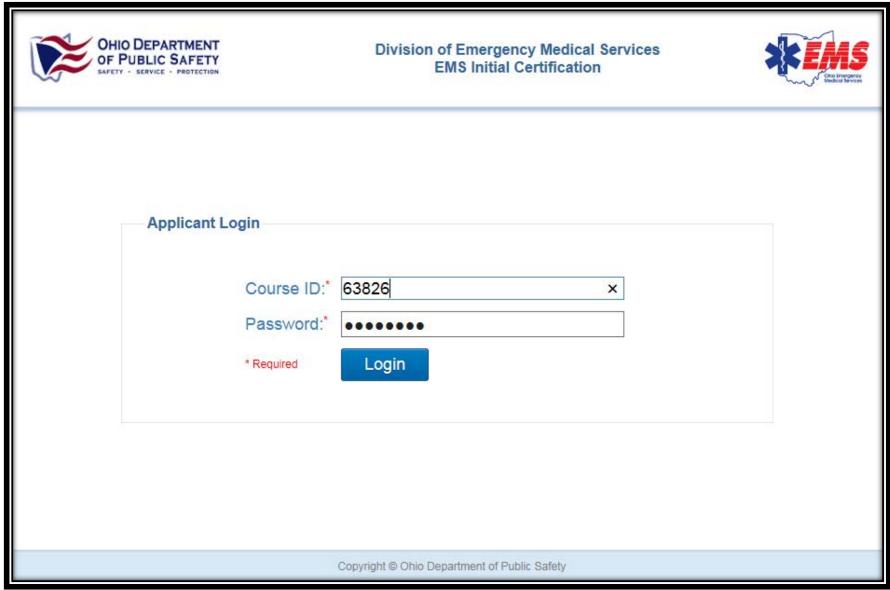
Please click on this link to complete and submit your application for Ohio certification: https://services.dps.ohio.gov/EMSStudent/EMSInitial/Login.aspx

Congratulations on meeting all the requirements to apply for Ohio certification. If you have any questions regarding the application process, please call us at 1-800-233-0785 during normal business hours.

Division of Emergency Medical Services
Ohio Department of Public Safety
1970 West Broad Street
P. O. Box 182073
Columbus, OH 43218-2073
ems-firecertifications@dps.ohio.gov
1-800-233-0785

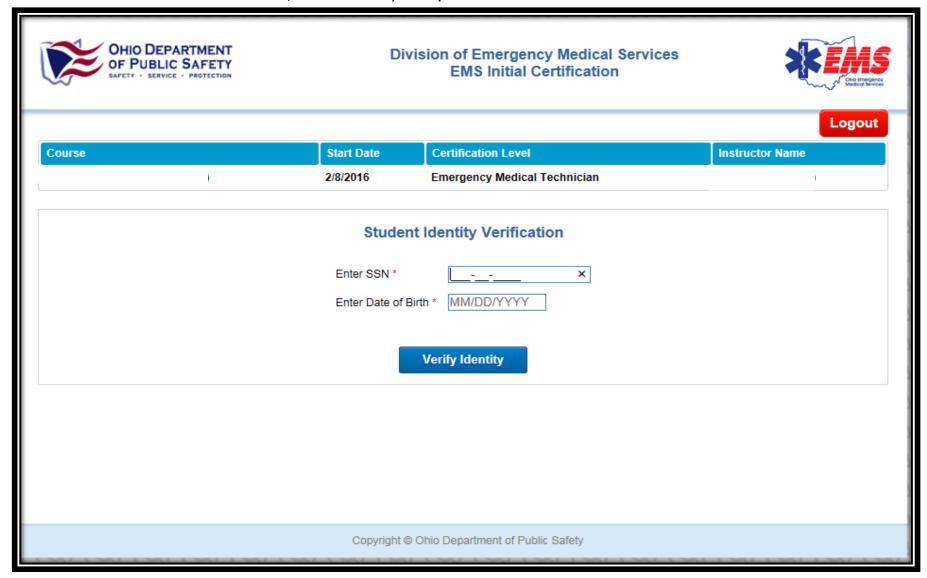
#### 4. Student selects link (in email) to EMS Initial Application:

Course number and password (contained in student email) is entered at EMS Certification log in screen.

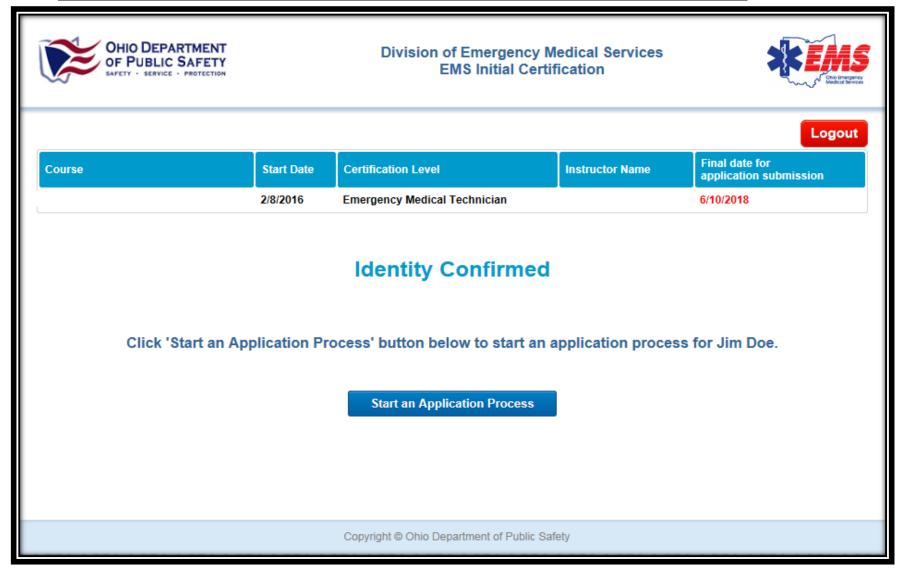


#### 5. Student selects link (in email) and is taken to the EMS Initial Application site:

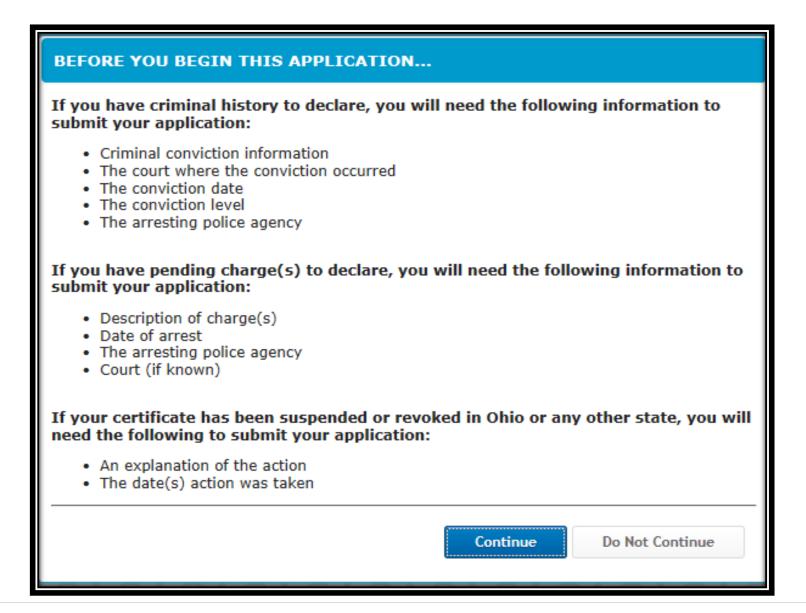
Student must enter SSN and date of birth, then select "Verify Identity" button.



6. Student's identity is confirmed against the EMS Certifications Database - confirmation screen displayed.

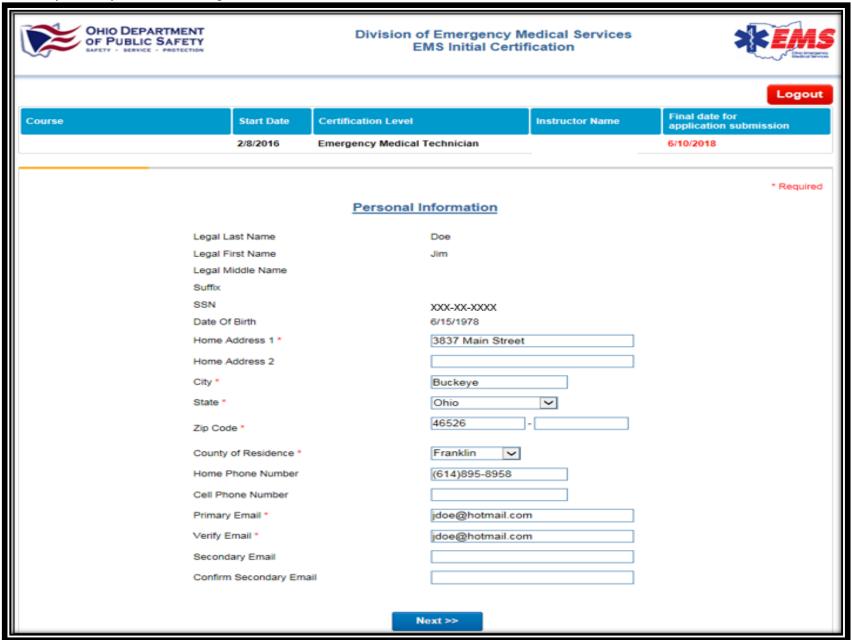


#### 7. Information popup screen is displayed. Student selects "Continue"

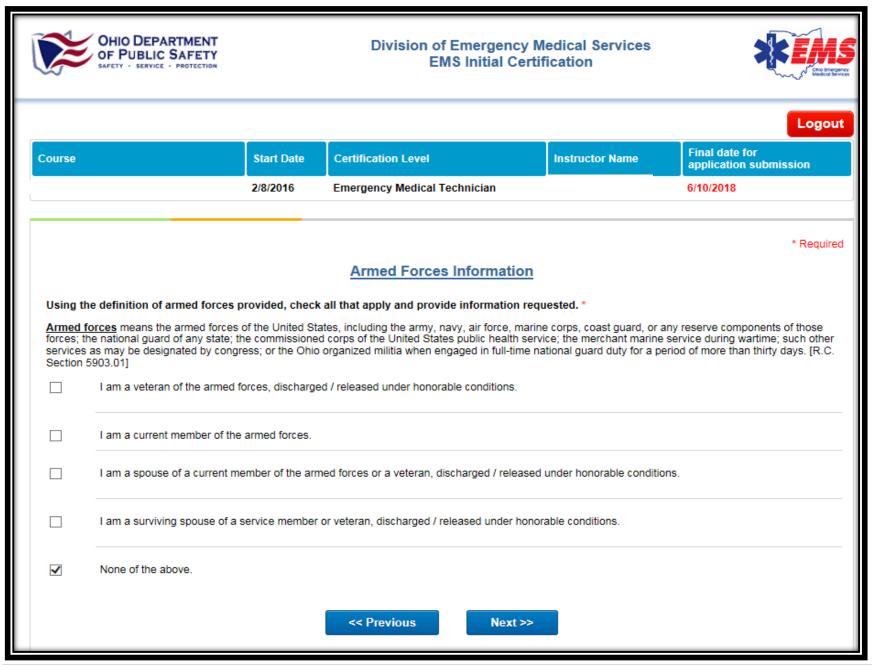


#### 8. Information popup screen is displayed.

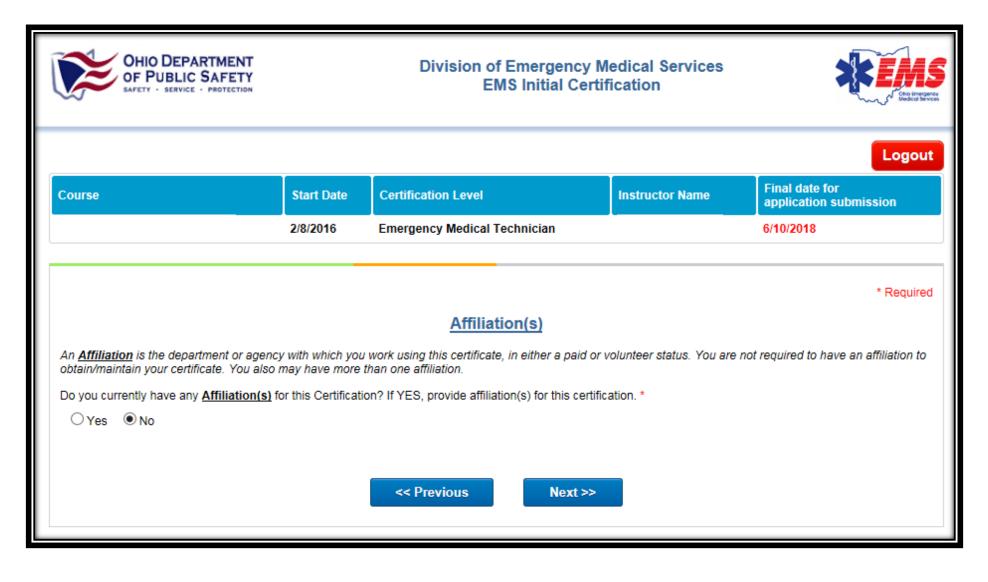
Student updates any fields where changes are allowed, then selects "Next"



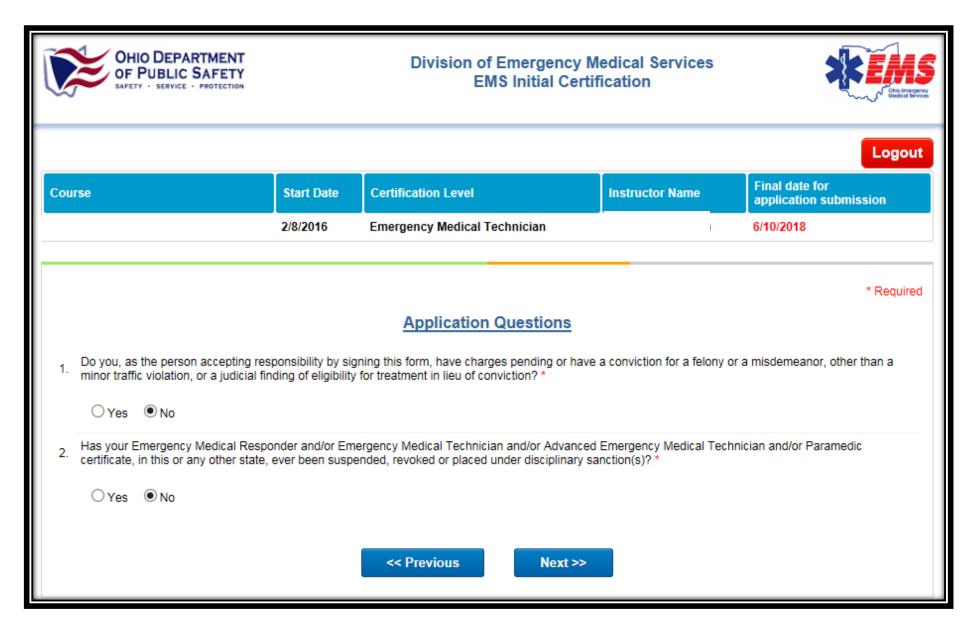
#### 9. Student fills out armed forces section, then selects "Next".



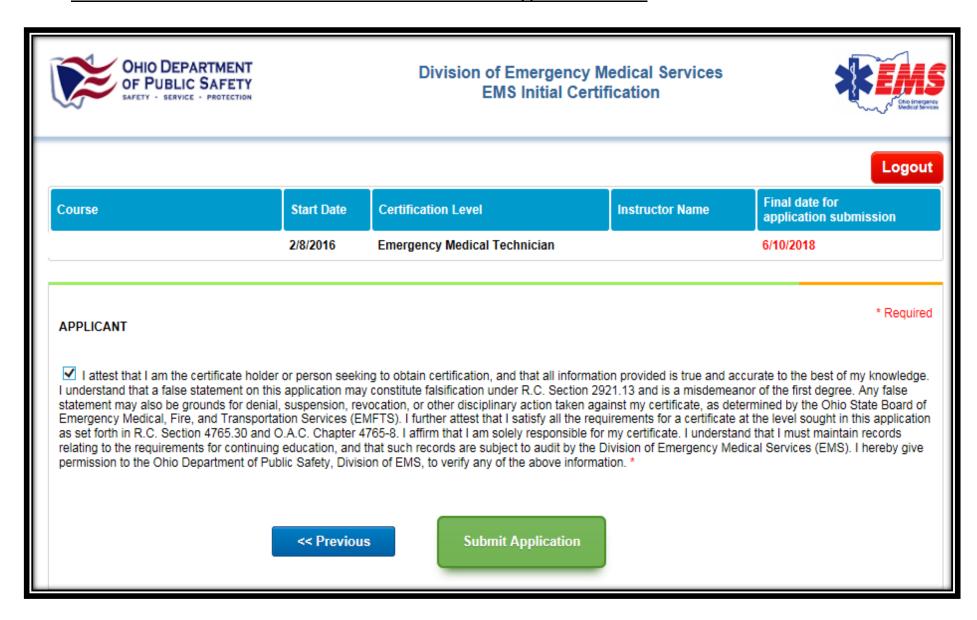
#### 10. Student fills in affiliations section (if Yes, add affiliations), then selects "Next".



#### 11. Student responds to application questions, then selects "Next".

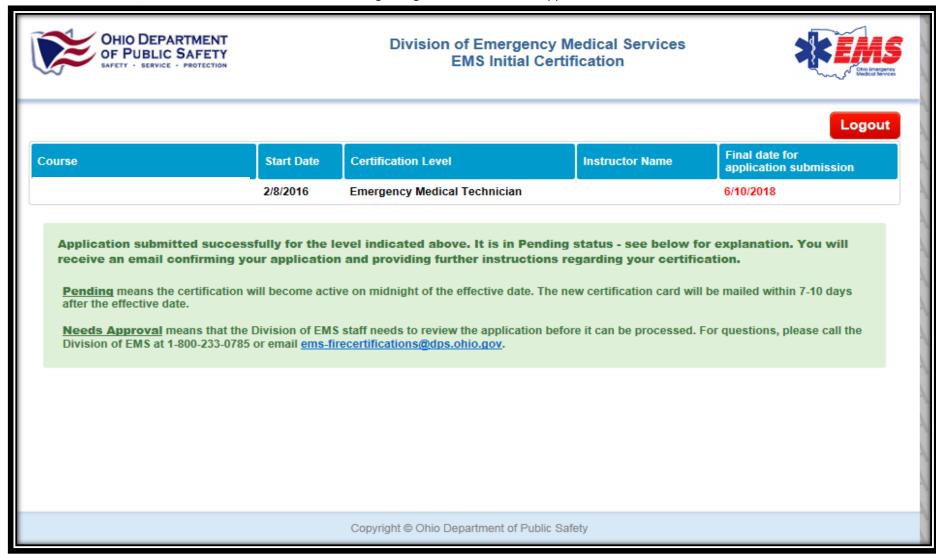


#### 12. Student checks the attestation statement and selects the "Submit Application" button.



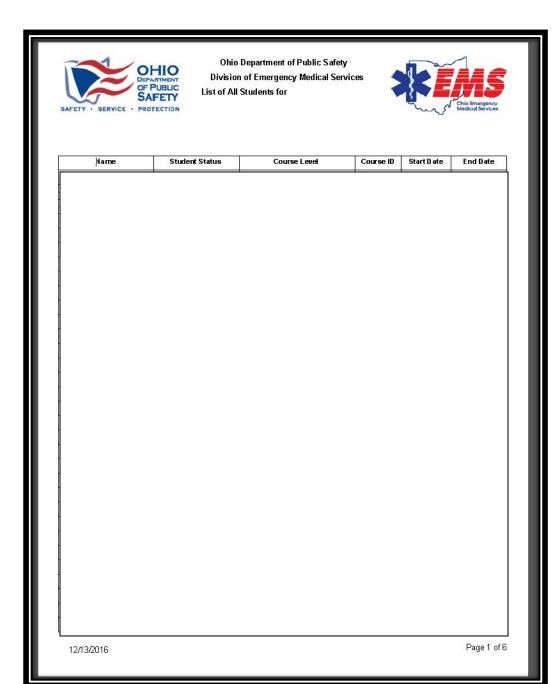
#### 13. System provides a confirmation screen with further instructions.

The student will receive an email from the Division of EMS indicating the procedure on how to complete an application for Ohio certification. Upon receipt of a completed application, it will be compared with the program records on file to make sure there have been no changes in the student's status. If all information correlates, the student will receive notification regarding their submission of application.



### **Examples of Available Reports**







# Ohio Department of Public Safety Division of Emergency Medical Services Students Needing Reviewfor



#### Courses with End Date between 12/1/2015 - 12/1/2016

| Name | Course<br>ID | Course Level | Start Date | End Date | Student Status | NREMT<br>Practical | NR EMT<br>Written | Application<br>Submitted<br>Date |
|------|--------------|--------------|------------|----------|----------------|--------------------|-------------------|----------------------------------|
|      |              |              |            |          |                |                    |                   |                                  |
|      |              |              |            |          |                |                    |                   |                                  |
|      |              |              |            |          |                |                    |                   |                                  |
|      |              |              |            |          |                |                    |                   |                                  |
|      |              |              |            |          |                |                    |                   |                                  |
|      |              |              |            |          |                |                    |                   |                                  |
|      |              |              |            |          |                |                    |                   |                                  |

