

Proposed Rules – Consumer Confidence Report Rules

What does OAC Chapter 3745-96 cover?

DDAGW has reviewed the Consumer Confidence Report rules in chapter 3745-96 of the Ohio Administrative Code (OAC) to satisfy the five-year rule review requirements of section 106.03 of the Ohio Revised Code. The rules describe and establish the minimum requirements for the content of the annual report that a community water system shall deliver to its customers.

Which rules are under review?

The following rules are included in this rulemaking:

Rule Number	Title
3745-96-01	Consumer confidence report applicability and definitions.
3745-96-02	Consumer confidence report – required content.
3745-96-03	Required additional health information.
3745-96-04	Consumer confidence report delivery and recordkeeping.
3745-96-05	Summary of report contents.

Why are these rules under review and what types of changes are being considered?

DDAGW has reviewed the Consumer Confidence Report rules in chapter 3745-96 of the Ohio Administrative Code (OAC) to satisfy the five-year rule review requirements of section 106.03 of the Ohio Revised Code. The rules describe and establish the minimum requirements for the content of the annual report that a community water system shall deliver to its customers. The following revisions are being considered:

[3745-96-01](#)

- Adding the general requirement for systems serving more than 100,000 persons to provide a plan providing assistance to consumers with limited English proficiency.
- Adding clarifying language to the definition of “customer”.
- Updating rule references.

[3745-96-02](#)

- Requiring the reports to include, a description of corrosion control efforts, information on lead service line inventories, clearly identified lead action level exceedances, required health information, and a summary statement.
- Incorporating LCRI requirements.
- Requiring translation assistance to consumers with limited English proficiency.

[3745-96-03](#)

- Updating the required language about arsenic, nitrate, and lead.

[3745-96-04](#)

- Adding the electronic delivery methods and good faith efforts, consistent with the 2013 USEPA Delivery Options Memo.
- Requiring community water systems serving more than 50,000 to post the CCR on the internet.

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- Requiring biannual delivery of the CCR for systems serving more than 10,000.
- Requiring translation assistance to consumers with limited English proficiency.

[3745-96-05](#)

- Defining the summary statement required at the beginning of the reports.

Are there changes from the May 2026 draft rules?

The changes to the draft rules are to include the federal LCRI requirements.

What additional information is the agency seeking?

The agency is seeking comments from interested stakeholders (public, local officials, and National Pollutant Discharge Elimination System [NPDES] permit holders, industry sectors, other state agencies, consultants and environmental organizations) who may be impacted by these revisions and additions. General comments and specific factual information are welcome.

What is the rulemaking schedule?

A public hearing and public comment period on the proposed rules will be held to consider public comments in accordance with Section 119.03 of the Ohio Revised Code. The purpose of the public hearing is to give interested persons the opportunity to present oral or written comments on the proposed rules. At the close of the public comment period, the Agency will review the comments, make any necessary revisions to the rules, and then adopt the rules. A response to comments document will be prepared and sent to all parties that comment on the proposed rules. Final rules could be adopted during 2026.

How can I comment on the proposed rules?

There are three options for submitting your comments:

- At the [hearing](#)
- Electronically through [SmartComment](#)
- Via postal mail to Rule Coordinator, Ohio EPA – Division of Drinking and Ground Water, PO Box 1049, Columbus, Ohio 43216-1049

Written comments will be accepted until 5 p.m. on October 30, 2026.

How do I get more information?

Information is available on the Ohio EPA Division of Drinking Water website:

- This fact sheet, the response to comments document, and the proposed rules
- The [existing rules](#)
- Additional information on the [Consumer Confidence Report program](#)

Contact

For more information about this rulemaking, contact Rylee Lane at Rylee.Lane@epa.ohio.gov or (614) 752-9725.