License & Qualifying Agent Applications User Guide

Revised: June 1, 2017



Ohio Department of Public Safety

Private Investigator Security Guard Services 1970 W. Broad Street PO Box 182001 Columbus, OH 43218-2001

ohiopublicsafety.com

Before You Start

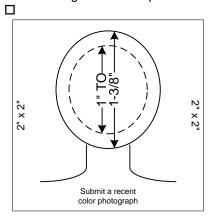
Prior to beginning the online license and qualifying agent application process you should have all of your documents in electronic format so they can be uploaded with your applications. Following are the documents you should have ready for uploading:

LICENSE APPLICATION

- ☐ Ohio Secretary of State Company Name Certificate (required) Your company name must be registered with the Ohio Secretary of State. You can obtain this document by going to http://www.sos.state.oh.us/ and search for your company name.
- Ohio Secretary of State Trade Name Certificate This certificate is required if you will be doing business using a trade name. Your trade name must be registered with the Ohio Secretary of State. You can obtain this document by going to http://www.sos.state.oh.us/ and search for your trade name.

QUALIFYING AGENT APPLICATION

- □ BCI Criminal Background Check (required) All qualifying agents must have a criminal background check completed by the Ohio Bureau of Criminal Investigations (BCI) and forwarded to the Private Investigator Security Guard Services (PISGS) unit prior to a qualifying agent application being approved. Fingerprints can be taken at any WebCheck facility throughout Ohio. A WebCheck location can be found by going to http://www.ohioattorneygeneral.gov/Services/Business/WebCheck/Webcheck-Community-Listing. It is important that you inform WebCheck that you are applying for a Private Investigator Security Guard License (4749.06) and you would like a "Direct Copy" sent to "PISGS-Ohio Department of Public Safety," If you do not inform WebCheck that you would like a "Direct Copy" sent to "PISGS-Ohio Department of Public Safety, Reason Code ORC 4749", the processing of your application will be delayed.
- ☐ Ohio Revised Code section 5122.301 If you were adjudicated incompetent under Ohio Revised Code section 5122.301 and you have been restored to legal capacity; you must submit documentation indicating you have been restored to legal capacity.
- □ College degree If you have a college degree in law enforcement, criminal justice, or a related field and you would like this education to be considered as part of your qualifying experience, you must submit a copy of your degree certificate.
- ☐ Military Police If you have military police work experience and you would like this experience to be considered as part of your qualifying experience, you must submit a copy of your DD214 military separation document.
- ☐ <u>Prior experience</u> If you have private investigator or security guard experience within the past two (2) years you wish to be considered as part of your qualifying experience, you must submit a copy of the license, certification, or registration from where you gained this experience.
- Attorney If you have been a practicing attorney for the past two (2) years and you would like this experience to be considered as part of your qualifying experience, you must submit a letter of good standing from the supreme court of your state.



The color photograph must be of the individual alone, sufficiently recent to be a good likeness (taken within the last twelve months), and 2x2 inches in size. The image size measured from the bottom of the chin to the top of the head (including hair) should not be less than 1 inch and not more than 1 3/8 inches. The photograph must be color, clear, with a full front view of the face, and a plain light (white or off-white) background. The photograph must be taken without a hat, head covering, or dark glasses. Headphones, "Bluetooth", or similar devices must not be worn in photographs. Any photographs retouched so that the appearance is changed will not be accepted. Snapshots, most vending machine prints, and magazine or Full-length photographs will not be accepted. Digitized photos must meet the previously stated qualifications and will be accepted at the discretion of PISGS. The uploaded photo must be less than 200kb and larger than 50kb.

□ <u>Letters of reference</u> (required) – Five (5) letters of reference may be uploaded one at a time or all five letters may be combined into one document and uploaded.

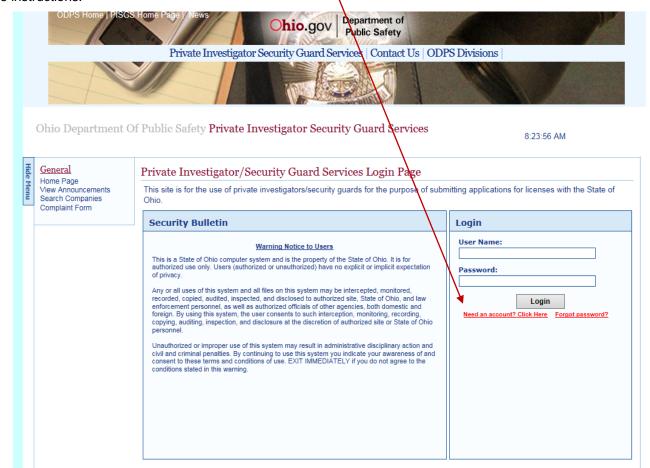
FIREARM BEARER ENDORSEMENT (optional)

If you will be carrying a firearm in the performance of your duties, the following is required:

- ☐ FBI Criminal Background Check A Federal Bureau of Investigation (FBI) fingerprint criminal background check is required. This can be accomplished by completing the FBI section during the WebCheck process (see BCI Criminal Background Check above).
- ☐ Ohio Peace Officer Training Academy (OPOTA) Certificate.
- ☐ Score Sheet If you are an Ohio Peace Officer, please upload a copy of your most recent score sheet.

Creating Your Account

If you don't have an account, go to the PISGS home page and click on <u>New Company License Application</u> under "Quick Links." Create your account by clicking "<u>Need an account? Click Here</u>" under the **Login** button and follow the instructions.



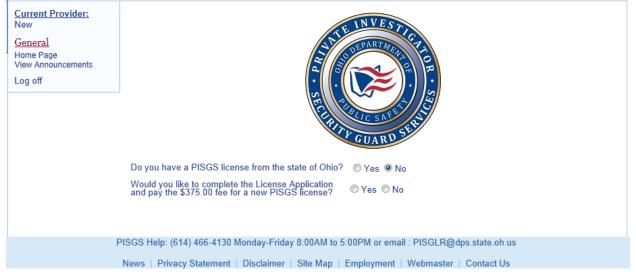
Login

After your account has been created, do the following:

- 1. Enter your **User Name** (the one you created when you created your account).
- 2. Enter your **Password** (the one you created when you created your account).
- Click the Login button.
- 4. The system will display the following screen.



If you do not have a PISGS license to operate as a private investigator and/or security guard company in Ohio, you should answer **No** to this question and the system will display the following question:



If you want to complete the PISGS license application and pay the associated fees, you should answer **Yes** to this question and the system will display the **License Application** form for you to complete.

License Application

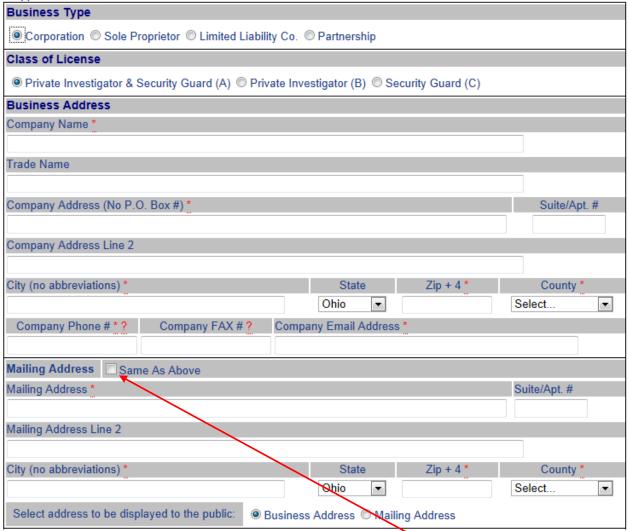
There are a few things you should know before you begin your application:

- 1. All of the documents mentioned in the *Before You Start* section should be in electronic format (i.e., Word, PDF, jpg, etc.) ready to be uploaded with your license, qualifying agent, and optional FAB applications.
- 2. Entry fields that have an asterisk (*) to the right of their name are required fields. Placing your cursor over the asterisk will display the required format of the field.
- 3. Entry fields that have a question (?) mark to the right of their name will display additional information you may need to complete the entry. Placing your cursor over the "?" will display the additional information.
- 4. If you have to leave the applications before completing them, make sure to save what you have completed by clicking the Save button or the Save and Exit button at the bottom of the screen.



Private Investigator Security Guard Services License Application

Application ID #:



- 5. If you want correspondence to be sent to your business address click the Same As Above check box to the right of the Mailing Address section header. Your business address will be automatically displayed in the Mailing Address fields in this section. If you want your correspondence sent to a different address than your business address, you must enter a mailing address. For example, you may want your correspondence to go to a P.O. Box.
- 6. The public can search our PISGS database to find a private investigator and/or security guard service organization. You have the ability to tell us which address to display to the public by clicking on the **Business Address** or **Mailing Address** radio button.

Contact Information	
<><< This is the person PIS	GS will contact with questions regarding licensing and registration issues. >>>>
First Name *	Last Name *
Title	
Contact Phone # *? Extension	Contact FAX # ? Contact Person E-mail Address *

7. PISGS communicates with you via e-mail. It is important that you complete the **Contact Information** section. Please make sure that your **Contact Person E-mail Address** is accurate since PISGS uses this address to send information electronically.

8. The above question pertains to existing private investigator and/or security guard companies outside Ohio who are applying for a license to operate in Ohio.

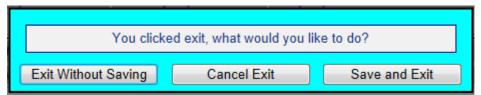


- 9. The name of your company and trade name (if you use a trade name) must be registered with the Ohio Secretary of State. You can get a copy of your company name and trade name registration certificate by clicking on the Ohio Secretary of State hyperlink and then downloading these certificates to your computer. Once downloaded you can attach them to your application by clicking the Browse... button to locate the certificate on your computer. To attach them to your application simply click the Open button; the system will automatically attach the certificate to your application. These certificates must be uploaded with your license application. NOTE: If your company has been registered with the Secretary of State longer than six months prior to submitting your license application to PISGS, you will need to obtain a letter of good standing and submit it with your application.
- 10. At the bottom of the License Application screen you will see the following buttons:



11. Clicking the button will save all of your key entered and uploaded documents so that you will not have to reenter them when you return to this application. It is recommended that you click this button often during the application process.

- 12. Clicking the Save and Exit button will save all of your key entered and uploaded documents and then will exit this application.
- 13. Clicking the Exit button will display the following message:



Click one of the above buttons to continue.

- 14. Clicking the Continue QA button will display the Qualifying Agent Application.
- 15. Clicking the Continue Review button will display the Review Application and Submissions page.

Qualifying Agent Application



Private Investigator Security Guard Services Qualifying Agent Application

Company Name:	YOUR COMPANY NA	AME		2010	021001525
Trade Name:	YOUR COMPANY TRADE NAME				
Are you filling out this application for somebody else?					
Applicant's Personal I	Information				
First Name *		Initial	Last Name *		Suffix
JOHN		Q	CITIZEN		None ▼
SSN *			Birth Date *		
***-**-1234					
Primary Phone # *	Secondary F	Phone #	Ema	ail Address	
Height *	1	Weight *	Hair Color *	Eye Color *	Class
Select ▼ (ft) Select	t ▼ (in)	(lbs)	Select ▼	Select ▼	A
Distinguishing scars, ma	rks, tattoos				
Ohio BCI Fingerprints	Auth	hentication	#		
Please list your reside	ences for the past	10 years, s	tarting with your current re	esidence	
Add New Address					
7 dd 11011 7 dd 1000					
Please list your employment for at least the past 7 years, starting with your current employer					
Add New Employer					

- Your company name and trade name (if you use a trade name) will automatically be displayed in the Company Name and Trade Name fields.
- 2. If you are completing this application for an individual you want for your qualifying agent, you will select the **Yes** radio button and the following section will be displayed:



- a. Enter your name in the **Preparer's Full Name** field.
- b. Enter your title in the Preparer's Title field.
- c. Enter your phone number in the **Preparer's Phone #** field.
- 3. Complete the **Applicant's Personal Information** section. Note: The **Class** field refers to the class of license and is the same as the class of license you chose on your license application.
- 4. If you know the date that your fingerprints were submitted, enter the date and Authentication number in these fields. If you don't know the date or the Authentication number, leave these fields blank.
- 5. Click the Add New Address button to enter your residence information for the past ten (10) years. You can enter up to 10 addresses. The following will be displayed when you click this button:



- 6. For each new address entered, click the Add Address button to add it to your application.
 - a. If you made a mistake, click the Cancel button and start over.
- 7. Click the Add New Employer button to enter your employer information for the past seven (7) years. You can enter up to 10 employers. The following will be displayed when you click this button:

Please list your employment for at least the past 7 years, starting with your current employer				
Company Name *		From *	To *	
			09/29/2014	
Company Address *		Suite/Apt #		
City (no abbreviations) *	State *	Zip + 4 *	County *	
	Ohio ▼		Select ▼	
Job Duties *				
Were you a commissioned peace officer at this organization? ○ Yes ◎ No				
Add Employer Cancel				

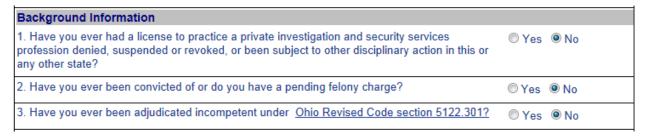
- 8. For each new company address entered, click the Add Employer button to add it to your application.
 - a. If you made a mistake, click the Cancel button and start over.
- 9. Complete the **Experience** section.



10. If you select the "Yes" radio button on any of these questions, you will be asked to upload supporting documents. For example, if you selected **Yes** to the first question, the following will be displayed:

1. Do you have an Associate degree or higher in law enforcement or criminal justice?			
Please upload degree certificate or transcripts.	Browse		

11. Complete the **Background Information** section.



12. If you select the "Yes" radio button on any of these questions, you will be asked to enter an explanation and to upload supporting documents. For example, If you selected **Yes** to the second question, the following will be displayed:

PISGS License & Qualifying Agent Application

	Page 11 of 1
2. Have you ever been convicted of or do you have a pending felony charge?	
EXPLAIN	
Maximum number of characters: 255	
Maximum number of characters, 255	
Please upload final court journal entry copies with dates and an explanation of situation.	Browse

13. Responding to the following Veteran Information question is optional. Complete the Veteran Information only if the applicant or the applicant's spouse is a veteran or active member of the U.S. Armed Forces and only if you want to divulge this information to PISGS. If you choose this, you will be required to upload a document.

Veteran Information
Are you or your spouse a veteran or active member of the United States Armed Forces? If yes, please upload you or your spouse's DD214, current military ID, or current orders. (Optional)
□ Self
Spouse

Note: If you answered "Yes" to the **Experience** section question #3 regarding military police work and uploaded a DD214, you can ignore this question for **Self**; the system has this information. If the applicant's spouse is a veteran or currently on active duty and you want to divulge this information to PISGS, then click the box to the left of the **Spouse** selection and upload the spouse's DD104. For example, if you click the **Spouse** box, the following will be displayed.

Veteran Information	
Are you or your spouse a veteran or active member of the United States Armed Forces? If yes, please upload you or your spouse's DD214, current military ID, or current orders. (Optional)	
☐ Self	
Spouse	
This upload is optional Browse	

14. Complete the Public Record Availability section only if it applies to the applicant.

Public Record Availability	
Are you currently a commissioned peace officer, parole officer, prosecuting or assistant prosecuting attorney, correctional employee, youth services employee, firefighter, EMT, probation officer, bailiff, or an investigator of the bureau of criminal investigation?	O Yes No

15. Complete the **Firearm Bearer (FAB) Notation** section only if the applicant is to carry a firearm in the performance of their duties.

Firearm Bearer (FAB) Notation	
Do you want to add a firearm bearer (FAB) notation?	Yes No

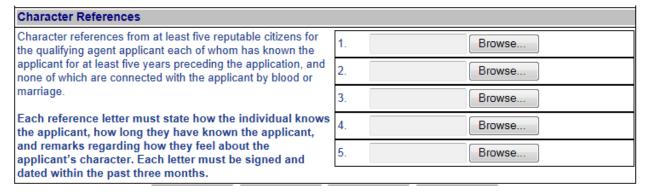
16. If you answer "Yes" to the firearm bearer question, the following will be displayed for completion:



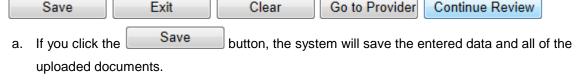
- a. Upload the applicant's Ohio Peace Officer Training Commission (OPOTC) program certificate.
- b. Enter the date the applicant's FBI fingerprints were taken, if available.
- c. Enter the Authentication #, if available.
- d. Select the FAB Type (i.e. Revolver, Semi-Automatic, Shotgun).
- e. Enter the date the applicant must requalify their firearm. This date is located on the OPOTC program certificate.
- 17. Upload a **Photo** of the applicant making certain that the photo adheres to the instructions described in the **Before You Start** section above.



18. Complete the Character References section.



19. Click one of the following buttons:



b. If you click the Exit button, the system will display the following screen and you will be required to select one of the actions to take:



- c. If you click the Clear button, the system will clear the entered data and all of the uploaded documents.
- d. If you click the Go to Provider button, the system will take you back to the License Application screen.
- e. If you click the Continue Review button, the system will take you to the Review Applications and Submissions screen below.

Review Applications and Submissions

Review Applications and Submissions

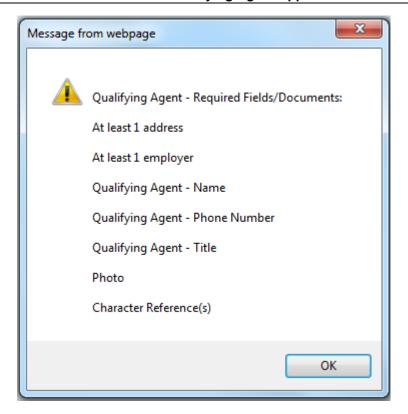
Company Name:	TEST COMPANY		
Address 1:	1952 W. BROAD ST		
City/State/Zip:	COLUMBUS, OH 432250000		

License Application				
Document	Status			
Name Registration Certificate	Uploaded	Browse	View	
Trade Name Certificate	N/A	Browse		
Qualifying Agent Application: JAMES C	TIZEN			
Document	Status			
Adjudicated Incompetence Document	N/A	Browse		
Degree	N/A	Browse		
Ohio Peace Officer Certificate	N/A	Browse		
DD214	N/A	Browse		
Out-Of-State license/certificate/registration	N/A	Browse		
FAB Score Sheet	N/A	Browse		
2 x 2 Color Photo	Uploaded	Browse	View	
Character Reference 1 - a test doc3-ref ltr1.docx	Uploaded	Browse	View	
Character Reference 2 - a test doc4-ref ltr2.docx	Uploaded	Browse	View	
Character Reference 3 - a test doc5-ref ltr3.docx	Uploaded	Browse	View	
Character Reference 4 - a test doc6-ref ltr4.docx	Uploaded	Browse	View	
Character Reference 5 - a test doc7-ref ltr5.docx	Uploaded	Browse	View	

	Fees		
Name	Application ID	Application Type	Fee
TEST COMPANY	00019429	ProviderNew	\$375.00
JAMES CITIZEN	00019433	New QA	\$30.00
			Total Fees: \$405.00

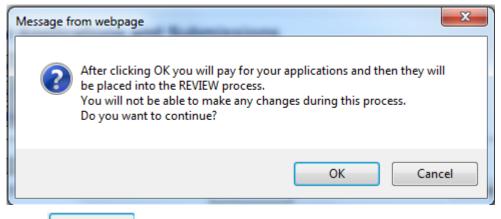


On the **Review Applications and Submissions** screen you can upload documents that you overlooked or view the documents you have submitted. If all of the documents have been uploaded to your satisfaction, you can pay your fees by clicking the Make Payment button. We recommend paying your fees by credit card since this is the quickest and most convenient way of paying. When you click the Make Payment button the system will check to see if all of the required documents are present. If any of the documents or required data is missing, an Error screen will be displayed informing you of what needs to be corrected before paying your fees. For example, the following screen may be displayed:



If this screen is displayed, you will have to make corrections before continuing to the payment process.

If the following screen is displayed, all of the required data and documents are ready to be submitted. If you click the Cancel button, you will end processing and be returned to the **Review Applications and Submissions** screen where you can EXIT the system. All of the data entered and the documents that are ready to be submitted will be saved. You can return at a later time and complete the payment process.



If you click the button you will be taken to the Payment Processing screen.

Pay by Credit Card

If you selected "Credit Card" as your method for making payment, the following screen will be displayed:

Enter Payment Information

Please enter your credit card payment and billing information below. All of the fields marked with an asterisk are required. The following link provides information regarding the card security code.

ODPS	- ALRS (BETA) Payment Summary	
Total: \$405.00		
	Payment Information	
* Credit Card Number:	* Credit Card Type:	~
* Expiration Month:	* Expiration Year:	~
* Card Security Code:		
	Pillian Information	
	Billing Information	
First Name:	Middle Name:	
* Last/Business Name:	* Phone:	
* Address Line 1:	Address Line 2:	
* City:	* State/Province/Region:	
* Zip/Postal Code:	Country:	~
Email:		
Continue		Cancel

Technical Support If you need technical support for this online payment processing application, please send an email to cppsupport@cboss.com.

Pay by Personal Check

If you selected "Checking" as your method for making payment, the following screen will be displayed:

0123 Date
\$ Dollars
0123
Check Number
- ALRS (BETA) Payment Summary
ALICO (DE IA) i dyment duminary
B
* Confirm Routing Number:
* Confirm Account Number:
Billing Information
Middle Name:
* Phone:
* Phone: Address Line 2:
Address Line 2:

The system will display a message letting you know if the submission of your applications and payment is completed successfully.