Protocols for Coding Tear and Rupture Injuries in BWC's System

Feb. 20, 2020

Objectives

- To clarify BWC's process for claim allowance determination based on injury description
- To clarify allowance differences when the injury is traumatic or non-traumatic
- To identify when BWC may modify the ICD code description

Objectives Cont.

- To provide tools for coding tear and rupture injuries
- To review examples for tear and rupture injuries, such as rotator cuff

Provider Challenges with Allowance

- When code assignment is the same "sprain" or "strain", or "tear" or "rupture"
 - When should a provider request an additional allowance for injuries mapping to the same ICD code
 - How MCOs review requests for medical treatment

 Claims determination based on injury description, not ICD code

 Claims determination based on <u>injury</u> description, not ICD code

"The injured worker twisted his right shoulder while moving boxes. He presented in ER with shoulder pain and was diagnosed with shoulder strain."

- The mechanism of the injury
 - Strain
- The location of the injury
 - Right
- The site of the injury
 - Shoulder

 Claims determination based on <u>injury</u> description, not ICD code

"The injured worker twisted his <u>right</u> shoulder while moving boxes. He presented in ER with shoulder pain and was diagnosed with <u>shoulder strain</u>."

- Complete and concise documentation allows for accurate coding and reimbursement
 - Causal relationship must be established
 - Clinical exam and diagnostic test findings
 - Treatment plan
 - ICD code with location (right, left, bilateral), site (body part) and level (for spinal injuries)
 - A causality statement

The IW has a history of the right shoulder strain. The IW has a history of degenerative arthritis, asymptomatic prior the injury. The IW followed up with the provider due to continued pain of the shoulder. An MRI report was ordered and IW was diagnosed with the exacerbation of the pre-existing degenerative arthritis."

- Acuity and severity of the injury necessary for accurate claim allowance
 - Traumatic Fell at work and strained shoulder
 - Aggravation of pre-existing (non-traumatic) Fell at work and exacerbated degenerative, preexisting rotator cuff tear

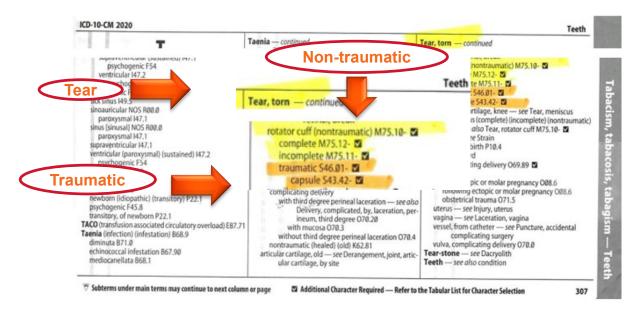
Traumatic vs. Non-traumatic

- Traumatic Requires immediate medical attention
- Non-traumatic Pre-existing, degenerative, chronic

Traumatic vs. Non-traumatic

- ICD-10 codes from Chapter 19 (Injury and poisoning) with the first character "S" or "T" assigned for a traumatic condition
- ICD-10 codes from Chapter 13 (Diseases of the musculoskeletal system) with the first character "M" assigned for non-traumatic condition

Traumatic vs. Nontraumatic Code Selection



Tear, rotator cuff (non-traumatic partial and complete) M75.1-category codes.
Tear, rotator cuff

traumatic

(muscles/tendons including infraspinatus, supraspinatus, subscapularis, and minor teres) <u>S46.01</u>-and rotator cuff capsule <u>S43.42</u>-category codes.

Code Mapping Basics: Process

- Medical documentation
- Identify injury description (site, laterality, type of injury, traumatic/non-traumatic)
- Assign ICD code using description
- Modify description if needed to match the legal allowance

Code Mapping: Sprain/Strain/Tear/Rupture

- Sprain Injury of capsule, ligament
- Strain Injury of muscles and tendons
- Tear/Rupture of ligament/capsule codes to sprain
- Tear/Rupture of muscles/tendons (infraspinatus, supraspinatus, subscapularis, and minor teres of the rotator cuff) codes to strain

Code Mapping: Sprain/Strain/Tear/Rupture

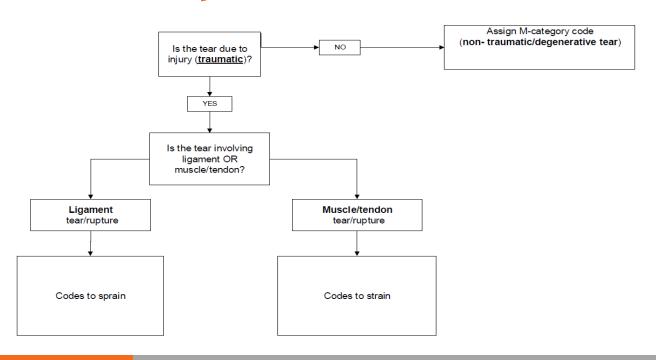
Sprain and tear/rupture of ligament/capsule

= Sprain

Strain and tear/rupture of muscles/tendons

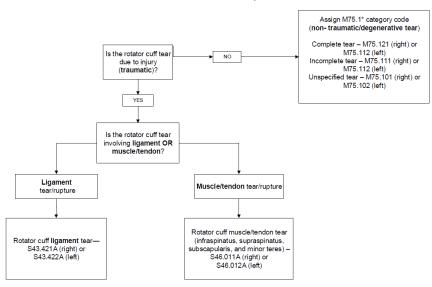
= Strain

Algorithm for Ligament, Muscle, and Tendon Tear



Algorithm for Traumatic vs. Non-traumatic – Rotator Cuff

Rotator cuff tear/rupture



Code Mapping: Sprain/Strain/Tear/Rupture

Injury description	ICD-10 code	CMS ICD code description
Rotator cuff sprain	S43.421A (right shoulder) S43.422A (left shoulder)	Sprain of right (left) rotator cuff capsule
Rotator cuff capsule (ligament) tear	S43.421A (right shoulder) S43.422A (left shoulder)	Sprain of right (left) rotator cuff capsule
Rotator cuff strain	S46.011A (right shoulder) S46.012A (left shoulder)	Strain of muscle(s) and tendon(s) of the rotator cuff of right (left) shoulder
Rotator cuff muscles/tendons tear	S46.011A (right shoulder) S46.012A (left shoulder)	Strain of muscle(s) and tendon(s) of the rotator cuff of right (left) shoulder

Duplicate Allowance?

- S46.011A: Strain of muscles and tendons of the rotator cuff of the right shoulder
 - Initial allowance:
 - Right rotator cuff strain = S46.011A
 - Subsequent request for additional allowance:
 - Right rotator cuff tear = S46.011A
- Code listed twice
- Description of injury reflects two different injuries

Duplicate Allowance Request

- Providers should submit additional allowance request if:
 - Sprain or strain allowed.
 - Tear is newly diagnosed.
 - Is related to the initial injury.

Duplicate Allowance Request

- BWC will review and make determination.
- If allowance for tear is granted, BWC assigns same code and modifies description.
 - Right shoulder rotator cuff strain
 - Right shoulder rotator cuff tear

Requesting Treatment for Tear

- Treatment cannot be authorized without appropriate claim allowance.
- Managed care organizations (MCOs) help to facilitate the allowance request with the provider and BWC.

Summary

- Medical documentation
- Identify injury description (site, laterality, type of injury, traumatic/non-traumatic)
- Assign ICD code using description
- Modify description if needed to match the legal allowance

Questions?

Contact the **BWC Provider Contact Center**

or call 1-800-644-6292

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