

OHID OVERVIEW



What is OHID?

OHID is the State of Ohio's digital identity solution for both citizens and agencies. OHID refers to a single set of unique login credentials (OHID and Password) used to access various State agency services and applications, including BWC, next year. Having one unique username and password to access multiple state agencies helps minimize security risks and streamlines the login process.



How do I enroll in OHID?

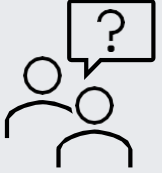
1. Visit ohid.ohio.gov and click "Create OHID Account".
2. Start by verifying your email. For guidance related to workplace emails, consult your employer.
3. Enter your personal information. Please note that SSNs are optional **not** required.
4. Create a password using the password guidelines provided.
5. Set up your account recovery phone number. Please note that this is **not** 2-Step Authentication enrollment.
6. Accept the terms and conditions, verify that you are not a robot, then click "Create Account" to complete your OHID account creation. To confirm enrollment, check your email and log into your OHID using the link provided.

Who do I contact if I need help?

If you have trouble accessing your OHID account or need support with 2-Step Verification enrollment, please call the BWC Customer Contact Center at 1-800-644-6292 or submit an email using this [email form](#).



2-STEP VERIFICATION OVERVIEW



What is 2-Step Verification?

If you bank or transmit any personal information online, you may already be familiar with 2-Step Verification. 2-Step Verification is a procedure that allows Ohioans to verify their identity securely. This is done by confirming additional identifying information from a secondary source such as an SMS text, phone call, email or verification app. 2-Step Verification provides an additional level of security for customers accessing BWC.



How do I enroll in 2-Step Verification?

1. Visit ohid.ohio.gov and log in using your OHID and password.
2. Click “Account Settings” then navigate to “2-Step Verification”.
3. Select your 2-Step verification method following steps on screen.
4. You will see “Enrollment successful” after completing your first verification method.
5. Click “Add additional methods” to enroll in your second verification method.
6. Once you see “Enrollment successful” again, you’re done.



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