



**Department of
Job & Family
Services**

Welcome To The **RSOT**

(Rhodes State Office Tower)

30 E. Broad St. Columbus, Ohio 43215

Floors 30, 31, 32, & 37

Presented by the Office of Employee and Business Services

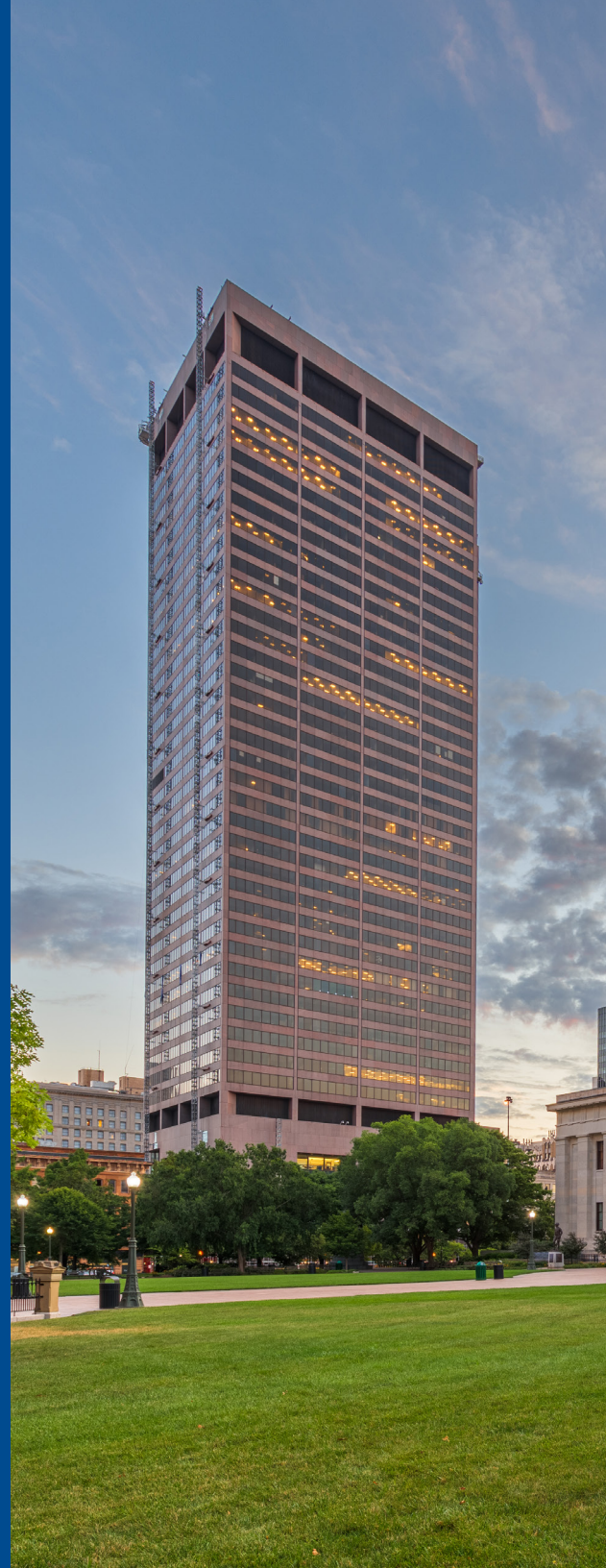
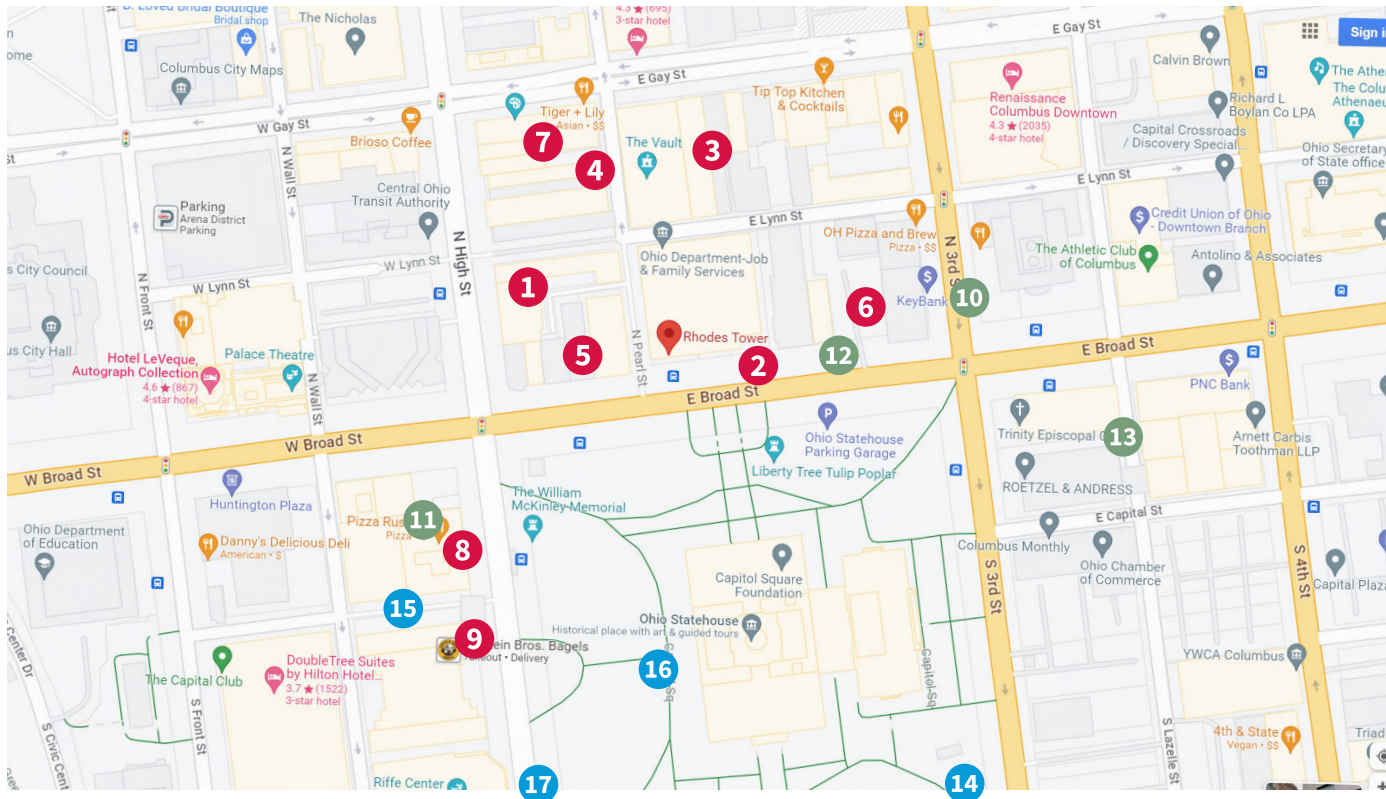


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Area Map



RESTAURANTS

1. Ally Burger: 26 N. High
2. Broad Street Bagels & Deli: 60 E. Broad St.
3. Due Amici: 67 E. Gay St.
4. Esco Restaurant & Tapas: 31 E. Gay St.
5. Ringside Cafe: 19 N. Pearl St.
6. Starbucks: 88 E. Broad St.
7. Subway: 61 E. Gay St.
8. Potbelly & Pizaa Rustica: 17 S. High St.
9. Einstein Bros. Bagels: 41 S. High St.

BANKS

10. Chase: 100 E. Broad St.
11. Huntington: 17 S. High St.
12. Key Bank: 88 E. Broad St.
13. PNC Bank: 155 E. Broad St.

PARKING

14. Columbus Commons Garage: 191 S. 3rd St.
15. Huntington Center: 41 S. High St.
16. Ohio Statehouse: 1 Capitol Sq.
17. SP+ Parking System: 107 S. Wall St.

Currently, all parking meters in the downtown area offer credit card payment options and most are also able to take a virtual payment through the Park Columbus app.

Local Resources

Chamber of Commerce & Visitors Bureau

www.columbus.org
150 S. Front St., Suite 200
(614) 221-1321

Real Estate, Lifestyle and Culture, School Information

<https://www.experiencecolumbus.com/relocation/>

Downtown Columbus Banks

Chase Bank:
100 E. Broad Street

Huntington Bank:
17 S. High Street

Key Bank:
88 E. Broad Street

PNC Bank:
155 E. Broad Street

Columbus Restaurants and Entertainment

www.columbus.diningguide.com
www.columbusalive.com

Columbus Hotels

www.ohiohotels.org/cities/columbus

Downtown Columbus Drug Stores

CVS/Pharmacy:
109 S. High Street Suite 100
(614) 224-4261

Apothecare Pharmacy:
131 N. High Street
(614) 228-4476

Downtown Columbus Grocery Stores

Giant Eagle:
777 Neil Avenue
(614) 224-3065

Kroger:
150 W. Sycamore Street
(614) 340-7980

Downtown Columbus Post Offices

- www.usps.com
- 200 N. High Street: (614) 228-2816
 - 850 Twin Rivers Drive: (614) 469-4226
 - 33 E. 4th Avenue: (614) 294-4922
 - 500 E. Whittier Street: (614) 444-1126

For any other detailed information on Downtown Columbus:

<https://downtowncolumbus.com/>

This information is verified periodically. If you find that any of the phone numbers or links are inaccurate, please email [JFS Facility Operations@jfs.ohio.gov](mailto:JFS_Facility_Operations@jfs.ohio.gov) and we will update the information

30th Floor Map

Rhodes State Office Tower – 30th Floor

RETURN-TO-OFFICE PLANS

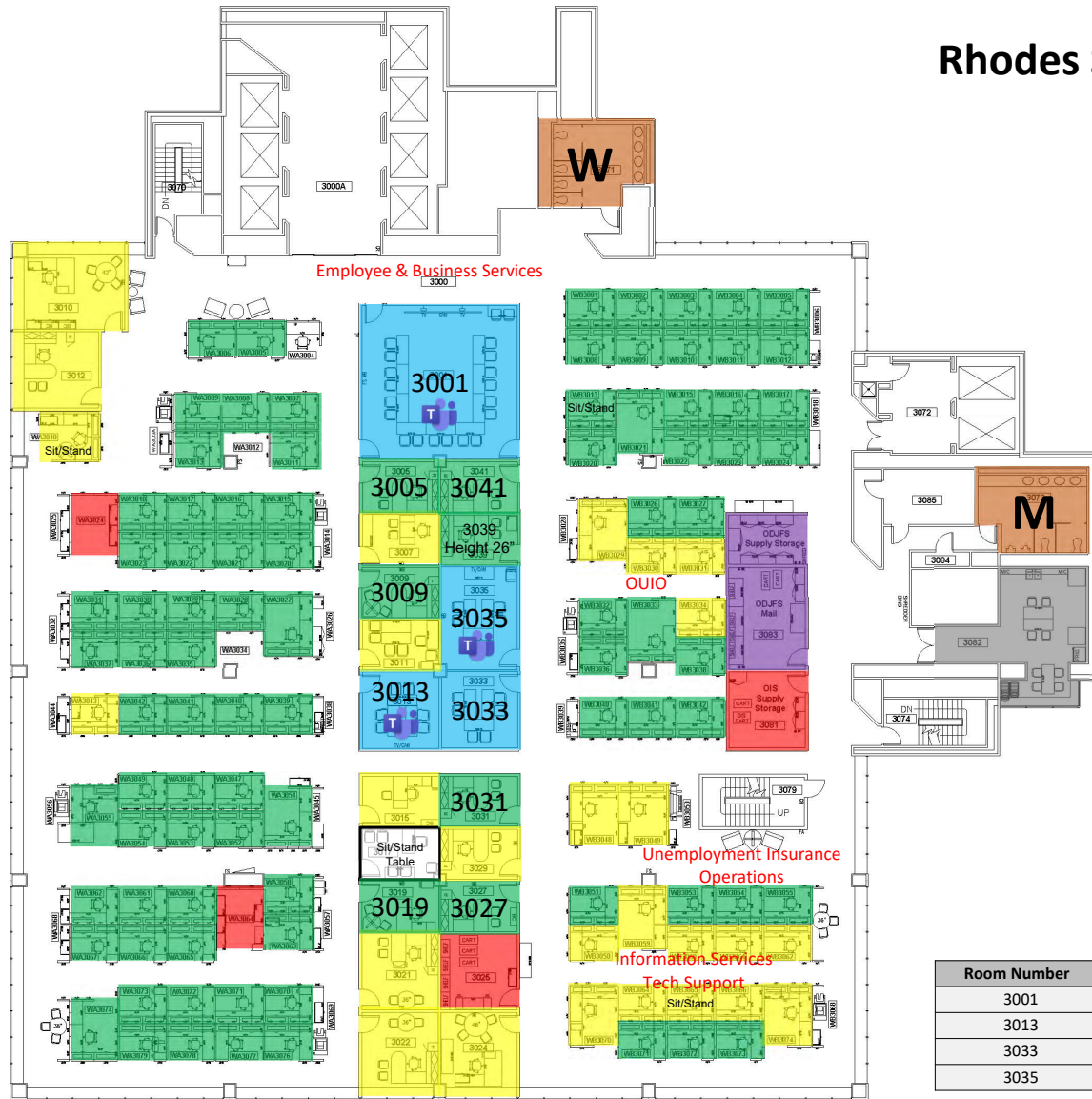
Office of Employee & Business Services

Office of Information Services – Tech support

Office of Unemployment Insurance Operations

Mail Room

Supply Room



Hybrid	Meeting Space
In-Office	Mail / Supplies
Open Hoteling	Restroom
Storage	Break Area

Space Designation	Number of Spaces
Hoteling Staff Cubes	1
Hoteling Supervisor Cubes	0
Hybrid Staff Cubes	82
Hybrid Supervisor Cubes	5
Hybrid Office	7
In-Office Supervisor Cubes	7
In-Office Staff Cubes	11
In-Office Offices	9

Room Number	Outlook Room Finder	Capacity	Teams Room
3001	JFS Room_SOT_3001	20	YES
3013	JFS Room_SOT_3013	6	YES
3033	JFS Room_SOT_3033	6	NO
3035	JFS Room_SOT_3035	8	YES

31st Floor Map

Rhodes State Office Tower – 31st Floor

RETURN-TO-OFFICE PLANS

Office of Child Support

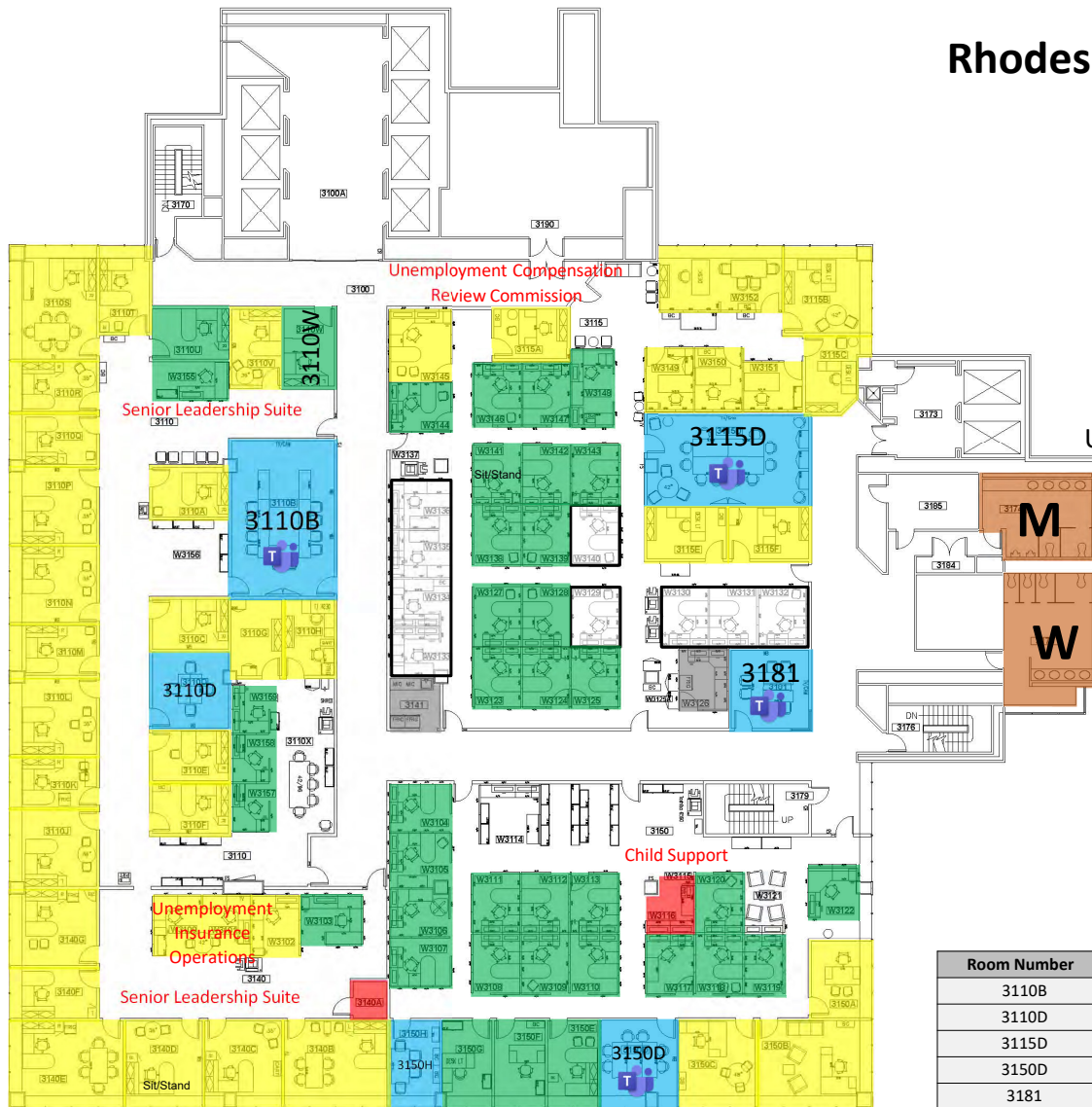
Office of Legal and Acquisition Services

Office of Unemployment Insurance Operations

Office of Workforce Development

Senior Leadership Suite

Unemployment Compensation Review Commission



Hybrid	Meeting Space
In-Office	Mail / Supplies
Open Hoteling	Restroom
Storage	Break Area

Space Designation	Number of Spaces
Hoteling Staff Cubes	9
Hoteling Supervisor Cubes	0
Hybrid Staff Cubes	34
Hybrid Supervisor Cubes	0
Hybrid Office	5
In-Office Supervisor Cubes	0
In-Office Staff Cubes	4
In-Office Offices	35

Room Number	Outlook Room Finder	Capacity	Teams Room
3110B	JFS Room_SOT_3110B	14	YES
3110D	JFS Room_SOT_3110D	4	NO
3115D	JFS Room_SOT_3115D	12	YES
3150D	JFS Room_SOT_3150D	8	YES
3181	JFS Room_SOT_3181	6	YES

32nd Floor Map

Rhodes State Office Tower – 32nd Floor

RETURN-TO-OFFICE PLANS

Office of Communications

Office the Director

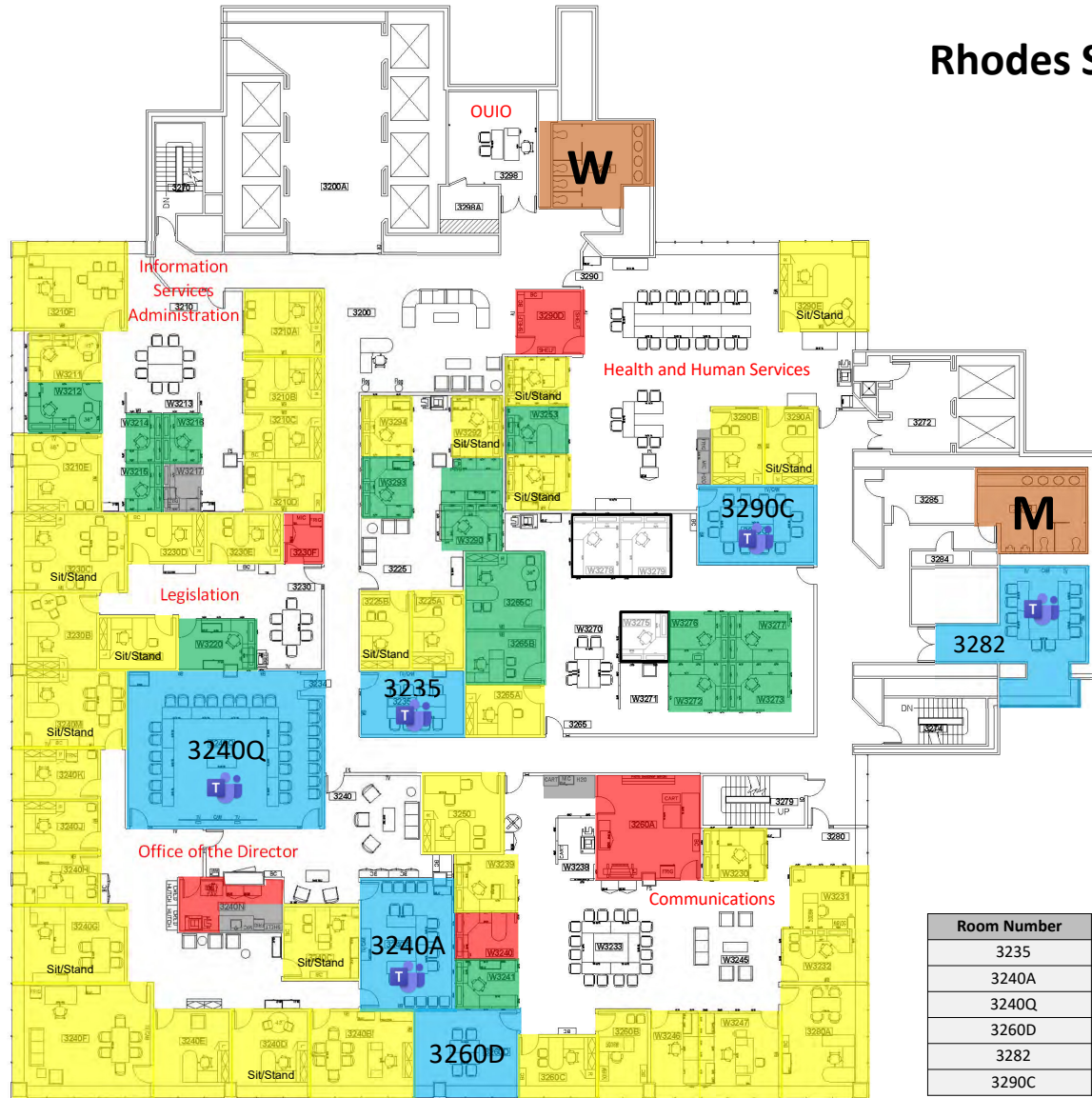
Office of Families and Children

Office of Family Assistance

Office of Health and Human Services

Office of Information Services Administration

Office of Legislation



Hybrid	Meeting Space
In-Office	Mail / Supplies
Open Hoteling	Restroom
Storage	Break Area

Space Designation	Number of Spaces
Hoteling Staff Cubes	1
Hoteling Supervisor Cubes	2
Hybrid Staff Cubes	4
Hybrid Supervisor Cubes	9
Hybrid Office	2
In-Office Supervisor Cubes	0
In-Office Staff Cubes	5
In-Office Offices	36

Room Number	Outlook Room Finder	Capacity	Teams Room
3235	JFS Room_SOT_3235	8	YES
3240A	JFS Room_SOT_3240A	16	YES
3240Q	JFS Room_SOT_3240Q	28	YES
3260D	JFS Room_SOT_3260D	4	NO
3282	JFS Room_SOT_3282	10	YES
3290C	JFS Room_SOT_3290C	12	YES

37th Floor Map

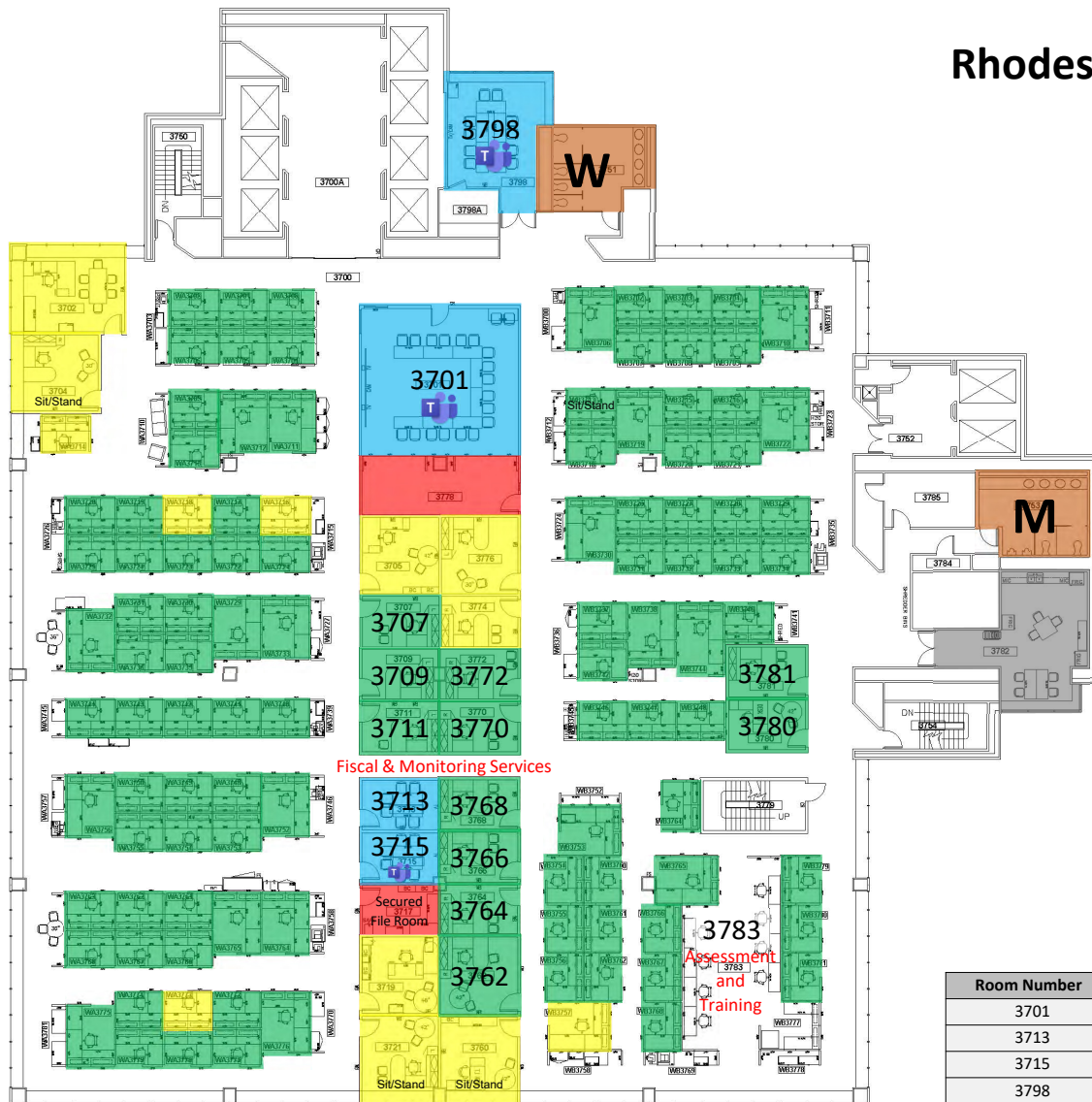
Rhodes State Office Tower – 37th Floor

RETURN-TO-OFFICE PLANS

Office of Fiscal and Monitoring Services

Assessment and Training

Hybrid	Meeting Space
In-Office	Mail / Supplies
Open Hoteling	Restroom
Storage	Break Area



Space Designation	Number of Spaces
Hoteling Staff Cubes	0
Hoteling Supervisor Cubes	0
Hybrid Staff Cubes	81
Hybrid Supervisor Cubes	20
Hybrid Office	11
In-Office Supervisor Cubes	1
In-Office Staff Cubes	4
In-Office Offices	8

Room Number	Outlook Room Finder	Capacity	Teams Room
3701	JFS Room_SOT_3701	20	YES
3713	JFS Room_SOT_3713	6	NO
3715	JFS Room_SOT_3715	6	YES
3798	JFS Room_SOT_3798	10	YES

Evacuation Signs

Please consult the posted evacuation signs within the building for further details about fire pulls, fire extinguishers, emergency exits, first-aid kits, AEDs, and trauma kits/safe rooms. Evacuation meeting locations are also listed on Page 16 of this packet.

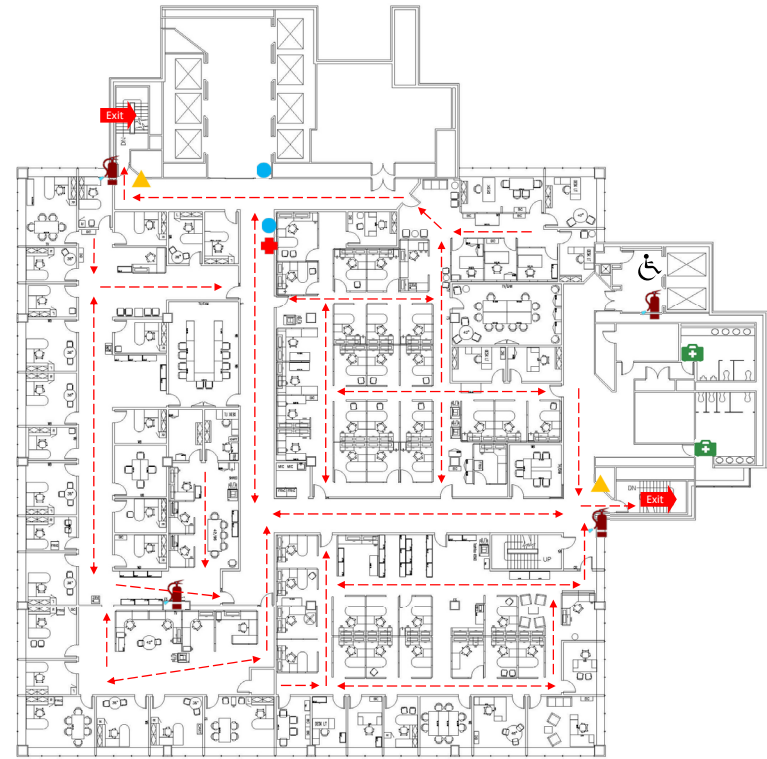
**Rhodes State Office Tower
30th Floor Evacuation Map**

-  You Are Here
-  Accessible
-  AED Location
-  First Aid Kit
-  Trauma Kit
-  Exit Route
-  Exit Location
-  Fire Extinguisher
-  Fire Alarm Pull



**Rhodes State Office Tower
31st Floor Evacuation Map**

-  You Are Here
-  Accessible
-  AED Location
-  First Aid Kit
-  Trauma Kit
-  Exit Route
-  Exit Location
-  Fire Extinguisher
-  Fire Alarm Pull



DAS Meeting Room Information (RSOT, Riffe Center, Surface Road)

How to Reserve a DAS Meeting Space

To reserve meeting space at a DAS facility, outside of the ODJFS floors at the Rhodes State Office Tower, please utilize the following link: [Conference Room Reservation \(ohio.gov\)](#)

Once on the Conference Room Reservations site, please select the site at which you would like to hold your meeting and seek out an appropriate space based on the given categories (see the example below - left - for the Rhodes State Office Tower)

Upon determining a room that fits your meeting needs, please fill out the information on the Reserve A Room section of the page and submit this to DAS for approval.

**For information on reserving a computer lab or other space at the DAS site on Surface Road, please utilize the following link: [Additional Conference Room Availability through Outlook.pdf \(ohio.gov\)](#). The Buckeye, Bonsai, and Birch Rooms (computer lab) can be scheduled using the Outlook calendar. Outlook calendars are named 'DAS GSD (room name)'. For more information, call DAS Facility Management at 614-752-8381.

This page contains details about each facilities conference room reservation process. Please review the tab associated with the facility you're needing to reserve.

Surface Road

Lausche

Ocasek

Rhodes

The Rhodes facility has 14 conference rooms available for use by all State Agencies.

To reserve a room, complete the reservation form below. For more information, call Facility Management at 614-466-7361.

Room	Maximum Capacity	Arrangement	Amenities
Lobby Hearing Room	120	Auditorium	Podium, flags, sound system, projector
Multi-Purpose Room	65	Tiered Seating	None
Tower Conference Room	14	Block "O"	None
Administrative Hearing Room	75	Formal Hearing	Podium, flags, sound system
Room 225	12	Conference Table	Dry-erase/projection wall
Room 345	12	Conference Table	Dry-erase/projection wall
Room 420	18	Classroom	Podium and flags
Room 421	14	Conference Table	Dry-erase/projection wall
Room 452	16	Conference Table	None
Room 1855	24	Block "O"	Dry-erase/projection wall
Room 1858	42	U-Shape	Dry-erase/projection wall
Room 1865	34	U-Shape	Dry-erase/projection wall
Room 2921	34	Block "O"	Dry-erase/projection wall
Room 2925	60	Classroom	Dry-erase/projection wall

Riffe

Riffe Executive Conference & Training Center

RESERVE A ROOM

*indicates a required field

***Building:**

Date:

***Date/Time Requested:** Start Time:

End Time:

Add additional Date/Time

***Requestor's Name:**

***Requestor's Phone:**

Requestor's Fax:

***Requestor's Email:**

***Agency/Department:**

***Number of Attendees:**

Room Preference (If known):

In-Office, Hybrid, and Telework Employee Procedures

Security

Badge Access:

All ODJFS employees that have the RSOT as their in-office, hybrid, or emergency report-in location should have access to the main entry turnstiles and our ODJFS floors with their ODJFS-issued badge. If there are any issues with your access, you need to report this via Incident Report or by reaching out to ODJFS Security at Security@jfs.ohio.gov.

Emergencies:

All emergencies occurring within 30 E. Broad St. should be reported immediately to RSOT Security in the main lobby, or by phone at 614-466-7077. Once reported to RSOT Security, please file an ODJFS Incident Report located on the ODJFS Innerweb. Please note that in an emergency, an employee should call 9-1-1 first and then follow up with the necessary security staff(s).

In-Office Employees

In-office employees are those deemed by their office to be working from an on-site ODJFS location a minimum of four days per week (Senior Leadership and Executive Team members may also be determined to be in-office employees). These employees will have a designated workspace to which they'll report each day that they are in the building. In-office employees may store items within the desk drawers and cabinets in their space and may seek a key for these items, when necessary, from Facility Operations.

Hybrid Employees

Hybrid employees are those deemed by their office to be working from an on-site ODJFS location two or three days per week. These employees will not have a designated workspace but will instead seek out a hybrid workstation within their respective office's assigned footprint. Hybrid employees should not store items within the desk drawers and cabinets in their space, unless simply stored for the day. The agency expects these hybrid workstations to be cleaned by the employee as they enter and exit the space for the day (cleaning products will be made available on each floor by OEBS). All personal and work items should be removed at the end of the workday, as the space could be occupied by a different individual the following day.

Telework Employees

Telework (or Remote) employees are those deemed by their office to be working from an off-site, home location a minimum of four days per week. These employees will not have a designated workspace within an ODJFS facility but may utilize a hybrid or open hoteling location if the need arises for them to work on-site. Like a hybrid workstation, if a telework employee does visit an ODJFS building, they are expected to clean the space as they enter and exit for the day.

*All employees arriving at an ODJFS site to work, if not assigned a permanent space, should seek out a location that corresponds with the agency's space standards policy ([IPP 0101 – Office Space Standards](#)).

Additional Information from DAS for Tenants in State of Ohio Buildings

This communication is to introduce the new approaches to emergency procedures for tenants in State of Ohio buildings. Organizations everywhere have experienced disruptions caused by the pandemic over the past several years and, as a result, more employees are working either remotely or on a hybrid schedule. This is true in both the private and public sectors, including state government. With fewer people regularly working on-site, we have had to rethink our approach for emergency procedures, and our training for fire, tornado, or an active aggressor situation.

We will be shifting our training approach from only those identified floor warden(s) to now sharing individual personal training information and responsibility to all tenants. The traditional approach of relying on a single point of contact such as a Floor Warden, is no longer a viable solution in most organizations. As a result, we are working to put the information directly into the hands of those people who occupy our floor space.

Fire

In the event of a fire, tenants on the affected floor(s) should move quickly to the nearest emergency stairwells and walk down 3 floors and then hold in-place there awaiting further instructions from First Responders. Employees with mobility issues should also move to the nearest emergency stairwells and wait for assistance from First Responders.

Tornado

In the event of a Tornado Warning, employees should move to a shelter area such as an internal office or conference room away from all windows. First Responders and/or building management will communicate by means of the Public Address system, when it is safe to leave the shelter area.

Active Aggressor

The online video, “Run, Hide, Fight” is the primary source of information in preparing state employees for how to react to an active aggressor situation. The video was developed by the Ohio Department of Public Safety and contains vital survival information. The “Run, Hide, Fight” training video will soon become part of the annual mandatory training for most employees, and they will be required to acknowledge completion of the training in Ohio Learn. In addition to the annual training, we will continue to remind tenants about the importance of this topic by providing periodic reminders throughout the year.

You can also find additional information about DAS Building Emergency Procedures on the DAS website: <https://das.ohio.gov/Divisions/General-Services/Properties-and-Facilities>. The website includes information about these topics, as well as procedures for other emergencies that may occur while working onsite. Our commitment is to continually engage and offer training opportunities to ensure the safety of our tenants. We hope this information is helpful and look forward to the continued dialog.

If you have questions or need additional information, please contact Noel Rozelle by telephone at (614) 995-7751 or by email at noel.rozelle@das.ohio.gov

Care and Use of Modular Furniture

Modular Furniture:

- Use office furniture cleaner or sanitizing wipes to clean the work surfaces and overhead storage bins that are used on a daily basis.
- Do not attempt to modify the furniture in any way.
- Furniture changes or reconfigurations must go through Facility Operations.
- Do not drill or permanently attach anything to the panels.
- Do not drill, cut, mark up, or permanently attach anything to the work surfaces or files.
- Do not pull away or remove any parts from the furniture including the keyboard tray/arm.
- Do not sit on the work surfaces. They are not designed as seating.
- Do not pull on loose threads. Use scissors to clip off the loose thread.
- If a panel tile is not attached to the frame, do not attempt to re-attach it.
- Coat hooks and marker board hooks should be requested through Facility Operations.
- Use the chair provided with the furniture.
- The instructions attached to your new chair will provide direction for adjustments.
- Please report any issues within CAFM in MyOhio or to [JFS Facility Operations](#) in Outlook.

Modular Furniture Power Usage:

- The following items CAN be plugged into modular furniture: Computer monitor and CPU, telephone, task lighting, radio/clock, calculator/adding machine, speakers.
- The following items CAN be plugged into modular furniture in designated areas only: Printer, fax, copier.
- The following items CANNOT be plugged into modular furniture: Fans, microwave oven, toaster oven, toaster, coffee pot, electric skillet, blender, refrigerator, space heater, TV, curling iron, blow dryer, and Holiday lights.
- For anything not listed above please contact [JFS Facility Operations](#) in Outlook.

Safe Workspace:

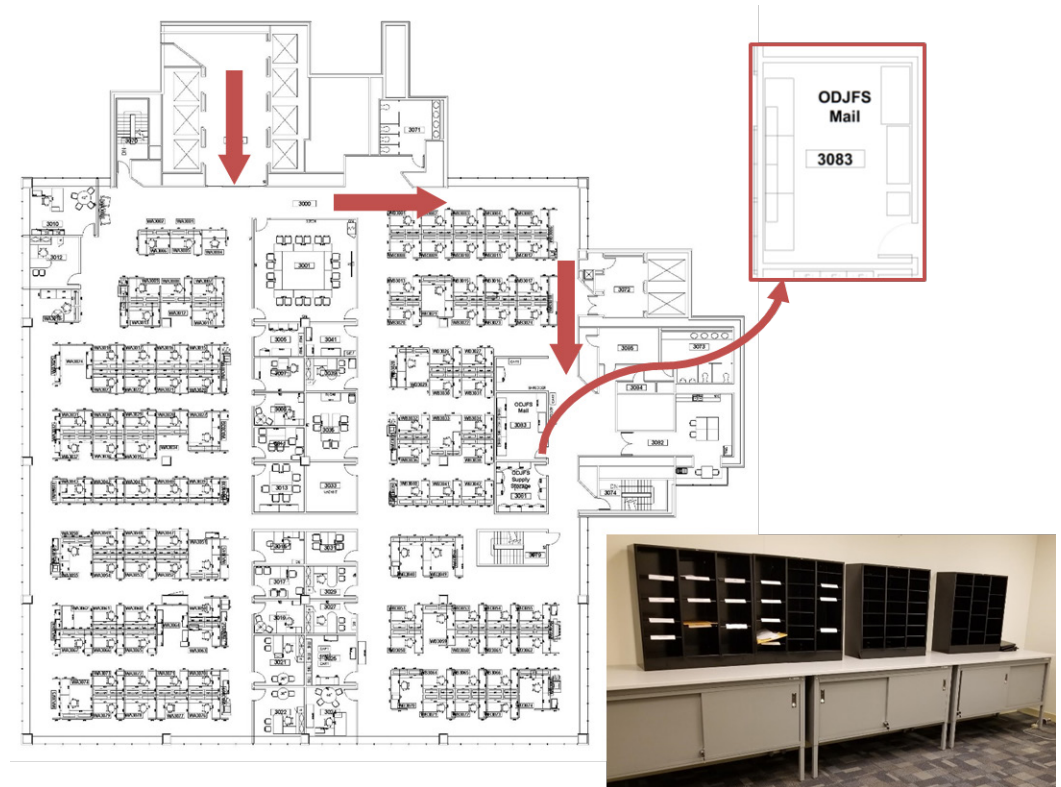
- Do not have liquids close to the outlets.
- Remove keys from overhead storage bins and files and keep them in a safe location.
- Keys left in overhead storage bins or files can be easily broken off and the mechanism will need replaced.
- Do not stack or store any items on top of the storage bins.
- Hybrid workstations must be cleaned/disinfected by the individuals using them as they enter and exit for the day.

ODJFS Mail Procedures

Due to the closure of 4200 Air Center building, all hard-copy mail will be redirected downtown to the Rhodes State Office Tower (RSOT) on the 30th floor, Room 3083. Each office will have a designated mail slot and package space to pick-up their physical mail and packages.

UPS and FedEx deliveries should be addressed to 2098 Integrity Dr. North Columbus, Ohio 43209 so they can be delivered to the Integrity Drive Warehouse. These packages will then be brought the next day with the physical (USPS) mail to the new mailroom located on the 30th floor. Please see the UPS and FedEx Delivery Guide on the next page.

30th Floor ODJFS Mail Room



If you have any questions regarding the mail process at the Rhodes State Office Tower, please contact JFS Mail Services.

ODJFS Mail Procedures (Continued)

Information Management UPS & FedEx Delivery Guide

UPS and FedEx deliveries should be addressed to 2098 Integrity Dr. North, Columbus, Ohio 43209 so they can be delivered to the Integrity Drive Warehouse. These packages will then be brought the next day with the physical (USPS) mail to the new mailroom located on the 30th floor.

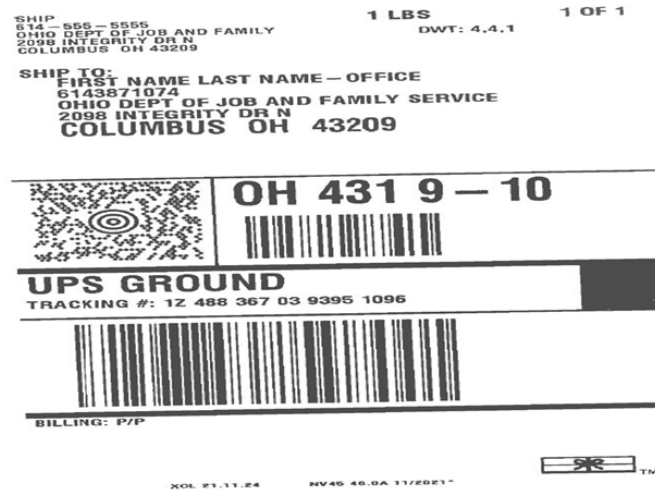
Step 1- Address the package as follows:

Ship To: Employee First & Last Name – ODJFS Office
 Phone Number
 Ohio Dept of Job and Family Services

Address: 2098 Integrity Dr. N
 Columbus, Ohio 43209

Step 2- Email JFS Mail Services with the tracking number and any additional instructions

Email: JFS Mail_Services
Mail_Services@jfs.ohio.gov



Outgoing Mail Trays

- Inner-Office Mail: For outgoing mail that is addressed to ODJFS staff, ODJFS offices, or any other state agency (i.e. Medicaid)
- Integrity Dr. Mail: For outgoing mail that needs to go to the warehouse or be shipped UPS/FedEx
- Outgoing Mail: For outgoing mail that needs to go to the post-office and is going to a recipient outside of ODJFS and other state agencies

General Health and Safety Procedures

JFS is committed to providing employees a work environment that is healthy and safe.

Communicable Diseases

JFS will obtain appropriate medical direction, when necessary, to ensure an employee's condition does not pose a significant risk of substantial harm to other employees. The Ohio Department of Health and Center for Disease Control will be consulted as needed to determine next appropriate steps. For more information about communicable diseases visit the [Ohio Department of Health Ohio Department of Health | Ohio.gov](http://OhioDepartmentofHealthOhioDepartmentofHealth|Ohio.gov).

Injury / Illness Reporting

All employees, regardless of work location, must report all injury/illnesses immediately via the [Pages - JFS Incident Report \(ohio.gov\)](#) found on the Beacon under the Office of Employee and Business Services Safety and Security.

Questions on communicable disease or injury/illness reporting can be directed to Wellness_Management@jfs.ohio.gov

Information on the SID Ambassador Assistance services

[Capital Crossroads | Special Improvement Districts \(downtownservices.org\)](#)

Rhodes State Office Tower Evacuation Meeting Locations

In the event of a BUILDING evacuation, report to:

City of Columbus City Hall

90 W. Broad St. (south sidewalk/lawn area)

In the event of a DOWNTOWN evacuation, report to:

COSI

333 W. Broad St. (north parking lot)

Upon arrival at either location, check in with your supervisor for accountability purposes

Return-to-Office Frequently Asked Questions

Q: How do I access the building?

A: Though the Rhodes State Office Tower (RSOT) has seen a lot of construction over the past four years, you can now access the building from the main lobby entrance on Broad Street or via the underground tunnel from the Ohio Statehouse Garage.

Q: When reporting to a hybrid workstation, should I select the same seat each time I am in the office? How should I go about deciding where to sit?

A: OEBS/Facility Operations has created blocks of hybrid workstations for each office, as needed. Individuals for each office should work with their managers to discuss when to work in the office and when to work remotely. When in the office, the manager may assign a group of workstations from which to choose, or simply allow the employee to pick a space within the entire allotted hybrid area for that office. This will be at the discretion of the individual office and its management.

Q: Who is responsible for cleaning the hybrid workstations?

A: Hybrid employees are responsible for cleaning their workstation when they arrive for the day and when they depart after working. In addition, the housekeeping vendor will also be asked to clean workstations on a regular basis. Facility Operations, for the immediate future, can provide the offices with disinfecting wipes and hand sanitizer, upon request.

Q: What equipment and furniture is provided at a hybrid workstation?

A: At each hybrid desk or office location, the employee arriving to work should find the following furniture and equipment items:

- Office task chair
- Surface docking station
- Mouse
- Keyboard
- 2 Monitors

Q: Will there be an opportunity to use a sit/stand device if I am a hybrid employee?

A: Yes. Each ODJFS floor will be equipped with at least one sit/stand device. These will be available on a first come, first served basis. The workstation will be marked with a red “Hybrid Workspace” tag, indicating the sit/stand device, as opposed to the typical green hybrid tag.

Q: If I need to attend a meeting or have business on an ODJFS floor different than my normal reporting location, will I be able to access that floor?

A: Yes, every ODJFS employee with access to the RSOT will be able to access any of the five ODJFS floors. Other secured areas within the ODJFS floors, such as FTI rooms, may have additional layers of badge access required. Any security/access issues should be immediately reported to JFS Security@jfs.ohio.gov.

Return-to-Office Frequently Asked Questions (Continued)

Q: How do I reserve a meeting room at the RSOT?

A: Just as you did before, through Microsoft Outlook. There is a list within this Welcome Packet that shows the meeting spaces available within the ODJFS floors, their name in Outlook, their approximate capacity, equipment notes, etc.

Q: If the meeting rooms on the ODJFS floors are not large enough for the meeting that I'd like to plan, how can I reserve something larger?

A: DAS manages the RSOT facility and has several rooms that can be reserved through their website, including two large spaces in the main lobby of the first floor. (Also, see Page 10 above)

Link to the DAS RSOT room descriptions and reservations: [Conference Room Reservation \(ohio.gov\)](#)

Rhodes

The Rhodes facility has 14 conference rooms available for use by all State Agencies.

To reserve a room, complete the reservation form below. For more information, call Facility Management at 614-466-7361.

Room	Maximum Capacity	Arrangement	Amenities
Lobby Hearing Room	120	Auditorium	Podium, flags, sound system, projector
Multi-Purpose Room	65	Tiered Seating	None
Tower Conference Room	14	Block "O"	None
Administrative Hearing Room	75	Formal Hearing	Podium, flags, sound system
Room 225	12	Conference Table	Dry-erase/projection wall
Room 345	12	Conference Table	Dry-erase/projection wall
Room 420	18	Classroom	Podium and flags
Room 421	14	Conference Table	Dry-erase/projection wall
Room 452	16	Conference Table	None
Room 1855	24	Block "O"	Dry-erase/projection wall
Room 1858	42	U-Shape	Dry-erase/projection wall
Room 1865	34	U-Shape	Dry-erase/projection wall
Room 2921	34	Block "O"	Dry-erase/projection wall
Room 2925	60	Classroom	Dry-erase/projection wall


Riffe


Riffe Executive Conference & Training Center


RESERVE A ROOM

*indicates a required field

*Building:

Date: 

Start Time: 

*Date/Time Requested: End Time: 

*Requestor's Name:

*Requestor's Phone:

Requestor's Fax:

*Requestor's Email:

*Agency/Department:

*Number of Attendees:

Room Preference (If known):

Key Contacts

Office of Employee and Business Services

Phone: (614) 466-2455

Email: OEBS_OEBS@jfs.ohio.gov

Civil Rights

Phone: (614) 644-2703

Facility Operations/Strategy and Design

Phone: 1-800-686-1584, Option 1

Email: Facility_Operations@jfs.ohio.gov

Workforce Administration

Email: HR_Support_Center@jfs.ohio.gov

Information Management

Phone: (614) 728-7300

Email: Asset_Management@jfs.ohio.gov

JFS_Fleet@jfs.ohio.gov

ePubs_Updates@jfs.ohio.gov

Printing@jfs.ohio.gov

OEBS_Web_Deployment@jfs.ohio.gov

Forms@jfs.ohio.gov

EBS_Records_Admin@jfs.ohio.gov

Warehouse_Forms_Orders@jfs.ohio.gov

Labor Relations

Phone: (614) 466-6514

Payroll and Benefits

Email: Payroll_Issues@jfs.ohio.gov

Security

Phone: (614) 466-6380

Email: Security@jfs.ohio.gov

Training and Organizational Development

Email: EOD_Training@jfs.ohio.gov

Wellness Management

Email: Wellness_Management@jfs.ohio.gov

Office of Information Services

Phone: (614) 466-0978 or 1-800-686-1580 (menu option 2)

Email: OIS_Service_Desk@jfs.ohio.gov

Network Access

Phone: 1-800-686-1580 or (614) 466-0978 (menu option 1, then 2)

Email: Access.Control@jfs.ohio.gov

Revised October 2023



Department of Job & Family Services

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Revised October 2023