



## Web Portal and Mobile Application Logins are CHANGING!

### What's changing and why?

Beginning in late summer, your log in will require an OHID and password. An OHID is a username that a customer creates to log into multiple State of Ohio applications. Having just one ID and password for multiple state web sites eliminates the need to manage multiple usernames and passwords.

Also, a new 2-step verification process will only allow access after confirming your identity via two sources (text, phone call, email, etc.). Both changes will help to protect your personal information.

### What does this mean for me?

After the change occurs, you will use your existing User ID and password one last time. Once you've logged in, we'll guide you through merging your portal account to an existing OHID account if you have one. If you don't have an OHID, we'll help you create one.

### What can I do to get ready for the change?

**If you have an active OHID** - Please verify that you have 2-step verification set up on your OHID account. This includes TWO (2) verification methods (text, phone call, email, etc.).

**If you do not have an active OHID** – Please visit the [OHID login page](#) and click "Create OHID Account." Here you can register for your OHID and set up your 2-step verification. This includes TWO (2) verification methods (text, phone call, email, etc.).

Please continue to check back, as more information will be made available closer to the change date in late summer.