

FOR IMMEDIATE RELEASE

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an OHID to Access Ohio Benefits Self-Service Portal**

COLUMBUS, OHIO – Changes taking place the weekend of March 28, 2025, mean Ohio Benefits self-service portal users will need an OHID to access their online account. The self-service portal, typically accessed through benefits.ohio.gov, is used by individuals to manage various public assistance programs, including the Supplemental Nutrition Assistance Program (SNAP) and Ohio Works First (OWF) cash benefits.

OHID is a state-issued set of login credentials that allow citizens to use a single username and password to access multiple state programs and services. It is compliant with federal and state security standards. The change includes other security measures such as Multi-Factor Authentication (MFA) and optional OHID Identity Proofing to help protect users' information. Following the transition, which is expected to go into effect over the weekend, existing user login credentials will no longer be valid.

The State of Ohio has been communicating directly with Ohio Benefits self-service portal users, notifying them of the change, and encouraging those without an existing OHID to sign up for one prior to the changes taking effect. This includes through their self-service portal message center, and by text for those who've opted-in to receive texts. Approximately half of all self-service portal users already have an OHID.

Details on the upcoming changes are available at benefits.ohio.gov/OHID. Existing portal users are encouraged to create an OHID account by going to OHID.Ohio.Gov, and selecting "Create OHID Account" on the homepage.

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The Ohio Department of Job and Family Services manages vital programs that strengthen Ohio families. These include job training and employment services, unemployment insurance, cash and food assistance, adult protective services, and child support services.

