Ohio | Department of Job and Family Services

Mike DeWine, Governor
Jon Husted, Lt. Governor

Matt Damschroder, Director

OFFICE OF FAMILIES AND CHILDREN
Families and Children Letter FCL #012

To: Title IV-E Agencies

From: Jeffery Van Deusen, Deputy Director
Office of Families and Children

Date: August 2, 2021

Subject: Qualified Residential Treatment Programs

Background

Ohio's Family First Leadership Advisory Committee was created in 2018 to plan for implementation of the Family First Prevention Services Act (Family First) requirements. The Leadership Advisory Council was comprised of thirty public and private organizations, advocacy groups, former foster youth, and families with lived experience. The work of the Leadership Advisory Committee extended into subcommittees and workgroups, including over 200 stakeholders, that helped shape the mission and vision of Family First in Ohio. As a result, the work of the Qualified Residential Treatment Program (QRTP) subcommittee informed the recommendations and framework for implementation.

The QRTP subcommittee made recommendations on: Phase-in Strategy for residential QRTP compliance; Treatment Model Criteria, Family engagement, 6-month aftercare, nursing/clinical staff requirements, Background checks; Accreditation requirements and planning; Court oversight plan and training; Agency Readiness planning; and Level of care Assessment and Process. The QRTP readiness activities outlined below are a product of these recommendations, including the readiness surveys, phased approach for QRTP compliance deadlines, accreditation support, trauma competencies, and the QRTP toolkit for court staff.

As required through Family First, the QRTP requirements will go into effect on October 1, 2021. These requirements place limitations on Title IV-E Foster Care Maintenance payments for residential and congregate care placements and add new QRTP standards. Residential agencies are required to be QRTP compliant by October 1, 2021 to be a Title IV-E reimbursable setting for newly placed youth on or after October 1.

Recognizing that residential placements are an integral part of our system, the Ohio Department of Job and Family Services (ODJFS) and the Ohio Department of Mental Health and Addiction Services (OhioMHAS) have worked with residential agencies to become QRTP compliant ahead of the October 1, 2021 deadline. ODJFS and OhioMHAS have completed several readiness activities,

including lunch and learn sessions for each QRTP requirement, accreditation forums, targeted technical assistance, conducted QRTP readiness surveys, and created a QRTP compliance checklist for agencies to use as they prepare. ODJFS and OhioMHAS also offered Transition Act Funding opportunities to assist certified residential agencies financially with the costs of becoming QRTP compliant. Ongoing, individualized technical assistance has been provided to each residential agency by the ODJFS licensing team and OhioMHAS surveyors. A full list of readiness activities is attached.

QRTP Compliance Review by October 1, 2021

As outlined in FCASPL 357, "Qualified Residential Treatment Program Incentives", released on September 16, 2020, residential agencies which plan to be QRTP compliant by October 1, 2021 must submit required documentation to their licensing specialist or surveyor by August 20, 2021. All agencies that submit by August 20, 2021 will be reviewed by October 1, 2021. Agencies which meet all QRTP requirements will be documented as compliant within OhioSACWIS and will be provided an updated certificate notating their compliance via email. Licensing staff will provide technical assistance to those agencies whose documentation is not compliant and will send their submissions back for revisions.

If an agency submits their QRTP documentation after August 20, 2021, ODJFS and OhioMHAS licensing staff will review their submission as soon as possible. However, dependent on volume, ODJFS and OhioMHAS cannot make any assurances the documentation will be reviewed prior to October 1, 2021.

CANS Assessment

A CANS assessment or judicial determination is not required for youth placed prior to October 1st. In preparation for October 1, 2021 Title IV-E agencies should continue preparing for the CANS assessment requirement by selecting qualified individual(s). The qualified individual(s) must attend CANS training and become a certified CANS assessor through the Praed Foundation. Additional information on training is attached.

Title IV-E agencies are responsible for identifying the qualified individual(s) and ensuring the assessment is done timely for reimbursement. The requirements for the qualified individual can be found in 5101:2-42-12(A).

QRTP Compliance Report

Beginning August 2, 2021, through September 30, 2021, ODJFS will provide a list of all ODJFS certified residential agencies that have submitted documentation for review and their review status, for the previous week. This report will provide Title IV-E agencies with information on the ODJFS placement settings they utilize and their QRTP compliance status. OhioMHAS data will be included monthly in the list of agencies which have submitted documentation.

The QRTP Compliance Report is also currently available in SACWIS under Administration Reports and can be generated at any time. This report shows all ODJFS and OhioMHAS QRTP compliant agencies and their date of compliance.

Title IV-E Reimbursement

Youth placed in a residential setting prior to October 1, 2021 remain IV-E reimbursable unless they are moved to a new residential placement, provided all other IV-E eligibility requirements continue to be met.

Youth placed into a QRTP compliant setting on or after October 1, 2021 are required to have a CANS assessment within 30 days of placement and a judicial determination within 60 days of placement to receive IV-E reimbursement.

Youth placed into a non-QRTP compliant setting on or after October 1, 2021 will only receive IV-E reimbursement for the first 14 days of placement. They are not required to have a CANS assessment completed or a judicial determination.

Title IV-E Agency Engagement

Title IV-E agencies should continue to reach out to residential agencies utilized for placements ahead of the August 20th submission deadline to discuss each agency's plan for submission and compliance.

Title IV-E agencies can also begin meeting with their court to discuss the judicial determination requirement and ensure a process is in place by October 1st. The Supreme Court of Ohio published a QRTP Toolkit for court staff that can be found here: https://www.supremecourt.ohio.gov/JCS/CFC/resources/QRTPToolkit.pdf

Questions

If you have licensing questions, please contact your assigned licensing specialist. However, if you have licensing questions and do not have an assigned licensing specialist, please contact Gina Velotta at gina.velotta@jfs.ohio.gov.

If you have IV-E questions, please contact your assigned IV-E Policy Developer.

QRTP Readiness Activities

Policy, Process, and Procedure

Item	Description
Trauma Informed Program Application	ODJFS in partnership with OhioMHAS developed a Trauma Informed Program application and process agencies can follow when applying to have a new program added to the Trauma Informed Program Approved List. The TIC Collaborative/QRTP workgroup has reviewed five new Trauma Program Applications and approved three. There are now 25 approved models.
QRTP Rules	ODJFS and OhioMHAS finalized OAC to support QRTP implementation. These rules were effective 10/01/2020. Based on lessons learned from QRTP Implementation, OAC is being amended to support partnership and provide further clarification.
Monthly Collaboration Meetings between ODJFS and OhioMHAS	Staff are meeting with OhioMHAS monthly to address implementation barriers and determine solutions.

Technical Assistance

Item	Description
Licensing Staff Technical Assistance	Licensing Staff are making themselves available to communicate QRTP requirements to each agency individually. Licensing specialists discuss QRTP requirements and agency compliance status during recertifications, additional visits, TA visits, and other non-compliant interactions. Requirements are communicated to inquirers/applicants during first communication and are then reiterated when agencies attend the New Agency/New Administrator all-day training.
Accreditation Forums	The Agency Readiness and Accreditation Workgroups hosted three accreditation forums (February 2020- in person, April 2020- virtually, March 2021- virtually).
Accreditation Technical Assistance	OFC has had multiple conversations with COA, CARF and Joint Commission to address residential agency questions and problem solve potential barriers.
Ohio Children's Alliance Residential Meetings	OFC staff have provided QRTP updates at multiple Ohio Children's Alliance Residential Meetings.
QRTP Readiness Surveys	OFC facilitated two rounds of QRTP readiness survey, one in October of 2019 and one in July 2020. Data from these surveys has been used to provide individual technical

	assistance to agencies, as well as informing where statewide activities can target agency's barriers.
Lunch and Learn Sessions	ODJFS and OhioMHAS have partnered to hold Lunch and Learn Sessions to address each of the QRTP requirements. The first one held in October 2020 addressed the Trauma Informed Care requirements. The second addressed Nursing and Clinical Support and was held January 15, 2021. The third addressed Family Engagement and was held April 28, 2021. These sessions were recorded and posted on the OCALM Community User Page so agencies can view any time.
QRTP Requirement Info Sheets	OFC partnered with ODJFS Communications to develop a template for infosheets regarding QRTP requirements. One-pagers on Trauma Informed-Care and Nursing and Clinical Support have been published.
QRTP Compliance Checklist	Licensing staff developed a QRTP Compliance Checklist and Trauma Requirement Flow Chart to provide to agencies as a tool to support QRTP compliance. This was shared with Residential Agencies in early February 2021 and has been published.

Funding Opportunities

Item	**Description**
Transition Act Funding Applications - Menu of Services/Incentive	OFC partnered with OhioMHAS to stand-up a funding opportunity for residential agencies to support QRTP implementation activities. Funds are available through the Federal Family First Transition Funding Act. As of 04/2021, staff have reviewed over 179 applications. 123 have been approved. As licensing staff reach out to agencies to explain non-compliance with their transition act applications, they are using these opportunities as another way to educate agencies about QRTP requirements.

Future Activities – through September 30, 2021

Item	**Description**
Readiness Survey	A third Readiness Survey will be conducted in May 2021. Data obtained will be used to provide individual technical assistance to agencies, as well as informing where statewide activities can target agency's barriers.

Monthly Communication to IV-E Agencies	Staff will be developing monthly communication to Title IV-E Agencies to share which agencies are QRTP Compliant and those that are not.
Lunch and Learn Sessions	The agency readiness workgroup will be hosting a Lunch and Learn Sessions in Spring 2021 to address After-Care Requirements. This session will be recorded and corresponding infosheets will be published.
Individual Technical Assistance	Licensing specialists will continue providing TA to agencies to ensure readiness and develop strategies to achieve compliance.
Agency Readiness Workgroup	The agency readiness workgroup will continue to meet as needed to identify new opportunities to assist agencies as they move toward QRTP Compliance.

QRTP Study Compliance Tracking

Agency Name	Administrative Office - County	Under Review	Returned for Revision	Determined Compliant
Avondale (Muskingum)	Muskingum			**X**
Bunker Hill	Hamilton	X		
Children's Center of Ohio	Galia	X		
Cleveland Christian Home	Cuyahoga			**X**
Gateway for Success	Cincinnati			**X**
Lighthouse Youth Services	Hamilton	X		
New Beginnings Residential Treatment Center	Mahoning		X	
Nicholas Residential	Montgomery	X		
Nurturing Dreams & Visions	Montgomery		X	
Ohio Teaching Family Association (OTFA)	Lucas	X		
Redemption House	Mahoning		X	
Seeds 4 Life	Dayton			**X**
The Village Network	Wayne		X	
Utopia Beginnings	Montgomery		X	
Victory House LLC	Montgomery		X	
Wilson Children's Home	Adams		X	

CANS Training for QRTP Level of Care Assessors



Crawford, Gaye
To
Bcc

Reply | Reply All | Forward | ...

Mon 7/26/2021 8:15 AM

CANS Training Dates - August 2021.pdf
59 KB

CANS Training Registration Guide.pdf
477 KB

Ohio_CANS Children's Initiative Course Enrollment Guide.pdf
475 KB

Sent on behalf of Hannah Knies...

Good morning,

In preparation for the Qualified Residential Treatment Program (QRTP) requirements going into effect on October 1, 2021, the Ohio Department of Job and Family Services is pleased to announce trainings for the Child and Adolescent Needs and Strengths (CANS) assessment. **Please forward this information to any staff or agency that will be completing the CANS assessment for your agency.**

With leadership from Governor DeWine's Children's Initiative, ODJFS has worked with the Ohio Department of Medicaid, other Ohio agencies that work with complex youth, and the Praed Foundation to create an Ohio specific CANS tool and Decision Support Model that all Ohio CANS assessors will be expected to utilize.

A CANS assessment is required to be completed for any youth entering a QRTP on or after October 1, 2021 in order to maintain IV-E reimbursability.

For individuals that have not been trained to administer the CANS, a TCOM (Transformational Collaborative Outcomes Management) and Ohio CANS training will be required for certification to conduct QRTP CANS assessments. If you are due for a recertification, you will need to take the full certification (TCOM and CANS) on the new model upon your recertification date.

For individuals that have previously been trained to administer the CANS and possess an active CANS certification, a four hour virtual booster training has been developed by the Praed Foundation to provide guidance on the model that has been updated to be specific to Ohio. All actively certified CANS assessors are required to take the booster training on the new model so that there is standardization of the tool until all assessors are fully trained.

Attached you will find the August training schedule and information on how to access the website and register for the TCOM, CANS, and booster trainings. All registrations must be completed on the Praed Foundation website. August trainings are prioritized for QRTP assessors. Please ensure that assessors you will be utilizing in October attend an August training session. Additional trainings will be offered, but will be open to additional groups of assessors.

If you have any questions, please contact me at hannah.knies@jfs.ohio.gov. For questions or concerns related to course registration or enrollment please contact support@tcomtraining.com. Please refer to the attached User Guides for a step-by-step to assist you in registering and enrolling for the trainings.

Thanks,

Hannah

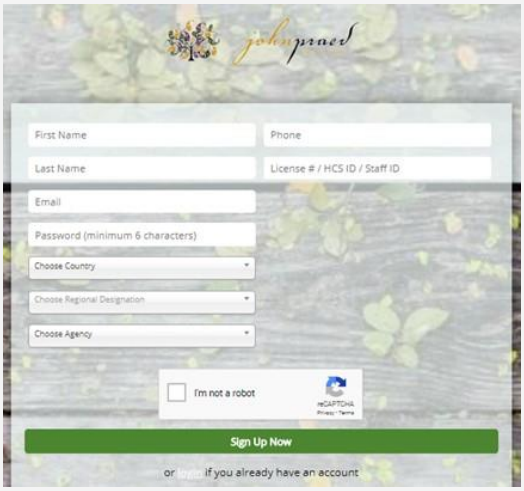
Hannah Knies, MSW, LSW
FFPSA Project Manager
Ohio Department of Job and Family Services

Date	Time	Training Title
2-Aug	9-12:30	TCOM
3-Aug	9-12:30	CANS
4-Aug	1-4:30	CANS
5-Aug	9-11:30	Booster
9-Aug	9-12:30	TCOM
10-Aug	1-3:30	Booster
11-Aug	9-12:30	CANS
12-Aug	1-4:30	CANS
16-Aug	9-12:30	TCOM
17-Aug	1-3:30	Booster
18-Aug	9-12:30	CANS
19-Aug	9-12:30	CANS
23-Aug	9-12:30	TCOM
24-Aug	1-4:30	CANS
25-Aug	9-12:30	CANS
26-Aug	1-3:30	Booster
30-Aug	9-12:30	TCOM
31-Aug	1-4:30	CANS



TCOMTraining Quick Guide- General

NEW USER REGISTRATION



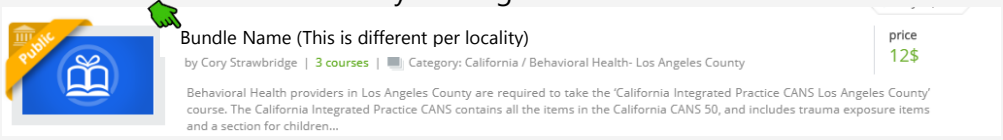
1. Enter **https://www.tcomtraining.com** into your browser.
2. Click the "Sign Up" link above the login field.
3. Input the following *required* information:
    - First Name
    - Last Name
    - Email
    - Password
    - Country
    - Region
    - Agency (Type your agency name in and it will pre-populate as you type)
4. Complete the "I'm not a robot" verification and click "Sign Up Now."

ENROLLING IN YOUR COURSES

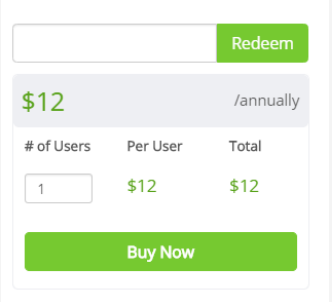
1. To select your bundle, navigate to the training tab and click "Bundles" as shown below



2. Select the **Bundle** of courses by clicking on the name of the bundle.



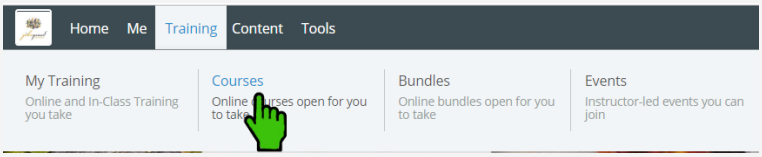
3. Purchasing your Bundle
    a. If you have a code:
        i. Enter the code and click "Redeem"
        ii. View adjust price (or free) and click "Enroll"
    b. If you do not have a code select "Buy Now"



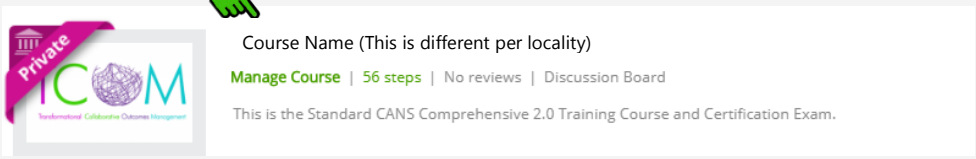


TAKING YOUR COURSE/CERTIFICATION

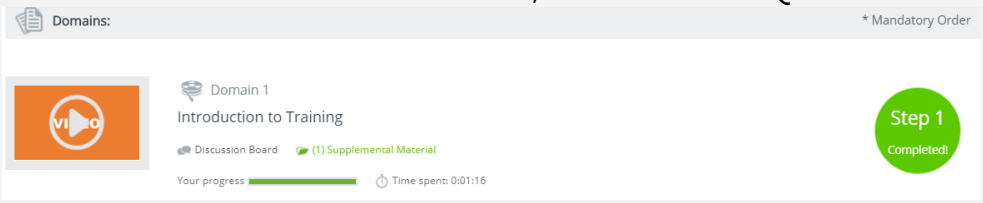
1. To select your course, navigate to the training tab and click "Course" as shown below.



2. Start your **Course** by clicking on the name of the course.



3. After opening the course you will start with Step 1. Once you complete a step the step will turn green and indicate “Completed” you can then proceed to the next step. Each domain within the course has a Video, Document and Quiz.



4. The last two steps of the course are the Practice and Certification Exam.
   - To Start your exam click on the Exam name
   - Read the Vignette Assumption
   - Select “Start Vignette”
   - NOTE: The Exams have a two hour time limit. If you exceed the time limit you will need to need to restart with a new exam.
   - NOTE: If Re-certifying your exam will show at 100% complete and your prior score will be listed. You will click on the Exam and select “Retake Vignette”.

5. Once you finish your Certification Exam your score will show immediately.
6. Once you earn a passing score on the Certification Exam you can view your certification by clicking on the “ME” tab on the top toolbar and selecting “My Certificates”.

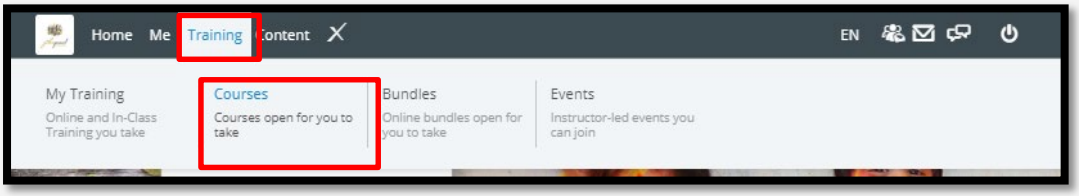
www.TCOMTraining.com
e: support@TCOMTraining.com



TCOMTraining Course Enrollment

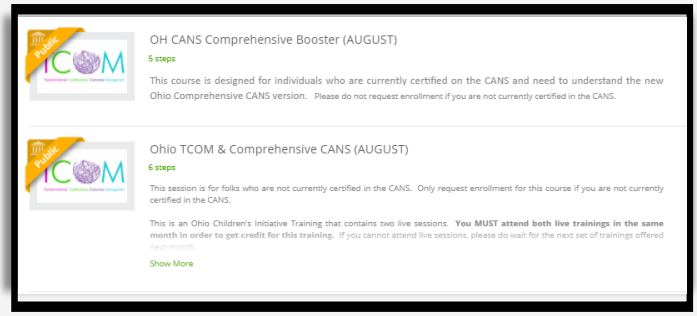
Locating your courses

1. *After logging in you will navigate to the "Courses" page by selecting "Training" then "Courses" on the top toolbar.*

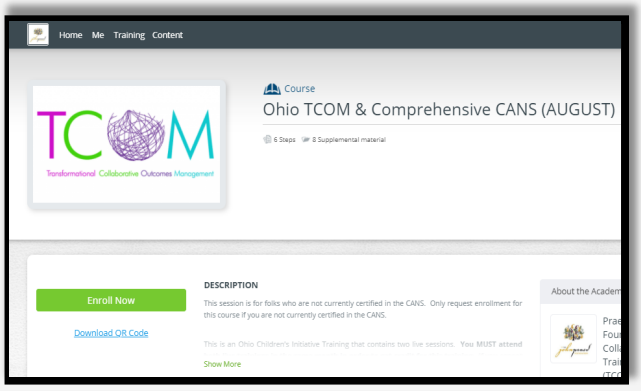


Enrolling in your course

1. *You will see courses listed under your course Catalogue*
2. *Select the Training course you are required to enroll in.*



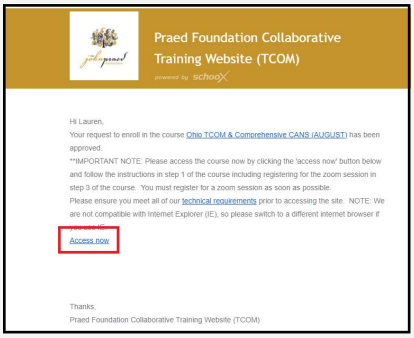
3. *After selecting the course you will be taken to the course page. On the course page select the green "Enroll Now" button. The button will then say "Pending Approval"*



4. ***IMPORTANT:*** *Once your enrollment has been approved you will receive an email from The Praed Foundation Collaborative Training Website (no-reply@schoox.com) within 1 business day.*



5. *Promptly log into the Training Website, go to the course, and follow the instructions in Step 1 of the course. This includes ensuring that you register for the zoom session(s) of the course that applies to you.*
***You can find the course by logging into www.TCOMtraining.com and clicking on 'courses' in the top tool bar OR click on the 'access now' button in your approval email.*



IMPORTANT: if you need assistance, please email us at livetraining@tcomtraining.com