











Child Care Resource Guide for Parents/Caretakers/Sponsors

July 25, 2023

 ODJFS Child Care Policy Help Desk	1-877-302-2347 (Option 4) Mon – Fri 8am-5pm <ul style="list-style-type: none"> Email: childcarepolicy@jfs.ohio.gov Policy questions for licensing/certification, PFCC, and SUTQ File a complaint
 Time Attendance and Payment (TAP) Resources	Website: https://ohiocctap.info/ TAP Smart Phone App (KinderSmart) <ul style="list-style-type: none"> Record attendance and approve attendance recorded by program View messages and authorization information TAP Support Center (1-833-866-1708, Option 9) Mon – Fri 7am- 8pm <ul style="list-style-type: none"> KinderSign tablet-related questions, PIN reset, KinderConnect password reset
 Resources for Families	<ul style="list-style-type: none"> ODJFS Family Website Early Childhood Resource Guide BOLD Beginning! for Families 
 Ohio Benefits	Website: https://benefits.ohio.gov/ <ul style="list-style-type: none"> Apply, Reapply and Manage Benefits
 ODJFS Public Records Request	Email: ODJFS_CHILD CARE@jfs.ohio.gov
 ODJFS Forms Central	Website: www.odjfs.state.oh.us/forms/ <ul style="list-style-type: none"> Access all ODJFS forms, including child forms, required forms and sample forms
 Ohio Administrative Code – Child Care Rules	<ul style="list-style-type: none"> ODJFS eManuals > Family Assistance - Child Care(ohio.gov) Rules in Clearance Available for Public Comment
 County Agency Contact Information	<ul style="list-style-type: none"> Website: https://jfs.ohio.gov/county/index.stm Publicly funded child care applications, eligibility, authorizations, case changes (contact the child care caseworker), family child care licensing/in-home aide certification
 Search For Child Care Early Learning and Development Programs	Website: http://childcaresearch.ohio.gov/ <ul style="list-style-type: none"> View inspection reports and sign up to receive notifications when a new inspection has been posted for a program from the program details page Search by PFCC, SUTQ star-rating, provider type, zip code. Map-based search available