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June 12, 2024

Via Email (rapidresp@jfs.ohio.gov) and Regular Mail

Rapid Response Program Administrator
Ohio Department of Job & Family Services
Office of Workforce Development
Rapid Response Unit
P.O. Box 1618
Columbus, OH 43216-1618

RE: Notice Pursuant to Worker Adjustment and Retraining Notification Act

To Whom it May Concern:

Charter Communications ("Charter") has made the decision to close the Charter Communications Customer Contact Center (the "Department") at its facility located at 1600 Dublin Road, Columbus, OH 43215 (the "Facility"). This action is expected to be permanent. The entire Facility will not be closed as a result of this action. As a result of this action, we anticipate that 175 employees will be separated in or relating to the Department at the Facility commencing August 15, 2024. A list of job titles of positions that will be affected and the number of affected employees in each job category is included.

Charter is providing you with this notice pursuant to any possible requirement that might exist under the state or federal Worker Adjustment Retraining and Notification Act. Note that Charter does not employ any employees represented by a Union at the Facility and does not recognize "bumping rights" that would allow any employee to displace another employee based on seniority or any other factor.

The information contained in this letter is based on the best information available to Charter at this time. If you have any questions or would like further information, you may contact me at 203-705-0859.

Sincerely,

Robyn Alper
VP, Human Resources, Customer Service

June 12, 2024

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Job Title	Count
Contact Center Facilitator	2
HR Coordinator	1
Human Resources Generalist	2
Lead Billing	8
Maintenance Coordinator	1
Mgr, Customer Service	2
Mgr, Training Delivery	1
Rep 1, Cust Svc Billing	160
Rep 2, Cust Svc Billing	2
Sr Dir, Customer Service	1
Sr Mgr, Customer Service Ops	1
Sup, Customer Service	12
Workforce Management Admin	1