



October 17, 2025

Via Email

Susan.fracasso@ct.gov & dol.rapidresponse@ct.gov

Susan Fracasso
Rapid Response Coordinator
Connecticut Department of Labor
200 Folly Brook Blvd
Wethersfield, CT 06109-1114

Via Email

arunan.arulampalam@hartford.gov

Mayor Arunan Arulampalam
550 Main Street, Room 200
Hartford, CT 06103

Re: CVS Health – Aetna (Medicare Medicaid Program)

We are writing to inform you that CVS Health will be ending its Aetna Medicare Medicaid Program (MMP) due to the loss of the contract for 2026. As a result, employees will be laid off. These layoffs will impact employees that work remotely (mostly outside of Connecticut) and report into our facility located at 151 Farmington Avenue, Hartford, Connecticut (the “Facility”). This action is expected to be permanent.

The employee separations as a result of this action are expected to occur between December 31, 2025 and March 31, 2026. A listing of the job titles of the positions to be affected, the number of affected employees in each job title, and their expected dates of separation is attached as **Attachment A**. All of the affected employees work from home remotely outside of Connecticut but report into a leader located at the Facility and so are being included in this WARN notice out of an abundance of caution. As noted in the enclosed listing, at the column entitled “Employee’s State of Residence (Home Location),” the Company has provided this data so you can clearly view the actual Connecticut employee impacts versus out-of-state impacts.

There are no bumping rights for the affected employees and the employees are not represented by a union.

If you have any questions or want additional information concerning this matter, please contact Howard Rankin, VP Colleague Relations, at 401-829-0684.

Sincerely,

A handwritten signature in black ink, appearing to read "Howard Rankin".

Howard Rankin
VP, Colleague Relations

Encls: Exhibit A – List of Impacted Positions



Attachment A
CVS Health - Hartford, Connecticut Facility
MMP Employees

Job Title	# Employees Impacted	Expected Termination Date	Employee's State of Residence
Analyst,Case Mgt- Field	4	12/31/2025	OH
Assoc Mgr,Clin Health Services	7	12/31/2025	OH
Care Mgt Associate	1	12/31/2025	MI
Care Mgt Associate	6	12/31/2025	OH
Case Manager RN- Field	44	12/31/2025	OH
Clinical Case Manager BH Field	1	12/31/2025	KY
Clinical Case Manager BH Field	4	12/31/2025	OH
Clinical Team Lead	1	12/31/2025	OH
Social Worker – Field	3	12/31/2025	OH
Sr Mgr,Clinical Health Svces	1	12/31/2025	OH