



Dilys Hamilton-Bryan
Sr. Director, Human Resources

Received: 1/22/2025 @ 3:36pm

January 22, 2025

Via Email (rapdresp@jfs.ohio.gov) and Regular Mail

Breeyn Handberg, Rapid Response Program Administrator
Ohio Department of Job & Family Services
Office of Workforce Development
P.O. Box 182105
Columbus, OH 43218-2105

RE: Notice Pursuant to Worker Adjustment and Retraining Notification Act

Dear Breeyn Handberg:

Charter Communications ("Charter") has made the decision to close the Residential Inbound Sales call center (the "Department") at its facility located at 530 S. Main Street, Suite 1751, 4th floor, Akron, OH 44311 (the "Facility"). This action is expected to be permanent. The entire Facility will not be closed as a result of this action. As a result of this action, we anticipate that 259 employees will be separated in or relating to the Department at the Facility commencing March 28, 2025. A list of job titles of positions that will be affected and the number of affected employees in each category is included.

Charter is providing you with this notice pursuant to any possible requirement that might exist under the state or federal Worker Adjustment Retraining and Notification Act. Note that Charter does not employ any employees represented by a Union at the Facility and does not recognize "bumping rights" that would allow any employee to displace another employee based on seniority or any other factor.

The information contained in this letter is based on the best information available to Charter at this time. If you have any questions or would like further information, you may contact me at 203-428-0112.

Sincerely,

Dilys Hamilton-Bryan

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Job Title for affected roles:

Administrative Assistant (1)

Facilitator (1)

Facilities Coordinator (1)

Mgr, Facilities (1)

Mgr, Resi Inbound Sales (4)

Operations Analyst II (1)

Residential Inbound Sales Rep (229)

Sup, Resi Inbound Sales (20)

Workforce Management Admin (1)