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Via Facsimile, E-mail and Certified Mail

Breeyn Tarr
Rapid Response & WIOA Adult and Dislocated Worker Program Administrator
Office of Workforce Development
P.O. Box 182105
Columbus, OH 43218-2105
breeyn.handberg@jfs.ohio.gov and rapdresp@jfs.ohio.gov

Mayor Jeffrey Anzevino
1140 Terex Road
Hudson, OH 44236
janzevino@hudson.oh.us

Rita Darrow
Summit County Council President
175 S. Main Street, Suite 700
Akron, OH 44308
rdarrow@summitoh.net

Matt Damschroder
Ohio Department of Job and Family Services
30 E Broad St, Columbus, OH 43215
IOAQNA@jfs.ohio.gov

Re: Announcement of Planned Action

Dear Administrator Tarr:

We are writing to give you notice that Premier Healthcare Solutions, Inc. (“Premier”) will be winding down its Contigo Health line of business (“Contigo”). Accordingly, there will be a total closure of the Contigo Hudson, Ohio facility, located at 300 Executive Pkwy W, Ste 100, Hudson, OH, on December 31, 2025. The entire facility will be closed and all employees at the facility will be impacted. This closure is expected to be permanent. The expected date of the first separation will be December 31, 2025. The reason for the closure is the entire Contigo business is winding down.

All affected employees have been notified of their separation dates and that their separation from employment will be permanent. Attached is a list of the job positions and number of individuals who will be affected by the closure along with the anticipated schedule for job losses. There will not be any bumping rights for the affected employees, that is, employees will not be able to displace more junior

employees out of their job positions as a result of this closure. There is no union representing affected employees. There was no action that could be taken to avoid this shutdown as the business is winding down.

Impacted employees will be eligible for the following outplacement services: : career coaching, interviewing advice and practice, negotiation skills training, professional branding, resume development, and the provision of job search resources. Impacted employees can apply for unemployment online at <https://unemployment.cmt.ohio.gov/cmtview/>. Impacted employees may also apply by phone by calling 877-644-6562. Call center hours are Monday through Friday 8 a.m. to 5 p.m.

A copy of the notice to impacted employees is attached as Attachment B.

If you have any questions or want additional information concerning this matter, please contact Stacy Mason, Vice President, Employee Relations, at (704) 816-5478.

Sincerely,

/s/ Stacy Mason

Stacy Mason

Vice President, Employee Relations

Premier Healthcare Solutions, Inc.

Attachment A

Job Title	Number of Employees	Date of Separation
Group Vice President, Contigo Health	1	1/16/2026
Chief Commercial Officer Contigo Health	1	1/16/2026
Senior Manager Transformation	1	12/31/2025
Receptionist	1	12/31/2025
Account Representative	1	12/31/2025
Claims Auditor III	1	12/31/2025
Sr. Supervisor Customer Service	1	12/31/2025
Manager Claims Quality	1	12/31/2025
Customer Service Rep I	1	12/31/2025
Supervisor Utilization Management	1	12/31/2025
Utilization Management - RN	1	12/31/2025
Utilization Management - RN	1	12/31/2025
Supervisor, Accounting	1	1/16/2026
COE Member Advocate II	1	12/31/2025
Director Care Management	1	12/31/2025
Lead Member Advocate	1	12/31/2025
Supervisor Customer Service	1	12/31/2025
Director Patient Centered Programs	1	12/31/2025
Accounting Analyst	1	1/16/2026
Supervisor Claims Processing	1	12/31/2025
Senior Director IT	1	1/16/2026
Senior Director Operations	1	1/16/2026
Senior Director Operations	1	12/31/2025
Supervisor Claims Processing	1	12/31/2025

Claims Examiner III	1	12/31/2025
Director Implementation Services	1	1/16/2026
Manager Plan Build	1	12/31/2025
Senior Software Developer	1	1/16/2026
COE Member Advocate I	1	12/31/2025
Clinical Manager	1	12/31/2025
COE Member Advocate II	1	12/31/2025
TPA Member Advocate I	1	12/31/2025
Senior Appeals Coordinator	1	1/16/2026
Director Member Experience	1	12/31/2025
Claims Examiner III	1	12/31/2025
Manager Business Intelligence	1	12/31/2025
Case Manager	1	12/31/2025
Claims Examiner Lead	1	12/31/2025
Claims Examiner III	1	12/31/2025
Software Developer	1	1/16/2026
Intake Coordinator I	1	12/31/2025
Workflow Specialist	1	1/16/2026
Claims Examiner I	1	12/31/2025
Consumer Directed Health Operations Manager	1	12/31/2025
Manager EDI	1	1/16/2026
CDH Operations Analyst	1	12/31/2025
Claims Examiner III	1	12/31/2025
Operations Specialist Lead	1	1/16/2026
Senior Account Manager	1	12/31/2025
Claims Operations Supervisor	1	1/16/2026
Director Analytics	1	1/16/2026
Operations Specialist	1	12/31/2025
Lead Case Manager	1	12/31/2025

Manager Accounting	1	1/16/2026
Claims Auditor III	1	12/31/2025
Nurse, Healthy Living Disease	1	12/31/2025
Manager Claims Processing	1	1/16/2026
Accounting Operations Analyst	1	1/16/2026
Director Client Services (Contigo)	1	1/16/2026
Claims Examiner Lead	1	12/31/2025
Manager Enrollment & Eligibility	1	12/31/2025
Healthcare Quality Consultant (Per Diem)	1	12/31/2025
Claims Examiner III	1	12/31/2025
Customer Service Rep Lead	1	12/31/2025
Eligibility Analyst	1	12/31/2025
Utilization Management - RN	1	12/31/2025
TPA Member Advocate I	1	12/31/2025
Operations Specialist	1	12/31/2025
TPA Member Advocate	1	12/31/2025
Claims Examiner III	1	12/31/2025
Claims Auditor Lead	1	12/31/2025
COE Member Advocate I	1	12/31/2025
Customer Service Rep II	1	12/31/2025
Claims Examiner Lead	1	12/31/2025
Business Analyst	1	12/31/2025
Customer Service Rep Lead	1	12/31/2025
Claims Examiner III	1	12/31/2025
Claims Examiner III	1	12/31/2025
Customer Service Rep I	1	12/31/2025
Intake Specialist - Contigo	1	12/31/2025
Claims Processing Manager	1	12/31/2025
Claims Examiner II	1	12/31/2025

Case Management - RN	1	12/31/2025
Case Manager	1	12/31/2025
Case Management - RN	1	12/31/2025
Claims Auditor II	1	12/31/2025
Utilization Management - LPN	1	12/31/2025
Case Management - RN	1	12/31/2025
Intake Coordinator I	1	12/31/2025
Eligibility Analyst	1	12/31/2025
Utilization Management - RN	1	12/31/2025
Cost Containment Specialist	1	12/31/2025
Utilization Management - LPN	1	12/31/2025
Intake Specialist - Contigo	1	12/31/2025
Case Manager	1	12/31/2025
Claims Examiner III	1	12/31/2025
Director Claims	1	1/16/2026
Customer Service Rep Lead	1	12/31/2025
Claims Examiner I	1	12/31/2025
Senior Account Manager	1	12/31/2025
Software Developer	1	1/16/2026
Benefit Configuration Analyst	1	12/31/2025
Claims Operations Trainer	1	12/31/2025
Case Management - RN	1	12/31/2025
Claims Examiner I	1	12/31/2025
Utilization Management - RN	1	12/31/2025
Quality Assurance Automation Engineer	1	12/31/2025
Senior Transformation Analyst	1	12/31/2025
Utilization Management - RN	1	12/31/2025
Claims Examiner II	1	12/31/2025

Senior Director Care Management	1	12/31/2025
Provider Services Lead	1	12/31/2025
Utilization Management - RN	1	12/31/2025
COE Member Advocate I	1	12/31/2025
Utilization Management - RN	1	12/31/2025
Utilization Management - RN	1	12/31/2025
Provider Network Relations Representative	1	12/31/2025
Manager Data & Research Analytics	1	1/16/2026
Customer Service Rep I	1	12/31/2025
Operations Manager Patient Centered Programs	1	12/31/2025
Manager Information Services	1	1/16/2026
Behavioral Health Social Worker	1	12/31/2025
Claims Examiner I	1	12/31/2025
Case Management - RN	1	12/31/2025
Data Analyst II	1	1/16/2026
Claims Examiner I	1	12/31/2025
Claims Examiner II	1	12/31/2025
Claims Examiner I	1	12/31/2025
Claims Examiner I	1	12/31/2025
TPA Member Advocate I	1	12/31/2025
TPA Member Advocate I	1	12/31/2025
Eligibility Analyst	1	12/31/2025
Claims Examiner I	1	12/31/2025
Claims Examiner	1	12/31/2025
TPA Member Advocate I	1	12/31/2025
Quality Assurance Automation Engineer	1	12/31/2025
Claims Examiner II	1	12/31/2025

Claims Examiner II	1	12/31/2025
Case Manager	1	12/31/2025
Administrative Assistant	1	12/31/2025
Customer Service Rep I	1	12/31/2025
TPA Member Advocate I	1	12/31/2025
Intake Specialist - Contigo	1	12/31/2025
Customer Service Rep I	1	12/31/2025
Claims Auditor III	1	12/31/2025
Administrative Coordinator	1	12/31/2025
Utilization Management - RN	1	12/31/2025
Claims Examiner III	1	12/31/2025
TPA Member Advocate I	1	12/31/2025
Claims Examiner II	1	12/31/2025
Senior Administrative Coordinator	1	1/16/2026
Provider Specialist	1	12/31/2025
Case Manager	1	12/31/2025
TPA Member Advocate I	1	12/31/2025
Customer Service Rep I	1	12/31/2025
Appeals Coordinator	1	12/31/2025
Intake Specialist - Contigo	1	12/31/2025
Claims Examiner I	1	12/31/2025
Intake Coordinator I	1	12/31/2025
Executive Coordinator	1	12/31/2025
Claims Auditor I	1	12/31/2025
Director, Provider Relations COE	1	12/31/2025
Manager, Operations - TPA	1	12/31/2025
Claims Examiner I	1	12/31/2025
COE Member Advocate I	1	12/31/2025
Senior Director Product and Innovations	1	12/31/2025
Intake Coordinator	1	12/31/2025

Case Manager	1	12/31/2025
IT Support Specialist	1	1/16/2026
Quality Manager COE	1	12/31/2025
Case Manager	1	12/31/2025
Workflow Specialist	1	12/31/2025
Supervisor Patient Centered Programs	1	12/31/2025
Intake Specialist - Contigo	1	12/31/2025
Director Commercial Sales Operations	1	12/31/2025