



March 2, 2022

Via Email: rapdresp@jfs.ohio.gov
Breeyn Handberg
Rapid Response Program Administrator
Ohio Dept. of Job and Family Services'
Dislocated Worker Unit (Rapid Response Unit)

Re: Notice of Mammoth Tech, Inc. Business Closure

Dear Ms. Handberg:

I am writing on behalf of Mammoth Tech, Inc. ("Mammoth Tech"), located at 1250 Geneva Blvd., Defiance, Ohio, that it will be terminating its operations which will result in a permanent termination of the employment with all of its employees (at that location and all of its remote workers). Permanent layoffs will begin and end on March 2, 2022 for nearly all employees. A limited number of management employees may be retained for a short time thereafter for purposes of winding up affairs but those employees will be permanently laid off on or before March 20, 2022. This closure, which will be complete on March 20, 2022, is expected to be permanent and will affect 521 employees (60 who report to work in this location and 461 remote employees).

Because this will impact a business within your geographical jurisdiction, this written notice is being provided at this time in accordance with the provisions of the federal Worker Adjustment and Retraining Notification Act ("WARN"), 29 U.S.C. §§ 2101 et seq. All affected employees are being notified directly of the separation date and that their separation from employment will be permanent.

The positions affected and number of affected employees currently in those positions are as follows:

Job Title	Number of Workers
Accounting Clerk	1
Accounting Supervisor	1
Admin. Services Specialist	1
Call Ctr. Representative	31
Call Ctr. Supervisor	1
Chief Marketing Officer	1
Chief Financial Officer	1
Client Services Representative	3
Client Support Manager	1
Client Support Supervisor	1

Received March 9, 2020 at 2:00 pm

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Client Services Supervisor	1
Collections Manager	1
Collections Supervisor	2
Collections Support Specialist	4
Collections Support Manager	1
Commercial Collector	4
Compliance Specialist	6
Compliance/License Manager	1
Compliance/License Supervisor	1
Customer Service Manager	3
Customer Service Representative	385
Customer Services Supervisor	16
Database Report Writer	1
Debt Collector	12
Developer	1
Director of C&EE	1
Director of CCC	1
Director of Production	1
Facilities Technician	1
Facilities Manager	1
General Counsel/COO	1
Help Desk Technician	4
Help Desk Technician Temp	1
Help Desk Supervisor	1
HR Coordinator	2
HR Generalist	1
HR Supervisor	1
Janitorial Technician	1
Learning Specialist	2
Network Support Technician	1
Project Manager	1
Quality Specialist	1
Receptionist	1
Recruiter	2
Sales Manager	1
Security Administrator	1
Senior ERS	1
Sr. Customer Service Agent	9
Staff Accountant	1
V.P. Contract Administration	1
V.P. Human Resources	1

Bumping rights do not exist for these positions. Employees are not represented by a union.

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The information provided to you now represents the best information available to the Company as of the date of this notice. Should further information become available to us that may impact your represented employees, or change in the dates identified above, we will notify you as soon as possible

We regret the need to implement this facility closure. Mammoth Tech has been actively seeking capital and business and believed in good faith that had it been successful in its efforts prior to today's date it would have prevented the need to close. Unfortunately, Mammoth Tech was unable to secure this additional and necessary financing and/or business.

The purpose of this letter is to provide you with the best notice possible of any events that may affect the employees you represent so that you can prepare accordingly. By copy of this letter, we are also notifying Defiance Mayor Mike McCann and Defiance City Council President David McMaster of this closure.

For further information, you may contact me via mail at Jason.Osborne@MammothTech.com.

Sincerely,



Jason Osborne

Cc: Mike McCann, Mayor, 631 Perry Street, Defiance, OH 43512, via Certified Mail, Return Receipt Requested

David McMaster, City Council President, 631 Perry Street, Defiance, OH 43512, via Certified Mail, Return Receipt Requested