

Received July 19, 2022 at 1:55 P.M.



July 08, 2022

Breeyn Handberg

Rapid Response & WIOA Adult and Dislocated Worker Program Administrator

Office of Workforce Development

P. O. Box 182105

Columbus, OH 43218-2105

Dear Administrator:

This notice is being provided to you pursuant to the Worker Adjustment and Retraining Notification Act of 1988, which requires employers to give official notice to certain government units or officials of a pending mass layoff or permanent closure.

This is to advise you that on September 11, 2022 (or within 14 days thereafter), RRI Reservations located at 1650 Upper Valey Pike, Springfield, 45504 will permanently close its entire Contact Center. The number of team members affected will be 106. Please see the list of affected positions and number of team members in each position on page 2 hereof. Affected team members do not have bumping rights and are not represented by a union.

For further information, please contact Allison Gostlin, Human Resources Generalist, at (937) 242-2287.

Sincerely,

A handwritten signature in black ink, appearing to read "Ebony Holt".

Ebony Holt

Director, Human Resources

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List of Affected Positions

Job Title	Total
Administrative Assistant	1
Guest Relation Agent	1
Guest Relations Specialist	15
Quality Assurance Agent	1
Quality Evaluator	4
Real – Time Analyst	5
Reservations Sales Agent	48
Scheduler	1
Senior Forecaster Agent	1
Senior Guest Relations Agent	6
Senior Quality Agent	1
Senior Reservations Agent	14
<u>Supervisors</u>	<u>8</u>
Total	106

Red Roof
7815 Walton Pkwy
New Albany, OH 43054
Attn: Human Resources

COLUMBUS OH 430

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