



User Guide

The Ohio Department of Medicaid (ODM) developed a dashboard to monitor the demographic and enrollment characteristics of the Ohio Resilience through Integrated Systems and Excellence (OhioRISE) member population since the program began in July 2022. This guide explains how to access, navigate, and interpret the dashboard.

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Introduction

Purpose of the Dashboard

The purpose of the OhioRISE Enrollment Dashboard is to provide stakeholders with a centralized, accessible view of key information related to the OhioRISE program. The dashboard is designed to support monitoring and analysis of OhioRISE enrollment and demographics from the start of the program in July 2022 through the most recent reporting period. Because there is a short processing delay, the dashboard typically shows the previous month's data.

By organizing information across dedicated landing pages, the dashboard enables users to review current enrolled population data, examine trends over time, and better understand member characteristics. The dashboard also serves as a resource for promoting consistent interpretation of data through clearly defined measures and supporting definitions.

This first version reflects what we heard from stakeholders and our focus on data transparency, with more updates to come in future versions.

Upon accessing the dashboard, users can select from the following landing pages:

- **Definitions:** Definitions of commonly used terminologies and abbreviations used throughout this dashboard.
- **Enrollments:** Enrolled population data for a specific month. This view focuses on care management entity (CME), care coordination tier, and eligibility pathway breakouts.
- **Demographics:** Enrolled population data for a specific month based on population demographic breakouts.
- **Enrollment Trends:** Enrolled population data over time (total youth enrolled in OhioRISE by month).



Intended Audience

The OhioRISE Enrollment Dashboard is intended for stakeholders interested in accessing high-level information about the OhioRISE population and program trends. This may include state partners, program stakeholders, care management entities, and other individuals who support program oversight, planning, reporting, or decision-making.

The dashboard is designed for users who want to review OhioRISE enrollment and demographic information in a clear and accessible format, regardless of their level of technical expertise.

Accessing the Dashboard

Access the dashboard from the OhioRISE page on the ODM website. Click [here](#) to navigate to the OhioRISE webpage. On that page, you'll find a short introduction and a link that takes you directly to the dashboard.



Dashboard Views Available

The OhioRISE Enrollment Dashboard has four available views: Definitions, Enrollments, Demographics, and Enrollment Trends. On the Homepage, click on a dashboard name to open the different views.

Within each dashboard view, you can select one or more filters on the left side of the page to show a smaller set of the data. All visualizations across dashboard pages will then update to match those selections. *For information on using the dashboard's filters, see the Data Visualizations section.*

Homepage

The Homepage is the landing page where users open the dashboard. It serves as the main starting point, allowing users to navigate to the various views within the dashboard. This page displays the available dashboard views: Definitions, Enrollments, Demographics, and Enrollment Trends. Click on a dashboard view to open it and explore.

Definitions View

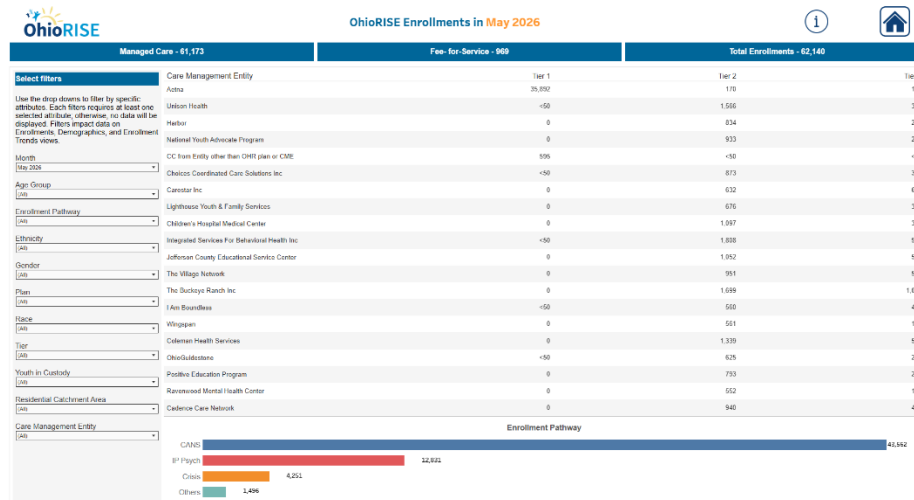
This view provides definitions for commonly used terminologies and abbreviations found throughout the dashboard. Definitions are organized into three categories (View, Filter, and Acronym), with each item listed in the Category column and its definition provided alongside it.

OhioRISE		Definitions	
Type	Category		
View	Demographics	This dashboard view shows OhioRISE enrolled population data for the most recent eligibility month. This view focuses on demographic breakdowns.	
	Enrollment Trends	This dashboard view shows OhioRISE enrolled population data over time (total youth enrolled in OhioRISE by month).	
	Enrollments	This dashboard view shows OhioRISE enrolled population data for the most recent eligibility month. This view focuses on residence county, care management entity, care coordination tier, and eligibility pathway breakdowns.	
Filter	Race	Race category. Other includes recipients with other races or recipients of 2 or more races.	
	Residential Catchment Area	OhioRISE utilizes 20 distinct geographic catchment areas across the state to deliver localized, high intensity care coordination through designated Care Management Entities (CMEs). Managed statewide by Aetna Better Health of Ohio, each catchment area is composed of a single county, a grouping of multiple counties, or sub-sections of densely populated counties to serve approximately 1,300 to 3,500 enrolled youth.	
Acronym	CANS	Child and Adolescent Needs and Strengths. A functional Assessment tool used to determine eligibility for OhioRISE services.	
	CME	Care Management Entity. Organizations contracted by Aetna Better Health of Ohio to coordinate supports and services for OhioRISE members.	
	DODD	Department of Developmental Disabilities. The Ohio Department of Developmental Disabilities (DODD) oversees a statewide system of services that supports over 100,000 people with developmental disabilities, their families, and support teams. (DODD) focuses on the health and safety of people with developmental disabilities and increasing access and opportunities for community participation and integration. (source: https://dodd.ohio.gov/about-us)	
	IHBT	Intensive Home-Based Treatment. Intensive, short-term services within a child's home to help stabilize and improve their behavioral health.	
	MRSS	Mobile Response and Stabilization Services. Provides immediate behavioral health services for children and youth in crisis.	
	PRTF	Psychiatric Residential Treatment Facility. Facilities that provide intensive psychiatric residential treatment services to individuals under 20 years.	



Enrollments View

This view provides an overview of OhioRISE enrollment during a specific time frame (month and year). This view includes the following visualizations:

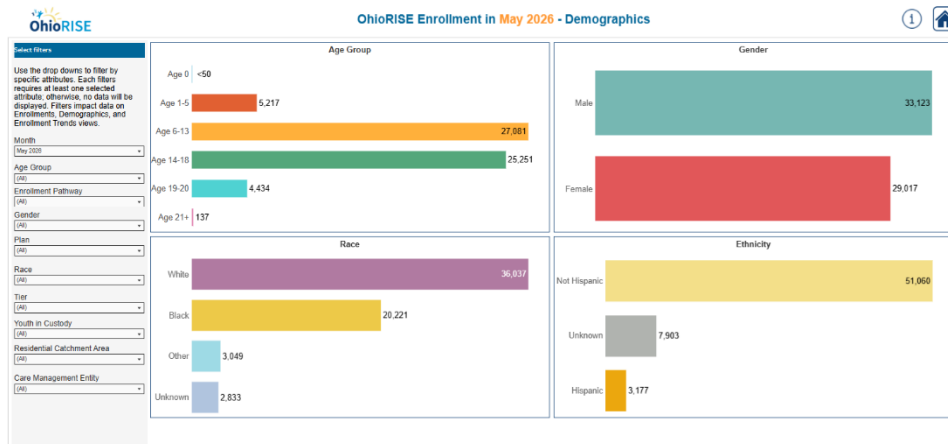


- **Data Boxes:** Across the top of the dashboard, three blue boxes display the number of managed care enrollments, fee-for-service (FFS) enrollments, and total enrollments during the specific time frame. *Because total enrollments count enrollments rather than unique youth, any youth who switches between managed care and FFS during the same month may be counted twice.*
- **Table:** The middle of the page shows a table with each CME and the number of enrollments per tier during the selected time frame. The three OhioRISE tiers (Tier 1, Tier 2, and Tier 3) line up with a youth's strengths and needs to define the level of care coordination a youth receives.
- **Bar Graph:** Below the table there is a bar graph showing the enrollment pathways for OhioRISE youth. An enrollment pathway is the route that explains how youth entered or were placed into OhioRISE. The possible enrollment pathways include Child and Adolescent Needs and Strengths (CANS), Crisis, IP Psych, and Others. For information on reading the dashboard's bar graphs, see the Data Visualizations section.



Demographics View

This view provides an overview of OhioRISE demographic breakouts during a specific time frame (month and year). This view includes the following elements:

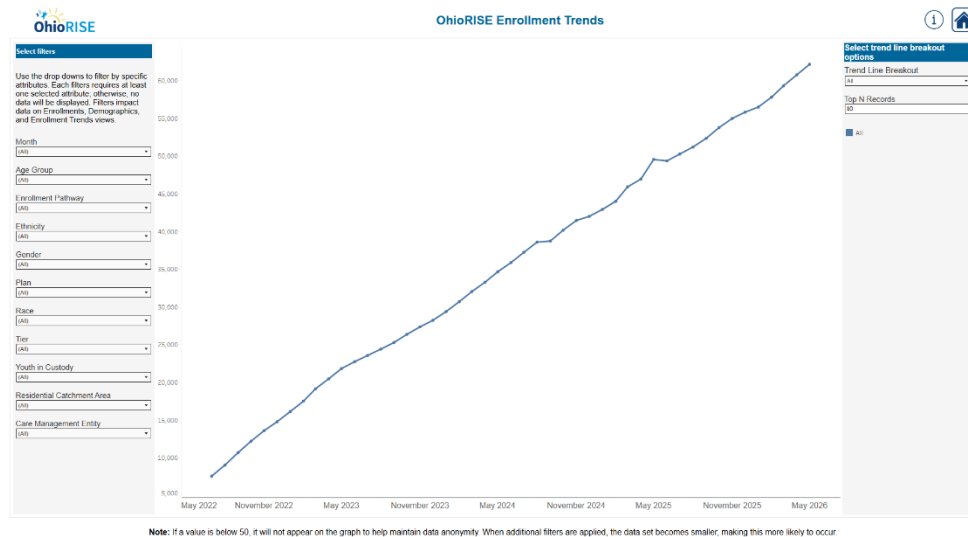


- **Bar Graphs:** The center of the dashboard shows four bar graphs. Each graph focuses on a different demographic group: Age Group, Gender, Race, and Ethnicity. For information on reading the dashboard's bar graphs, see the Data Visualizations section.



Enrollment Trends View

This view provides an overview of OhioRISE enrollment over time. It includes the following elements:



- **Line Graph:** The center of the dashboard shows a line graph of OhioRISE enrollments over time. The bottom of the graph shows the month and year. The left side shows the number of OhioRISE enrollments. Move your cursor over the line to see a pop-up with the month, year, and number of enrollments for that month. If you select filters, the pop-up also shows the percent of OhioRISE youth included in that month based on those filters. If you select a trend line breakout (as described below), the pop-up also shows which group that line belongs to (for example, Gender: Female). For information on reading the dashboard's line graphs, see the Data Visualizations section.
- **Trend Line Breakout:** The right side of the dashboard lets you break the line graph into groups using the available filters. To use the Trend Line Breakout feature, click the down arrow next to Trend Line Breakout and select one of the options. The line graph will automatically update to show a separate, colored line for each group. After you choose a trend line breakout, you can adjust the number in the Top N Records box to show only the selected number of groups that have the largest values. This changes



the graph from showing all lines to only the number you selected. We recommend you keep the Top N Records at the default value of 10 to capture the full scope of information.

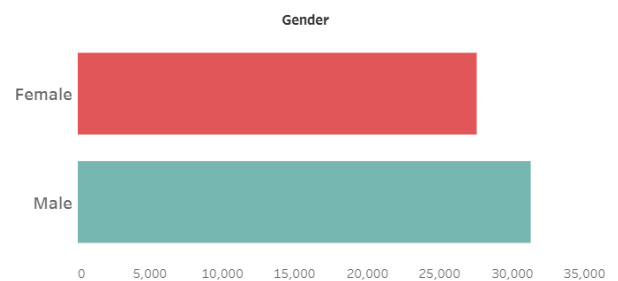
Data Visualizations

The OhioRISE Enrollment Dashboard includes three main types of data visualizations. This section provides more information on how to read and interpret each type of visualization.

Bar Graph

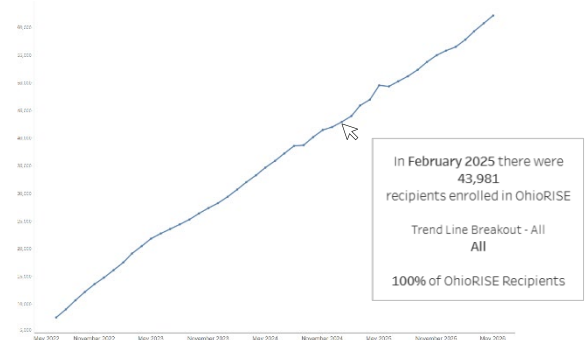
A bar graph compares values across different categories. Each bar represents a group or category. Longer bars mean higher numbers. The left side shows the categories being compared, such as gender. The bottom shows the number scale, such as count of OhioRISE enrolled youth.

Exact values for each bar will be shown on top of or to the right of the bar.



Line Graph

A line graph shows changes over time. The bottom shows time, such as months or years. The left side shows the value being measured, such as number of OhioRISE enrollments. Each point on the line shows the value at a specific time. The points are connected by a line to show whether the value goes up, goes down, or stays about the same over time. On the dashboard, move your cursor over the line to see the exact value for that point.





Filtering Results

In this dashboard, use the filters on the left side of the screen to show a smaller set of data based on desired population

Select filters

Month (All)

Age Group (All)

- ☒ (All)
- ☒ Age 0
- ☒ Age 1-5
- ☒ Age 6-13
- ☒ Age 14-18
- ☒ Age 19-20
- ☒ Age 21+

Cancel Apply

characteristics (e.g., age group). To see filter options, click the down area next to a filter. Select the filter option(s) you want to view, then click Apply to update the graphs. You can choose more than one option within a filter. You can also select options from more than one filter at the same time to view different combinations of specific groups of data.

Available dashboard views will have the following filter options:

Filter	Filter Options
Month	Month, Year
Age Group	0, 1-5, 6-13, 14-18, 19-20, 21+
Enrollment Pathway	Child and Adolescent Needs and Strengths (CANS), Crisis, Inpatient Psychiatric (IP Psych), Others
Ethnicity	Hispanic, Not Hispanic, Unknown
Gender	Male, Female
Plan	AmeriHealth, Anthem, Buckeye, CareSource, Fee-For-Service, Humana, Molina, Paramount, United
Race	White, Black, Other, Unknown
Tier	Tier 1, 2, 3
Youth In Custody	Yes, No
Residential Catchment Area	Letters (A through T) denoting each catchment area
Care Management Entity	Organizations contracted by Aetna Better Health of Ohio to coordinate supports and services for OhioRISE members



Acronyms

The following table lists and defines acronyms used throughout this user guide:

Acronym	Name	Definition
CANS	Child and Adolescent Needs and Strengths	A functional Assessment tool used to determine eligibility for OhioRISE services.
CME	Care Management Entity	Organizations contracted by Aetna Better Health of Ohio to coordinate supports and services for OhioRISE members.
FFS	Fee-for-Service	Traditional method where providers are paid for each individual service performed rather than receiving a fixed monthly capitated rate.
IHBT	Intensive Home-Based Treatment	Intensive, short-term services within a child's home to help stabilize and improve their behavioral health.
IP Psych	Inpatient Psychiatric	Mental health treatment that requires a patient to stay overnight in a hospital or specialized psychiatric facility rather than receiving care on an outpatient basis.
OhioRISE	Ohio Resilience through Integrated Systems and Excellence	Specialized Medicaid managed care program for youth with complex behavioral health and multisystem needs.