



**State Medical
Board of Ohio**

What Happens When I File a Complaint



Complaints inform the board of potential problems with a licensee's practice. Thank you for helping us further protect the health and safety of all Ohioans.



Confidentiality

The Medical Board is required by State law to maintain the confidentiality of all information related to Board investigations. In addition, the board will not identify you as the complainant without first obtaining your permission to release your name.



Follow up from Investigators

Medical Board investigators may follow up with the complainant, regarding additional questions about their complaint. We take allegations seriously and employ a victim coordinator and specialized investigators to help reinforce policies that further protect the public from licensee misconduct.



Timeline

Investigations may range in length from a few days to more than one year, although most are completed within several months.

Routes for a Complaint

A complaint can follow one of three routes:

CONFIDENTIAL

1

No jurisdiction

Complaint is closed

Example: A patient makes a complaint about a nurse's competence. We would forward the complaint to the Ohio Board of Nursing and close the complaint.

CONFIDENTIAL

2

Evidence does not support discipline

Complaint is Closed

Non-disciplinary action: Although there may be no formal discipline, a licensee could have:

- received a caution letter
- met with the board Secretary and Supervising Member
- been referred for further education

PUBLIC RECORD

3

Evidence supports disciplinary action

Complaint moves forward for discipline

Settlement Agreement: The board will ratify a settlement agreement with the licensee that includes specific conditions. This is a final action that cannot be appealed.

OR

Citation: The board issues a citation, which informs the licensee of their opportunity to request a formal hearing before the full board reviews the case and votes on the discipline.

The Medical Board has the final authority to determine if any disciplinary action should be taken.



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Board Meeting Day

The Board Meeting is held the 2nd Wednesday of each month at 10 a.m. in the Rhodes State Office Tower, 30. E. Broad St., Columbus, OH 43215.

The 12 members of the Board convene monthly to deliberate on disciplinary matters, rules and public policy.

Board Actions

The Board has the final authority to take the following actions on a license:

- Limit
- Revoke
- Suspend
- Refuse to issue
- Refuse to renew
- Refuse to reinstate
- Reprimand
- Place on probation
- Permanently revoke

How to Contact the Board

Main Phone Line

614-466-3934

Complaint Email Support

complaints@med.ohio.gov



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