

**Ohio Department of Medicaid
MCE Utilization Management Summary**

Plan	UM Verification	Basis for Claim Verification		Authorization Submission	Go Live Date	
		Claims Submitted	Claims Paid		Comm BH	SUD LOC
AmeriHealth	TBD		X	TBD	10/01/26	10/01/26
Anthem	TBD	X		TBD	01/01/27	10/01/26
Buckeye	Provider portal: Buckeye Health Plan Care Portal for Members Login Buckeye Health Plan Phone: 866-296-8731		X	Provider Portal: Buckeye Health Plan Care Portal for Members Login Buckeye Health Plan Availity: Availity Essentials - Sign In Fax: 866-535-6974	7/01/2026	7/01/2026
CareSource	Provider Portal: https://providerportal.caresource.com/GL/User/Login.aspx Phone: 1-800-488-0134		X	Provider Portal: https://providerportal.caresource.com/GL/User/Login.aspx Phone: 1-800-488-0134 Fax: 1-888-752-0012 Mail: CareSource PO Box 1307 Dayton Ohio, 45401-13	7/01/2026	7/01/2026
Humana	Phone: 877-856-5707, follow prompts as directed	X		Availity: https://www.availity.com/ Fax (Inpatient and Outpatient): Mental Health Services: 216-367-4077 Substance Use Services: 216-623-2913 Email (Mental Health Services and/or Substance Use Services - Inpatient): OHMCDBehavioralHealth@humana.com Email (Mental Health Services and/or Substance Use Services - Outpatient): OHMCDUMBHOP@humana.com	7/01/2026	7/01/2026
Molina	Phone: 855-322-4079; “benefit verification” when prompted		X	Availity: https://www.availity.com/	7/01/2026	10/01/2026
OhioRISE	TBD	TBD	TBD	TBD	TBD	TBD

United HealthCare	Provider Portal: UnitedHealthcare Optum Provider Express Portal, Optum - Provider Express Home Phone: 1-877-614-0484 Email: ohbs.centralregion@optum.com Chat Support: Provider Express		X	Provider Portal: UnitedHealthcare Optum Provider Express Portal, Optum - Provider Express Home Phone: 1-866-586-0760 or Fax: 1-855-633-3306 H0011 and all other SUDs Requests: Fax request to: 1-855-633-3306 or Phone 1-866-586-0760 available 24 hours per day / 7 days per week.	7/01/2026	7/01/2026 * *For WM, UM is only being implemented for H0011.
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