

# How Does the Next Generation MyCare Program Impact Members?

Below is a summary of what a member can expect when the program is available to them.



If a member lives in a county where the program is available and previously got care through **Buckeye Health Plan, CareSource, Molina HealthCare of Ohio, Aetna Better Health of Ohio, or United Healthcare Community Plan, or Medicaid fee-for-service**, they are now in the program and **get their care through a Next Generation MyCare plan.**



If a member lives in a **county where the program is available between April and August 2026**, they will **get a letter from ODM** that gives them information about their Next Generation MyCare plan, the date it begins, and their options for changing their plan or coordinating their Medicare and Medicaid coverage when it is available in their county.



If a member gets waiver services through **Ohio Home Care, Assisted Living, or PASSPORT Waiver** and are eligible for Next Generation MyCare program, they are **enrolled in the MyCare Ohio Waiver** when it is available in their county.

Members will receive a new member ID card and other materials explaining their benefits. They should contact their plan if they do not receive these materials.



Members should contact the **Ohio Medicaid Consumer Hotline at 800-324-8680** or visit [www.ohiomh.com](http://www.ohiomh.com) for questions about their plan and benefits. Representatives are available **Monday through Friday 7 a.m. – 8 p.m. and Saturdays 8 a.m. – 5 p.m. Eastern time.**