

ODM Self-Direction Advisory Council Meeting

February 11, 2025



Access, Inclusion, and Reasonable Accommodation

ODM is committed to providing access, inclusion, and reasonable accommodation in its services, activities, programs, and employment opportunities in accordance with the Americans with Disabilities Act (ADA), Title VI of the Civil Rights Act, and other applicable laws. To request an interpreter, written information in a language other than English or in other formats (large print, audio, accessible electronic formats, other formats), or a reasonable accommodation due to a disability, please contact ODM's Civil Rights/ADA Coordinator at 614-995-9981/TTY 711, fax 614-644-1434, or email: ODM_EEO_EmployeeRelations@medicaid.ohio.gov. Requests should be made at least three business days prior to the scheduled event.

If you believe ODM has failed to provide these services or discriminated in another way, you can file a grievance with ODM's Civil Rights Coordinator and/or file a civil rights complaint with the U.S. Department of Health and Human Services (HHS) Office for Civil Rights. Further information on these processes and ODM's compliance with civil rights and other applicable laws can be found in our [Notice of Nondiscrimination](#).

Unless ODM's Civil Rights/ADA Coordinator approves in advance, individuals may not record the meeting using the recording function in Teams, GoToMeeting, Zoom, or any virtual meeting platform used by the department, nor may individuals utilize artificial intelligence (AI) technologies to transcribe meetings.

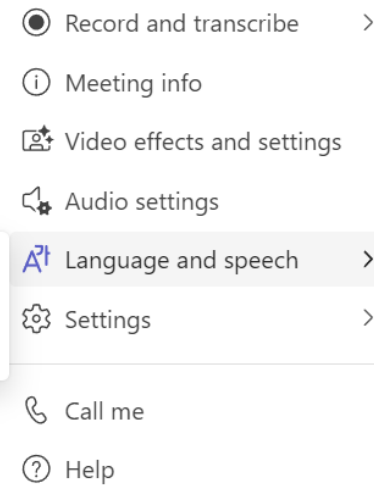
Housekeeping (1 of 2)

You can turn on closed captioning for this webinar by following the steps below in Microsoft Teams.

Step 1. Click on the More button at the top of the screen.



Step 2. Hover your mouse over the Language and Speech button in the dropdown.

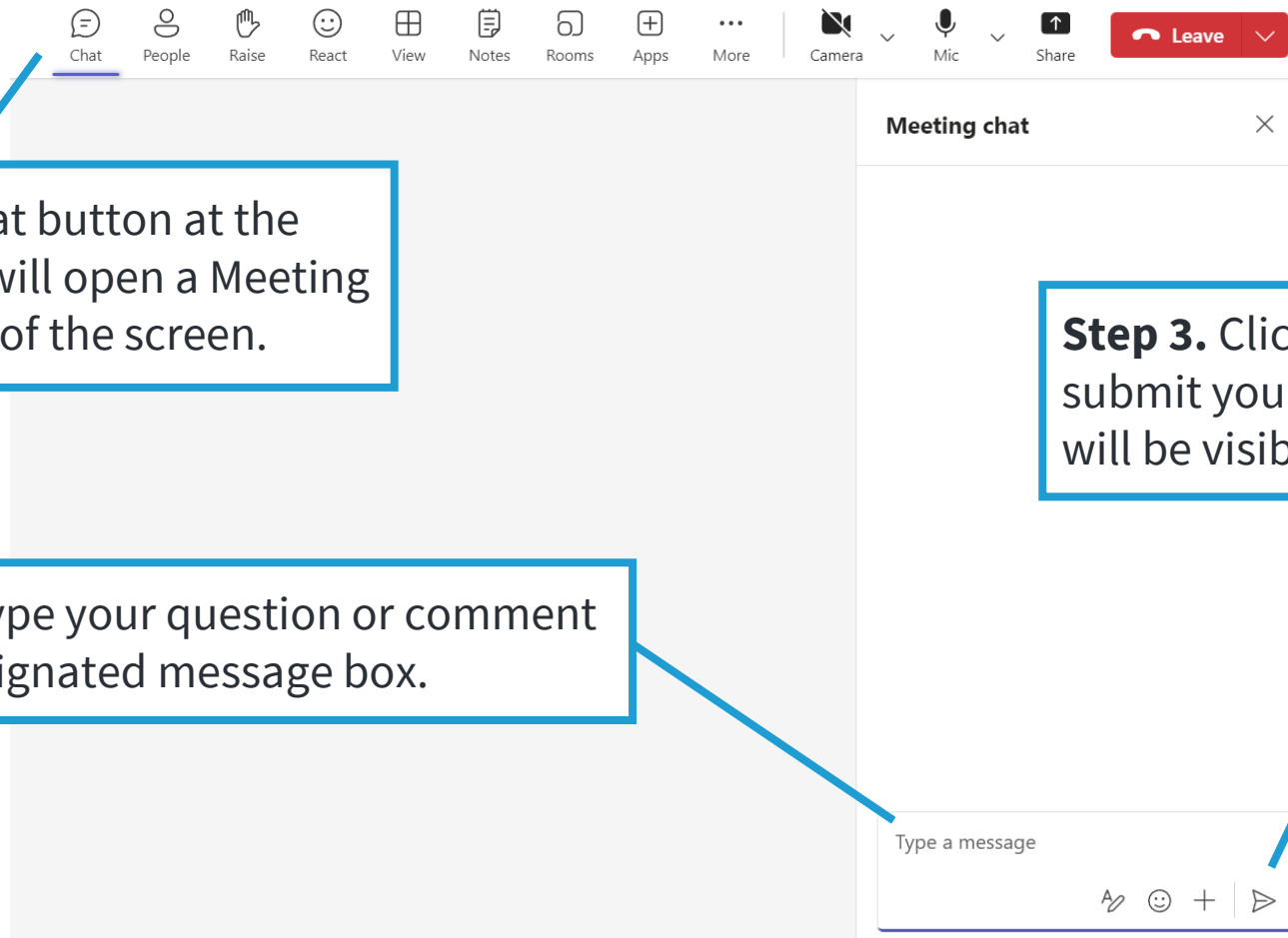


Turn on live captions
Turn on Speaker Coach

Step 3. Select the Turn on live captions button.

Housekeeping (2 of 2)

If you would like to submit a question or comment through the chat, please feel free to do so by following the steps below.



Step 1. Click on the Chat button at the top of the screen. This will open a Meeting chat pane on right side of the screen.

Step 2. Type your question or comment in the designated message box.

Step 3. Click on the send icon to submit your message. Your message will be visible to all attendees.

Today's Agenda

- 1** | Welcome from ODM Director Corcoran
- 2** | About the ODM Self-Direction Advisory Council
- 3** | Setting the Stage: Self-Direction in Ohio
 - About Self-Direction in Ohio
 - Recommendations from the 2023 Ohio Self-Direction Summit
 - Current Efforts at ODM, ODA, and DODD
- 4** | Self-Direction Advisory Council Goals
- 5** | Announcements and Resources

About the ODM Self-Direction Advisory Council

Self-Direction Advisory Council Membership (1 of 2)

#	Type of Organization	Member Count
1	People with Lived Experiences*	17
2	Advocacy Organizations* (includes representatives from The Ability Center, Access Center for Independent Living, The Arc of Ohio, Center for Disability Empowerment, Disability Rights Ohio, Forget Me Not Advocacy, Linking Employment Abilities and Potential (LEAP), Ohio Olmstead Task Force, Ohio Self-Determination Association, Ohio Family to Family Health Information Center, Ohio Nursing Crisis Advocacy Committee, Ohio Nursing Crisis Task Force, Prima Health Care, and The Village Network)	6
3	Waiver Service Providers	4
4	PASSPORT Administrative Agencies & Ohio Association of Area Agencies on Aging (O4A)	2
5	County Boards of Developmental Disabilities & Ohio Association of County Boards of Developmental Disabilities (OACB)	2
6	ODM Self-Direction Workgroup*	8
7	The Ohio Department of Medicaid (ODM)	2
8	The Ohio Department of Aging (ODA)	2
9	The Ohio Department of Developmental Disabilities (DODD)	2
Total		45

Self-Direction Advisory Council Membership (2 of 2)

Includes at least 5 individuals with experience with ODM waiver programs

Includes at least 6 individuals with experience with ODA waiver programs

Includes at least 10 individuals with experience with DODD waiver programs

Self-Direction Advisory Council Membership: ODM, ODA, and DODD



**Department of
Medicaid**

Ohio Department of Medicaid

- Jesse Wyatt, Deputy Director, LTSS
- Jamie Watkins, Contract Administrator, Interagency Policy
- Brandi Nicholson, Section Chief, Interagency Policy (facilitator)



**Department of
Aging**

Ohio Department of Aging

- Lauren Walter, PASSPORT Participant Direction Manager, DCL
- Angela Baker-Justice, Provider Oversight Manager, DCL



**Department of
Developmental
Disabilities**

Ohio Department of Developmental Disabilities

- Nyoka Craddolph, Deputy Director, MDA
- Joelyn Karlson, Policy Manager, MDA

Setting the Stage: Self-Direction in Ohio

About Self-Direction in Ohio

- Self-direction empowers Ohioans served by Ohio's HCBS waivers to have more choice and control over the long-term services and support needed to live at home. People involved in self-direction make decisions about the type of care they receive, the way certain services are delivered, and the caregivers who provide them services
- The benefits of self-direction include:

Choice and control

Personalized care

Empowerment

Access to a need-based budget

Flexibility

Family involvement

Waiver Programs in Ohio

ODM Waiver Programs With Self-Directed Service Options

MyCare Waiver

- Serves people aged 18 and older who meet a hospital or nursing level of care
- Managed care plans provide these services

Ohio Home Care Waiver

- Serves people aged 0-59 with physical disabilities in the home

OhioRISE Waiver

- Serves youth under age 21 with complex behavioral health and multi-system needs

ODA Waiver Programs With Self-Directed Service Options

PASSPORT Waiver

- Serves people aged 65 and older and people with physical disabilities aged 60-64
- Services are provided in the home instead of a nursing home

DODD Waiver Programs With Self-Directed Service Options

Individual Options Waiver

- A comprehensive waiver that serves people who may need a lot of help in their home, or for people who need many different services

Level One Waiver

- Serves people who do not need many paid support staff to provide services
- Relies heavily on natural supports, such as family members

SELF Waiver

- Serves people who want to manage their own services

Current Efforts: Self-Direction in Ohio

Since 2023, ODM and its partner agencies have been working to implement the recommendations that came out of the Ohio Self-Direction Summit

Ohio Department of Medicaid (ODM)

- Expanded self-direction services
- Launched the Ohio Self-Direction Workgroup
- Helped drive forward Ohio Self-Direction Summit recommendations

Ohio Department of Aging (ODA)

- Improving and growing existing self-directed services

Ohio Department of Developmental Disabilities (DODD)

- Using an American Rescue Plan Act (ARPA) grant, worked with Applied Self-Direction to create resource materials to share facts and promote self-direction

Ohio Self-Direction Summit

The Ohio Self-Direction Summit in 2023, facilitated by Applied Self-Direction and sponsored by UnitedHealthcare, brought together key stakeholders from across the state to identify the current challenges and opportunities for growth of self-direction in Ohio. Participants put forth the following suggestions to advance self-direction in Ohio:

- Improve enrollment process
- Strengthen the workforce
- Increase flexibility by allowing for authentic budget authority
- Increase flexibility by reducing administrative burden for participant employers
- Expand the services that may be self-directed
- Strengthen information and assistance provided to consumers to support them in successfully self-directing
- Promote self-direction to all relevant professionals
- Engage in consistent, meaningful stakeholder engagement with current and prospective participants
- Align language and requirements across waivers to reduce complexity and create consistency

ODM Current Efforts: Expansion of Services

- On October 1, 2024, ODM added self-directed service options to a third nursing facility Medicaid waiver program, the Ohio Home Care Waiver. Types of services individuals can self-direct under the Ohio Home Care Waiver include:
 - Home care attendant
 - Home modifications
 - Personal care aide
 - Self-directed goods and services
 - Waiver nursing

ODM Current Efforts: Expansion of Services

- On November 15, 2024, ODM increased self-directed service options in the MyCare Waiver. Types of services individuals can self-direct under the MyCare Waiver include:
 - Alternative meals
 - Choices home care attendant
 - Home care attendant
 - Home medical equipment and supplies and supplemental adaptive and assistive services
 - Home modifications
 - Personal care aide
 - Self-directed goods and services
 - Waiver nursing

ODM Current Efforts: Self-Direction Workgroup

To support the expansion of self-directed services, ODM convened a Self-Direction Workgroup made up of members who currently use or wish to use self-directed services, caregivers, family members, representatives of advocacy groups, and internal Ohio Medicaid staff. Currently, the Self-Direction Workgroup focuses its efforts on developing a range of recommendations for these waiver programs.

Key accomplishments of the Self-Direction Workgroup include, but are not limited to:

- Reviewing and providing feedback on self-direction rules and waiver program amendments to expand the services that may be self-directed
- Streamlining the self-direction enrollment process by working to make requirements and processes the same across each state-operated self-direction program
- Developing user-friendly and accessible resource materials for individuals, providers, and care managers
- Supporting the larger community's awareness of self-direction by ensuring access to education about self-direction

ODA: PASSPORT Waiver Overview

About ODA

[Ohio Administrative Code Chapter 173](#)

Division for Community Living (DCL)

- DCL is one of eleven divisions within ODA
- DCL oversees the administration of the PASSPORT Waiver

PASSPORT Administrative Agency (PAA)

- ODA's designee for providing case management to PASSPORT recipients
- There are 13 PAAs across the state covering all 88 counties

About the PASSPORT Waiver

- 1915(c) fee-for-service waiver which provides services to individuals residing in the community who meet the program's eligibility criteria:
 - Be 60 years of age or older
 - Medicaid eligible
 - Require a nursing home level of care
 - Can remain safely at home with the consent of their physician
- Some PASSPORT services include personal care, home making, emergency response devices, home delivered meals, home modifications, home medical equipment, etcetera

Self-directed services under the PASSPORT waiver:

Budget and Employer Authority:

- Choices Home Care Attendant Service (C-HCAS).

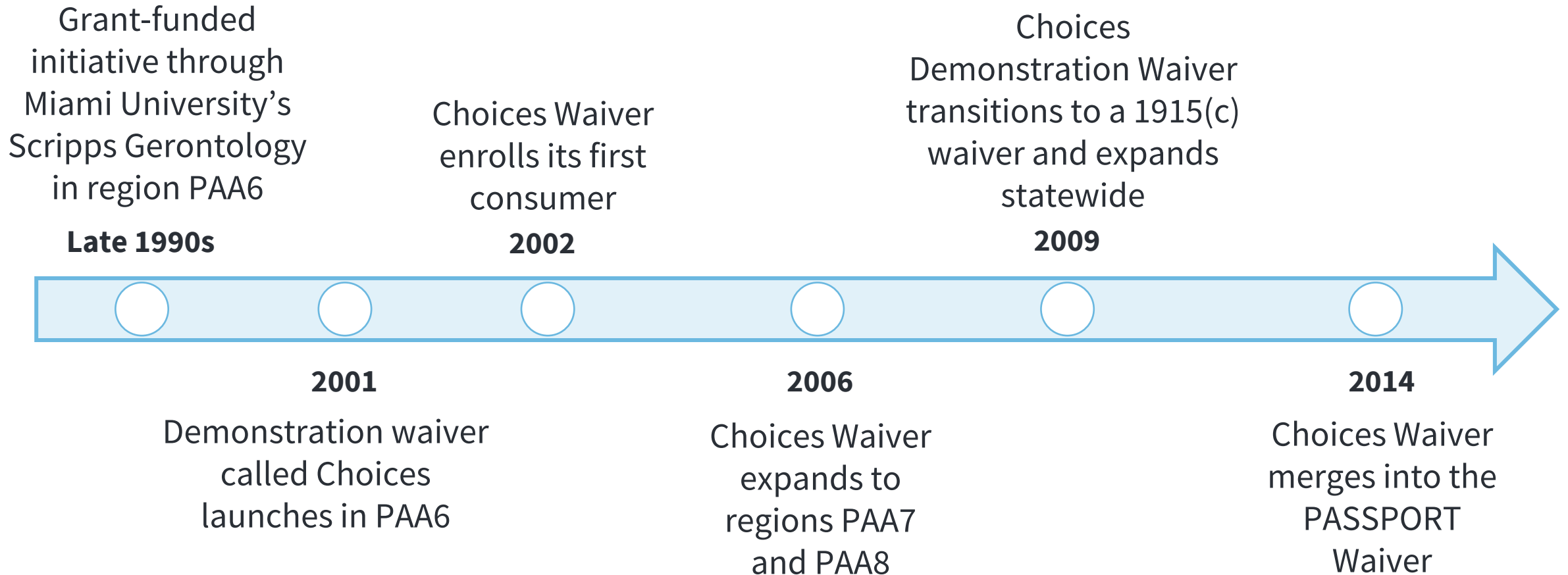
Employer Authority Only:

- Consumer-directed personal care service (CD-PCS)

Budget Authority Only:

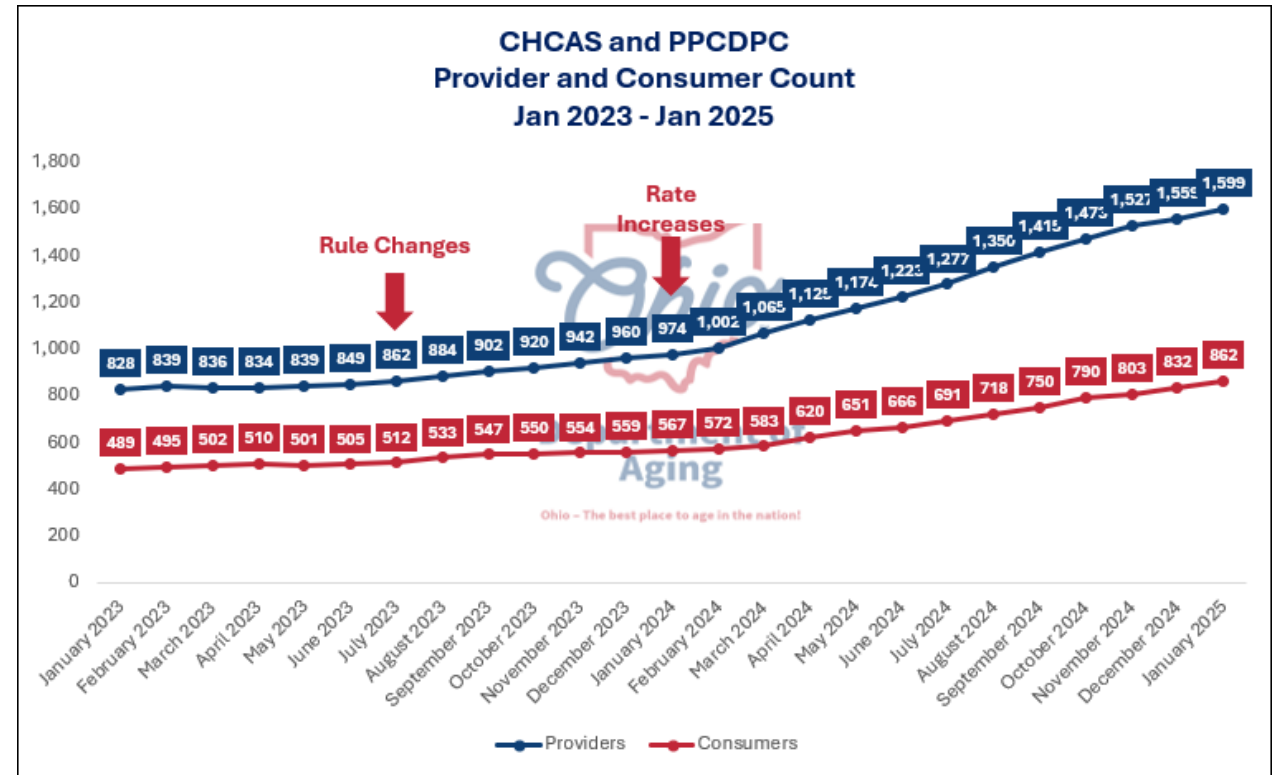
- Home maintenance and chore
- Home modifications
- Home medical equipment and supplies
- Alternative meals

ODA: History of Self-Direction at ODA



ODA Current Efforts

- ✓ ODA hired a self-directed program manager to focus efforts and provide direct, practical support to the PAAs
- ✓ Implemented Ohio Administrative Code Chapter 173 rule updates designed to help streamline processes, remove barriers, and improve self-direction overall
- ✓ PASSPORT Waiver service rates increased
- ✓ Identified and developed high priority resources and guidance



* Between January 2023 and January 2025, the number of C-HCAS and CD-PCS consumers grew by 76.3%, while the number of providers increased by 93.1%.

DODD Current Efforts: Self-Directed Services

	Individual Options Waiver	Level One Waiver	SELF Waiver
Participant-directed homemaker/ personal care (including on-site, on-call)	YES	YES	YES
Self-directed transportation	YES	YES	YES
Clinical/ therapeutic intervention	NO	YES	YES
Participant-directed goods and services (PDGS)	NO	YES (\$2500 cap)	YES
Support broker	NO	NO	YES

	Budget Authority	Employer Authority
Participant-directed homemaker/ personal care (including on-site, on-call)	YES	YES
Self-directed transportation	YES	YES
Clinical/ therapeutic intervention	YES	NO
Participant-directed goods and services (PDGS)	YES	NO
Support broker	YES	YES

Self-Direction Advisory Council Goals

Self-Direction Advisory Council Goals

The ODM Self-Direction Workgroup identified the following potential goals for the Self-Direction Advisory Council to focus on in its first year:

1

Maintaining consistent terminology across programs and agencies (self-directed vs. participant-directed, etc.)

2

Providing stronger support of care managers from an information and assistance perspective

3

Aligning or expanding the following services:

- a. Transportation
- b. Specialized medical equipment
- c. Assisted technology
- d. Peer support
- e. Behavioral health
- f. Expanded self-directed goods and services

Self-Direction Advisory Council Goals

Consistent Terminology

Support for Care Managers

Aligning or Expanding Services

**2023 Ohio Self Direction
Summit Recommendations**



What do you
think the goals
of the Self-
Direction
Advisory Council
should be?

Next Steps for the Self-Direction Advisory Council

1. Identify potential sub-committees: In addition to Self-Direction Advisory Council meetings, we plan to organize subcommittees to discuss certain subjects in more detail. Potential subcommittees may include, but are not limited to:
 1. Care coordination
 2. Waiver agency providers
 3. Others?
2. Determine the agenda for the next Self-Direction Advisory Council meeting on Tuesday, May 13:
 1. Agency with choice discussion
 2. Others?

Please put your ideas in the chat!

Announcements and Resources

Schedule of Meetings

Self-Direction Advisory Council meetings are held virtually every three months.



Remaining 2025 meetings are scheduled for the following days and times:

- Tuesday, May 13 from 2 – 3:30 p.m.
- Tuesday, August 12 from 2 – 3:30 p.m.
- Tuesday, November 18 from 2 – 3:30 p.m.

Do you know someone who may be interested in joining Self-Direction Advisory Council meetings to listen in? They can visit www.medicaid.ohio.gov/self-direction for meeting information.

Resources & Additional Information

- **Slides from today's council meeting will be posted on ODM's website:**
 - [ODM Self-Direction Advisory Council](#)
- Visit our website for additional information about ODM's self-direction program:
 - [ODM Self-Direction](#)
 - [ODM Self-Direction Workgroup](#)
- Visit the ODA website on PASSPORT Waiver participant direction [here](#)
- Visit the DODD website on participant directed waiver services for the Individual Options, Level One, and SELF Waivers [here](#)
- Review the [Ohio Self-Direction Summit, April 2023: Summary of Key Findings and Recommendations](#)
- Questions? Send an email to SelfDirection@medicaid.ohio.gov

THANK YOU

medicaid.ohio.gov