

# MyCare Ohio

## Connecting Medicare + Medicaid

### Information for individuals enrolled on the **OHIO HOME CARE** or **TRANSITIONS CARVE-OUT WAIVERS**

**MyCare Ohio** is a managed care program designed for Ohioans who receive **BOTH** Medicaid **and** Medicare benefits.

The State of Ohio works closely with the federal government to improve the way healthcare services are provided by these programs. Through the health plan **YOU** choose, you will receive all of the medical, behavioral, and long-term services and supports you need.

#### These questions will help you learn more about MyCare Ohio:

**1 Q: I am enrolled on the Ohio Home Care Waiver or the Transitions Carve-out Waiver and receive Medicaid and Medicare. Do I have to enroll in a MyCare Ohio plan?**

**A:** Yes, you must enroll in a MyCare Ohio plan. You may choose to continue to receive your Medicare services in the way you do today.

You do not have to receive your Medicare benefits from your MyCare Ohio plan. You may choose to continue to receive your Medicare benefits in the way you do today. However, your Medicaid benefits will only be available through your chosen MyCare Ohio plan.

Choosing to receive both your Medicaid and Medicare benefits through your MyCare Ohio plan will provide you the following benefits:

- One care coordinator for both your Medicaid and Medicare benefits.
- One organization responsible for both your Medicaid and Medicare benefits.
- You only receive communications from one organization, alleviating confusion.
- If you need to appeal a denial, you only need to contact one organization.

**2 Q: What happens after I enroll?**

**A:** Your current healthcare, behavioral healthcare, and long-term care providers and the services you receive will not immediately change.

The MyCare Ohio plan you choose will receive information about your current care needs and services and will work with you on a plan of care designed to meet your needs.

**3 Q: Will I continue to receive my waiver services?**

**A:** Yes. Several other services will be available to you based on your assessed needs: services that are designed to help you be more independent in your home, like Homemaker and Choices Home Care Attendant, and services to improve the safety of your home.

**4 Q: Will I still be able to use independent providers?**

**A:** Depending on the services you are receiving, your MyCare Ohio plan will work with your independent provider for a specified time period to provide continuity of care for your nursing and personal care services. You should contact your MyCare Ohio plan to learn more about receiving services from your independent provider.

**5 Q: I am interested in directing my own care. Will I be able to do this through the MyCare Ohio plan I choose?**

**A:** Yes. Your MyCare Ohio plan will offer you the opportunity to direct certain waiver services.

- You will be able to recruit, hire, train, direct and terminate providers of personal care and/or Choices home care attendant services. Workers may include friends, neighbors and some relatives. You can also use agency-based providers to furnish hands-on care.
- You will also be able to negotiate rates for providers of certain services including Choices home care attendant services.
- You will be given information about directing your own care when you enroll in a MyCare Ohio plan. Information about self-direction will also be available in the Waiver Handbook given to you by your MyCare Ohio plan.
- You can request information about directing your own care from your MyCare Ohio care manager at any time. Your team will talk to you about this option to see if it is right for you.

**6 Q: Can I keep my current case manager?**

**A:** Each MyCare Ohio plan is responsible for the care coordination of its enrollees. This means you may need to change case managers when you enroll. You will be able to choose from the list of service coordination providers that your MyCare Ohio plan contracts with.

**7 Q: How does MyCare Ohio work?**

**A:** Once you are enrolled in the MyCare Ohio plan, you will get a welcome letter and your member identification card in the mail.

The MyCare Ohio plan will supply you with a member handbook that will assist you with understanding both your Medicaid and Medicare benefits.

**8 Q: What will happen if I do not select a MyCare Ohio plan?**

**A:** If you do not make a choice, Ohio Department of Medicaid will select a MyCare Ohio plan for you. After you enroll, you will have at least 90 days to change your MyCare Ohio plan if you choose.

**9 Q: What will remain the same or may change as a result of your enrollment in a MyCare Ohio plan?**

**A:** Below is a list of other things that may remain the same or may change as a result of your enrollment in a MyCare Ohio plan:

WHAT WILL NOT CHANGE:	WHAT WILL CHANGE:
<p>1) Your Medicaid eligibility will still be determined by the County Department of Job and Family Services.</p>	<p>1) Your MyCare Ohio plan will work with you and your providers to make sure your service needs are met with efficiency and high quality.</p>
<p>2) Your Medicaid and Medicare healthcare benefits.</p> <p>3) You will not have any additional cost. If you currently pay a Medicare Part B Premium, you will continue to do so. (please note: waiver service planning will continue to be based on medical necessity).</p>	<p>2) You will have more choice and control in the way you receive your services.</p> <p>3) The kinds of waiver services available to you are expanded.</p> <p>4) You have the option to direct a portion of your waiver services.</p>
<p>DEFINITIONS:</p> <p><b>MEDICARE PART B PREMIUM:</b> A monthly fee that Medicare recipients pay for medical insurance to cover services not provided through Part A.</p> <p><b>CO-PAYS:</b> A specified amount of money that you are required to pay every time you receive a certain type of services. In MyCare Ohio, co-pays are only allowed for medications.</p> <p><b>PATIENT LIABILITY:</b> Is the amount of money you pay every month towards the cost of your waiver services.</p>	

For more information, call the Ohio Medicaid Consumer Hotline: (800) 324-8680, Monday - Friday 7 a.m. to 8 p.m. and Saturdays 8 a.m. to 5 p.m. or visit online at [www.ohiomh.com](http://www.ohiomh.com).