



Department of
Medicaid



November 5, 2021

****Important Billing Information Regarding Submission Clarification Code (SCC) 13 ****

Dear Medicaid Pharmacy Provider,

Effective 11/19/2021, the Ohio Department of Medicaid will no longer accept the use of Submission Clarification Code (13) in NCPDP vD.0 field 420-DK (Submission Clarification Code) for members who were allowed early refills of prescriptions in response to the COVID-19 emergency when claims reject with NCPDP Reject 79 (Refill Too Soon).

Pharmacy providers with questions regarding Fee-for-Service refill too soon rejections (Reject 79) may contact the **Change Healthcare Pharmacy Help Desk at 1-877-518-1545**. Providers may also send inquiries via email to **PBA_OHHelpDesk@changehealthcare.com**. Pharmacies billing via NCPDP for managed care members should contact the applicable managed care plan.