

Fee For Service

Reporting Period: Calendar Year 2025



Department of
Medicaid

Prior Authorization: Standard (non-urgent)

Type of decision	How many times this happened	Out of total requests	Percentage
Request Approved	25,591	30,872	83%
Request Denied	5,281	30,872	17%

Prior Authorization: Expedited (urgent)

Type of decision	How many times this happened	Out of total requests	Percentage
Request Approved	4,590	5,268	87%
Request Denied	678	5,268	13%

Time Between Receiving a Prior Authorization Request and Sending a Decision

Requested Type	Mean Time (Days)	Median Time (Days)
Expedited	2	0
Standard	4	2

Currently, ODM does not capture hours it takes to complete a prior authorization, only days. If a decision was made on the same day, it will show as 0.

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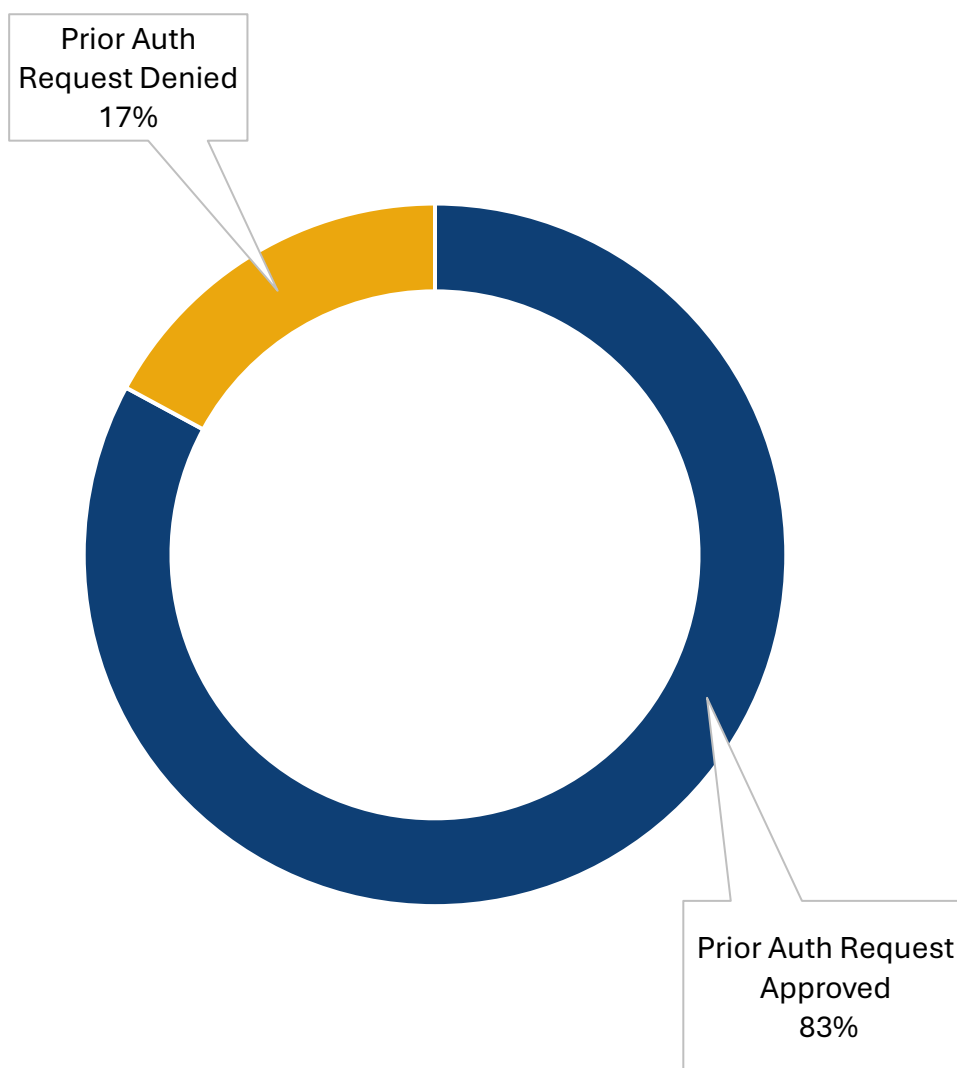
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Standard (non-urgent)

In 2025, we received a total of 30,872 standard (non-urgent) prior authorization requests for our covered patients. 83% of those requests were approved:



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Expedited (urgent)

In 2025, we received a total of 5,268 standard (non-urgent) prior authorization requests for our covered patients. 87% of those requests were approved:

