



**Ohio Department of
Medicaid**

Next Generation MyCare Program

Member Transition Scenarios
September 30, 2025



What is This Presentation?

This presentation goes into detail on how **specific member types are impacted by the implementation of the Next Generation MyCare program and what happens based on the action they may or may not take**. The three different categories of scenarios are outlined below.

Medicaid-Only Enrollment

Review these scenarios to understand how members who are Medicaid-Only can be enrolled in the Next Generation MyCare program before launch on 1/1/2026.

Buckeye Enrollment

Review these scenarios to understand ways a member can keep Buckeye Health Plan in the Next Generation program.

Member Actions

Review these detailed examples to understand the different ways a member can be enrolled into the Next Generation MyCare program based on the action they may or may not take.

Who is This Presentation For?

The scenarios discussed in this presentation are to assist **care coordinators and waiver service coordinators** in understanding member impacts and actions. If you are a member or provider, see below on where to go or who to contact with questions.

Members

- Contact the Ohio Medicaid Consumer Hotline at 800-324-8680.
- Visit the MyCare Ohio webpage on medicaid.ohio.gov.

Providers

- Visit the MyCare Ohio webpage on medicaid.ohio.gov.

Agenda

Member Transition Scenarios.

Topics

1 Next Generation MyCare Program Rollout Schedule Review

2 Medicaid-Only Enrollment Scenarios

3 Buckeye Enrollment Scenarios

Member Scenario Examples

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- Next Generation MyCare County Roll Out, Day 1 Enrollment
- When No Action is Taken
- Action Taken After Auto Assignment Notice

5 Thank you!

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Next Generation MyCare Program Rollout Schedule Review

How Will the Next Generation MyCare Program Roll Out in 2026?

The Next Generation MyCare program will start on January 1, 2026. It will be available in the 29 counties where MyCare Ohio is available today. Later in 2026, it will be available in the rest of Ohio.



***Note:** Phase 2 begins by expanding all currently participating AAA regions to bring the counties without MyCare into the program, except for AAA2. Catholic Social Services operates as the PASSPORT Agency Administrator in the non-MyCare Counties within AAA2, so additional time is needed.

Phase 1: Current MyCare Counties

On Jan. 1, 2026, ODM will roll out the Next Generation MyCare program in the 29 counties where MyCare is currently available today.

Jan. 1, 2026

AAA1: Butler, Warren, Clinton, Hamilton, Clermont
AAA2: Montgomery, Clark, Greene
AAA6: Franklin, Delaware, Union, Madison, Pickaway
AAA4: Lucas, Fulton, Ottawa, Wood
AAA10a: Lorain, Cuyahoga, Medina, Lake, Geauga
AAA10b: Summit, Portage, Stark, Wayne
AAA11: Columbiana, Mahoning, Trumbull

Phase 2: Remaining Counties*

Starting on Apr. 1, 2026, and continuing through the year, ODM will roll out the Next Generation MyCare program in the remaining counties.

Apr. 1, 2026

AAA4: Sandusky, Erie, Henry, Williams, Defiance, Paulding
AAA6: Fayette, Fairfield, Licking
AAA11: Ashtabula

May 1, 2026

AAA2: Preble, Darke, Miami, Shelby, Champaign, Logan
AAA3: Van Wert, Putnam, Hancock, Allen, Mercer, Auglaize, Hardin
AAA5: Seneca, Huron, Wyandot, Crawford, Richland, Ashland, Marion, Morrow, Knox

June 1, 2026

AAA7: Ross, Vinton, Highland, Pike, Jackson, Gallia, Brown, Adams, Scioto, Lawrence

July 1, 2026

AAA9: Holmes, Tuscarawas, Carroll, Jefferson, Coshocton, Harrison, Belmont, Guernsey, Muskingum

Aug. 1, 2026

AAA8: Hocking, Perry, Morgan, Noble, Monroe, Washington, Athens, Meigs

Member Transitions for AAAs Going Live After 1/1/2026

When the Next Generation MyCare program rolls out, some members may start receiving services through their Next Generation MyCare plan the day of roll out. The bulk of the members will be transitioned 90 days after the county's roll out date.

| Month | April | May | June | July | August | Sept. | Oct. | Nov. |
|--|-------|-----|------|------|--------|-------|------|------|
| Roll Out | | | | | | | | |
| April 1, 2026 Roll Out (AAA 4, AAA 6, AAA 11) | | | | | | | | |
| May 1, 2026 Roll Out (AAA 2, AAA 3, AAA 5) | | | | | | | | |
| June 1, 2026 Roll Out (AAA 7) | | | | | | | | |
| July 1, 2026 Roll Out (AAA 9) | | | | | | | | |
| August 1, 2026 Roll Out (AAA 8) | | | | | | | | |

Members who do not make a voluntary selection will be auto-assigned as Medicaid-Only with an effective date 60 days following receipt of the auto assignment notice.

Members may transition earlier as a Dual Benefit member by Default Enrollment or making a voluntary selection into the Next Generation MyCare plan. Medicaid-Only Members may transition earlier by making a voluntary selection with the Ohio Medicaid Consumer Hotline.

Medicaid-Only Enrollment Scenarios

Phase One Enrollment Scenarios

A high-level overview.

The enrollment scenarios are applicable to Medicaid-Only MyCare members* between 4/23/25 and 12/31/25.

1

A member lives in a current MyCare county and becomes dual eligible. That member is in fee-for-service (FFS) until their effective date.

Starting in October, anyone who is currently in FFS receives an assignment letter assigning them to a Next Generation MyCare plan effective 1/1/26.

After October any assignments will have effective dates 60 days in the future.

A member who calls in during October, November, or December to change their plan will have a 1/1/26 effective date.

Any Medicare enrollments will override Medicaid assignments.

Annual Medicare Open Enrollment

October 15 - December 7

Annual Medicaid Open Enrollment

November 1 – November 30

2

A current Medicaid-Only MyCare member lives in one of the 29 MyCare counties and is enrolled in a plan that is continuing in the Next Generation MyCare program.

Member will receive a Medicaid Open Enrollment letter.

If a member makes no selection, they will stay with their current plan but start receiving Next Generation MyCare benefits effective 1/1/26.

If they make a change, they will be enrolled with their new Next Generation MyCare plan effective 1/1/26 for their Medicaid benefits.**

3

A member lives in one of the 29 MyCare counties enrolled in an exiting plan and will need to be enrolled in a Next Generation MyCare plan for 1/1/26.

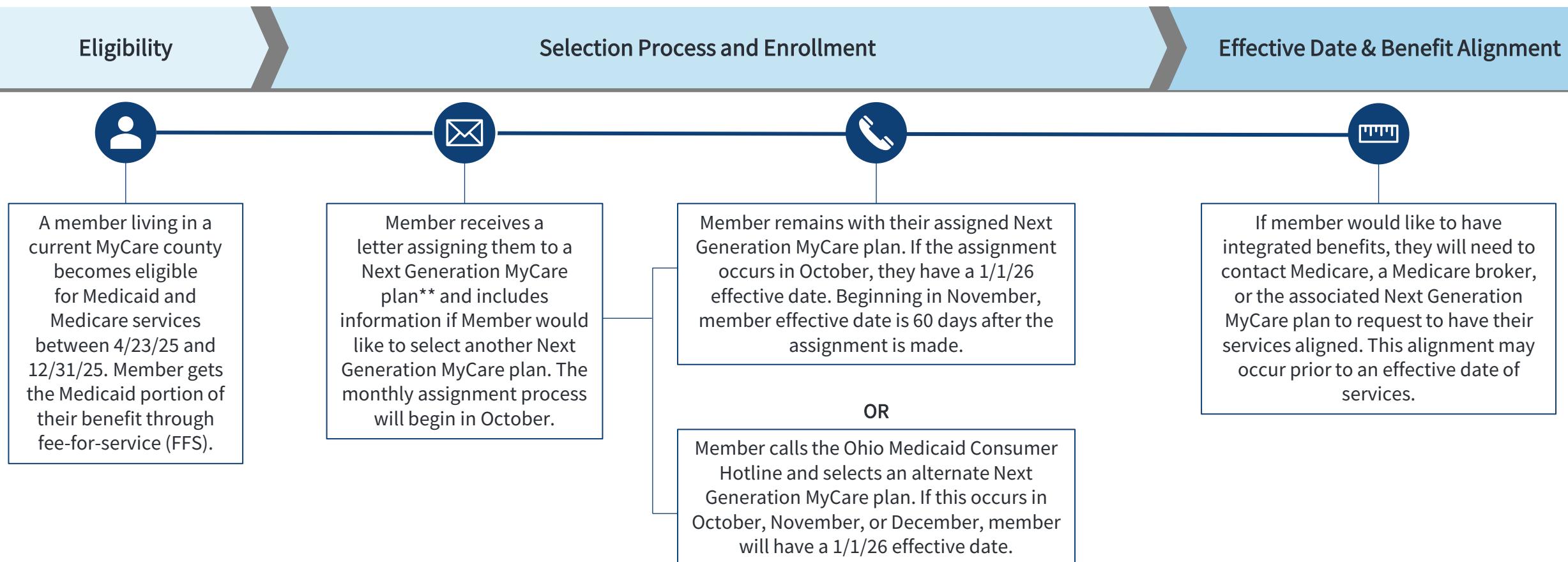
In October, these members will receive an assignment letter assigning them to a Next Generation MyCare plan effective 1/1/26.

The member will have the opportunity to select through Medicare or Medicaid open enrollment for a 1/1/26 effective date.

Any Medicare enrollments will override Medicaid assignments.

Enrollment Scenarios Between 4/23/25 and 12/31/2025 (before launch)

A member lives in a current MyCare county and becomes dually eligible.



| Next Generation MyCare Plans** | Exiting MyCare Plans |
|--------------------------------|----------------------|
| *Continuing MyCare Plan | |

Anthem Blue Cross and Blue Shield
Buckeye Health Plan*
CareSource*
Molina HealthCare of Ohio*

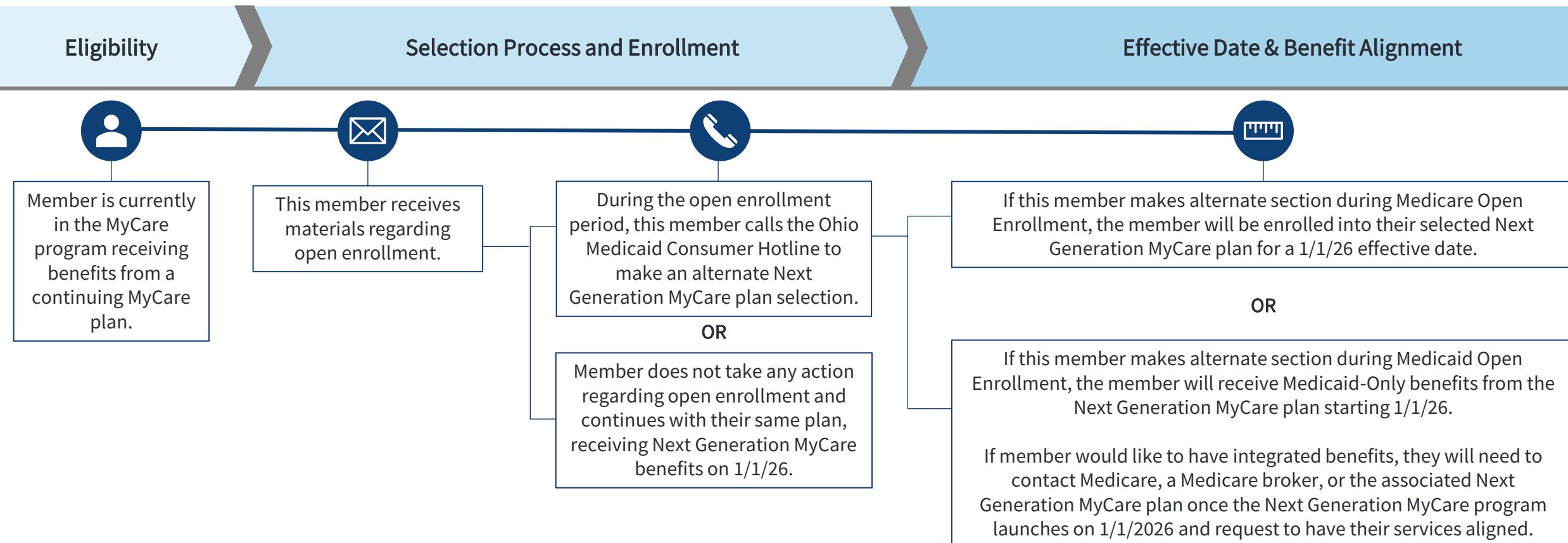
| Exiting MyCare Plans |
|---|
| Aetna Better Health of Ohio United Healthcare Community Plan |

All members will be able to change their Next Generation MyCare Plan leading up to go-live through Medicare and Medicaid open enrollment. Any Medicare enrollments will override an assignment.

**Buckeye Health Plan won't be an option for new members or for those currently receiving care through another MyCare Ohio plan starting in the 2026 plan year. If a member gets care through Buckeye Health Plan today and want to keep their plan, no action is required.

Enrollment Scenarios Between 4/23/25 and 12/31/2025 (before launch)

Current Medicaid-Only MyCare Members living in one of the 29 MyCare counties enrolled in a continuing plan.



| Next Generation MyCare Plans** *Continuing MyCare Plan | Exiting MyCare Plans |
|--|---|
| Anthem Blue Cross and Blue Shield Buckeye Health Plan* CareSource* Molina HealthCare of Ohio* | Aetna Better Health of Ohio United Healthcare Community Plan |

All members will be able to change their Next Generation MyCare Plan leading up to go-live through Medicare and Medicaid open enrollment. Any Medicare enrollments will override an assignment.

**Buckeye Health Plan won't be an option for new members or for those currently receiving care through another MyCare Ohio plan starting in the 2026 plan year. If a member gets care through Buckeye Health Plan today and want to keep their plan, no action is required.

Enrollment Scenarios Between 4/23/25 and 12/31/2025 (before launch) Cont.

A Medicaid-Only member lives in one of the 29 MyCare counties and is enrolled in an exiting plan. The member will need to be enrolled in a Next Generation MyCare Plan for 1/1/26.

Eligibility

Selection Process and Enrollment

Effective Date & Benefit Alignment



An existing member is in the current MyCare Program and is enrolled in an exiting MyCare plan.



This member will receive an open enrollment letter. If the member doesn't make a choice in open enrollment, in October, member will receive an assignment letter with information regarding Next Generation MyCare plan** options.



During the open enrollment period, this member calls the Ohio Medicaid Consumer Hotline to make an alternate Next Generation MyCare plan selection.

OR

Member does not take any action and receives Next Generation MyCare benefits from their newly assigned plan on 1/1/26.



If this member makes alternate section during Medicare Open Enrollment, the member will be enrolled into their selected Next Generation MyCare plan for a 1/1/26 effective date.

OR

If this member makes alternate section during Medicaid Open Enrollment, the member will receive Medicaid-Only benefits from the Next Generation MyCare plan starting 1/1/26.

If member would like to have integrated benefits, they will need to contact Medicare, a Medicare broker, or the associated Next Generation MyCare plan once the Next Generation MyCare program launches on 1/1/2026 and request to have their services aligned.

All members will be able to change their Next Generation MyCare Plan leading up to go-live through Medicare and Medicaid open enrollment. Any Medicare enrollments will override an assignment.

**Buckeye Health Plan won't be an option for new members or for those currently receiving care through another MyCare Ohio plan starting in the 2026 plan year. If a member gets care through Buckeye Health Plan today and want to keep their plan, no action is required.

| Next Generation MyCare Plans** *Continuing MyCare Plan | Exiting MyCare Plans |
|--|---|
| Anthem Blue Cross and Blue Shield Buckeye Health Plan* CareSource* Molina HealthCare of Ohio* | Aetna Better Health of Ohio United Healthcare Community Plan |

Phase Two Next Generation MyCare Program Roll Out

The enrollment scenarios are applicable to members who are in Medicaid Managed Care but become dual eligible ahead of their county roll out date.

1

A Medicaid Managed Care member becomes dual eligible ahead of their county roll out date. The member will be in the Next Generation MyCare after their county goes live.

The member is disenrolled from their current Medicaid Managed Care plan and gets the Medicaid portion of their benefit through fee-for-service (FFS).

The member calls the Ohio Consumer Hotline or the Next Generation MyCare plan as early as a month before their county roll out date to select a Next Generation MyCare plan. The member is enrolled in the Next Generation MyCare plan they select the first day of the following month.

OR

If the member makes a change after the county roll out date, they will be enrolled with their new Next Generation MyCare plan effective the first of the month following their selection.

OR

If a member makes no selection, they will start receiving the Medicaid portion of their benefit from the Next Generation MyCare plan they were assigned to 60 days after their county roll out date. The member can call the Ohio Medicaid Consumer Hotline, the Next Generation MyCare Plan, or Medicare to align their enrollment.

2

A member becomes dually eligible ahead of their county roll out date. The member will be in the Next Generation MyCare after their county goes live. The member gets the Medicaid portion of their benefit through fee-for-service (FFS).

The member calls the Ohio Consumer Hotline or the Next Generation MyCare plan as early as a month before their county roll out date to select a Next Generation MyCare plan. The member is enrolled in the Next Generation MyCare plan they select the first day of the following month.

OR

If the member makes a change after the county roll out date, they will be enrolled with their new Next Generation MyCare plan effective the first of the month following their selection.

OR

If a member makes no selection, they will start receiving the Medicaid portion of their benefit from the Next Generation MyCare plan they were assigned to 60 days after their county roll out date. The member can call the Ohio Medicaid Consumer Hotline, the Next Generation MyCare Plan, or Medicare to align their enrollment.

Enrollment Scenarios for Next Generation MyCare Roll Out

Medicaid Managed Care member becomes eligible for Next Generation MyCare before Next Generation MyCare is available in their county.

Eligibility

Selection Process, Enrollment, and Benefit Alignment



A Medicaid Managed Care member becomes dual eligible before Next Generation MyCare is live in their county.

The member is disenrolled from their current Medicaid Managed Care plan and gets the Medicaid portion of their benefit through fee-for-service (FFS).



After their county is live, the member receives a letter assigning them to a Medicaid-Only Next Generation MyCare plan with an effective date of 60 days after the assignment is made.

OR

Member calls the Next Generation MyCare Plan (starting a month ahead of the roll out date) to enroll. Dual benefits begin the first of the following month.



This member remains with the Next Generation MyCare plan that they selected and receives Next Generation benefits from the plan on their effective date.

OR

This member selects an alternate Next Generation MyCare plan via the Ohio Medicaid Consumer Hotline and begins receiving Next Generation benefits from the selected plan on the first of the following month.



Member will have 90 days after their effective date to change plans.



If member would like to have integrated benefits, they will need to call Medicare, a Medicare broker, or the affiliated Next Generation MyCare plan and request to have their services aligned or remain a Medicaid-Only member without aligned services.

Next Generation MyCare Plans

Anthem Blue Cross and Blue Shield
Buckeye Health Plan*
CareSource
Molina HealthCare of Ohio

*Buckeye Health Plan won't be an option for new members or for those currently receiving care through another MyCare Ohio plan starting in the 2026 plan year. If a member gets care through Buckeye Health Plan today and want to keep their plan, no action is required.

Enrollment Scenarios for Next Generation MyCare Roll Out Cont.

New member becomes eligible for Next Generation MyCare before Next Generation MyCare is available in their county.

Eligibility

Selection Process, Enrollment, and Benefit Alignment



A member becomes dual eligible before Next Generation MyCare is live in their county.

The member gets the Medicaid portion of their benefit through fee-for-service (FFS).



After their county is live, the Member receives a letter assigning them to a Medicaid-Only Next Generation MyCare plan with an effective date of 60 days after the assignment is made.

OR

Member calls the Next Generation MyCare Plan (starting a month ahead of the roll out date) to enroll. Dual benefits begin the first of the following month.



This member remains with the Next Generation MyCare plan that they selected and receives Next Generation benefits from the plan on their effective date.

OR

This member selects an alternate Next Generation MyCare plan via the Ohio Medicaid Consumer Hotline and begins receiving Next Generation benefits from the selected plan on the first of the following month.



Member will have 90 days after their effective date to change plans.



If member would like to have integrated benefits, they will need to call Medicare, a Medicare broker, or the affiliated Next Generation MyCare plan and request to have their services aligned or remain a Medicaid-Only member without aligned services.

Next Generation MyCare Plans

Anthem Blue Cross and Blue Shield
Buckeye Health Plan*
CareSource
Molina HealthCare of Ohio

*Buckeye Health Plan won't be an option for new members or for those currently receiving care through another MyCare Ohio plan starting in the 2026 plan year. If a member gets care through Buckeye Health Plan today and want to keep their plan, no action is required.

FIDE-SNP Integrated Enrollment Scenario

A high-level overview of the default enrollment scenario.*

Member is enrolled in a Managed Care plan which also offers the Next Generation MyCare plan which is authorized for default enrollment.

| |
|-----------------------------------|
| Next Generation MyCare Plans |
| Anthem Blue Cross and Blue Shield |
| Buckeye Health Plan* |
| CareSource |
| Molina HealthCare of Ohio |

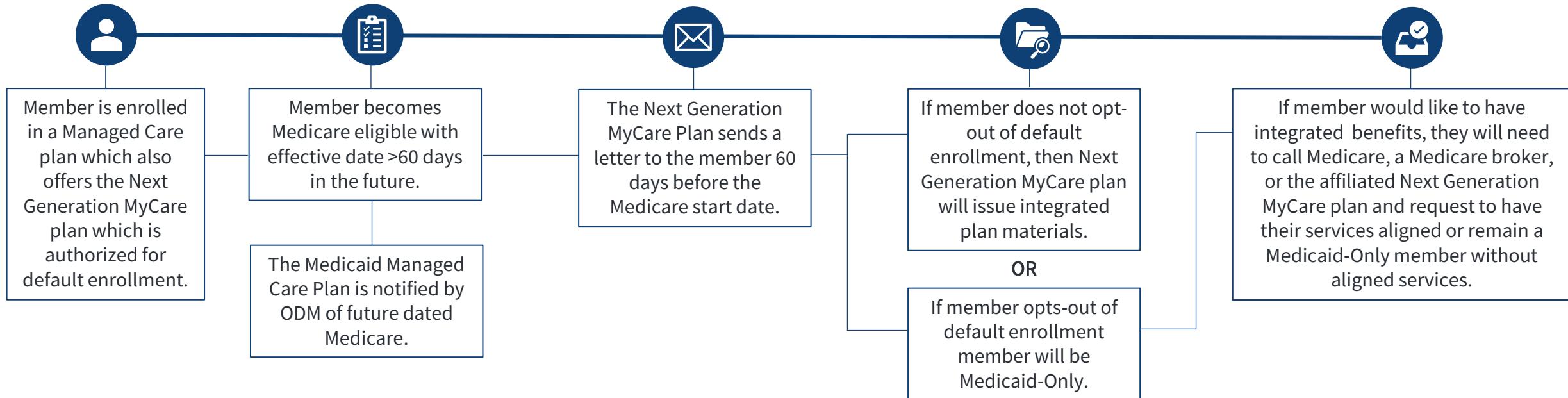
* Buckeye Health Plan will not be able to do default enrollment in CY 2026.

Default Enrollment Summary

Eligibility

Selection Process and Enrollment

Effective Date & Benefit Alignment



Next Generation MyCare Plans

Anthem Blue Cross and Blue Shield
Buckeye Health Plan*
CareSource
Molina HealthCare of Ohio

* Buckeye Health Plan will not be able to do default enrollment in CY 2026.

Member Transition Scenarios for Buckeye Health Plan (“Buckeye”) for Calendar Year (CY) 2025 and 2026

Buckeye Health Plan (“Buckeye”) Specific Scenarios

The enrollment scenarios are applicable to members currently receiving services through Buckeye in Calendar Year (CY) 2025 and 2026.*

1

An existing Medicaid Managed Care member receives services from Buckeye and lives in a county where MyCare is available.

This member becomes eligible for MyCare and needs to enroll in a different Next Generation MyCare plan.

2

An existing MyCare member receives services from Buckeye and relocates to Ashtabula or Belmont County when MyCare is available in those counties in 2026.

This member needs to enroll in a different Next Generation MyCare plan.

3

An existing MyCare member lives in a county where MyCare is available and receives services from Buckeye for the Medicaid portion of their benefit.

The member wants to align their benefits and needs to pick a different Next Generation MyCare plan.

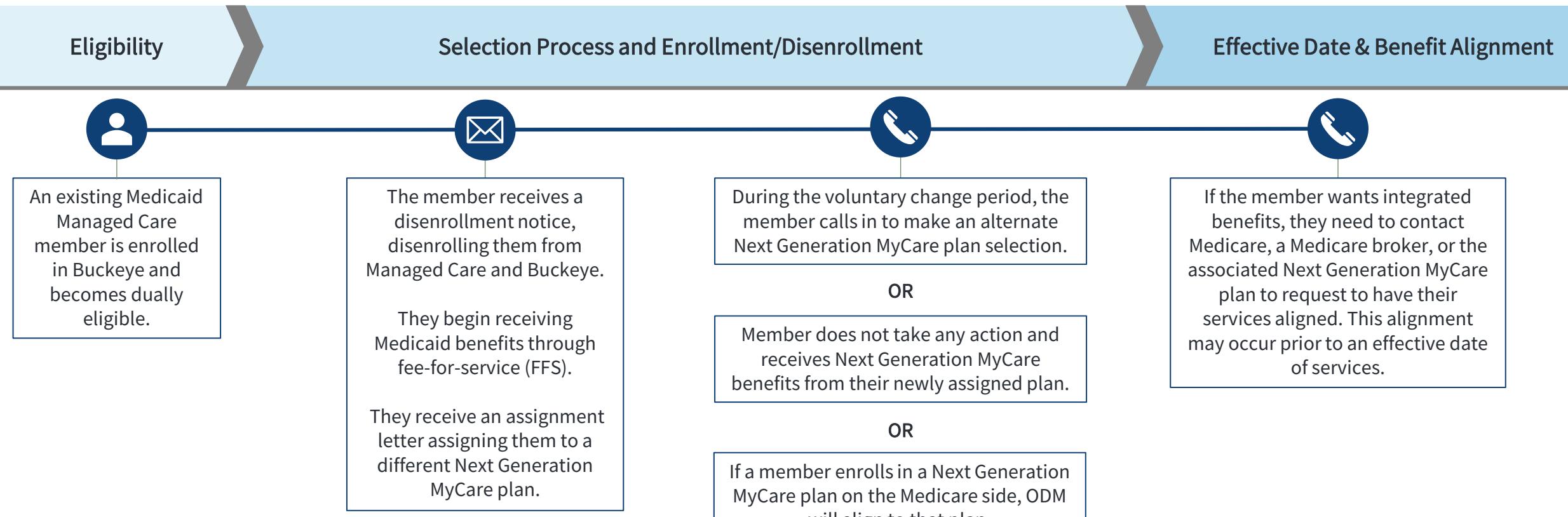
Next Generation MyCare Plans

Anthem Blue Cross and Blue Shield
Buckeye Health Plan*
CareSource
Molina HealthCare of Ohio

* Buckeye Health Plan will not be able to enroll new members for CY 2026.

Buckeye Medicaid Managed Care Member Becomes Dually Eligible

An existing Medicaid Managed Care member is receiving services from Buckeye Medicaid Managed Care plan and becomes dually eligible. They live in a county where MyCare is available.



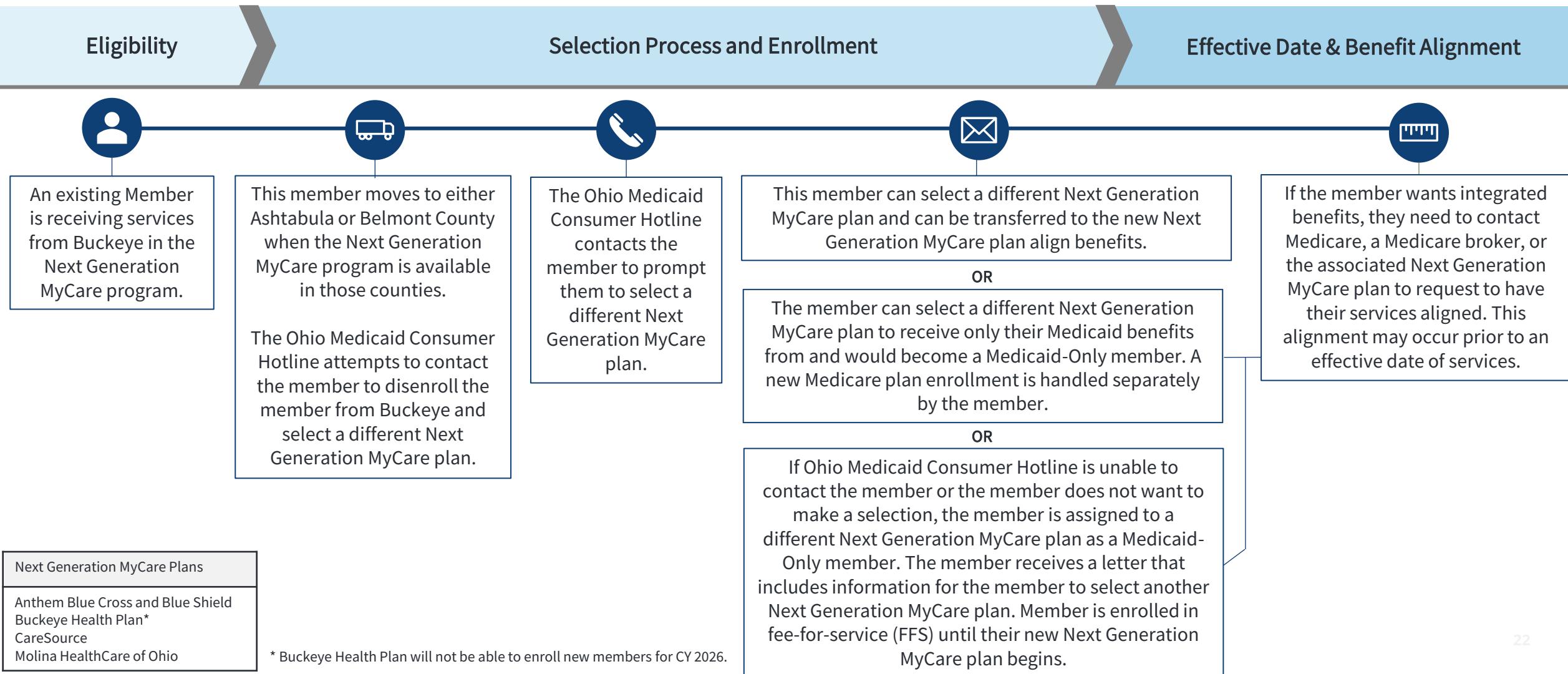
Next Generation MyCare Plans

Anthem Blue Cross and Blue Shield Buckeye Health Plan*
CareSource
Molina HealthCare of Ohio

* Buckeye Health Plan will not be able to enroll new members for CY 2026.

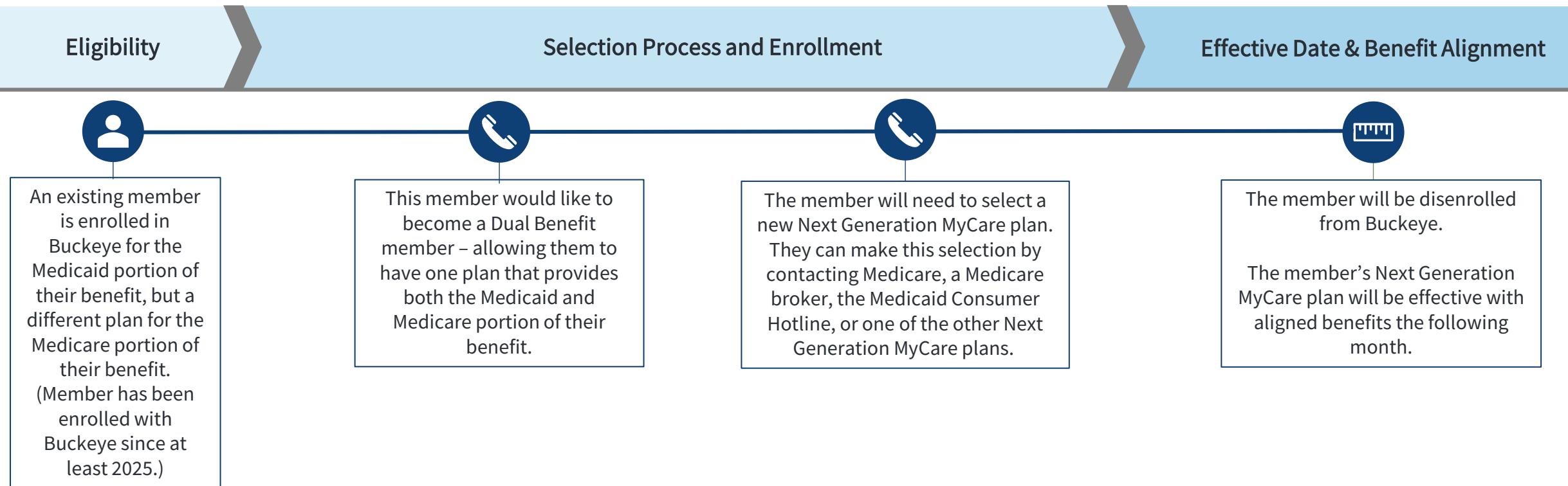
Buckeye Member Moves to Ashtabula or Belmont Counties (When MyCare is Live)

A current MyCare member is receiving services from Buckeye and moves to Ashtabula or Belmont County when MyCare is available in those counties in 2026. (Ashtabula County - 4/1/2026, Belmont - 7/1/2026)



Buckeye Medicaid-Only MyCare Member Wants to Become a Dual Benefit Member**

An existing Buckeye MyCare member lives in a county where MyCare is available. They are currently a Medicaid-Only member and want to become a Dual Benefit member and only have one plan.



Next Generation MyCare Plans

Anthem Blue Cross and Blue Shield
Buckeye Health Plan*
CareSource
Molina HealthCare of Ohio

*Buckeye Health Plan will not be able to enroll new members for CY 2026.

** This scenario is applicable for any Buckeye member in 2026 who wants to transition from being a Medicaid-Only member to a Dual Benefit member. In 2025, any current Buckeye MyCare member who wants to become a Dual Benefit member and remain with Buckeye may do so through existing processes as long as their effective date is no later than 12/1/25.

Member Scenario Examples

Next Generation MyCare County Roll Out, Day 1 Enrollment

Can A Member Enroll Into MyCare The First Day That Their County Goes Live?

Yes, if action is taken as described below specifically in the month prior to the county roll out date.

It will be more likely that Dual Benefit members roll out on the first of the month that the county joins the Next Generation MyCare program because of the Medicaid-Only benefit not receiving their Auto Assignment Notification until after the first of that month.



County Roll Out Day 1 Enrollment Dual Benefit Member

For Dual Benefit members who selects a plan the month prior to the county roll out date, by enrolling onto a MyCare plan for their Medicare coverage through:

- The Next Generation MyCare Plan;
- The CMS hotline or website; or
- A Medicare Enrollment Broker.



County Roll Out Day 1 Enrollment Medicaid-Only Member:

For Medicaid-Only members, a member who selects a plan the month prior to the county roll out date, by calling the Ohio Medicaid Consumer Hotline to enroll in a Next Generation MyCare plan for their Medicaid-Only plan with a June 1, 2026, effective date.

Example: Dual-Benefit Member

Marcie has a Medicare Advantage Plan and contacts a Medicare representative to select plan a month prior their county's roll out date in the Next Generation MyCare program.



Marcie* is currently eligible for the MyCare program. She has heard her friends in neighboring counties say how excited they are about being with a Next Generation MyCare plan. Marcie has heard that her county is becoming a MyCare county as of April 1, 2026, and is excited to get involved.

Marcie is already dually eligible and familiar with the Medicare hotline. She contacts the Medicare hotline in March 2026 to see what she can do to make sure she's active on April 1, 2026.

The Medicare representative researches the active D-SNP plans in Ohio and confirms that Marcie (like her neighbor) qualifies to have a Next Generation MyCare plan beginning April 1, 2026, since she called in the month prior to her county's roll out date.

Marcie's MyCare care coordinator contacts her in early April for an introduction and to explain the Next Generation MyCare program to her. The care coordinator reassures her that her providers and services will continue as is until her needs change or at her next assessment.

Example: Medicaid-Only Member

Member has Medicaid and Medicare benefits with no Medicare Advantage plan, calls the Ohio Medicaid Consumer Hotline and selects a MyCare Ohio plan.



Dan* has been fee-for-service on the Ohio Home Care Waiver (OHCW) for some time. He has Medicare benefits but never saw a reason to pick a Medicare Advantage plan.

His county will roll out into the Next Generation MyCare program on June 1, 2026. His Care Manager has been discussing the options for Dan as the program rolls out since he says he is unhappy with the challenge of getting providers and always having them change.

The Care Manager is aware of the ability for Dan to start on the Next Generation MyCare program where the provider pool may be more diverse as soon as his county rolls out.

By using online resources, the OHCW Care Manager finds that Dan's county is rolling out in the Next Generation MyCare program on June 1, 2026, and that one of the ways he can get onto a plan as soon as possible is to call the Ohio Medicaid Consumer Hotline.

The Care Manager helps Dan make the call, and the Ohio Medicaid Consumer Hotline is able to give Dan his choices for Next Generation MyCare plans.

Dan has heard a lot of good things about a Next Generation MyCare plan. Dan selects a Next Generation MyCare plan and because he's doing this in May 2026, the month prior to his county's roll out, Dan can start receiving care coordination from his Next Generation MyCare plan as soon as June 1, 2026.

When No Action is Taken

Example: OHCW Recipient

Member lives in a MyCare county, becomes Medicare eligible, takes no action, and is auto enrolled onto a MyCare Plan. The member's Ohio Home Care Waiver (OHCW) is transitioned to a MyCare Waiver as a result.



Current OHCW recipient Barb* lives in Franklin County, which is a current MyCare county.

She is set to begin Medicare coverage on November 1, 2025. Barb has not told her current OHCW care manager that she will gain Medicare coverage and is not aware that she will be auto assigned a MyCare plan effective February 1, 2026.

On November 23, 2025, Barb receives an auto assignment notification in the mail, but she doesn't open the notice.

She also receives an auto assignment reminder notice on January 1, 2026, but again ignores it.

Barb is automatically enrolled onto a Next Generation MyCare plan on February 1, 2026, and her waiver is transitioned from OHCW to the MyCare waiver.

Barb's MyCare care coordinator contacts her in early February for an introduction and to explain the Next Generation MyCare program to her. The care coordinator reassures her that services will continue as is until her needs change or at her next assessment.

Example: MCO Recipient Gaining Medicare Eligibility

Member does not live in a current MyCare Ohio county, becomes Medicare eligible, does not select a MyCare plan, and is auto enrolled into MyCare Ohio plan.



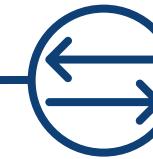
Current Medicaid Managed Care recipient Paul* lives in Defiance County, which has a roll out date of April 1, 2026. When Paul's Medicare becomes active in December 2025, and he selects a Medicare Advantage plan. Paul is disenrolled from Medicaid Managed Care and is in fee-for-service due to not living in a MyCare Ohio county.



Paul is confused but takes no action.

On April 25, 2026, after Paul's county joins the Next Generation MyCare program, Paul receives an auto assignment letter, and a reminder letter June 1, 2026.

Paul still takes no action.



As a dual eligible, Paul is automatically enrolled into a Next Generation MyCare plan as a Medicaid-Only member on July 1, 2026, and he transitions from fee-for-service into the Next Generation MyCare plan. Paul's Medicare Advantage plan does not change.



Paul's MyCare care coordinator contacts him in early July for an introduction and to explain the Next Generation MyCare program to him. The care coordinator reassures him that his providers and services will continue as is until his needs change or at his next assessment.

Action Taken After Auto Assignment Notice

Example: Action Taken After Auto Assignment Notice

Some people will not understand they need to make any decisions in advance of their Auto Assignment Notice but realize afterward they do have a plan preference and choose to take that option prior to Auto Enrollment dates.



Sarah* is eligible for the Next Generation MyCare program, but her county doesn't roll out until August 1, 2026. She remembers there being something said about the Next Generation MyCare program but didn't realize she needed to do anything.

Around August 25, 2025, Sarah receives a notice in the mail indicating that she will be auto enrolled in a Next Generation MyCare plan starting November 1. Her daughter helps her go through the whole letter and since this is all new, the daughter suggests that she contact OSHIIP to see what they need to do next.

OSHIIP explains though the Next Generation MyCare plan she is auto enrolled in is a good option, another plan has a larger network of heart specialists in her area that might be something to consider based on the conditions that Sarah says she has. OSHIIP explains a call to the Ohio Medicaid Consumer Hotline could be made and Sarah could choose a different Next Generation MyCare plan.

Sarah calls and asks about changing enrollment from her automatically assigned Next Generation MyCare plan, to enrolling in a different Next Generation MyCare plan instead. Because Sarah is calling in August, Sarah can start working with the Next Generation MyCare plan she chose as of September 1, 2026.

Example: Action Taken After Auto Assignment Notice and Reminder Notice

Some people will not understand they need to make any decisions in advance of their Auto Assignment Notice but realize afterward they do have a plan preference and choose to take that option prior to Auto Enrollment dates.



Ben* is part of PASSPORT and has support from his care team when it comes to reading and understanding his mail. Ben has programmatic eligibility for the Next Generation MyCare program, but his county doesn't roll out until July 2026.



With all the holidays and family coming to visit, Ben doesn't see the initial auto assignment notice that comes around July 23, 2026, telling him that he will be auto enrolled in a Next Generation MyCare plan as of October 1, 2026. In August 2026 his aide helps him get his mail and realizes that Ben is going to be auto enrolled in a Next Generation MyCare plan.



Ben's wife has always been with a different Next Generation MyCare plan than the one he is auto assigned, and he wants that plan as well. In order to get on the Next Generation MyCare plan his wife has, his aide helps him get hold of the Ohio Medicaid Consumer Hotline and select that plan. Because he is calling in August 2026, Ben will be able to start on the Next Generation MyCare plan he chose for September 1, 2026.

Thank you!

Appendix

Definitions

General timelines

| Term | Definition |
|------------------------------------|---|
| MyCare Enrollment Eligibility Date | First of the month where the member is both MyCare eligible and the county of residence transitions to Next Generation MyCare county. |
| Auto Assignment Notification | Approximately 60 days before the passive enrollment effective date, the Ohio Department of Medicaid (ODM) will send an auto enrollment notice to individuals who are being automatically enrolled. |
| Auto Assignment Reminder Notice | A reminder notice is sent around 30 days before the passive enrollment effective date to individuals who haven't yet made a voluntary plan choice. This notice reiterates the assigned plan and states that by taking no action, they will be considered to have requested enrollment in that plan. |
| Auto Assignment | Process of being assigned a Next Generation MyCare plan 90 days in advance before enrolling. |
| 90-day Period | Gives individuals a window of time to review their assigned Next Generation MyCare plan and decide if they want to choose a different one. If they want to choose a different plan, they can contact the Ohio Medicaid Consumer Hotline at 800-324-8680. |

Definitions (Continued)

General timelines

| Term | Definition |
|----------------------------------|---|
| County Roll Out Date | Per the roll out schedule, counties roll out which means a member is eligible to become enrolled in MyCare based on location if they meet other criteria. |
| County Roll Out Day 1 Enrollment | Concept that a member is able to, but not likely to have MyCare eligibility sync to the first day of their county's roll out date in the Next Generation MyCare program. This requires specific conditions and actions depending on the type of MyCare eligibility the person has at that time. |
| Fee-For-Service Pool | Members who meet all the MyCare Ohio program eligibility criteria from May - October 2025 while auto enrollment was paused. Unlike some other populations, these individuals will remain paused until January 1, 2026, regardless of additional action taken. |
| Programmatic Eligibility | Members who meet the eligibility criteria for the MyCare Ohio program whether or not their county has rolled out or not, or will become eligible when their county rolls out into the Next Generation MyCare program. |
| Default Enrollment | Process in which a newly Medicare-eligible individual is automatically enrolled in a Dual Eligible Special Needs Plan (D-SNP) offered by their current Next Generation Managed Care plan that provides their Medicaid benefits, unless they decline. |