



**Ohio Department
of Medicaid**

Ohio Electronic Visit Verification Program

Stakeholder Engagement
Proposed Updates to the Ohio Medicaid Electronic Visit
Verification Program

January 19, 2024



Introduction

Overview of Electronic Visit Verification.
Proposed Updates for July 2024.

Why Electronic Visit Verification is Important

- Electronic Visit Verification (EVV) is using technology to document certain home health and personal care services provided in the home or community.
- EVV improves service delivery, is efficient and transparent.
- The Ohio Department of Medicaid (ODM) started its EVV program in 2018 to meet federal requirements in the 21st Century Cures Act, Public Law No. 114–255 (114th Congress)
- Ohio requirements are in Ohio Administrative Code [Rule 5160-1-40 | Electronic visit verification \(EVV\).](#)

Proposed Updates for July 2024

Proposed updates

Rule and requirement simplification.

Privacy consideration.

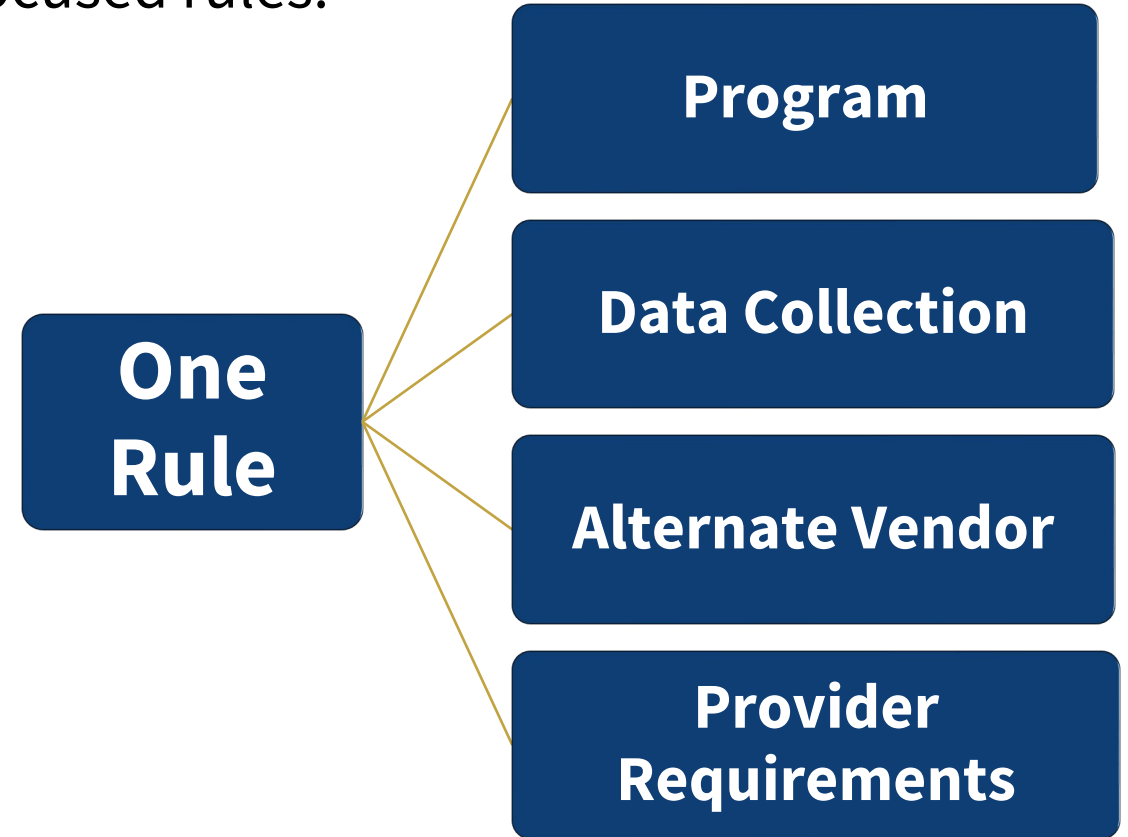
Administrative burden reduction.

Alignment to federal requirements.

Rule and Requirement Simplification

Breakdown single comprehensive rule to four focused rules.

1. Program: program and services subject to EVV.
2. Data collection: EVV methods and options.
3. Alternate vendor: describe usage of an alternate vendor instead of state vendor.
4. Provider requirements: details provider conditions.



Stay Updated on Medicaid EVV Communications

To receive communications and updates for Ohio Medicaid News, click [Subscribe Form \(ohio.gov\)](#) to sign up.

To subscribe to EVV notices, choose from these options:

- ☐ EVV stakeholders
- ☐ EVV alt vendors
- ☐ EVV agency providers
- ☐ EVV non-agency providers

Stay Updated on Rule Activity

Ways to receive information on OAC rule update activity:

To receive OAC rule filing activity notifications, create an account through RuleWatch Ohio website:

<https://www.rulewatchohio.gov/authentication/create-account?1>

To view previous, current and proposed OAC rule update activity, visit the Register of Ohio website:

<http://www.registerofohio.state.oh.us/rules/search>

Privacy Consideration

Limited use of GPS technology:

- Person receiving services chooses and gives written permission for GPS use in their home.
- EVV devices will no longer be distributed directly to persons receiving services.
- EVV devices will be sent to providers who will have full responsibility of maintenance and care.
- Provider organizes device distribution and direct care worker duties.

Administrative Burden Reduction



- Remove double documentation for self directed providers by adding Financial Management Service vendors as Alternate EVV Vendors.
- Lift EVV data capture validation step from the person receiving services.
- Reduce manual input elements during log in and log out by including a staff scheduling feature for providers.

Align to Federal Requirements

Proposed new exemptions:

- Direct delivery of telehealth services.
- Live in direct care workers.
 - Live in-service settings will need to follow ODM's process to request the exemption.



Contacts and Comments

Send comments on EVV proposed changes to:

HCBSPolicy@medicaid.ohio.gov

For future communications, reach out through ODM's contact us page: [Contact Us \(ohio.gov\)](#).

THANK YOU

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