

# HIPAA Transaction Standard Companion Guide

Refers to the Implementation Guides Based on ASC X12 version 005010

837 Dental Fee-For-Service Claims

03252022 v4.0

#### **Disclosure Statement**

This companion guide is based on the CORE v5010 Master Companion Guide Template. All rights reserved. It may be freely redistributed in its entirety provided that this copyright notice is not removed. It may not be sold for profit or used in commercial documents without the written permission of the copyright holder. This document is provided "as is" without any express or implied warranty. Note that the copyright on the underlying ASC X12 Standards is held by ASC X12.

The ODM Companion Guides do not:

- Replace the HIPAA ANSI ASC X12N Implementation Guide.
- Contain any actions that would result in a Non-Compliant Transaction.

The ODM Companion Guides are subject to change without prior notice.

Providers and Trading Partners are responsible for periodically checking for Companion Guide updates on the ODM Trading Partner website - Trading Partners | Medicaid (ohio.gov).

Each Medicaid Provider and/or Trading Partner has the ultimate responsibility to adhere to the HIPAA Federal Requirements as well as any Ohio State laws that are applicable including the Ohio Administrative Code (http://codes.ohio.gov/oac/5160-1-20).

2022 © ODM Page 2 of 24

#### **Preface**

This Companion Guide to the v5010 ASC X12N Implementation Guides and associated errata adopted under HIPAA clarifies and specifies the data content when exchanging electronically with ODM. Transmissions based on this companion guide, used in tandem with the v5010 ASC X12N Implementation Guides, are compliant with both ASC X12 syntax and those guides. This Companion Guide is intended to convey information that is within the framework of the ASC X12N Implementation Guides adopted for use under HIPAA. The Companion Guide is not intended to convey information that inany way exceeds the requirements or usages of data expressed in the Implementation Guides.

2022 © ODM Page 3 of 24

### EDITOR'S NOTE:

This page is blank because major sections of a book should begin on a right-hand page.

**2022** © **ODM** Page **4** of **24** 

## **Table of Contents**

1	INΤ	RODUCTION	6
	1.1	SCOPE	
	1.2	• · = · · · = ·	
	1.3		
		3.1 EDI Basics	
		3.2 Government and Other Associations	
		3.3 ASC X12 Standards	7
	1.4	ADDITIONAL INFORMATION	8
2	GE1	TTING STARTED	9
3	TES	STING WITH THE PAYER	10
4	COI	NNECTIVITY WITH THE PAYER/COMMUNICATIONS	11
5	COI	NTACT INFORMATION	
	5.1		12
	5.2		
	5.3		
	5.4	APPLICABLE WEBSITES/E-MAIL	12
6	_	NTROL SEGMENTS/ENVELOPES	_
	6.1		
	6.2		
	6.3	ST-SE	14
7	PA	YER SPECIFIC BUSINESS RULES AND LIMITATIONS	16
8	AC	KNOWLEDGEMENTS AND/OR REPORTS	17
	8.1		
	8.2	The 999 Implementation Acknowledgement	17
	8.3	, , , , , , , , , , , , , , , , , , ,	
	8.4	Report Inventory	17
9	TR/	ADING PARTNER AGREEMENTS	18
	9.1	TRADING PARTNERS	18
10	)	TRANSACTION SPECIFIC INFORMATION	19
11	1	APPENDICES	23
	11.1	1 Implementation Checklist	23
	11.2	2 Frequently Asked Questions	23
12	2	Change Summary	24

#### 1 INTRODUCTION

This section describes how ASC X12N Implementation Guides (IGs) adopted under HIPAA will be detailed with the use of a table. The tables contain a row for each segment that ODM has something additional, over and above, the information in the IGs. That information can:

- 1. Limit the repeat of loops, or segments
- 2. Limit the length of a simple data element
- 3. Specify a sub-set of the IGs internal code listings
- 4. Clarify the use of loops, segments, composite, and simple data elements
- 5. Any other information tied directly to a loop, segment, composite, or simple data element pertinent to trading electronically with ODM

In addition to the row for each segment, one or more additional rows are used to describe ODM's usage for composite and simple data elements and for any other information. Notes and comments should be placed at the deepest level of detail. For example, a note about a code value should be placed on a row specifically for that code value, not in a general note about the segment.

The following table specifies the columns and suggested use of the rows for the detailed description of the transaction set companion guides.

Page #	Loop ID	Reference	Name	Codes	Length	Notes/Comments
193	2100C	NM1	Subscriber Name			This type of row always exists to indicate that a new segment has begun. It is always shaded at 10% and notes or comment about the segment itself goes in this cell.
195	2100C	NM109	Subscriber Primary Identifier		15	This type of row exists to limit the length of the specified data element.
196	2100C	REF	Subscriber Additional Identification			
197	2100C	REF01	Reference Identification Qualifier	18, 49, 6P, HJ, N6		These are the only codes transmitted by ODM.
			Plan Network Identification Number	N6		This type of row exists when a note for a particular code value is required. For example, this note may say that value N6 is the default. Not populating the first 3 columns makes it clear that the code value belongs to the row immediately above it
218	2110C	EB	Subscriber Eligibility or Benefit Information			
231	2110C	EB13-1	Product/Service ID Qualifier	AD		This row illustrates how to indicate a component data element in the Reference column and also, how to specify that onlyone code value is applicable.

2022 © ODM Page 6 of 24

#### 1.1 SCOPE

ODM developed 5010 Companion Guides to supplement each 5010 Transaction Implementation Guide, based on Version 5, Release 1, with regards to:

- Specific Codes and/or Values that ODM will default on Outbound Transactions
- Specific Codes and/or Values that are unique to ODM to accept an Inbound Transaction

ODM Companion Guides will not create a Non-Compliant Transaction

This companion guide is intended to be used in conjunction with the ASC X12N/005010X224 Implementation Guide (IG). It provides supplementation instructions not included in the IG that must be followed for implementation and conducting the transaction with ODM. It does not change the requirements of the IG in any way.

#### 1.2 OVERVIEW

The ASC X12 HIPAA 837 Dental Implementation Guide presents the basic requirements for planning and implementing an EDI-based system for the exchange of ASC X12 HIPAA compliant transactions with the Ohio Medicaid Enterprise System (OMES). In order to create a HIPAA compliant transaction, you must first meet the requirements of the ASC X12 HIPAA 837 Dental Implementation Guide and then incorporate the ODM specific requirements.

The segments and elements used in this document are necessary for the ODM adjudication system for Dental Claims.

#### 1.3 REFERENCES

In addition to the resources available on the ODM Trading Partner Website (<u>Trading Partners | Medicaid (ohio.gov)</u>), there are other websites that contain helpful information to assist in the implementation of the electronic data interchange process. Links to these websites are listed below and are separated by category for easy reference.

#### 1.3.1 EDI Basics

For information about EDI software and services, visit: 1EDI Source, Inc (http://www.1edisource.com/).

- 1.3.2 Government and Other Associations
  - Center for Medicare and Medicaid Services (CMS): http://www.cms.gov
  - Answers to Frequently Asked Questions: <u>HIPAA, Administrative Simplification, and ACA FAQs | CMS</u>
  - HHS Office for Civil Rights (Privacy): http://www.hhs.gov/ocr/hipaa/
  - WEDI SNIP: Workgroup for EDI, Strategic National Implementation Process: <a href="http://www.wedi.org">http://www.wedi.org</a>
  - CMS website for NPI: <a href="https://www.cms.gov/Regulations-and-Guidance/Administrative-Simplification/NationalProvIdentStand">https://www.cms.gov/Regulations-and-Guidance/Administrative-Simplification/NationalProvIdentStand</a>

#### 1.3.3 ASC X12 Standards

- Washington Publishing Company: http://www.wpc-edi.com/
- American National Standards Institute: <a href="http://ansi.org/">http://ansi.org/</a>
- Accredited Standards Committee: <a href="http://www.x12.org">http://www.x12.org</a>

2022 © ODM Page 7 of 24

#### 1.4 ADDITIONAL INFORMATION

For additional information, the Trading Partner Information Guide can be found here: <u>Trading Partners | Medicaid (ohio.gov)</u>.

2022 © ODM Page 8 of 24

## **2 GETTING STARTED**

To get started, the Trading Partner Information Guide, can be found here: <u>Trading Partners | Medicaid (ohio.gov)</u>.

**2022 © ODM** Page **9** of **24** 

## 3 TESTING WITH THE PAYER

Details related to testing are in the Trading Partner Information Guide, which can be found here: <u>Trading Partners | Medicaid (ohio.gov)</u>.

2022 © ODM Page 10 of 24

## 4 CONNECTIVITY WITH THE PAYER/COMMUNICATIONS

Connectivity information is in the Trading Partner Information Guide, which can be found here: <u>Trading Partners | Medicaid (ohio.gov)</u>.

2022 © ODM Page 11 of 24

#### 5 CONTACT INFORMATION

#### 5.1 EDI CUSTOMER SERVICE

Days Available: Monday through Friday

Time Zone: Eastern Time (ET)
Time Available: 8:00 am to 5:00 pm

Phone: TBD

Email: usomesedisupport@deloitte.com

#### 5.2 EDI TECHNICAL ASSISTANCE

Days Available: Monday through Friday

Time Zone: Eastern Time (ET)
Time Available: 8:00 am to 5:00 pm

Phone: TBD

Email: usomesedisupport@deloitte.com

#### 5.3 PROVIDER SERVICE NUMBER

Provider Assistance Unit 1-800-686-1516. Please listen to the entire message before making your selection.

Web URL: TBD.

#### 5.4 APPLICABLE WEBSITES/E-MAIL

Ohio Medicaid Website: http://medicaid.ohio.gov/

The Trading Partner web page can be found by following: Providers > Billing > Trading Partners (<u>Trading Partners | Medicaid (ohio.gov)</u>)

To contact Ohio Medicaid for assistance, use the link - TBD.

2022 © ODM Page 12 of 24

## **CONTROL SEGMENTS/ENVELOPES**

#### 6.1 **ISA-IEA**

This section describes ODM's use of the interchange control segments. It includes a description of expected sender and receiver codes, authorization information, and delimiters.

Page #	Loop ID	Reference	Name	Codes	Length	Notes/Comments
C.3		ISA	Interchange Control Header			
C.4		ISA01	Authorization Information Qualifier	00		No Authorization Information Present (No Meaningful Information in ISA02)
C.4		ISA03	Security Information Qualifier	00		No Security Information Present (NoMeaningful Information in ISA04)
C.4		ISA05	Interchange ID Qualifier	ZZ		Mutually Defined
C.4		ISA06	Interchange Sender ID			7 digit Trading Partner ID assigned byODM including leading zeros. This is a fixed-length field and should beleft justified and filled with spaces to meetthe minimum length requirement of 15.
C.4		ISA07	Interchange ID Qualifier	ZZ		Mutually Defined
C.4		ISA08	Interchange Receiver ID	MMISODJFS 0021920 0002937 0004202 0003150 0021919 0007316 0007610 0021457 0021914		This is a fixed-length field and should be left justified and filled with spaces to meet the minimum length requirement of 15.  MMISODJFS = Ohio Department of Medicaid 0021920 = AmeriHealth Caritas Ohio, Inc. 0002937 = Anthem Blue Cross Blue Shield 0004202 = Buckeye Community Health Plan 0003150 = CareSource 0021919 = Humana Health Plan of Ohio, Inc. 0007316 = Molina Healthcare of Ohio 0007610 = United Healthcare Community Plan of Ohio, Inc 0021457 = Aetna Better Health of Ohio 0021914 = Aetna OhioRISE

C.5	ISA13	Interchange Control Number		Must be identical to the associatedinterchange control trailer IEA02
C.6	ISA14	Acknowledgment Requested	0	No Interchange Acknowledgment Requested

Page #	Loop ID	Reference	Name	Codes	Length	Notes/Comments
C.10		IEA	Interchange Control Trailer			
C.10		IEA01	Number of Included Functional Groups			Number of included functional groups.
C.10	C.10 IEA02		Interchange Control Number			The control number assigned by the interchange sender. Must be identical tothe value in ISA13.

#### 6.2 GS-GE

This section describes ODM's use of the functional group control segments. It includes a description of expected application sender and receiver codes. Also included in this section is a description concerning how ODM expects functional groups to be sent and how ODM will send functional groups. These discussions will describe how similar transaction sets will be packaged and ODM's use of functional group control numbers.

Page #	_oop ID	Reference	Name	Codes	Length	Notes/Comments
C.7		GS	Functional Group Header			
C.7		GS02	Application Sender'sCode			7-digit Trading Partner ID assigned byODM
C.7		GS03	Application Receiver'sCode			
C.8		GS06	Group Control Number			Must be identical to the value in GE02.

Page #	Loop ID	Reference	Name	Codes	Length	Notes/Comments
C.9		GE	Functional Group Trailer			
C.9		GE01	Number of Transaction Sets Included			Number of included transaction sets.
C.9					The functional group control number.Must be the same value as GS06.	

#### 6.3 ST-SE

This section describes how ODM uses transaction set control numbers.

**2022** © **ODM** All rights reserved. This document may be copied.

Page #	Loop ID	Reference	Name	Codes	Length	Notes/Comments
65		ST	Transaction Set Header			
65		ST02	Transaction Set Control Number			Identical to the value in SE02

Page #	Loop ID	Reference	Name	Codes	Length	Notes/Comments
353		SE	Transaction Set Trailer			
353		SE01	Number of Included Segments			Total number of segments included in atransaction set including ST and SE segments
353		SE02	Transaction Set Control Number			Transaction set control number. Identicalto the value in ST02.

2022 © ODM Page 15 of 24

#### 7 PAYER SPECIFIC BUSINESS RULES AND LIMITATIONS

In order to receive 837 Dental X12 transactions, Trading Partners must be certified by Ohio Medicaid and in active status. These details are documented in the Trading Partner Information Guide which can be found at this link - Trading Partners | Medicaid (ohio.gov).

Medicaid is the payer of last resort. The claim must first be adjudicated by all payers submitted in the 2330B loop before submitting the claim to ODM, unless an exception set forth in Rule 5160-1-05 and 5160-1-08 of the Ohio Administrative Code (OAC) applies.

The total amount paid by the payer in 2330B for all services on the claim must be submitted (AMT 2320). If the payer in 2330B adjudicated the claim at the claim/header level, the associated Adjustment Code Group (s), Adjustment Reason Code(s) and Amount(s) must be submitted in this loop/segment. If the payer in 2330B adjudicated the claim at the detail level (i.e., made line payments and/or made line adjustments that caused the line payment to differ from the line billed charges), the 2430 loop must be completed. If the payer in 2330B adjudicated the claim at the detail but made some adjustments at the header/claim level that caused the claim payment to differ from the sum of the line payments, the 2320 CAS must be submitted in addition to the appropriate adjustments made in 2430 CAS.

COB balancing rules apply and may be enforced (See IG Balancing).

#### MCE Payer IDs in 2010BB NM109:

- 88337 = UHC OH MEDICAID
- 83572 = UNC OH MEDICAID VISION
- 83244 = UHC OH MEDICAID DENTAL
- 35374 = AMERIHEALTH CARITAS OHIO (NOT USED FOR TRANSPORTATION)
- 42435 = AMERIHEALTH CARITAS OHIO (TRANSPORTATION ONLY)
- 45221 = AETNA OHIORISE
- 0003150 = CS OH MEDICAID
- CSVIS001 = CS OH VISION
- CSDEN001 = CS OH DENTAL
- 0004202 = BUCKEYE OHIO MEDICAID (837 P & I ONLY)
- V004202 = BUCKEYE/ENVOLVE VISION
- D004202 = BUCKEYE/ENVOLVE DENTAL (837 DENTAL)
- T004202 = BUCKEYE/ACCESS2CARE
- 0007316 = MOLINA OHIO MEDICAID (837 P & I ONLY)
- D007316 = MOLINA/SKYGEN (837 DENTAL)
- V007316 = MOLINA/MARCH VISION
- T007316 = MOLINA/ACCESS2CARE
- 61103 = HUMANA OHIO MEDICAID (837 P & I ONLY)
- D021919 = HUMANA/DENTAQUEST (837 DENTAL)
- V021919 = HUMANA/EYEMED
- T021919 = HUMAN/ACCESS2CARE
- 0002937 = ANTHEM
- D002937 = ANTHEM/DENTAQUEST
- V002937 = ANTHEM/EYEMED
- T002937 = ANTHEM/ACCESS2CARE

2022 © ODM Page 16 of 24

### 8 ACKNOWLEDGEMENTS AND/OR REPORTS

#### 8.1 The TA1 Technical Acknowledgement

The TA1 allows the receiver of a file to notify the sender that an invalid interchange structure was received or that problems were encountered. The TA1 verifies only the interchange header (ISA/GS) and trailer (IEA/GE) segments of the file envelope.

For batch and real-time transactions, if ISA or GS errors were encountered then the generated TA1 report with the Interchange Header errors will be returned for pickup.

#### 8.2 The 999 Implementation Acknowledgement

For batch transactions, each time a properly formatted 5010 X12 file is submitted to Ohio Medicaid, an accepted 999 acknowledgement is returned to the submitter. If the file submitted is rejected, a negative 999 is produced and returned to the submitter.

#### 8.3 824 Application Advice

For batch transactions, the 824 transaction set is used to report the rejection of a transaction that does not meet WEDI SNIP Type 7 compliance.

#### 8.4 Report Inventory

If a 5010 X12 file fails compliance, an HTML report file is returned to the submitter. This file contains details that will assist the submitter to identify the issue and correct the problem.

2022 © ODM Page 17 of 24

### 9 TRADING PARTNER AGREEMENTS

#### 9.1 TRADING PARTNERS

These details can be found in the Trading Partner Information Guide which can be found at this link - <a href="Trading Partners">Trading Partners</a> | <a href="Medicaid (ohio.gov">Medicaid (ohio.gov)</a></a>

2022 © ODM Page 18 of 24

#### 10 TRANSACTION SPECIFIC INFORMATION

This section describes how ASC X12N Implementation Guides (IGs) adopted under HIPAA will be detailed with the use of a table. The tables contain a row for each segment that ODM has something additional, over and above, the information in the IGs. That information can:

- Limit the repeat of loops, or segments
- 2. Limit the length of a simple data element
- 3. Specify a sub-set of the IGs internal code listings
- 4. Clarify the use of loops, segments, composite, and simple data elements
- 5. Any other information tied directly to a loop, segment, composite, or simple data element pertinent to trading electronically with ODM

In addition to the row for each segment, one or more additional rows are used to describe ODM's usage for composite and simple data elements and for any other information. Notes and comments should be placed at the deepest level of detail. For example, a note about a code value should be placed on a row specifically for that code value, not in a general note about the segment.

The following table specifies the columns and suggested use of the rows for the detailed descriptionof

the transaction set companion guides.

Page #	Loop ID	Referenc e	Name	Codes	Length	Notes/Comments
69	1000A	NM1	Submitter Name			
70	1000A	NM109	Submitter Identifier			7-digit Ohio Medicaid Trading Partner IDassigned by ODM
74	1000B	NM1	Receiver Name			
75	1000B	NM109	Receiver Primary Identifier			
109	2000B	HL	Subscriber Hierarchical Level			For Ohio Medicaid, the "insured", "subscriber" and the "patient" are always the same person.
110	2000B	HL04	Hierarchical Child Code	0		No subordinate HL segment in this hierarchical structure.
111	2000B	SBR	Subscriber Information			
113	2000B	SBR09	Claim Filing Indicator Code	MC		Medicaid
114	2010BA	NM1	Subscriber Name			
115	2010BA	NM108	Identification Code Qualifier	MI		

2022 © ODM Page 19 of 24

Page #	Loop ID	Referenc	Name	Codes	Length	Notes/Comments
116	2010BA	NM109	Subscriber Primary Identifier			Medicaid member ID assigned by ODM
124	2010BB	NM1	Payer Name			
125	2010BB	NM108	Identification Code Qualifier	PI		Payor Identification
125	2010BB	NM109	Payer Identifier			See Section 7
159	2300	PWK	Claim Supplemental Information			
160	2300	PWK01	Attachment ReportType Code			
160	2300	PWK02	Attachment Transmission Code	AA, EL, FT		
161	2300	PWK06	Attachment Control Number			
164	2300	AMT	Patient Amount Paid			
164	2300	AMT01	Amount Qualifier Code	F5		Patient Amount Paid
164	2300	AMT02	Patient Amount Paid			
179	2300	NTE	Claim Note			Use this segment to report Ohio Medicaid Co-payment exclusions and timely filing limit exceptions.
179	2300	NTE01	Note Reference Code	ADD		ADD - will be used by providers to denote a copayment exemption applies(see NTE02 Comments)  ADD - will be used by providers to denote timely filing exemption (SeeNTE02 Comments)
179	2300	NTE02	Claim Note Text			When a Medicaid co-payment exclusion applies, the 10-character code (see Application Value List below) must be thefirst item listed in the NTE02. There mustalways be a single space between the word COPAY and

Page #	Loop ID	Referenc	Name	Codes	Length	Notes/Comments
Page #	Loop ID	Reference	Name	Codes		the four-character exclusion code.  Application Value List (Select one):
						Example (2): NTE*ADD*DECISION 110831
190	2310A	NM1	Referring Provider Name			
192	2310A	NM109	Referring Provider Identifier			Provider NPI
194	2310A	REF	Referring			Complete only if Provider

Page #	Loop ID	Referenc e	Name	Codes	Length Notes/Comments
			Provider Secondary Identification		does not have an NPI.
194	2310A	REF01	Reference Identification Qualifier	G2	Provider Commercial Number
195	2310A	REF02	Referring Provider Secondary Identifier		7-digit OMES Provider ID must be used.
221	2320	SBR	Other Subscriber Information		
224	2320	SBR09	Claim Filing IndicatorCode	MA, MB, 16, CI, BL	MA - For Original Medicare Part A claims  MB - For Original Medicare Part B claims  16 - When other payer is a MedicareHMO / Part C plan  CI - When other payer is commercialinsurance (other than Blue Cross)  BL - When other payer is Blue Cross/ Blue Shield Plan  Any other appropriate value except MC (MC should only be used in 2000B loop)
225	2320	CAS	Claim Level Adjustments		See Section 7
345	2430	CAS	Line Adjustment		See Section 7

2022 © ODM Page 22 of 24

## 11 APPENDICES

This section contains one or more appendices.

### 11.1 Implementation Checklist

See Implementation Checklist found here: Trading Partners | Medicaid (ohio.gov).

### 11.2 Frequently Asked Questions

See Trading Partner website: <u>Trading Partners | Medicaid (ohio.gov)</u>.

2022 © ODM Page 23 of 24

### 12 Change Summary

This section describes the differences between the current Companion Guide and previous guide(s).

#### 12/10/2021:

- Updated the revision number in the filename
- Added EDI helpdesk email address to Section 5 Contact Information
- Added 0021914 = Aetna OhioRISE in ISA08
- Removed details from GS03
- Added the text "Complete only if Provider does not have an NPI" to all REF rows in the table in Section 10 that refer to secondary identification
- Removed 1000B NM109 Receiver Primary Identifier information
- Removed 2010BB NM109 Payer Identifier information

#### 3/4/2022:

Added MCE Payer IDs in 2010BB NM109 in Section 7

#### 3/25/2022:

- Added "AA" qualifier to PWK02 in Section 10
- Updated MCE Payer IDs in Section 7

2022 © ODM Page 24 of 24