



TO: Non-Medicaid Enrolled Providers Seeking Reimbursement from Ohio  
Medicaid Managed Care Entities

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SUBJECT: Contracting with Medicaid Managed Care Entities: Provider Requirement  
to Enroll with the Ohio Department of Medicaid to Process Medicaid  
Claims

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This memo informs providers about the requirement to enroll with the Ohio Department of Medicaid (ODM) to comply with 42 CFR 438.608. Your enrollment ensures timely reimbursement for services provided to Ohio Medicaid recipients.

Provider enrollment with the state Medicaid agency is required to be reimbursed by the state's contracted Medicaid managed care entities (MCEs). MCEs are not permitted to contract with providers that are not enrolled with ODM.

ODM does not have reciprocity agreements with other state Medicaid agencies or CMS. Enrollment with ODM is necessary even if you are enrolled with Medicaid in another state or the Medicare Program. The enrollment process can be completed online by visiting: [ODM Enrollment Process](#)<sup>1</sup>. The Ohio Medicaid provider enrollment team is also available to assist you at 1-800-686-1516.

If you do not want to become a fully enrolled provider with ODM, but want to serve Ohio Medicaid beneficiaries on a one-time, individual, or limited basis, and be reimbursed, please complete the [MCP Single Case Agreement](#)<sup>2</sup> in the Provider Network Management (PNM) system or use the [ODM 10295 single case agreement form](#)<sup>3</sup>. If you use online enrollment in PNM, and you want your provider enrollment span to only be 120 days, you must call ODM and ask that your enrollment be truncated. The ODM 10295 form provides a 120-day agreement with Ohio. Note that multiple Single Case Agreements are not permitted per 42 CFR 438.602.

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<sup>1</sup><https://medicaid.ohio.gov/resources-for-providers/managed-care/become-a-provider>

<sup>2</sup>[https://ohpnm.omes.maximus.com/OH\\_PNM\\_PROD/pages/DownloadFile.aspx?catId=Learning&mode=inline&id=fc697618-0c09-43f8-9632-73467e393156](https://ohpnm.omes.maximus.com/OH_PNM_PROD/pages/DownloadFile.aspx?catId=Learning&mode=inline&id=fc697618-0c09-43f8-9632-73467e393156)

<sup>3</sup><https://dam.assets.ohio.gov/image/upload/medicaid.ohio.gov/Resources/Publications/Forms/ODM10295Fillx.pdf>