

## OHIO MEDICAID CLAIMS SUBMISSION CHANGE NOTICE

TO: **Eligible Medicaid Providers**

FROM: **Patrick Tighe, Chief  
Bureau of Claims Operations**

SUBJECT: **Disallowance of Paper Claims Submission**

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You are receiving this notice because you or your practice(s) are submitting hard copy paper Medicaid claims to Ohio Medicaid.

Ohio Medicaid no longer accepts hard copy paper claims.

All Medicaid providers are required to submit all Ohio Medicaid claims (UB04, CMS 1500, or ADA 2006) through either Electronic Data Interchange (EDI) or the Medicaid Information Technology System (MITS).

### **Electronic Data Interchange (EDI)**

If you wish to begin submitting your Ohio Medicaid claims through EDI, you must contract with an **approved** Ohio Medicaid EDI Trading Partner (an organization that processes claims for individuals or practices). You will find the lists of approved Ohio Medicaid EDI Trading Partners on our website. Enter the following address into your web browser:

<https://medicaid.ohio.gov/Provider/Billing/TradingPartners/AuthorizedTradingPartners>

We recommend that you call several of the listed Trading Partners to compare prices and services because they are not all the same.

### **Medicaid Information Technology System (MITS)**

If you wish to begin submitting your Ohio Medicaid claims through the MITS web portal and have never visited or used the portal before, we encourage you to first go to

<https://medicaid.ohio.gov/RESOURCES/Publications/ODM-Guidance#1615193-mits-resources> and click on MITS PORTAL REGISTRATION.

How to enter a claim using the MITS web portal, enter the following address into your web browser:

<https://medicaid.ohio.gov/RESOURCES/Publications/ODM-Guidance#161541-provider-billing-instructions>

If you have already registered in the MITS portal, you can access the secure portal and proceed to submit your claims. **Submitting claims through the MITS portal is free.**

If you need assistance call the Medicaid Provider Call Center at 1-800-686-1516

We urge you to act now to ensure future payment of your claims.