

Comprehensive Primary Care and Comprehensive Primary Care for Kids

Frequently Asked Questions

Updated December 2020

- Comprehensive Primary Care (CPC) and CPC for Kids Overview
 - o What is Comprehensive Primary Care (CPC)?
 - O What is CPC for Kids?
 - O Why should practices sign up for Ohio CPC and CPC for Kids?
 - O How does Ohio CPC work with CPC+?
- Program Design
 - o Why has Ohio implemented Comprehensive Primary Care programs?
 - O Which stakeholders contribute input to program requirements?
 - O Which payers are eligible to participate in Ohio CPC?
- Enrollment
 - O When is open enrollment for CPC and CPC for Kids?
 - O Who can enroll in CPC and CPC for Kids?
 - o What are the enrollment requirements for CPC and CPC for Kids?
- Learning and Resources
 - What types of learning/training activities are required and available?
 - o How do practices help engage others about CPC and CPC for Kids?
- Requirements
 - O What are the annual requirements for CPC and CPC for Kids?
 - o How will practices' performance be monitored?
 - O Which requirements are payment contingent?
 - O What happens if a practice fails to meet activity requirements?
 - o What happens if a practice fails to meet quality and efficiency metrics requirements?
- Payment
 - O When do practices receive payments?
 - O How do total cost of care payments work?
 - O How do practices know how much they get paid?
- Data
 - O What data will practices receive if they are part of CPC and/or CPC for Kids?
 - O How do practices access their reports?
 - O Who can view practice data?
 - o How do practices find information about interpreting their reports?

CPC and CPC for Kids Overview

Questions	Answers
What is Comprehensive Primary Care (CPC)?	Ohio Comprehensive Primary Care (Ohio CPC) is Ohio Medicaid's patient-centered medical home (PCMH) program: a team-based care delivery model led by a primary care practice that comprehensively manages a patient's health needs. The aim is to empower practices to deliver the best care possible to their patients, both improving quality of care and lowering costs. Some form of PCMH exists in nearly all 50 states, with sources of value including appropriateness of care setting (i.e. encouraging patients to use outpatient sites of care), expanded access to care, improved treatment adherence, and reduced admissions, among others.
What is CPC for Kids?	CPC for Kids is a voluntary add-on program designed to complement CPC and enhance pediatric-focused care at the practice level. Practices enrolling in CPC for Kids must concurrently be enrolled in CPC and agree to meet additional child-focused quality metrics for immunizations and lead screenings. In addition, practices in CPC for Kids will be assessed for performance on additional activities including school-based health, transitions of care, behavioral health, and foster care connections. Practices enrolled in CPC for Kids will receive an additional quarterly payment for children under age 21 attributed to the practice and be eligible for quality incentive payments annually.
Why should practices sign up for Ohio CPC and CPC for Kids?	Financial benefits: Participating practices are eligible for two payment streams in addition to existing payment arrangements. A permember-per-month (PMPM) payment supports activities that are required for the CPC and CPC for Kids programs. Some practices are also eligible for shared savings payments for reducing and/or maintaining a low total cost of care and meeting predetermined quality and efficiency targets. CPC for Kids practices are also eligible for annual quality incentive payments based on child-focused population health activity performance.

	Non-financial benefits: Joining the CPC
	and/or CPC for Kids programs means
	recognition as a state-designated CPC
	practice, which can help attract new
	members, as well as access to data and
	reporting that will provide information that
	practices can use to make data-driven
	decisions about patient care and quality.
	Practices will also be part of a CPC practice
	learning community to share the best
	practices that have led to their success, learn
	about new Medicaid initiatives that impact
	primary care, and access resources to provide
	technical assistance to practices to improve
	activity requirement and quality and
	efficiency metric performance.
How does Ohio CPC work with CPC+?	CPC+ is Medicare's comprehensive primary
	care program. Ohio Medicaid is a
	participating payer in CPC+. Ohio CPC and
	CPC+ are strongly aligned across activity
	requirements. Additionally, some quality and
	efficiency metrics overlap with CPC+.
	Practices participating in CPC+ that have at
	least 500 Medicaid members are eligible to
	participate in Ohio CPC.

Program Design

Questions	Answers
Why has Ohio implemented Comprehensive	Primary care practitioners can guide many
Primary Care programs?	decisions that impact patient care and service
	costs, improving efficiency and care quality as
	well as the patient experience. Primary care
	practitioners often develop trusted
	relationships with patients over time and are integrated into their communities. By using a
	patient-centered, population health driven
	model of care, primary care practices can
	reduce inpatient stays and emergency
	department visits and ensure that well care
	visits and chronic condition care are being
	delivered regularly and efficiently. Primary
	care practices can also leverage their
	knowledge and place in their communities to
	reduce health disparities.
Which stakeholders contribute input to	Core CPC requirements were initially
program requirements?	developed through an iterative process with
	multiple stakeholder groups, including

	individual providers, practice administrators, and provider associations. Requirements are designed to align with state and national primary care standards, prioritize outcomes including reducing costs and racial disparities, minimize administrative burden, and cover a
	broad range of practice types and patient populations. ODM reevaluates program
	1
	requirements annually and continually seeks
	feedback on the CPC and CPC for Kids
	programs and opportunities for program
	improvement from interested stakeholders.
Which payers are eligible to participate in	Ohio CPC and CPC for Kids include Medicaid
Ohio CPC?	fee-for-service and all Medicaid managed
	care plans.

Enrollment

Questions	Answers
When is open enrollment for CPC and CPC for	Ohio CPC and CPC for Kids enrollment occurs
Kids?	annually in October each year for the
	following program year.
Who can enroll in CPC and CPC for Kids?	To enroll in CPC and/or CPC for Kids, a
	practice must be enrolled with ODM as one
	of the following provider types: individual
	physical practice; professional medical group;
	rural health clinic; federally qualified health
	center; primary care clinic; public health
	department clinic; or a professional medical
	group billing under a hospital provider type.
	In addition, practices are required to meet
	one of the following: (1) have at least 500
	claims-based attributed Medicaid members
	as determined by ODM; or (2) have at least
	150 claims-based attributed members as
	determined by ODM and attest to being part
	of a practice partnership under a convener
	practice. For the CPC for Kids program,
	practices must: (1) be enrolled in CPC for the
	2021 program year; and (2) have at least 150
	claims-based attributed Medicaid children
	age 20 and under as determined by ODM
	either at the individual practice or
	partnership level. All practices enrolling in
	CPC and/or CPC for Kids must attest to
	meeting all activity requirements at the
	beginning of the program year.

What are the enrollment requirements for	To enroll in the program, there are three
CPC and CPC for Kids?	requirements: 1) attestation to meeting a set
	of activity requirements, 2) a commitment to
	sharing data with payers and the Ohio
	Department of Medicaid (ODM), and 3)
	participating in learning activities as
	determined by ODM. These learning activities
	include regular webinars, annual learning
	sessions, and engagement with ODM staff
	and contractors regarding activity
	requirements.

Learning and Resources

Questions	Answers
What types of learning/training activities are	Practices are required to participate in
required and available?	learning and technical assistance activities.
	Various opportunities are available, including
	best practice sharing, online webinars, and
	in-person presentations.
How do practices help engage others about	Practices are encouraged to participate in
CPC and CPC for Kids?	best practice sharing and to mentor other
	CPC practices. Current CPC practices can also
	help educate and recruit other primary care
	practices to the program.

Requirements

Questions	Answers
What are the annual requirements for CPC	Upon joining the program, practices are
and CPC for Kids?	expected to meet the activity requirements
	as listed on the <u>ODM website</u> . Practices are
	expected to collaborate with the Medicaid
	managed care plans as appropriate to meet
	patient needs and CPC and CPC for Kids
	activity requirements.
How will practices' performance be	ODM engages vendors to conduct program
monitored?	monitoring. Activity requirement monitoring
	is performed annually, and practices agree to
	work with ODM and its vendor(s) to assess
	activity requirement performance. Clinical
	quality and efficiency measures and total cost
	of care are calculated quarterly and annually
	from claims data consolidated across
	Medicaid fee-for-service and Medicaid
	managed care plans. Practices agree to
	monitor performance by reviewing these
	reports, which are available through the
	ODM Provider platform.

Which requirements are payment	Providers must meet all activity
contingent?	requirements, 50% of applicable clinical
	quality metrics, and 50% of applicable
	efficiency metrics to qualify for quarterly per-
	member per-month and annual total cost of
	care savings payments, and quality incentive
	payments for CPC for Kids.
What happens if a practice fails to meet	Rule 5160-19-02 of the Ohio Administrative
activity requirements?	Code states: "The PCMH must continue to
	meet activity requirements annually []. If
	activity requirements are not met upon
	evaluation, payment under this rule
	terminates."
What happens if a practice fails to meet	Rule 5160-19-02 of the Ohio Administrative
quality and efficiency metric requirements?	Code states: "The PCMH must continue to
	meet efficiency and clinical quality
	requirements []. If any of these
	requirements are not met, a warning will be
	issued. After two consecutive warnings,
	payment under this rule will be terminated."

Payment

Questions	Answers
When do practices receive payments?	Per-member per-month payments will begin in January of the performance year. Ohio CPC and CPC for Kids practices will receive payments from Medicaid fee-for-service and Medicaid managed care plans with whom they are contracted and from whom they have attributed members.
How do total cost of care payments work?	Practices with over 5,000 attributed Medicaid members (60,000 member months) may receive total cost of care savings payments for being in the lowest 10% total cost of care relative to peers or reducing their cost of care relative to their own historic performance by at least 1%, while maintaining quality and efficiency metric performance. Details on shared savings methodology can be found on the ODM website. CPC for Kids practices may receive quality incentive payments for excelling at specific activities related to children's population health, including foster care connections, behavioral health integration, school-based health care, and transitions to adult care. Total cost of care payments are calculated and delivered once

	final annual results are reported for the
	program year.
How do practices know how much they get	Practices are paid quarterly per-member per-
paid?	month payments based on Quarterly CPC
	Attribution and Payment Files delivered to
	each practice. Per-member per-month
	payments average about \$4 per attributed
	member, depending on the risk profile of the
	practice. Total cost of care payments will be
	included on Annual CPC Practice or
	Partnership reports. Details on payment
	methodology can be found on the ODM
	website.

Data

Questions	Answers
What data will practices receive if they are	Practices receive a Quarterly CPC Attribution
part of CPC and/or CPC for Kids?	and Payment File that includes a list of
	patients attributed to them, allowing them to
	target outreach to current and new
	members. Practices will receive a Quarterly
	CPC Practice Report reflecting consolidated
	performance across Medicaid fee-for-service
	and all Medicaid managed care plans on
	quality, efficiency, and cost of care measures.
	Finally, practices receive an Annual CPC
	Practice Report that measures total cost of
	care, quality, and efficiency metrics for the
	full program year. For practices participating
	in CPC for Kids, CPC for Kids information is
	included on the same set of reports.
How do practices access their reports?	Practices can access their reports through the
	Medicaid provider portal. For more
	information on how to access reports, refer
	to the <u>ODM website</u> .
Who can view practice data?	Data from Ohio CPC reports can be seen by
	the CPC practice, the Ohio Department of
	Medicaid, and the contracted Medicaid
	managed care plans.
How do practices find information about	Information on how access and read your
interpreting their reports?	reports is available on the Medicaid website.