



OHIO CPC:

OHIO MEDICAID MANAGED CARE ORGANIZATIONS (MCOs) CONSOLIDATED RESOURCE GUIDE

June 2025

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OHIO CPC PRACTICE ROSTER – with Lead MCO Assignments

Name	Enrollment	Lead MCO
ALL ABOUT KIDS PEDIATRICS LLC	2020	AmeriHealth
FRANKLIN PARK PEDIATRICS	2020	AmeriHealth
HEALTH PARTNERS OF WESTERN OHIO	2017	AmeriHealth
KWASI A NENONENE	2025	AmeriHealth
LOWER LIGHTS CHRISTIAN HEALTH CENTER INC	2017	AmeriHealth
LOWER LIGHTS NURSING CENTER	2017	AmeriHealth
MARGARET B SHIPLEY CHILD HEALTH CLINIC INC	2022	AmeriHealth
MARY RUTAN HOSPITAL	2017	AmeriHealth
MED CARE GROUP INC	2019	AmeriHealth
SUMMA PHYSICIANS INC	2017	AmeriHealth
TOLEDO CLINIC INCORPORATED	2019	AmeriHealth
COMPASS COMMUNITY HEALTH	2019	Anthem
JAMES A GOTTFRIED MD INC (NORTHERN OHIO FAMILY PRACTICE)	2017	Anthem
LIMA MEMORIAL PROFESSIONAL CORPORATION	2019	Anthem
LORAIN COUNTY HEALTH & DENTISTRY	2017	Anthem
MEMORIAL PROFESSIONAL SERVICES (PROMEDICA)	2020	Anthem
NORTH COAST PROFESSIONAL CO LLC	2019	Anthem
OHIO PEDIATRICS INC	2019	Anthem
PROMEDICA CENTRAL PHYSICIANS LLC	2017	Anthem
PROMEDICA MULTI SPECIALTY PHYSICIANS	2025	Anthem
PROVIDENCE MEDICAL GROUP INC	2017	Anthem
ROCKING HORSE CHILDREN'S HEALTH CENTER	2020	Anthem
SCH PROFESSIONAL CORPORATION	2019	Anthem
TALBERT HOUSE HEALTH CENTER (CENTERPOINT)	2017	Anthem
TALBERT HOUSE PRIMARY CARE	2020	Anthem
TOLEDO HOSPITAL (PROMEDICA)	2020	Anthem
TRIHEALTH (BETHESDA FAMILY PRACTICE)	2017	Anthem
TRIHEALTH PHYSICIAN PRACTICES	2023	Anthem
WESTSIDE PEDIATRICS INC	2017	Anthem
ADEBOWALE A ADEDIPE	2019	Buckeye
BLANCHARD VALLEY MEDICAL PRACTICE LLC	2018	Buckeye
CHMCA PHYSICIAN BILLING DBA CHILDRENS HOSP MED CTR AKRON	2017	Buckeye
CIRCLE HEALTH SERVICES	2017	Buckeye
COLUMBUS NEIGHBORHOOD HEALTH CENTER, INC. DBA PRIMARYONE HEALTH	2017	Buckeye
COMMUNITY ACTION AGENCY OF COLUMBIANA COUNTY INC	2021	Buckeye
COMMUNITY AND RURAL HEALTH SERVICES	2023	Buckeye
COMMUNITY HEALTH & WELLNESS PARTNERS OF LOGAN COUNTY	2018	Buckeye
COMMUNITY HEALTH CARE INC	2017	Buckeye
FAMILY HEALTH CARE OF NORTHWEST	2017	Buckeye
FAMILY HEALTH SERV OF DARKE COUNTY	2019	Buckeye
HOLZER CLINIC LLC	2017	Buckeye
JTDM FAMILY PRACTICE LLC	2019	Buckeye
MEDF PHYSICIANS CORPORATION	2018	Buckeye
METROHEALTH SYSTEM	2017	Buckeye
OHIO NORTH EAST HEALTH SYSTEMS INC	2019	Buckeye
PAULDING COUNTY HOSPITAL PHYSICIAN SERVICES	2025	Buckeye

OHIO CPC PRACTICE ROSTER – with Lead MCO Assignments (continued)

Name	Enrollment	Lead MCO
PEDIATRIC CENTER INC	2019	Buckeye
PEDIATRICS OF LIMA INC	2024	Buckeye
PIONEER PHYSICIANS NETWORK INC	2017	Buckeye
QUICKMED URGENT CARE LLC	2024	Buckeye
SHAWNEE MENTAL HEALTH CENTER INC	2025	Buckeye
THE HEALTHCARE CONNECTION INC	2018	Buckeye
TRIAD HEALTH SERVICES LLC	2023	Buckeye
UNIVERSITY OF TOLEDO PHYSICIANS LLC	2018	Buckeye
ALLIANCE PHYSICIANS INC (KETTERING)	2017	CareSource
AULTMAN NORTH CANTON MEDICAL GROUP	2020	CareSource
CARE ALLIANCE HEALTH CENTER	2018	CareSource
CARO PEDIATRIC CENTER	2019	CareSource
CHILD ADOLESCENT SPECIALTY CARE	2019	CareSource
CHILDRENS MEDICAL CENTER INC	2020	CareSource
CHRISTIAN COMMUNITY HEALTH SERVICES DBA CROSSROAD HEALTH CENTER	2018	CareSource
COMMUNITY HEALTH CENTERS OF GREATER DAYTON	2018	CareSource
FAIRFIELD COMMUNITY HEALTH CENTER	2017	CareSource
FIVE RIVERS HEALTH CENTERS	2017	CareSource
GENESIS HEALTHCARE SYSTEM	2022	CareSource
GREENE MEMORIAL HOSPITAL	2025	CareSource
HEALTHSOURCE OF OHIO, INC	2017	CareSource
MERCY HEALTH PHYSICIANS CINCINNATI LLC	2017	CareSource
MERCY HEALTH PHYSICIANS LIMA LLC	2017	CareSource
MERCY HEALTH PHYSICIANS LORAIN LLC	2017	CareSource
MERCY HEALTH PHYSICIANS YOUNGSTOWN LLC	2017	CareSource
MERCY HEALTH PHYSICIANS NORTH LLC	2023	CareSource
MERCY MEDICAL PARTNERS NORTHERN REGION LLC	2017	CareSource
MERCY HEALTH PHYSICIANS SPRINGFIELD PRIMARY CARE	2023	CareSource
NATIONWIDE CHILDRENS HOSPITAL	2017	CareSource
NEIGHBORHOOD HEALTH CARE INCORPORATED DBA NEIGHBORHOOD FAMILY PRACTICE	2020	CareSource
NORTHEAST CIN PEDIATRIC ASSOC	2019	CareSource
NORTHWEST CHILDREN'S COMMUNITY PRACTICES II, LLC	2025	CareSource
NORTHWEST PEDIATRIC SPECIALISTS, LLC	2025	CareSource
OHIO PEDIATRIC CARE ALLIANCE PHYSICIANS, LLC	2025	CareSource
OHIO PHYSICIAN PROFESSIONAL CORPORATION	2018	CareSource
ORRVILLE HOSPITAL FOUNDATION	2020	CareSource
ORRVILLE HOSPITAL FOUNDATION DBA AULTMAN ORRVILLE DUNLAP FAMILY PHYSICIANS	2020	CareSource
PEDIATRIC ASSOC OF LANCASTER	2017	CareSource
PEDIATRIC ASSOCIATES OF MT. CARMEL, INC	2017	CareSource
RACHEL M GARBER, MD	2021	CareSource
RAMZIEH AZMEH	2020	CareSource
SHELLY DAVID SENDERS MD INC	2017	CareSource
SIGNATURE HEALTH INC	2020	CareSource
UNIVERSITY OF CINCINNATI PHYSICIANS COMPANY	2023	CareSource
ABC PEDIATRICS	2019	Humana
BOOKER T BAIR	2025	Humana

OHIO CPC PRACTICE ROSTER – with Lead MCO Assignments (continued)

Name	Enrollment	Lead MCO
CHILD CARE CONSULTANTS INC	2021	Humana
CHMC COMMUNITY HEALTH SERVICES NETWORK	2023	Humana
DAYTON CHILDREN'S HOSPITAL	2019	Humana
DAYTON CHILDREN'S SPECIALTY PHYSICIANS, INC.	2025	Humana
ERIE COUNTY OFFICE OF AUDITOR	2020	Humana
FISHER-TITUS MEDICAL CARE LLC	2019	Humana
HIGHLAND HEALTH PROVIDERS CORPORATION	2024	Humana
MARIETTA MEM HOSPITAL	2017	Humana
MARION AREA PHYSICIANS, LLC	2017	Humana
NEIGHBORHOOD HEALTH ASSOCIATION OF TOLEDO, INC	2020	Humana
OHIOHEALTH PHYSICIAN GROUP INC	2017	Humana
PEDIATRIC ASSOCIATES INC	2017	Humana
PREMIUM PEDIATRICS INC	2019	Humana
SOMC MEDICAL CARE FOUNDATION	2021	Humana
THE CHRIST HOSPITAL MED ASSOC	2017	Humana
THIRD STREET COMMUNITY CLINIC INC DBA FIVE POINTS PRIMARY CARE	2021	Humana
THIRD STREET COMMUNITY CLINIC, INC	2021	Humana
WESTERVILLE PEDIATRIC SPECIALISTS	2024	Humana
BUTLER COUNTY COMMUNITY HEALTH CONSORTIUM INC DBA PRIMARY HEALTH SOLUTIONS	2017	Molina
CHILDRENS HOSP MED CTR PHY BILL (CINCINNATI CHILDRENS HOSPITAL)	2017	Molina
COMMUNITY ACTION COMMITTEE OF PIKE COUNTY	2017	Molina
EQUITAS HEALTH INC	2024	Molina
HEART OF OHIO FAMILY HEALTH CENTERS	2023	Molina
HEART OF OHIO (CAPITAL PARK FAMILY HEALTH CNTR)	2019	Molina
HEART OF OHIO (CHANTRY FAMILY HEALTH CNTR)	2023	Molina
HOPEWELL HEALTH CENTERS INC	2017	Molina
IRONTON LAWRENCE COUNTY COMMUNITY ACTION ORGANIZATION	2020	Molina
LICKING MEMORIAL PROFESSIONAL	2023	Molina
MERIDIAN HEALTHCARE	2025	Molina
MUSKINGUM VALLEY HEALTH CENTERS	2017	Molina
NORTH CENTRAL OHIO FAMILY CARE CENTER	2023	Molina
SAMUEL GETACHEW MD INC	2025	Molina
SOUTH DAYTON PEDIATRICS	2024	Molina
SOUTHEAST INC	2020	Molina
ADENA MEDICAL GROUP LLC	2017	UnitedHealthcare
ADENA FAYETTE MEDICAL CENTER	2025	UnitedHealthcare
ALLIANCE FAMILY HEALTH CENTER INC.	2023	UnitedHealthcare
ASHLAND HOSPITAL CORPORATION	2019	UnitedHealthcare
AUSTINTOWN PEDIATRICS INC	2020	UnitedHealthcare
AXESSPOINTE COMMUNITY HEALTH CENTER INC	2017	UnitedHealthcare
CENTER STREET COMMUNITY CLINIC INC	2022	UnitedHealthcare
CENTRAL OHIO PRIMARY CARE PHYSICIANS INC	2017	UnitedHealthcare
CINCINNATI HEALTH DEPT (CITY OF CINCINNATI)	2017	UnitedHealthcare
CLEVELAND CLINIC MERCY HOSPITAL	2025	UnitedHealthcare
COMPASSION HEALTH TOLEDO	2025	UnitedHealthcare
KNOX COUNTY GENERAL HEALTH DISTRICT	2022	UnitedHealthcare

OHIO CPC PRACTICE ROSTER – with Lead MCO Assignments (continued)

Name	Enrollment	Lead MCO
LAKE HOSPITAL SYSTEM (UNIVERSITY HOSPITALS)	2017	UnitedHealthcare
MERCY PROFESSIONAL CARE CORP (CCF)	2019	UnitedHealthcare
MOUNT CARMEL - OSU PHYSICIAN ALLIANCE LLC (MADISON HEALTH)	2019	UnitedHealthcare
MY COMMUNITY HEALTH CENTER	2024	UnitedHealthcare
NEIGHBORHOOD PEDIATRICS LLC	2021	UnitedHealthcare
NORTHEAST OH NEIGHBORHOOD HEALTH (NEON)	2017	UnitedHealthcare
NORTHERN OHIO MED SPECIALISTS	2017	UnitedHealthcare
OHIO STATE UNIVERSITY, THE	2025	UnitedHealthcare
OSU GENERAL INTERNAL MEDICINE, LLC	2017	UnitedHealthcare
PARTNERS PHYSICIAN GROUP (CLEVELAND CLINIC)	2017	UnitedHealthcare
PREMIER PHYSICIANS CENTERS INC	2018	UnitedHealthcare
THE CLEVELAND CLINIC FOUNDATION	2017	UnitedHealthcare
THE OHIO STATE UNIVERSITY TOTAL HEALTH AND WELLNESS	2020	UnitedHealthcare
UNION PHYSICIAN SERVICES (CCF)	2017	UnitedHealthcare
UNIVERSITY HOSPITALS MED GROUP	2019	UnitedHealthcare
UNIVERSITY HOSPITALS REGIONAL PRACTICES, LLC	2021	UnitedHealthcare
UNIVERSITY PRIMARY CARE PRACTICES, INC (UNIVERSITY HOSPITALS)	2018	UnitedHealthcare
WINTON HILLS MEDICAL & HEALTH CENTER	2021	UnitedHealthcare
WOOD COUNTY AUDITOR	2023	UnitedHealthcare
WOOSTER CLINIC	2025	UnitedHealthcare

All OH Medicaid MCO Primary Care Provider (PCP) Selection/Change Form

Please complete this form to update the Primary Care Provider (PCP) Selection/Change Form for an OH Medicaid MCO member.

Please fax/email completed form to the MCO listed below.

New Provider Information (please print)

PCP Name	_____	Clinic	_____
PCP NPI	_____	Tax ID	_____
PCP Address	_____	City	_____
State	_____	Zip Code	_____
PCP Phone #	_____	PCP Fax #	_____
Effective. Date	_____ / _____ / _____		

Have you seen this provider in the last year? Yes No (Please check one)

- Change Reason** (Please check one)
- More convenient location/hours
 - I am an existing patient with this doctor
 - I requested this PCP when I was enrolled, but was assigned a different doctor
 - No reason – I just want different doctor on my card
 - Referral by family/friend
 - Dissatisfaction

Member Information (please print)

Full Name	_____		
Date of Birth	_____ / _____ / _____	Phone #	(_____) _____ - _____
Age	_____	Medicaid ID #	_____
Member ID #	_____	Phone #	_____
Address	_____	City	_____
State	_____	Zip Code	_____

(A new ID card will be sent out to this address within seven to ten business days.)

Signature of Member or Member’s Guardian

Today’s Date















Provider (Staff) Signature

Today’s Date

OH Medicaid Managed Care Organization (MCO) Information

- AmeriHealth Caritas Ohio; Fax Number: (833) 641-3290
- Anthem Blue Cross & Blue Shield; Fax Number: (866) 840-4993
- CareSource; Fax Number: (937) 226-6916
- Buckeye Health Plan; Fax Number: (866) 719-5435; Email: bhp_medicaid_member_services@centene.com
- Molina Healthcare; Fax Number: (844) 834-2155
- Humana Healthy Horizons in Ohio; Email: OHMedicaidProviderRelations@Humana.com
- UnitedHealthcare Community Plan; Fax Number: (844) 386-9286

Managed Care Organization (MCO) Transportation Benefit Resource Guide for Practices

							
To Schedule, Cancel or get Tripstatus, Call:	1-833-664-6368 Routine scheduling -7am-8pm M-F Urgent and discharge scheduling -24/7	1-866-531-0615 24/7	1-855-739-5986 24/7	1-866-642-9279 24/7	1-800-269-4190 or 1-800-895-2017 7am-8pm M-F	1-800-282-9720 8am-7pm M-F	1-800-488-0134 7am-7pm M-F
Standard Scheduling Timeline	Trips must be scheduled 48 hours (2 business days) up to 30 days in advance						
Special Scheduling Instructions	Scheduling online via smartphone app, Member chat, MTM Member Portal. Reminder calls or texts are also available.	Scheduling online and via Access2Care smartphone app is available. Android app, iPhone app. Text reminders are also available.	Scheduling online and via Access2Care smartphone app is available. Android app, iPhone app. Text reminders are also available.	Scheduling online and via Access2Care smartphone app is available. Android app, iPhone app. Text reminders are also available.	Scheduling via UHC Customer Service or Provide A Ride at the phone numbers listed above.	Information on scheduling is available on the member website and the Sydney app.	Scheduling online and via Provide A Ride smartphone app is available. Android app, iPhone app. Text reminders are also available.
Unlimited Trips	Chemotherapy, radiation, dialysis, wheelchair, non-emergent ambulance transportation, OhioRISE	Members have unlimited trips to all medical appointments and stand-alone trips to the pharmacy that is within 10 miles of the member's pick up and drop off location.	Dialysis, Chemo/Radiation, Hospital discharge, Wheelchair, Urgent Care, Pregnancy related and Doctor visits up to 12-months postpartum, Diabetes Management, Wound Care, OhioRISE, Go to Value-Added Benefits for additional services	Dialysis, Chemo/Radiation, Hospital discharge, Wheelchair, Pregnancy related trips, OhioRISE	Dialysis, Oncology, Wound Care, Chemo, Substance Use Disorder, NICU, Wheelchair, Pregnancy related trips, Diabetes Management, OhioRISE	Members have unlimited trips to Urgent Care, Dialysis, Chemo / Radiation, Hospital discharge, all wheelchair trips and OhioRISE.	Dialysis, Chemo / Radiation, Hospital discharge, Wheelchair, NICU, Pregnancy related trips, Diabetes Management, OhioRISE
Same Day/Sick Visit Instructions	Same day/sick visit trips available by calling scheduling line above; provider may need to confirm urgency						
30 One-Way Trips/15 Round Trips Less Than 30 Miles	Available for all members, renews on an annual basis <i>For appointments where there is no provider within 30 miles, all necessary transportation is provided</i>					Not Applicable. Please see below - 60 One-Way Trips/30 Round Trips	Not Applicable. Please see below - 60 One-Way Trips/30 Round Trips
60 One-Way Trips/30 Round Trips	Not Applicable. Please see above - 30 One-Way Trips/15 Round Trips Less Than 30 Miles					Available for all members, renews on an annual basis <i>For appointments</i>	Available for all members with trips less than 30 miles, renews on an annual basis. For appointments where there is no provider within 30 miles, all necessary transportation is provided
Additional Trip Limit Exceptions	Radiation, chemotherapy, dialysis, oncology, wound care, hospital discharges, urgent care Additional Trips for Pregnancy (Prenatal, Post-Partum, NICU) 2-day scheduling timeline waived for kids under 1 year and organ transplant						
Approved Locations							
Medical, Dental, Vision, Mental/Behavioral Health, Hospital Discharge, DME, Urgent Care, WIC, CDJFS, Pharmacy after Medical Appointment, Stand Alone Pharmacy Trip, Health Condition Education Classes (e.g., Diabetes, Hypertension), Centering and Parenting Classes (including Car Seat & Cribette classes), Medicaid, Social Security, BCMH, Waiver Redetermination, Food Bank/Pantry, Pre-ordered Grocery Pick-up, Immunizations							
Approved Transportation Choices							
Cab/Van, Bus Pass, Lyft and/or Uber Medical, Mileage Reimbursement to driver/to member, Wheelchair Van <i>Please contact plan for medically assisted and stretcher transport needs</i>							
Additional Contact Information							
							
Plan Member Services for General Benefit Inquiries, Issues, Special Requests	1-833-764-7700	1-866-246-4358 7am-7pm M-F	1-877-856-5702 7am-8pm M-F	1-800-642-4168 7am-7pm M-F	1-800-895-2017 7am-7pm M-F	1-844-912-0938 (TTY 711) 7am-8pm M-F	1-800-488-0134 7am-7pm M-F
Ohio Department of Medicaid (ODM) Provider Hotline						1-800-686-1516	
Ohio Department of Medicaid (ODM) Member Hotline						1-800-324-8680	

Well Visits for Preventive Health Care

Details and Best Practices from Ohio Medicaid Managed Care Plans

Sick to Well Visits and Once a Calendar Year Scheduling

Key Details for Improving Well Visits

All Ohio Medicaid Managed Care Plans allow a sick visit and a well visit on the same day for patients 2 years of age and older.

(NEW) Well Visits can now be scheduled every Calendar Year for patients of all Ohio Medicaid Managed Care Plans.

- Allows Members and Providers to schedule Well Visits when it is more convenient.
- Removes Barrier of previous policy if a Sick Well Visit opportunity was prior than 365 days since last Well Visit.

Here are some points to keep in mind with them:

- If it's the first time a patient will be seen in your office, only one of the two billed visits can be billed as a new patient visit.
 - For example, if a new patient is seen and both a well visit and a sick visit are appropriately received, only one service is a new patient visit. The other is an established visit
- As long as the provider's documentation supports services for a well visit and a sick visit (with no overlapping documentation components), then separate reimbursement is both warranted and supported.
- When billing a sick visit on the same day as a well visit, bill the appropriate evaluation and management code (i.e., 99201-99215) with modifier-25 and preventive code (i.e., 99381-99397).

Best Practices

- Consider every visit an opportunity for a well visit *and* an immunization.
- Review patient charts prior to appointments and allow extra time to complete a well visit with a sick visit or sports physical.
- Schedule the next well visit during check out.
- Provide appointment reminders by text or mobile app.
 - Medicaid patients generally need 48 hours to arrange for transportation, so send reminders 48 to 72 hours prior to the appointment.
- Send reminder letters or call your attributed patients who are due for a well visit – even when patients haven't been seen in your office. These patients either chose your office or were assigned to it.
- Collaborate with your EHR vendor to incorporate pop-up alerts for preventive services.

Completing a Well Visit during a Sick Visit

Did you know the seven Ohio Medicaid Managed Care Plans pay for a well visit to be completed on the same day as a sick visit? The well visit and sick visit will both be paid at 100% with the addition of a modifier 25.

Children will often only visit their provider when sick. Caregivers may experience barriers to scheduling a well visit such as being unable to miss work. Completing the well visit during the sick visit may be the only opportunity the provider has to complete a well visit during the year and give any immunizations the child needs. Therefore, all Medicaid Managed Care Plans provide payment for a combination of certain services on the same day including: sick visits, well visits, immunizations, labs (including lead).

How to Bill

When a patient is seen in the office for a well visit as a new or established patient, providers can bill that diagnostic exam as an E&M-25. Providers should reference the most up-to-date sources of professional coding guidance for valid CPT/HCPCS codes.

In order to receive payment, follow the billing guidelines below:

Visit Type	ICD-10 codes	CPT codes	Modifiers
Well Visit	Z00.129	(99381-5 or 99391-5)	None
Well + immunizations	Z00.129, Z23	(99381-5 or 99391-5)	25
Well + Sick	Z00.121 AND appropriate sick ICD-10 code	(99381-5 or 99391-5) and 9921x	25
Well + Sick + Immunizations	Z00.121, Z23, AND appropriate sick ICD-10 code	(99381-5 or 99391-5) and 9921x	25 for sick and 25 for immunizations

BEST PRACTICES FOR IMPROVING WELL VISITS IN YOUR PRACTICE

- ✓ Consider every visit an opportunity for a preventative care, well visit and an immunization visit.
- ✓ Schedule the next well visit during check out.
- ✓ Collaborate with your EHR vendor to incorporate pop up alerts for preventive services.
- ✓ Check payer specific provider portal when a member presents to your office without their insurance card.
- ✓ Clarify payer procedures for covering well visits every calendar year, not every 365 days.

Early and Periodic Screening, Diagnostic, and Treatment (EPSDT)/Medicaid's Healthchek Program This program ensures that members under age 21 have access to services that are available in accordance with federal EPSDT requirements found at 42 U.S.C. 1396d(r) as amended. This includes medically necessary services covered by Ohio Medicaid, as well as any medically necessary screening, diagnostic and treatment services available to Medicaid consumers that go beyond the applicable coverage and limitations set forth in Division 5160 of the Ohio Administrative Code (OAC). Screening components, frequencies, and indications of need for further evaluation are in accordance with the most current American Academy of Pediatrics recommendations for pediatric preventive health care. Prior authorization and coverage determinations are based on medical necessity.

Thank you for your support!

Pregnancy Risk Assessment Form 2.0



Nurture Ohio PRAF 2.0 Updates
4/1/2025

Enhanced Features include:

- Added Date of Delivery option (Postpartum PRAF)
- Maternal Mental Health Screening tool lists updated
- Prior and Current Perinatal Risks - New question type Matrix Multi-Select
- Patient would benefit from Managed Care Organization/County Department of Job and Family Services assistance updated

Note -A PRAF should be submitted at the initial prenatal visit, at the first postpartum visit, and if there is a change in risk and/or need within the prenatal and/or postpartum period.

Date of Delivery (Postpartum PRAF)

Patient Validation for PRAF 2.0

In order to improve the quality of data, all patient information will be validated against the Ohio Department of Medicaid's database. Data from this page, as well as data returned from Medicaid, will be pre-populated into the form.

Patient Medicaid ID

Patient First Name*
Postpartum

Patient Last Name*
PRAF

Patient Social Security Number (9 digit - no dashes)
[REDACTED]

Patient Date Of Birth*
01/01/1990

Estimated Due Date

Date of Delivery
02/01/2025

The following fields are required for Validation:

- Patient Medicaid ID and/or Patient Social Security (9-digit)
- Patient First Name
- Patient Last Name
- Patient Date of Birth
- Estimated Due Date and/or Date of Delivery

Please Note: Provider NPI or Billing NPI AND Name of Provider or Billing Entity are also required; these fields are not displayed as this information comes directly from the PNM.

Date of Delivery field has been added as an option for Postpartum PRAF submission. *Note: Date of Delivery cannot be a future date.

SUBMIT FOR VALIDATION

*Patient First Name
Postpartum

*Patient Last Name
PRAF

Estimated Due Date
MM/DD/YYYY

Date of Delivery
02/01/2025

Gestational Age ⓘ
*Weeks
39

Days
0

When submitting a Postpartum PRAF, enter the Gestational Age at delivery in the Gestational Age field. When submitting a PRAF during pregnancy, use Gestational Age at the time of the prenatal visit.

Maternal Mental Health Screening tools

Best practice Perinatal Screener options have been updated and are in order by most utilized.

Perinatal Screeners

*Screening tool used for anxiety

Choose One

- General Anxiety Disorder (GAD-7)
- General Anxiety Disorder (GAD-2)
- Edinburgh (EPDS Sub-Q3,4,5)
- State-Trait Anxiety Inventory (STAI)
- Posttraumatic Stress Disorder (PTSD 3)
- Primary Care PTSD Screen for DSM-5 (PC-PTSD-5)
- Posttraumatic Stress Disorder (PCL-C)
- Patient Health Questionnaire-4 (PHQ-4)
- Beck
- Hamilton
- Other - Screening Tool Not Listed
- Not Screened

Previously Diagnosed MM/DD/YYYY

Referral (i) Date of initiating Anxiety treatment MM/DD/YYYY

Previously Diagnosed MM/DD/YYYY Date of Depression Referral (i) Date of initiating Depression treatment MM/DD/YYYY

Previously Diagnosed MM/DD/YYYY Date of Postpartum Depression Referral (i) Date of initiating Postpartum Depression treatment MM/DD/YYYY

Previously Diagnosed MM/DD/YYYY Date of Substance Use Referral (i) Date of initiating Substance Use Disorder treatment MM/DD/YYYY

Previously Diagnosed MM/DD/YYYY Date of Health Related Social Needs Referral (i) Date of initiating services to address Health Related Social Needs MM/DD/YYYY

Prior and Current Perinatal Risks

Patient Risk Information

Prior and Current Perinatal Risks. Check all that apply.

Diabetes Prior Current Postpartum

Gestational Diabetes Prior Current Postpartum

Chronic Hypertension Prior Current Postpartum

Gestational Hypertension Prior Current Postpartum

Preeclampsia Prior Current Postpartum

Low Birth Weight Prior Current Postpartum

Preterm Birth Prior Current Postpartum

Late to Prenatal Care Prior Current Postpartum

Anxiety Prior Current Postpartum

Depression Prior Current Postpartum

Bipolar Disorder Prior Current Postpartum

Tobacco/Nicotine/Vape Use Prior Current Postpartum

Substance Use Prior Current Postpartum

Substance Use Disorder Prior Current Postpartum

Alcohol Use Prior Current Postpartum

Alcohol Use Disorder Prior Current Postpartum

Opioid Use Prior Current Postpartum

Opioid Use Disorder Prior Current Postpartum

Patient Risks and Assistance with needs have been separated. Patient Risk options now include a matrix for Prior, Current, and Postpartum Risk selection.

Patient would benefit from MCO/CDJFS assistance

Managed Care Organization/ County Department of Job and Family Services Assistance

*Patient would benefit from Managed Care and/or County Job and Family Services assistance with: Check all that apply.

For Medicaid Application Assistance call 1-844-640-OHIO.
For questions about Medicaid Programs, covered services or managed care call 1-800-324-8680.

Transportation Finding a behavioral health provider Other Needs

Food Finding a primary care provider No Needs Identified

Housing Finding a pediatrician

Utilities Baby items (diapers, crib, carseat, etc.)

Interpersonal Violence/ Safety Connection to lactation consulting

Employment Lactation supplies

Education Connection to tobacco cessation services

Connection to substance use disorder services

Connection to alcohol-related services

Connection to opioid use services

My patient would benefit from a referral to WIC.

My patient would benefit from a referral for Home Visiting.

Patient Risks and Assistance with needs have been separated. This section has been updated with additional support, including those specific to the Postpartum period.

BACK **SAVE FOR LATER** **SUBMIT**

Pregnancy Risk Assessment Form (ePRAF/PRAF 2.0) Billing Instructions

- Modifier TH should no longer be used when coding Healthcare Common procedure Coding System (HCMCS) H1000 for an Electronic Pregnancy Risk Assessment Form (PRAF).
- Providers are encouraged to submit updated ePRAFs for pregnant Medicaid patients as new risks or needs are assessed.
- When billed correctly (H1000 + modifier 33), participating prenatal service providers will receive \$90 payment for the submission of each ePRAF submission.

PRAF Submission Type	Corrected Coding Guidance	Rate
Electronic PRAF (ePRAF)	H1000 + 33 modifier	\$90.00
Non-Electronic PRAF	H1000 (no modifier)	\$12.10

FQHC/RHC Billing Guidance – ePRAF submission claims should be reported separately as covered non-PPS services under the “clinic” provider number (provider type 50) of the FQHC/RHC. Billing is Fee for Service and is additional to any PPS visit payment.

AmeriHealth Caritas	Anthem	Buckeye Health Plan	CareSource
Stephanie Shinaver	Kara Johnson	Timicia Swallen	Sharon Johnston
614-874-1535	937-371-1845	866-246-4356 Ext. 24532	937-823-9733
sshinaver@Amerihealthcaritasoh.com	karam.johnson@anthem.com	TSwallen@centene.com	Sharon.Johnston@CareSource.com
Humana Healthy Horizons	Molina Healthcare	United Healthcare	
Dallas King	Shelby Burch	Kristen Majercak	
502-885-7203	614-516-4402	612-383-4637	
dking68@humana.com	shelby.burch@molinahealthcare.com	kristen_majercak@uhc.com	

Important Pregnancy Risk Assessment Form Links, Contacts, & Information

Ohio Department of Medicaid PRAF Webpage:
[Pregnancy Risk Assessment | Medicaid \(ohio.gov\)](#)

NurtureOhio Webpage:

[Progesterone \(nurturohio.com\)](https://nurturohio.com)

NurturoOhio System Support:

nurturoohiosupport@DeliverHealth.com

General Questions about ePRAF:

MomsandBabies@medicaid.ohio.gov

NurturoOhio User Manual:

[NurturoOhio Provider User Manual](#)

PRAF 2.0/ePRAF FAQs

[FAQs](#)

Updated Progesterone Information

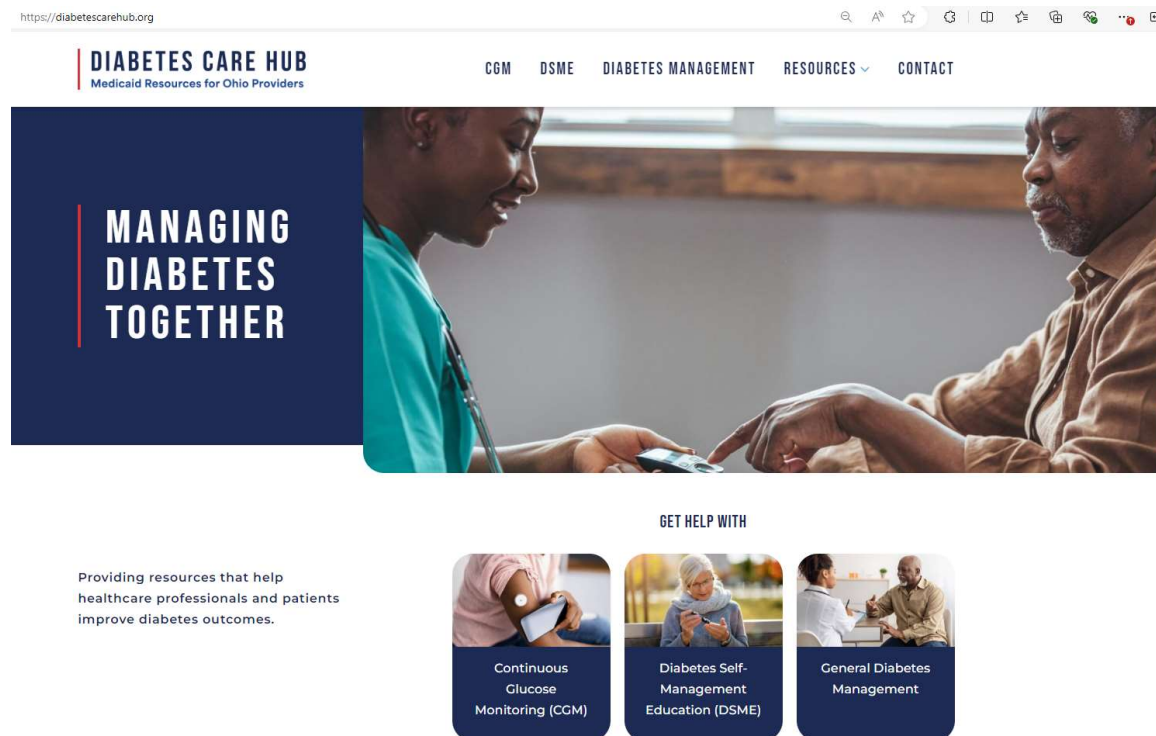
On April 6, 2023, the U.S. Food and Drug Administration announced the final decision to withdraw approval of Makena—a drug that had been approved under the accelerated approval pathway. This drug was approved to reduce the risk of preterm birth in women pregnant with one baby who have a history of spontaneous preterm birth. The decision was issued jointly by the FDA Commissioner and Chief Scientist.

- [Makena \(hydroxyprogesterone caproate injection\) Information | FDA](#)
- [Updated Clinical Guidance for the Use of Progesterone Supplementation for the Prevention of Recurrent Preterm Birth | ACOG](#)
- [SMFM Statement: Response to the Food and Drug Administration’s withdrawal of 17-alpha hydroxyprogesterone caproate](#)

DIABETES CARE HUB

Online resource for various Ohio Medicaid resources for Ohio providers which may also be shared with patients:

[Diabetes Care Hub - Medicaid Resources for Ohio Providers - Ohio Diabetes Care Hub](https://diabetescarehub.org)



Resource includes information on:

- Continuous Glucose Management (CGM): [Diabetes Care Hub - Medicaid Resources for Ohio Providers - Ohio Diabetes Care Hub](https://diabetescarehub.org)
- Diabetes Self-Management Education (DSME): [DSME Resources - Ohio Diabetes Care Hub](https://diabetescarehub.org)
- Diabetes Management Resources: [Diabetes Management Resources - Ohio Diabetes Care Hub](https://diabetescarehub.org)

MCO Contacts: [Contact - Ohio Diabetes Care Hub](https://diabetescarehub.org)

CPT-II CODING AND OTHER BILLING CODES


	Billing Code Type	Key Billing Codes									
Quality Metric: Weight Assessment and Counseling for Children/Adolescents BMI Percentile (Pediatric)	ICD-10 codes to indicate BMI percentile (numerator)	BMI <5 percentile for age BMI 5th percentile to <85th percentile for age BMI 85th percentile <95th percentile for age BMI >95th percentile for age	268.51 268.52 268.53 268.54								
Dietary / Physical Activity	ICD-10 codes	Dietary counseling and surveillance: Inappropriate dietary and eating habits:	271.3 272.4 Exercise counseling: Lack of physical exercise: 271.82 272.3								
BMI Assessment (Adult)	ICD-10 codes to indicate BMI (numerator)	BMI 19.9 or less BMI 20-29 BMI 20.0-20.9 BMI 21.0-21.9 BMI 22.0-22.9 BMI 23.0-23.9 BMI 24.0-24.9 BMI 25.0-25.9 BMI 26.0-26.9 BMI 27.0-27.9 BMI 28.0-28.9 BMI 29.0-29.9 BMI 30-39 BMI 30.0-30.9 BMI 31.0-31.9	268.1 268.2 268.20 268.21 268.22 268.23 268.24 268.25 268.26 268.27 268.28 268.29 268.3 268.30 268.31 BMI 32.0-32.9 BMI 33.0-33.9 BMI 34.0-34.9 BMI 35.0-35.9 BMI 36.0-36.9 BMI 37.0-37.9 BMI 38.0-38.9 BMI 39.0-39.9 BMI 40 or greater BMI 40.0-44.9 BMI 45.0-49.9 BMI 50-59.9 BMI 60.0-69.9 BMI >70								
Quality Metric: Diabetes Care- HbA1c Poor Control (>9%)	CPT-II codes to identify HbA1c levels (numerator)	HbA1c<7% HbA1c>9%	3044F 3046F HbA1c 7- < 8% HbA1c 8- < 9% 3051F 3052F								
Quality Metric: Diabetes Care- Eye Exam	CPT-II codes to indicate retinal eye exam	Dilated retinal eye exam: 2023F 7 standard field stereo. photos: 2024F 7 standard field stereo. Photos w/o rtnpthy: 2025F Dilated retinal eye exam: 2022F Eye imaging validated to match Dx frm 7 std: 2026F Diab. retinal screen negative: 3072F Eye imaging validated to match Dx frm 7 std w/o rtnpthy: 2033F									
Quality Metrics: Controlling High Blood Pressure in Patients with Hypertension / Blood Pressure Control for Patients with Diabetes	ICD-10 (denominator) CPT-II codes	ICD-10: I10- indicates hypertension <table style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th style="width: 50%; text-align: center;">Systolic</th> <th style="width: 50%; text-align: center;">Diastolic</th> </tr> </thead> <tbody> <tr> <td>Most recent BP <130</td> <td>Most recent BP <80</td> </tr> <tr> <td>Most recent BP 130-139</td> <td>Most recent BP 80-89</td> </tr> <tr> <td>Most recent BP ≥ 140</td> <td>Most recent BP ≥ 90</td> </tr> </tbody> </table>		Systolic	Diastolic	Most recent BP <130	Most recent BP <80	Most recent BP 130-139	Most recent BP 80-89	Most recent BP ≥ 140	Most recent BP ≥ 90
Systolic	Diastolic										
Most recent BP <130	Most recent BP <80										
Most recent BP 130-139	Most recent BP 80-89										
Most recent BP ≥ 140	Most recent BP ≥ 90										
Quality Metric: Immunization for Children ¹	CPT, HCPCS ICD 10 Dx / PCS	DTaP / IPV 90697,90698, 90700,90721,90723 / 90697, 90698, 90713, 90723 MMR / VZV / PCV 90707, 90710 / 90710, 90716 / 90670, 90671, 90677, G0009 HiB 90644, 90647, 90648, 90697, 90698, 90748 HepB 90697, 90723, 90740, 90744, 90747, 90748, G0010 HepB B16.0, B16.1, B16.2, B16.9, B17.0, B18.0, B18.1, B19.10 B19.11, Z22.51 / 3E0234Z, 99.55 Measles B05.0, B05.1, B05.2, B05.3, B05.4, B05.81, B05.89, B05.9 Mumps B26.0, B26.1, B26.2, B26.3, B26.81, B26.82, B26.83, B26.84, B26.85, B26.89, B26.9 Rubella B06.00, B06.01, B06.02, B06.09, B06.81, B06.82, B06.89, B06.9									
Quality Metric: Immunization for Adolescents ¹	CPT	Tdap: 90715 Meningococcal: 90619, 90733, 90734 HPV: 90649, 90650, 90651									
Quality Metric: Lead Screening for Children ¹	CPT	Lead Tests: 83655									
Quality Metric: Topical Fluoride for Children, ages 1-4 ¹	CPT, CDT	Application of topical fluoride varnish 99188, D1206									
Quality Metric: Tobacco Use Screening and Cessation Intervention ²	CPT and CPT-II codes to indicate tobacco screening and cessation counseling provided (numerator)	Screened for tobacco use AND received tobacco cessation intervention 4004F Current tobacco non-user 1036F Smoking/tobacco counseling 3-10 minutes 99406 Smoking/tobacco counseling >10 minutes 99407 Tobacco abuse counseling 271.6 (Use additional code for nicotine dependence (F17.-)) Tobacco Use 272.0 Use additional code from category F17 to identify type of tobacco nicotine dependence									
Tobacco Use During Pregnancy, Childbirth, and Puerperium	ICD-10 codes	Smoking (tobacco) complicating pregnancy: O99.330, O99.331, O99.332, O99.333 Smoking (tobacco) complicating childbirth O99.334 Smoking (tobacco) complicating puerperium O99.335 Exposure to (environmental) tobacco smoke in the perinatal period P96.81 Newborn affected by maternal use of tobacco P04.2 Contact with and exposure to environmental tobacco smoke Z77.22									
Social Determinants of Health	ICD-10 codes	Problems related to education and literacy Z55 Underachievement in school Z55.3 Unemployed, unspecified Z56.0 Lack of adequate food Z59.4x Problem related to lifestyle, unspecified Z72.9 Homelessness Z59.0x Other problems related to housing Z59.8xx / Z59.9xx Inadequate housing Z59.1									

¹CPC for Kids quality metric


² CPC for Kids quality metric applicable for ages 12-17

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	<h2>AmeriHealth</h2>
Mailing Address	Please call General Services 1-833-644-6001
Public Website	https://www.amerihealthcaritasoh.com/index.aspx
Support	
Ohio CPC Specific Questions	rmetzler1@amerihealthcaritasoh.com or 1-833-644-6001
Provider General and Support Questions	1-833-644-6001
Member Questions	1-833-764-7700 (TTY 1-833-889-6446)
Care Management Questions	1-833-464-7768
Website Information	
Home Page	https://www.amerihealthcaritasoh.com/index.aspx
Benefits and Programs	https://www.amerihealthcaritasoh.com/index.aspx
Case Management	https://www.amerihealthcaritasoh.com/index.aspx
Chronic Disease Management	https://www.amerihealthcaritasoh.com/index.aspx
Provider Directory	https://www.amerihealthcaritasoh.com/provider/find-provider/index.aspx
Transportation Assistance Call	Primary - Member Services: (833) 764-7700 or Secondary – Transportation: (833) 664-6368
Transportation Information	See Transportation information on <i>page 10</i> of this guide – MCO Transportation Benefit Resource Guide for Practices
Program website	https://www.amerihealthcaritasoh.com/member/eng/index.aspx
Women and Children's Health Program	https://www.amerihealthcaritasoh.com/member/eng/index.aspx
24 Hour Nurse Line	1-833-625-6446
Community Resources	https://www.amerihealthcaritasoh.com/member/eng/index.aspx
Prescription Information	https://www.amerihealthcaritasoh.com/provider/pharmacy/index.aspx
Provider Portal (note: login required)	
Home Page, hosted by NaviNet	https://www.amerihealthcaritasoh.com/provider/resources/navinet.aspx
Portal Access for Care Navigators - content	<p>NaviNet is an easy-to-use, no-cost, web-based platform that links providers to AmeriHealth Caritas Ohio. Through NaviNet, you can access:</p> <ul style="list-style-type: none"> Member eligibility verification. Claims investigation. Care gap reports to identify needed services. Member Clinical Summaries. Medical claims data. Member panel rosters for PCPs included under your contract.


OHIO MANAGED MEDICAID MCOS – Key Information (by Plan) vJun2025


	Anthem
Mailing Address	PO Box 62500, Virginia Beach, VA 23466-2509
Public Website	www.anthem.com
Support	
Ohio CPC Specific Questions	CPC@anthem.com
Provider General and Support Questions	Provider Services: 844-912-1226
Member Questions	Member Services: 844-912-0938
Care Management Questions	Medical Management Dept: 833-308-3035
Website Information	
Home Page	www.anthem.com
Benefits and Programs	www.Availity.com
Case Management	https://providers.anthem.com/ohio-provider/patient-care/care-management
Chronic Disease Management	Email: Condition-Care-Provider-Referrals@anthem.com
Provider Directory	https://www.anthem.com/find-care/
Transportation Assistance Call	Access2Care: 800-282-9720 or Member Services: 844-912-0938
Program website	https://www.anthem.com/oh/medicaid/welcome
Transportation Information	See Transportation information on <i>page 10</i> of this guide – MCO Transportation Benefit Resource Guide for Practices
Women and Children's Health Program	https://providers.anthem.com/ohio-provider/patient-care/maternal-child-services
24 Hour Nurse Line	844-430-0341
Community Resources	www.anthem.com/oh/medicaid/community-resources
Prescription Information	www.anthem.com/oh/medicaid/benefits
Provider Portal (note: login required)	
Home Page	https://www.providers.anthem.com/ohio-provider/welcome
Portal Access for Care Navigators - content	Member rosters, care management info, benefits, ID Cards, authorizations, provider directory, claims and frequently asked questions.


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	<p>Buckeye</p>
<p>Mailing Address</p>	<p>4349 Easton Way, Suite 120 Columbus, OH 43219</p>
<p>Public Website</p>	<p>https://www.buckeyehealthplan.com/</p>
<p>Support</p>	
<p>Ohio CPC Specific Questions</p>	<p>Heather Baker: 614-881-6549; heather.m.baker@centene.com</p>
<p>Provider General and Support Questions</p>	<p>Provider Services: 866-246-4358</p>
<p>Member Questions</p>	<p>Member Services at (866) 246-4358 or TTY (800) 750-0750). Or https://www.buckeyehealthplan.com/members/medicaid/resources/handbooks-forms.html</p>
<p>Care Management Questions</p>	<p>Main Switchboard: 1-866-246-4356</p>
<p>Website Information</p>	
<p>Home Page</p>	<p>https://www.buckeyehealthplan.com/</p>
<p>Benefits and Programs</p>	<p>https://www.buckeyehealthplan.com/members/medicaid/benefits-services.html</p>
<p>Case Management</p>	<p>https://www.buckeyehealthplan.com/members/medicaid/benefits-services.html</p>
<p>Chronic Disease Management</p>	<p>https://www.buckeyehealthplan.com/members/medicaid/benefits-services.html</p>
<p>Provider Directory</p>	<p>https://www.buckeyehealthplan.com/find-a-doctor.html</p>
<p>Transportation Assistance Call</p>	<p>1-866-531-0615 OR 1-866-246-4358 (TDD/TTY: 1-800-750-0750)</p>
<p>Transportation Information</p>	<p>See Transportation information on <i>page 10</i> of this guide – MCO Transportation Benefit Resource Guide for Practices</p>
<p>Program website</p>	<p>https://www.buckeyehealthplan.com/members/medicaid/benefits-services.html</p>
<p>Women and Children's Health Program</p>	<p>https://www.buckeyehealthplan.com/members/medicaid/resources/women-and-childrens-health.html</p>
<p>24 Hour Nurse Line</p>	<p>https://www.buckeyehealthplan.com/members/medicaid/benefits-services.html</p>
<p>Community Resources</p>	<p>https://www.buckeyehealthplan.com/community-connect.html</p>
<p>Prescription Information</p>	<p>https://www.buckeyehealthplan.com/providers/pharmacy.html</p>
<p>Provider Portal (note: login required)</p>	
<p>Home Page</p>	<p>https://www.buckeyehealthplan.com/providers/login.html</p>
<p>Portal Access for Care Navigators - content</p>	<p>Member rosters, care management info (e.g. assessments and care plans, authorizations, claims, hospital inpatient, ER and outpatient utilization, provider directory, benefits, ID Cards, frequently asked questions, secure messages, and many other topics.</p>


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	<p>CareSource</p>
<p>Mailing Address</p>	<p>P.O. Box 8738 Dayton OH 45401</p>
<p>Public Website</p>	<p>www.caresource.com</p>
<p>Support</p>	
<p>Ohio CPC Specific Questions</p>	<p>Deanna Daniel 937-952-8265; Deanna.daniel@caresource.com</p>
<p>Provider General and Support Questions</p>	<p>Provider Services Mon - Fri 8am to 6 pm: 800-488-0134 (TTY 1-800-750-0750 or 711)</p>
<p>Member Questions</p>	<p>Member Services Mon - Fri 8am to 6 pm: 800-488-0134 (TTY 1-800-750-0750 or 711)</p>
<p>Care Management Questions</p>	<p>Care Management: https://www.caresource.com/oh/providers/education/patient-care/care-management-disease-management/medicaid/</p>
<p>Website Information</p>	
<p>Home Page</p>	<p>www.caresource.com</p>
<p>Benefits and Programs</p>	<p>https://www.caresource.com/members/ohio/ohio-medicaid/benefits-and-services/</p>
<p>Case Management</p>	<p>https://www.caresource.com/oh/providers/education/patient-care/care-management-disease-management/medicaid/</p>
<p>Chronic Disease Management</p>	<p>https://www.caresource.com/oh/providers/education/patient-care/care-management-disease-management/medicaid/</p>
<p>Provider Directory</p>	<p>https://findadoctor.caresource.com/?</p>
<p>Transportation Assistance Call</p>	<p>800-488-0134 (TTY : 1-800-750-0750 or 711)</p>
<p>Transportation Information</p>	<p>See Transportation information on <i>page 10</i> of this guide – MCO Transportation Benefit Resource Guide for Practices</p>
<p>Program website</p>	<p>https://www.caresource.com/providers/</p>
<p>Women and Children's Health Program</p>	<p>https://www.caresource.com/healthy-living/healthy-family/healthy-pregnancy/</p>
<p>24 Hour Nurse Line</p>	<p>https://www.caresource.com/members/ohio/ohio-medicaid/contact-us/</p>
<p>Community Resources</p>	<p>https://www.caresource.com/oh/members/education/myresources/medicaid/</p>
<p>Prescription Information</p>	<p>https://www.caresource.com/oh/providers/tools-resources/drug-formulary/medicaid/</p>
<p>Provider Portal (note: login required)</p>	
<p>Home Page</p>	<p>https://providerportal.caresource.com/OH/User/Login.aspx?ReturnUrl=%2fOHportal/</p>
<p>Portal Access for Care Navigators - content</p>	<p>Member rosters, care management info, benefits, ID Cards, authorizations, provider directory, claims, frequently asked questions, secure messages and many other topics.</p>

	Humana Healthy Horizons
Mailing Address	Humana Healthy Horizons in Ohio P.O. Box 14601 Lexington, KY 40512-4601
Public Website	www.humana.com/medicaid/ohio
Support	
Ohio CPC Specific Questions	Practice Transformation: OHPEX_PracticeTransformation@humana.com
Provider General and Support Questions	Provider Services: 1-877-856-5707 M-F 7am-8pm
Member Questions	Member Services: 1-877-856-5702 (TTY: 711) M-F 7am-8pm
Care Management Questions	Humana CM Support: 1-877-856-5702 OHMCDCareManagement@humana.com
Website Information	
Home Page	www.humana.com/medicaid/ohio
Benefits and Programs	www.humana.com/medicaid/ohio/support
Case Management	www.humana.com/medicaid/ohio/support/care-management
Chronic Disease Management	www.humana.com/medicaid/ohio/support/disease-management
Provider Directory	Physician Search - Humana
Transportation Assistance Call	Access2Care at 1-855-739-5986 (TTY: 1-866-288-3133) M-Sat 8am-6pm
Transportation Information	See Transportation information on <i>page 10</i> of this guide – MCO Transportation Benefit Resource Guide for Practices
Program website	www.humana.com/medicaid/ohio/coverage/transportation
Program Brochure	www.humana.com/medicaid/ohio/support/why-humana
Women and Children's Health Program	www.humana.com/medicaid/ohio/benefits/pregnancy-program www.humana.com/medicaid/ohio/support/child-wellness
24 Hour Nurse Line	24 Hour Nurse Advice Line: 1-866-376-4827
Community Resources	Member Services: 1-877-856-5702 (TTY: 711) M-F 7am-8pm
Prescription Information	www.humana.com/medicaid/ohio/coverage/pharmacy
Provider Portal (note: login required)	
Home Page, hosted by Availity	www.humana.com/provider/medical-resources/ohio-medicaid/availity
Portal Access for Care Navigators - content	The Ohio Medicaid Care Management link within Availity will direct providers to the population health dashboard. This allows providers to view member assessments, care plans, authorizations, assigned care management programs, and contact information for the member’s care manager.

	<p>Molina</p>
<p>Mailing Address</p>	<p>3000 Corporate Exchange Drive Columbus, OH 43231</p>
<p>Public Website</p>	<p>http://www.molinahealthcare.com</p>
<p>Support</p>	
<p>Ohio CPC Specific Questions</p>	<p>Lucinda Griffith: 1-614-540-3982; Lucinda.Griffith@molinahealthcare.com</p>
<p>Provider General and Support Questions</p>	<p>Provider Services: 1-855-322-4079</p>
<p>Member Questions</p>	<p>Member Services: 1-800-642-4168 (TTY: 1-800-750-0750 or 711)</p>
<p>Care Management Questions</p>	<p>Molina Care Management: 1-800-642-4168</p>
<p>Website Information</p>	
<p>Home Page</p>	<p>http://www.molinahealthcare.com</p>
<p>Benefits and Programs</p>	<p>https://www.molinahealthcare.com/members/oh/en-us/mem/home.aspx</p>
<p>Case Management</p>	<p>https://www.molinahealthcare.com/members/oh/en-us/mem/medicaid/overvw/coverd/hm/casemngt.aspx</p>
<p>Chronic Disease Management</p>	<p>https://www.molinahealthcare.com/members/oh/en-us/mem/medicaid/overvw/coverd/hm/dm/dm.aspx</p>
<p>Provider Directory</p>	<p>https://molina.sapphirethreesixtyfive.com/?ci=oh-medicaid&network_id=29&geo_location=37.75909999999999,-122.13589999999999&locale=en_us</p>
<p>Transportation Assistance Call</p>	<p>1-866-642-9279 (TTY: 711)</p>
<p>Transportation Information</p>	<p>See Transportation information on <i>page 10</i> of this guide – MCO Transportation Benefit Resource Guide for Practices</p>
<p>Program website</p>	<p>https://www.molinahealthcare.com/members/oh/en-us/mem/medicaid/overvw/coverd/coverd.aspx</p>
<p>Program Brochure</p>	<p>https://www.molinahealthcare.com/members/oh/en-us/-/media/Molina/PublicWebsite/PDF/members/oh/en-us/Medicaid/oh-medicaid-covered-services-list.pdf</p>
<p>Women and Children's Health Program</p>	<p>https://www.molinahealthcare.com/members/oh/en-us/mem/medicaid/overvw/coverd/services/womencare.aspx</p>
<p>24 Hour Nurse Line</p>	<p>Molina 24-Hour Nurse Advice Line 1-888-275-8750 (English); 1-866-648-6537 (Spanish); 711 (TTY)</p>
<p>Community Resources</p>	<p>https://www.molinahealthcare.com/members/oh/en-us/mem/medicaid/overvw/resources/commres.aspx</p>
<p>Prescription Information</p>	<p>https://www.molinahealthcare.com/members/oh/en-us/mem/medicaid/overvw/coverd/presdrugs.aspx</p>
<p>Provider Portal (note: login required)</p>	
<p>Home Page, hosted by Availity</p>	<p>https://apps.availity.com/availity/web/public.elegant.login</p>
<p>Portal Access for Care Navigators - content</p>	<p>Member rosters, care management info (member care plans, member claims history), benefits, ID Cards, authorizations, provider directory, claims, frequently asked questions, secure messages and many other topics.</p>

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	<p>UnitedHealthcare</p>
<p>Mailing Address</p>	<p>5900 Parkwood Place Dublin, OH 43016</p>
<p>Public Website</p>	<p>http://www.uhcommunityplan.com/oh/medicaid/community-plan.html</p>
<p>Support</p>	
<p>Ohio CPC Specific Questions</p>	<p>Sarah Balzano, 763-292-6420, ohioipc@uhc.com</p>
<p>Provider General and Support Questions</p>	<p>Provider Services: 877-842-3210</p>
<p>Member Questions</p>	<p>Member Services: 800-895-2017 / TTY: 711</p>
<p>Care Management Questions</p>	<p>800-895-2017 / TTY: 711</p>
<p>Website Information</p>	
<p>Home Page</p>	<p>http://www.uhcommunityplan.com/oh.html</p>
<p>Benefits and Programs</p>	<p>http://www.uhcommunityplan.com/oh/medicaid/community-plan.html</p>
<p>Case Management</p>	<p>http://www.uhcommunityplan.com/oh.html</p>
<p>Chronic Disease Management</p>	<p>https://www.uhc.com/communityplan/ohio/plans/medicaid/community-plan</p>
<p>Provider Directory</p>	<p>http://www.uhcommunityplan.com/oh.html</p>
<p>Transportation Assistance Call</p>	<p>(800) 895-2017</p>
<p>Transportation Information</p>	<p>See Transportation information on <i>page 10</i> of this guide – MCO Transportation Benefit Resource Guide for Practices</p>
<p>Women and Children's Health Program</p>	<p>http://www.uhcommunityplan.com/oh/medicaid/community-plan.html</p>
<p>24 Hour Nurse Line</p>	<p>800-542-8630 / TTY 800-855-2880</p>
<p>Community Resources</p>	<p>Member Services: 800-895-2017 / TTY: 711</p>
<p>Prescription Information</p>	<p>https://www.uhc.com/communityplan/ohio/plans/medicaid/community-plan/find-a-provider-or-pharmacy#collapse-find-drug</p>
<p>Provider Portal (note: login required)</p>	
<p>Home Page</p>	<p>www.uhcprovider.com</p>
<p>Portal Access for Care Navigators - content</p>	<p>Member rosters, authorization and claims information, member information such as demographics, care team members, diagnosis(es), completed assessments, and care plans. Portal access also allows the user to identify the assigned health plan care manager or community health worker, and the ability to send private messages to that person. To obtain access to the UHC Care Coordination portal, please send an email to: UnitedCCPortal@uhc.com plans.</p>