## Medicaid Managed Care Benefit Package

Ohio's Medicaid Managed Care Program covers primary and acute care services mandated by the federal government as well as optional services Ohio has elected to provide. Some services are limited by the number of visits per year or the setting in which they can be provided.

## **Ohio Medicaid Managed Care Covered Benefits** The following includes but is not limited to a general list of the benefits covered by Medicaid MCPs: Inpatient hospital services Outpatient hospital services (including those provided by rural health clinics & federally qualified health centers) Physician services Laboratory and x-ray services Screening, diagnosis, and treatment services for children under age 21, under Healthchek (EPSDT) Immunizations Family planning services and supplies Home health and private duty nursing services Podiatry Chiropractic services Physical, occupational, developmental, and speech therapy services Nurse-midwife, certified family nurse practitioner, and certified pediatric nurse practitioner services Prescription drugs Ambulance and ambulette services Dental services Durable medical equipment and medical supplies Vision care services, including eyeglasses Nursing facility services (limited to short-term rehabilitative stays for certain population groups) Hospice care Behavioral health services Respite services for eligible children receiving Supplemental Security Income (SSI) Value-Added Services MCPs add value for their members by providing services not normally offered in the traditional Medicaid fee-for-service program. Some of these services include the following: • care management to help members coordinate care and ensure they are getting the care they need access to a toll-free 24/7 nurse hotline for medical advice •

- on-line searchable provider directory
- member handbook
- grievance resolution system
- access to a toll-free member services hotline
- preventive care reminders
- health education materials & activities
- expanded benefits including additional transportation options, and other incentives (varies among MCPs)
- extended office hours (varies among MCPs)