

The Ohio Department of Medicaid

Purpose: This document serves as a central repository for Points of Contact (POC) which Care Coordination Entity (CCE) staff and other community care coordinators can reach out to for general questions, and/or begin the process of gaining access to the Managed Care Entity (MCE) care coordination portal(s).

MCEs, please provide at least one POC for the areas below. POCs should understand the program or member population and be able to facilitate the linkage between the member and individual care coordinators. These contacts should be reviewed and updated quarterly in accordance with the Provider Agreement (Appendix P). Email this document to CareManagement@medicaid.ohio.gov for changes to the POCs listed below.

Check out our helpful [resources and information](#) for all things related to the Ohio Medicaid Managed Care program.

Focus on the **INDIVIDUAL** rather than the business of managed care

We want to do better for the people we serve

MCE Name: Buckeye Health Plan

Date: 4/28/23



Ohio Homecare Waiver + Managed Care

Medicaid home- and community-based services

Name 1: Karen Brophy

Email 1: kbrophy@centene.com

Name 2: Monique Gladden

Email 2: mqladden@centene.com



ODA Waiver + Managed Care

Department of Aging home- and community-based services

Name 1: Karen Brophy

Email 1: kbrophy@centene.com

Name 2: Monique Gladden

Email 2: mqladden@centene.com

Website: <https://www.buckeyehealthplan.com/>



Voluntarily Enrolled DODD HCBS Waiver

Department of Developmental Disabilities Home and Community Based Services

Name 1: Brandi Hahn

Email 1: brandi.m.hahn@centene.com

Name 2: Laura Paynter

Email 2: lpaynter@centene.com



SRSP

Specialized Recovery Services Program

Name 1: Laura Paynter

Email 1: lpaynter@centene.com

Name 2: Tiffany Geisler

Email 2: tiffany.a.geisler@centene.com



HOME Choice

Helping Ohioans Move, Expanding Choice

Name 1: Janna Staton

Email 1: jstaton@centene.com

Name 2: Chris Brim

Email 2: cbrim@centene.com



IMS Administrators

Incident Management System

Name 1: Kathie Suttie

Email 1: ksuttie@centene.com

Name 2: Chris Brim

Email 2: cbrim@centene.com



Justice-Involved Programs

Pre-release, community linkage, and the addiction treatment program

Name 1: Brandi Hahn

Email 1: brandi.m.hahn@centene.com

Name 2: Carol Kavulic

Email 2: carol.a.kavulic@centene.com



OhioRISE- Aetna/CMEs

Resilience through Integrated Systems and Excellence

Name 1: Brandi Hahn

Email 1: brandi.m.hahn@centene.com

Name 2: Laura Paynter

Email 2: lpaynter@centene.com



Comprehensive Primary Care

Patient-centered medical home program

Name 1: Osa Ojo

Email 1: oojo@centene.com

Name 2: Monique Gladden

Email 2: mqladden@centene.com



PCSA/Title IV-E Court

Public children services agency

Name 1: Danielle Bradley

Email 1: danielle.r.bradley@centene.com

Name 2: Laura Paynter

Email 2: lpaynter@centene.com