

Frequently Asked Questions: Managed Care Pharmacy Dispensing Fees (October 2025 Update)

OHIO DEPARTMENT OF MEDICAID

OCTOBER 2025

Section 333.245 of the Amended Substitute House Bill 110 as passed by the 134th General Assembly extended the Ohio Department of Medicaid's (ODM) requirement to provide a tiered supplemental dispensing fee under the managed care system to retail pharmacies during state fiscal years 2022 and 2023.

Despite the expiration of the General Assembly's specific appropriation for this program in 2023, ODM continued the program for state fiscal years 2024 and 2025 to maintain fiscal stability and predictability for pharmacy providers.

Effective October 1st 2025, two changes to managed care pharmacy dispensing fees will be implemented:

- 1. The supplemental dispensing fee program will sunset; No further payments to pharmacies will be made under this program.**
- 2. Base dispensing fee tiers for managed care pharmacy claims will increase by approximately 9.6% for all pharmacies.** The increase ranges from \$0.78 to \$1.06 across the three dispensing fee tiers. The new dispensing fee tier amounts can be found below. The methodology for assigning dispensing fee tiers is not changing and pharmacies' currently assigned tiers are not changing at this time.

Base Dispensing Fee Tier	Amount for Claims with Date of Service Prior to 09.01.2023	Amount for Claims with Date of Service 09.01.2023 through 09.30.2025	Amount for Claims with Date of Service 10.01.2025 and After
A (<= 5 points)	\$7.64	\$8.14	\$8.92
B (6-7 points)	\$8.75	\$9.25	\$10.15
C (>= 8 points)	\$10.50	\$11.00	\$12.06

Which pharmacies are eligible for this increased dispensing fee?

One benefit of incorporating the increased reimbursement into the base managed care dispensing fee is that all ODM-enrolled pharmacies who are contracted with Gainwell will realize the increase rather than just a limited number of pharmacy providers. Additionally, this methodology will lead to more timely and predictable reimbursement.

Does this change the current fee-for-service (FFS), or traditional Medicaid, professional dispensing fee?

This does not affect the current Fee-for-Service professional dispensing fee. No changes to FFS pharmacy dispensing fees are occurring at this time.

Is this applicable to MyCare Ohio?

These dispensing fee changes are not applicable to individuals enrolled in MyCare Ohio because Medicare and/or the MyCare Ohio Plans cover most pharmacy benefits for these individuals.

What will happen to the supplemental dispensing fee payments I was receiving?

Pharmacy providers will not receive any further supplemental payments under the supplemental dispensing fee program, effective immediately. The final supplemental payment was made in August 2025 (August 11).

What other benefits does this change bring for pharmacies?

By increasing the base dispensing fee amount, reimbursement that would have occurred under the supplemental dispensing fee program will now be paid with a pharmacy's normal payment, significantly faster than under the prior model. Additionally, payments will be tied to a specific claim, improving the reconciliation of payments.

Which claims are affected by these changes?

These changes only affect managed care pharmacy dispensing fees, meaning pharmacy claims submitted to Gainwell via BIN 024251/PCN OHRXPROD. No changes to fee-for-service reimbursement amounts will occur as a result of these changes.

How will I know which managed care dispensing fee amount my pharmacy will receive?

To determine your updated managed care dispensing fee amount, please visit the managed care dispensing fee dashboard after 10/1/2025 or refer to the above chart.

How can I enroll as a pharmacy provider with the Ohio Department of Medicaid?

To get started with the provider enrollment process please visit <https://medicaid.ohio.gov/resources-for-providers/enrollment-and-support/enrollment-and-support>. If you have questions about provider enrollment, or need help call 800-686-1516.

How can I contract with the SPBM to fill prescriptions for Ohio Medicaid managed care members?

For further information regarding network contracting with Gainwell, please contact the Gainwell network team at OH_MCD_PBM_Network@gainwelltechnologies.com.

Who can I contact if I have questions about my managed care dispensing fee assignment?

If you have questions about your managed care dispensing fee amount you may contact the Ohio Department of Medicaid at: MedicaidSPBM@medicaid.ohio.gov. Please include your pharmacy NPI and contact information. For additional information you can also visit the managed care reference guide at : <https://spbm.medicaid.ohio.gov/SPContent/DocumentLibrary/User%20Guides>.