

YOUR RIGHTS & RESPONSIBILITIES AS A CONSUMER OF MEDICAID HEALTH COVERAGE

The Ohio Department Medicaid (ODM) assures that no person seeking participation in any program or person currently participating in a program shall have services denied/delayed or otherwise be discriminated against on the basis of race, color, religion, sex, national origin, disability, age, veteran status or sexual orientation.

YOU HAVE A RIGHT TO A STATE HEARING before the ODJFS if you are not satisfied with actions taken or decisions on your application. *When the county department of job & family services receives your application, you will get a form that tells you how to ask for a hearing.*

YOU HAVE A RESPONSIBILITY:

TO REPORT CORRECT AND UPDATED INFORMATION. You are always responsible for giving complete and correct information about yourself and members of your household. You must include all supporting documentation and verifications with your completed application. You must report to the county department of job & family services, within 10 days, any change in your circumstances, such as: •You move to another address •Someone moves in with you or moves out •Any household member’s income changes • A household member gets or loses a job •A child drops out of school or reaches the age of 19 •The end of your pregnancy and/or the birth of your child(ren). You should also report if anyone in your household, (including children) becomes disabled, is unable to work, or has applied for disability benefits (e.g., Social Security Disability, SSI, Workers Compensation, veteran’s benefits.) You should report this information as soon as you become aware of it because it may help the person stay eligible for Medicaid benefits.

TO PROVIDE PROOF OF U.S CITIZENSHIP/ALIEN STATUS. If you or members of your family are applying for Medicaid, you must provide the county department of job & family services with verification of U.S. citizenship for each person you are applying for. Family members who are not U.S. citizens must provide the county department of job & family services with proof of alien status such as an alien registration card or re-entry permit. If you are applying for Medicaid for a child, but not for yourself, you are not required to give proof of your own citizenship.

TO COOPERATE WITH ESTABLISHING PATERNITY AND THIRD-PARTY MEDICAL SUPPORT. You must agree to help establish paternity (who the legal father is) for each child who gets assistance from Medicaid, and you must include medical support payments in the child support order.

TO GIVE MEDICAID ANY PAYMENTS YOU RECEIVE FROM OTHER HEALTH INSURANCE. You must tell the county department of job & family services about any other medical coverage you have or if someone else is legally responsible for paying medical bills for you or members of your family. Medicaid does not pay medical bills that a private health insurance company is supposed to pay. When you accept assistance from Medicaid, you must agree to give the ODM your right to medical payments from a private medical insurance company while you have Medicaid. If you receive money directly from your medical insurance company to cover medical bills that Medicaid has paid for you or for anyone for whom you are legally responsible for, the ODM has the right to get that money back from you.

TO COOPERATE WITH QUALITY CONTROL REVIEWS. Your name may be picked from a list of all the eligible cases in Ohio to see if you really are eligible for assistance based on the information you gave the ODM. If your case is picked, you must cooperate by answering all the questions in order to continue to get medical coverage.

RELEASE OF INFORMATION ON SOCIAL SECURITY NUMBER FOR MEDICAID. You must give the county department of job & family services your Social Security Number (SSN) or apply for an SSN for each person seeking medical coverage. If you are applying for Medicaid for a child, you are not required to provide your own SSN, but we must have the child’s SSN in order for the child to receive Medicaid. If you are applying for Medicaid for yourself, you must provide your SSN. The agency will use the SSN to verify income, eligibility, and the amount of medical assistance payments we will make on your behalf. Your SSN may also be matched with the records in other agencies such as the Social Security Administration. These matches may be done by computer or on an individual basis. Your social security number is given to medical insurance companies to see if there is coverage to pay all or part of your medical bills. Your social security number will be used during program reviews to make sure you are eligible for this program.

SIGNATURES:

I received a copy of and I have read all my rights and responsibilities or they have been read to me, and I understand them.

Applicant	Date
Authorized Representative or Person Helped Complete the Form	Date
If an "X" is used, Signature of One Witness is Needed	Date

To help you understand this notice, language assistance, interpretation services, and auxiliary aids and services are available upon request at no cost to you. Services available include, but are not limited to: oral translation, written translation, and auxiliary aids. You can request these services and/or auxiliary aids by calling the Medicaid Consumer Hotline 1-800-324-8680; individuals with a hearing impairment may call TDD 7-1-1.

Spanish

Para ayudarle a comprender este aviso, se encuentran disponibles a pedido asistencia lingüística, servicios de interpretación, ayudas auxiliares y otros servicios sin costo alguno. Los servicios disponibles incluyen, entre otros: traducción oral, traducción escrita y ayudas auxiliares. Puede solicitar estos servicios o ayudas auxiliares llamando a la Línea directa para el consumidor del Departamento de Medicaid de Ohio al 1-800-324-8680; las personas con discapacidad auditiva pueden llamar al TDD 7-1-1.

Nepali

यो सूचना बुझ्न सहायता गर्न, भाषा सहायता, व्याख्या सेवा, र सहायक उपकरण तथा सेवा तपाईंको अनुरोधमा निःशुल्क रूपमा उपलब्ध छन्। उपलब्ध सेवाहरूमा मौखिक अनुवाद, लिखित अनुवाद, र सहायक उपकरणहरू समावेश छन्, तर यिनीसँग मात्र सीमित छैन। तपाईंले यी सेवाहरू र/वा सहायक सहायताहरू अनुरोध गर्न सक्नुहुन्छ; Medicaid Consumer Hotline 1-800-324-8680; मा कल गरेर; श्रवणशक्ति कमजोर भएका व्यक्तिहरूले TDD 7-1-1 मा कल गर्न सक्छन्।

Arabic

لمساعدتك في فهم هذا الإخطار، تتوفر خدمات المساعدة اللغوية وخدمات الترجمة الفورية والمساعدات الإضافية عند الطلب دون أي تكلفة. تشمل الخدمات المتاحة، على سبيل المثال لا الحصر: الترجمة الشفوية والترجمة التحريرية والمساعدات الإضافية. يمكنك طلب هذه الخدمات أو المساعدات الإضافية أو كليهما عن طريق الاتصال بالخط الساخن للمستهلكين التابع لـ Medicaid على الرقم التالي 1-800-324-8680؛ وبوسع الأفراد الذين يعانون من ضعف السمع الاتصال بخدمة الهاتف النصي على الرقم التالي 7-1-1.

Haitian French Creole

Pou ede w konprann avi sa a, gen asistans lengwistik, sèvis entèpretasyon, èd oksilyè ak sèvis ki disponib gratis, lè ou fè demann pou sa. Sèvis ki disponib yo gen ladan yo, men se pa sa sèlman: tradiksyon oral, tradiksyon alekri ak èd oksilyè. Ou kapab mande sèvis sa yo ak/oswa èd oksilyè lè w rele Liy Asistans pou Konsomatè Medicaid la nan 1-800-324-8680; moun ki gen pwoblèm tande yo ka rele TDD 7-1-1.

Somali

Si lagaaga caawiyo inaad fahanto ogaysiiskan, kaalmada luqadda, adeegyada tarjumaada, iyo kaalmooyinka iyo adeegyada ayaa la heli karaa marka la codsado lacag la'aan adiga. Adeegyada la heli karo waxaa ka mid ah, laakiin aan ku xaddidnayn: tarjumaada afka, turjumaadda qoran, iyo qalabyada caawinta. Waxaad codsan kartaa adeegyadan iyo/ama caawimada caawimada adiga oo wacaya markaas Khadka Tooska ah ee Macmiilka Medicaid 1-800-324-8680; Shakhshiyaadka maqalka liidata waxay wici karaan TDD 7-1-1.

Ukrainian

Щоб допомогти вам зрозуміти зміст цього повідомлення, за запитом ви можете отримати безоплатну мовну допомогу, послуги усного перекладу, а також допоміжне обладнання та додаткові послуги. Доступні послуги включають, зокрема, усний переклад, письмовий переклад і допоміжне обладнання. Ви можете замовити ці послуги та/або допоміжне обладнання, зателефонувавши на гарячу лінію клієнтів Medicaid за номером 1-800-324-8680; для людей із вадами слуху працює номер TDD 7-1-1.

Russian

Чтобы помочь вам понять смысл этого уведомления, по запросу вы можете получить бесплатную языковую помощь, услуги устного перевода, а также вспомогательное оборудование и дополнительные услуги. Доступные услуги включают, в частности, устный перевод, письменный перевод и вспомогательное оборудование. Вы можете запросить эти услуги и/или вспомогательное оборудование, позвонив на горячую линию клиентов Medicaid по номеру 1-800-324-8680; для людей с нарушениями слуха предусмотрен номер TDD 7-1-1.

Swahili

Ili kukusaidia kuelewa notisi hii, usaidizi wa lugha, huduma za ukalimani, na visaidizi na huduma za ziada zinapatikana unapoomba bila gharama kwako. Huduma zinazopatikana ni pamoja na, lakini sio tu: tafsiri ya mdomo, tafsiri ya maandishi, na visaidizi vya ziada. Unaweza kuomba huduma hizi na/au visaidizi kwa kupiga simu ya Medicaid Consumer Hotline 1-800-324-8680; watu walio na ulemavu wa kusikia wanaweza kupiga simu TDD 7-1-1.

Kinyarwanda

Kugira ngo tugufashe gusobanukirwa iri tangazo, ubufasha bujyanye n'indimi, serivisi z'ubusemuzi, n'ibikoresho na serivisi bifasha abafite ubumuga mu kumva biraboneka nta kiguzi utanze iyo ubisabye. Serivisi ziboneka zikubiyemo, ariko si gusa: ubusemuzi mu mvugo, ubusemuzi mu nyandiko, n'ibikoresho bifasha abafite ubumuga mu kumva. Ushobora gusaba izi serivisi na/cyangwa ibikoresho bifasha abafite ubumuga mu kumva binyuze mu guhamagara Umurongo utishyurwa ufasha Abakiriya ba Medicaid 1-800-324-8680; abantu bafite ibibazo mu kumva bashobora guhamagara TDD 7-1-1.

French

Pour vous aider à comprendre cet avis, une assistance linguistique, des services d'interprétation et des aides et services auxiliaires sont disponibles sur demande et sans frais. Les services disponibles comprennent, sans toutefois s'y limiter, la traduction orale, la traduction écrite et les aides auxiliaires. Vous pouvez demander ces services et/ou des aides auxiliaires en appelant la Medicaid Consumer Hotline 1-800-324-8680 ; les personnes malentendantes peuvent appeler TDD 7-1-1.

Pashtu

ستاسو په دې خبرتيا د ښه درک کولو (پوهيدو) لپاره، د ژبې مرستې، د شفاهي ژباړې خدمتونه، او اضافي مرستندويه وسايل او خدمتونه ستاسو د غوښتنې پر بنسټ پې لگښته شتون لري. په شته خدماتو کې شفاهي ژباړه، په ليکلې بڼه ژباړه، او مرستندويه وسايل شامل دي، خو يوازې په دې پورې محدود نه دي. تاسو کولی شئ د دې خدماتو او/يا مرستندويه وسايلو غوښتنه د ميډيکيډ (Medicaid) د پېرودونکو ځانگړې د تليفون شمېرې 1-800-324-8680 ته زنگ ووهو له لارې وکړئ؛ هغه کسان چې د اورېدلو کمزورتيا لري کولی شي 7-1-1 TDD ته زنگ ووهي.

Dari

برای کمک به شما در درک این اطلاعیه، کمک های زبانی، خدمات ترجمه شفاهی و کمک ها و خدمات اضافی بر اساس درخواست شما بطور رایگان برای شما ارائه می گردد. خدمات موجود شامل موارد ذیل میباشد، اما محدود به آنها نیست: ترجمه شفاهی، ترجمه کتبی و وسايل کمکی. شما می توانید این خدمات و/یا وسايل کمکی را با تماس با خط ویژه مصرف کنندگان Medicaid از طریق شماره 1-800-324-8680 درخواست دهید؛ افراد دارای اختلال شنوایی می توانند با شماره 7-1-1 TDD تماس بگیرند.

Uzbek

Bu bildirishnomani tushunishingizga yordam berish uchun so'rovingiz asosida bepul til yordamchi xizmatlari, og'zaki tarjima xizmatlari va qo'shimcha yordamchi vositalar taqdim etiladi. Mavjud xizmatlar qatoriga og'zaki tarjima, yozma tarjima hamda yordamchi vositalar kiradi. Siz ushbu xizmatlar va/yoki qo'shimcha yordamlar haqida Medicaid mijozlari uchun mo'ljallangan 1-800-324-8680 telefon raqamiga qo'ng'iroq qilib so'rashingiz mumkin; Eshitish qobiliyati cheklangan shaxslar TDD 7-1-1 raqami orqali bog'lanishlari mumkin.

Vietnamese

Để giúp bạn hiểu thông báo này, hỗ trợ ngôn ngữ, dịch vụ phiên dịch, phương tiện trợ giúp và dịch vụ phụ trợ được cung cấp miễn phí theo yêu cầu. Các dịch vụ có sẵn bao gồm, nhưng không giới hạn ở: dịch bằng lời nói, dịch bằng văn bản và phương tiện phụ trợ. Bạn có thể yêu cầu các dịch vụ này và/hoặc phương tiện phụ trợ bằng cách gọi tới Đường dây nóng cho Người tiêu dùng Medicaid theo số 1-800-324-8680; người khiếm thính có thể gọi TDD 7-1-1.

Tigrinya

ነዚ ምልክታ ክትርደእዎ ንክትገባኩም፣ ሓገዝ ቋንቋ፣ ኣገልግሎታት ትርጉም፣ ከምኡ'ውን ተወሰኸቲ ሓገዛትን ኣገልግሎታትን ኣብ ዝሓተትኩምዎ ብዘይ ክፍሊት ይርከቡ። ዘለው ኣገልግሎታት፣ ናይ ዘረባ ትርጉም፣ ናይ ጽሑፍ ትርጉምን ተወሰኸቲ ሓገዛትን ዘጠቓልሉ ኮይኖም፣ በዚ ጥራሕ ዝድረቱ ኣይኮኑን። ናብ ምስመር ቴሌፎን ተጠቀምቲ ሜዲኬይድ (Medicaid Consumer Hotline) 1-800-324-8680 ብምድዋል፣ ነዘም ኣገልግሎታትን/ወይ ተወሰኸቲ ሓገዛት ክትሓቱ ትክእሉ ኢኹም፤ ናይ ምስማዕ ጸገም ዘለዎም ውልቀ-ሰባት ናብ TDD 7-1-1 ክድውሉ ይክእሉ እዮም።