

MyCare Advisory Council

July 10, 2026



**Department of
Medicaid**

Next Generation MyCare

Housekeeping



All participants are muted.



You can use the meeting chat feature to ask questions. To ask a question, type in the chat box and select the arrow in the bottom right corner to send.



The presentation from today's session will be emailed out after this session.

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Agenda

- 1** Next Generation MyCare Rollout Update
- 2** MyCare Tools and Resources
- 3** Coordination-Only Dual Eligible Special Needs Plan (D-SNP) Update
- 4** Plan Benefit Package (PBP) Update
- 5** Wrap-Up and Next Steps

Next Generation MyCare Rollout Update

How is the Next Generation MyCare Program Rolling Out in 2026?



***Note:** Phase 2 began by expanding all participating AAA regions from Phase 1 to bring the counties without MyCare into the program, except for AAA2. Catholic Social Services operates as the PASSPORT Agency Administrator in the non-MyCare counties within AAA2, so additional time was needed.

Phase 1: Original MyCare Counties

On Jan. 1, 2026, the program started in 29 Ohio counties.

Phase 2: Remaining Counties*

From Apr. 1 through Aug. 1, the program is rolling out in the rest of Ohio.

- Complete

Jan. 1, 2026	AAA1: Butler, Warren, Clinton, Hamilton, Clermont AAA2: Montgomery, Clark, Greene AAA4: Lucas, Fulton, Ottawa, Wood AAA6: Franklin, Delaware, Union, Madison, Pickaway AAA10a: Lorain, Cuyahoga, Medina, Lake, Geauga AAA10b: Summit, Portage, Stark, Wayne AAA11: Columbiana, Mahoning, Trumbull
April 1, 2026	AAA4: Sandusky, Erie, Henry, Williams, Defiance, Paulding AAA6: Fayette, Fairfield, Licking AAA11: Ashtabula
May 1, 2026	AAA2: Preble, Darke, Miami, Shelby, Champaign, Logan AAA3: Van Wert, Putnam, Hancock, Allen, Mercer, Auglaize, Hardin AAA5: Seneca, Huron, Wyandot, Crawford, Richland, Ashland, Marion, Morrow, Knox
June 1, 2026	AAA7: Ross, Vinton, Highland, Pike, Jackson, Gallia, Brown, Adams, Scioto, Lawrence
July 1, 2026	AAA9: Holmes, Tuscarawas, Carroll, Jefferson, Coshocton, Harrison, Belmont, Guernsey, Muskingum
Upcoming	
Aug. 1, 2026	AAA8: Hocking, Perry, Morgan, Noble, Monroe, Washington, Athens, Meigs

When Will Next Generation Mycare Members Start Receiving Care?

Timing of benefits depends on whether – and when – you select a Next Generation MyCare plan or are automatically assigned one. You cannot begin receiving care through a plan ahead of the date the program becomes available in your county.

Members who **select a Next Generation MyCare plan before the program is available in your county** will begin receiving care through your selected plan on the **day of your county rollout**.

Members who **select a Next Generation MyCare plan after the program is available in your county, but before auto assignments takes effect** will begin receiving care through your selected plan on the **first day of the month following your plan selection**.

Members who **do not select** a Next Generation MyCare plan will be assigned a plan and receive a letter from ODM with information about your plan. Members will get care through assigned plans **90 days after the county rollout** date.

	Apr.	May	June	July	Aug.	Sept.	Oct.	Nov.
Rollout Date								
Apr. 1, 2026								
May 1, 2026								
June 1, 2026								
July 1, 2026								
Aug. 1, 2026								

Member Enrollment Statistics

The statistics below reflect Next Generation MyCare program enrollment from January 1 to July 1, 2026. The program has rolled out in AAA regions 1, 2, 3, 4, 5, 6, 7, 9, 10a, 10b, and 11.

156,657

Members enrolled in a Next Generation MyCare plan

Long-Term Services and Support (LTSS)

Number of members receiving LTSS versus members not receiving LTSS.

64,122

Members Receiving LTSS

92,535

Members Not Receiving LTSS

MyCare Plan Alignment

Percentage of members who receive both Medicaid and Medicare benefits through a MyCare plan versus those who receive only Medicaid benefits through a MyCare plan.

44%

Members Receiving Both Medicaid and Medicare Benefits through a MyCare Plan

56%

Members Receiving Only Medicaid Benefits through a MyCare Plan

MyCare Ohio Waiver Enrollment

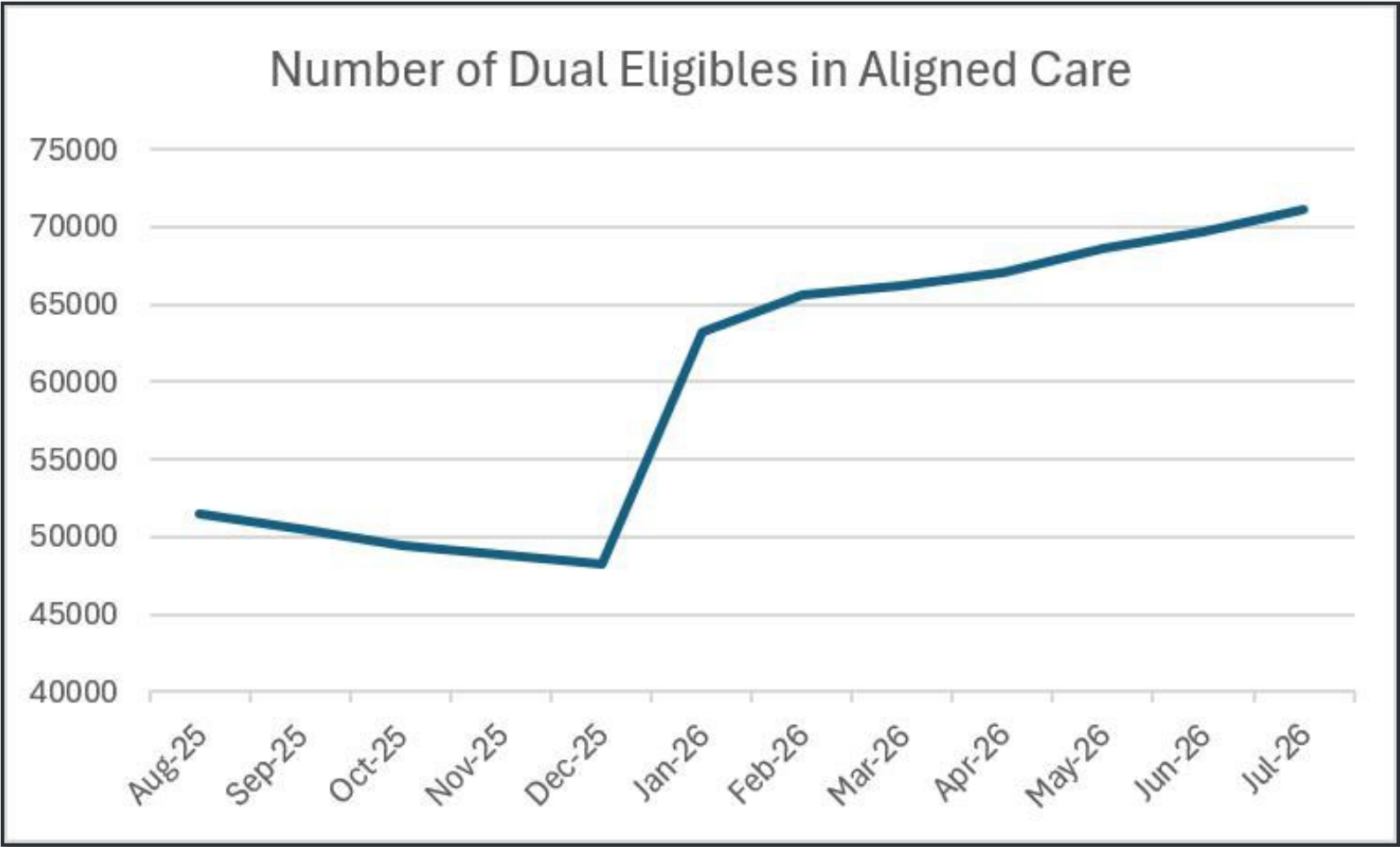
Number of members enrolled in the MyCare Ohio Waiver.

40,712

Members Enrolled in the MyCare Ohio Waiver

Dual Eligible Member Enrollment Statistics

The chart below reflects the rise in enrollment of dual eligible members from August 1, 2025 – July 1, 2026.



What Should Members Do to Prepare for the Next Generation MyCare Program?

There are a few important steps you should take to make sure you are prepared for the Next Generation MyCare program when it rolls out in your county.



Next Generation MyCare Plan Comparison

Learn about the **benefits offered by each Next Generation MyCare plan** to determine which plan is best for you by viewing the **Next Generation MyCare Plan Comparison**.*



Letter From ODM or Your Plan

Check the mail for a **letter from ODM or your plan** with important information, including the **name of your Next Generation MyCare plan**, the **date your new plan begins**, and your options for **changing your plan or coordinating your Medicare and Medicaid coverage**.



Materials From Your Plan

Look for your **new member ID card and important benefit materials**, such as your member handbook, provider and pharmacy directory, and summary of benefits, which will arrive by mail. **Contact your plan** if you **do not** receive these materials within **30 days after enrollment**.



Provider Selection

Encourage your providers to become a Next Generation MyCare provider. To **find providers** contact your plan's Member Services or the Ohio Medicaid Consumer Hotline.

*View the **Next Generation MyCare Plan Comparison** at www.ohiomh.com by clicking the "Compare Next Generation MyCare Plans" button under "Compare Plans and Find a Provider" section to learn more about the benefits offered by each plan.

What Should Providers Do to Prepare for the Next Generation MyCare Program?

There are a few important steps you should take to make sure you are prepared for the Next Generation MyCare program when it rolls out in your county.



Provider Contracting

Enroll with ODM by visiting the **Medicaid Provider Portal** and completing the online application. If you are already enrolled with the AGE, you can continue to provide services to member and submit claims in the program. However, if you haven't already, you must **contract with the plans**.



Submitting Claims

Understand the processes for submitting claims in the program. Claims can be submitted through **Direct Data Entry (DDE)** or **Electronic Data Interchange (EDI)**, typically via a trading partner.



Member Identification

Learn about the **Next Generation MyCare member ID cards** and how to identify if a member is part of the program.



Pharmacy Benefits

Understand how you will **work with the plan's Pharmacy Benefit Manager to administer pharmacy benefits** for members, if you are a pharmacy provider.

MyCare Tools and Resources

Find a Provider Search Tool



To find doctors in your plan’s network, go to [Find A Provider](#) on www.ohiomh.com.

You should select your plan in the “Health Plan” dropdown.

[Home](#) / [Find A Provider](#)



Find A Provider

Health Plan / Provider Info

Health Plan

Provider Type

Accepts New Patients

Primary Care Providers Only

Specialty (0)

Program

MyCare Ohio

Provider Name (Full or Partial Name)

Accepts New Medicaid / CHIP Patients

CHIP

Narrow your search to providers near you

ZIP Code

Radius (miles)

Additional Filters (Optional)

Search

Clear

Next Generation MyCare Plan Comparison

Value-Added Services for Dual Benefit Members*				
	Anthem Blue Cross and Blue Shield	Buckeye Health Plan**	CareSource	Molina HealthCare of Ohio
24-Hour Nurse Hotline	Available.	Available.	Available.	Available.
Member Advisory Council	Opportunity to participate in quarterly meetings.	Opportunity to participate in quarterly meetings.	Opportunity to participate in quarterly meetings.	Opportunity to participate in quarterly meetings.
Pharmacy	Flex card benefit of \$249 per month for over-the-counter (OTC) drugs and supplies. For members with certain chronic conditions, card can be used for things like food and utilities.	\$0 copayment for prescription drugs. Wellcare card benefit of \$15 per month for OTC drugs and supplies. For members with certain chronic conditions, card can be used for things like food and utilities.	\$0 copayment for Medicare and Medicaid prescription drugs.	Molina Complete Debit Card - \$230 monthly for over-the counter drugs and supplies. Card may also be used for transportation, OTC items, groceries, and utilities if member has certain chronic conditions.
Dental	One additional dental cleaning per calendar year. Dental implants.	\$0 copayment for dental services.	\$5,000 supplemental allowance subject to cap.	Additional preventative dental care.
Hearing	\$300 OTC hearing allowance or \$3,000 prescription hearing allowance.			
Vision	One annual eye exam. \$350 eye wear allowance.			

*The Next Generation MyCare Plan Selection Guide may not include all details of the health benefits all plans must offer and value-added services. Value-added services are subject to change at any time. Visit the Next Generation MyCare plan websites for more information.

**Buckeye Health Plan will not be available for new members or those getting care through another MyCare Ohio plan to pick from in plan year 2026. If you get care through Buckeye Health Plan today and want to keep your plan, no action is required.

Next Generation MyCare Plan Comparison

ODM has developed a plan comparison to show the value-added services for each of the Next Generation MyCare plans and help members choose the best plan for them. The plan comparison:



Describes the benefits all Next Generation MyCare plans must offer.



Lists value-added benefits and services unique to each MyCare plan and dual benefit and Medicaid-only members.



Provides information on how members can choose a plan and where to go for more information.

View the **Next Generation MyCare Plan Comparison** at <https://ohiomh.com/> by clicking the "Compare MyCare Ohio Plans" button under "Compare Plans and Find a Provider" section to learn more.

Additional MyCare Member Resources

View the resources linked below to learn more about the Next Generation MyCare program and changes coming.

- ✓ [Program Overview One-Pager](#)
Provides program information for members, including eligibility information and when the program will be available in their county.
- ✓ [Rollout Schedule](#)
Describes the rollout schedule of the Next Generation MyCare Program for the different Ohio counties.
- ✓ [Member Frequently Asked Questions](#)
Highlights common questions about the program and options available to members.
- ✓ [Member Help Desk One-Pager](#)
Provides guidance about which help desk members can contact for different kinds of questions or issues.
- ✓ [Member Care Coordination One-Pager](#)
Provides program information for members about the aspects, goals, and impacts of Next Generation MyCare Program Care Coordination.
- ✓ [Member ID Card One-Pager](#)
Provides an overview of the aspects of the Next Generation MyCare Member ID Card.

Coordination-Only Dual Eligible Special Needs Plan (CO D-SNP) Update

CO D-SNPs Overview

What are CO D-SNPs?

- CO D-SNPs are a specific type of Medicare Advantage plan for individuals enrolled in both Medicare and Medicaid.
- These plans are less integrated, providing a member's Medicare-covered services, but not managing or covering their state Medicaid benefits.
- The Centers for Medicare & Medicaid Services (CMS) allows CO D-SNPs to enroll both full dual eligible and partial dual eligible members.
 - **Full duals** are individuals who qualify for both Medicare and the full range of Medicaid benefits.
 - **Partial duals** are individuals who qualify for Medicare and a Medicare Savings Program (MSP), but not full Medicaid benefits. They receive only Medicare premium assistance through ODM.

D-SNP Organizations

Nine organizations currently offer 25 CO D-SNPs under 14 CMS contracts.

Note: Not every Medicare plan offered by these organizations are D-SNPs. They offer general Medicare Part C plans as well.

- | | |
|------------------|-----------------------------|
| • Aetna | • Humana |
| • Anthem | • Molina |
| • Buckeye | • The Health Plan |
| • Cigna | • United Health Plan |
| • Devoted | |

ODM's Decision on CO D-SNPs

ODM will not be extending State Medicaid Agency Contracts (SMACs) to CO D-SNPs in 2027. This decision:



Maximizes the number of dual eligible members who receive integrated Medicare and Medicaid benefits through the Next Generation MyCare plans.



Prevents Medicare organizations cost-shifting to ODM.



Creates a less complex Medicare landscape for dual eligible members.

Plan Benefit Package (PBP) Update

Tailoring Supplemental Benefits for LTSS Population

For 2027, Next Generation MyCare plans must operate a General Statewide Plan and may also offer an Optional Long-Term Services and Supports (LTSS) Statewide Plan. This is for the Medicare portion of the benefit only.

Options

- **General Statewide Plan:** Plan must operate a single MyCare statewide plan for the full dual eligible population.
- **Optional LTSS Statewide Plan:** Plan may be tailored with supplemental services to better meet the specific needs of members receiving LTSS.

Regardless, all MyCare members will continue to receive the full Medicaid benefit, including long-term care.

Current MyCare Plans From Plan Finder

Anthem I MyCare Ohio Full Dual Advantage (HMO D-SNP)

- Anthem Blue Cross and Blue Shield
- Plan ID: H2628-001-0

Wellcare Buckeye MyCare Ohio Dual Align (HMO D-SNP)

- Wellcare
- Plan ID: H4158-001-0

CareSource MyCare Ohio (HMO D-SNP)

- CareSource
- Plan ID: H6396-017-0

Molina Complete Care for MyCare Ohio (HMO D-SNP)

- Molina Healthcare of Ohio
- Plan ID: H9955-008-0

Wrap-Up and Next Steps

Next Generation MyCare Rollout Issues and Questions

ODM's Committed to Addressing Issues and Questions.

Who To Contact with Issues and Questions



For provider questions about submitting claims, provider contracting, payment/ billing, and more, contact the **ODM Integrated Helpdesk at 800-686-1516** or IHD@medicaid.ohio.gov. Representatives are available **Monday to Friday, 8 a.m. to 4:30 p.m. Eastern Time.**



For questions about a member's Next Generation MyCare plan and benefits, contact the **Ohio Medicaid Consumer Hotline at 800-324-8680** or visit www.ohiomh.com. Representatives are available **Monday through Friday 7 a.m. – 8 p.m. and Saturdays 8 a.m. – 5 p.m. Eastern time.**

What to Expect



Timely Responses: Representatives are available to address questions and triage issues as quickly as possible. We will continue to use feedback and questions through these help desks to identify areas that may need more explanation or improvement.



Clear Communication: We will share updates, resources, and other important information via email, newsletters, [Families & Individuals webpage](#), [Resources for Providers webpage](#), [Stakeholders & Partners webpage](#), social media posts, and more.

Next Generation MyCare Provider Webinars

To help prepare providers for the Next Generation MyCare program, ODM is hosting a webinar to share information about the new program, what it means for you, and what steps you may need to take to provide services to Next Generation MyCare members.

	The Ohio Department of Aging (AGE) Providers	All Providers
Date/Time	July 15, 2026 9 a.m. -10 a.m.	August 19, 2026 9 a.m. -10 a.m.
Registration	Click here to register	Click here to register
Recording	Next Generation MyCare Webinar for Ohio Department of Aging (AGE) Providers Presentation Recording	Next Generation MyCare Webinar for All Providers Presentation Recording

Next Steps



Check your email for information ahead of next meeting.



Share information about the **Next Generation MyCare program** with your community.



Think of **questions or topics** for the discussion during these meetings and enter them via chat or email the Managed Care Integrated Care Policy email (IntegratedCarePolicy@medicaid.ohio.gov).



Share additional questions or comments related to the **Next Generation MyCare program**:

- Email us at: MyCareConversionQuestions@medicaid.ohio.gov.
- Send us a letter to:

Ohio Department of Medicaid
Next Generation MyCare program
PO Box 182709
Columbus, OH 43218-2709