

Multi-Factor Authentication (MFA)

After the weekend of March 28th, 2025, all Ohio Benefits Self-Service Portal and JFS-Ohio Benefits Provider Portal users will need to enroll in 2 MFA methods to log in

How do I enroll in MFA?

- 1 Visit ohid.ohio.gov and log in with your OHID and password
- 2 Click “Account Settings” and then “2-Step Verification”
- 3 Select “Manage”
- 4 Click “Add new method” and follow the on-screen steps to enroll in your first MFA method
- 5 “Success!” means your first method is complete
- 6 Click “Add new method” to enroll in your second MFA method

