Ohio Public Health Information Warehouse Transition to DOP: Frequently Asked Questions (FAQ)

Version 1.2

Contents

General Information

Q **What change is happening with the Ohio Public Health Information Warehouse?**

A Effective 4/15/24 as part of the data modernization strategy the Ohio Department of Health will transition from the Ohio Public Health Information Warehouse (OPHIW) to the InnovateOhio Platform's (IOP) DataOhio Portal.

Q **What is the DataOhio Platform (DOP)?**

A The DOP resides on the InnovateOhio Platform (IOP), Ohio's statewide data management and analytics solution. The DOP is a public facing website that allows us to share data products (e.g., dashboards, data downloads). While the DOP is public facing, there are security layers to protect data as policies and legalities mandate. To learn more, see the details under "How is data security maintained in the DOP?"

Access and Accounts

Q **How do I access the DOP?**

A To access the new DataOhio Portal, go to *data.ohio.gov*. Public data is always available on the DOP without requiring a login. If you previously had access to secure data on the OPHIW, you will require a state managed OH|ID with the appropriate access to this same data on the DOP.

Q **If I already have an OH|ID account, can I use it to access the DOP?**

A You will not need an OH|ID account to access public datasets on the DOP. If you need to access secure datasets on the DOP, you will need to have a special OH|ID that will be created by ODH (you may hear this referred to as a 5x account - an 8-digit OH|ID number that starts with a 5.) If you do not have a 5x account, contact the Data Owner. If you have a 5x account refer to "DOP Login – Requesting Access sections."

Q When you say 5x or 7x does that mean a number starting with 5 or 7 or that there are 5 or 7 numbers in the string of numbers? What designates the type of access number?

    A 5x accounts designate a person that needs an account fully managed by a State of Ohio agency. 7x accounts designate a citizen that wishes to interact with a State of Ohio agency. For more details, please read more on Account Information on IOP's website.

Q How can I change my OH|ID account information?

    A After logging into OH|ID website, you will navigate to "Account Settings" in the top banner of the website. This will redirect you to a page where you can change multiple aspects of your account including personal information and your password. Please refer to the OH|ID website.

Q Do I need a Data Use Agreement (DUA) to access ODH data on the DataOhio Portal?

    A If you have never signed a Data Use Agreement to access ODH data previously, then you will need a signed and approved agreement. Please contact the data owner of the required dataset to obtain the DUA.

    A If you have signed a Data Use Agreement within the last year, you will NOT need to sign a new Data Use Agreement to access the same data on the DataOhio Portal (DOP). Your existing Data Use Agreement will be valid through its expiration date.

Q What is an allowlist?

    A An allowlist is a list of users approved to access protected ODH data. ODH Data Owners responsible for managing the allowlist will add new users upon request and approval of a signed Data Use Agreement (DUA). They will also remove users when applicable.

       Note: "Allowlist" is a term synonymous with "whitelist," also used to represent a list of users with specific security and access rights to information.

Q How can I tell if I am on the allowlist for a dataset?

    A Acquiring access to protected data is a multi-step process. First, log into the DataOhio Portal with your OH|ID and password and search for the dataset you would like to access. If you have been successfully added to the allowlist, the name of the dataset will appear in the search results. Select the title of the dataset from the search results. Once inside the dataset, select the "Request Access" button on the right side of the page which will redirect you to the form needed to grant access to the data.

    A If your search for the dataset yields no results, it indicates that you have NOT been successfully added to the allowlist. You will need to contact the data owner of the added dataset to request to be added to the allowlist.

Reporting and Analysis

Q Can I still access the same reports after the transition to DOP?

    A For many public data facing datasets, there is an easy-to-use report builder tool which allows you to include only the measures and fields you want to see and apply various filters to the data.

    A For secure data sets, some reports have been replicated on the DOP. Additionally, you can create your own reports and perform analyses by using the report builder or downloading data to leverage your own tool.

Q Are there any changes to the reporting capabilities on the DOP?

    A Previously, the Ohio Public Health Information Warehouse contained many pre-built reports for your use cases. The DOP has a few pre-built reports, but it provides the opportunity to work with the data and create custom reports to build charts, maps, and graphs as visuals.

Q Are resources available to help with building reports on the DOP?

    A While certain DOP datasets have pre-built reports, you may still have the need to create a new report or change a pre-built report to correspond to the OPHIW report you are accustomed to using. Job aids are available to help with both building custom reports and modifying pre-existing reports. If you are unable to find the data object (e.g., dashboard, data download) that you are looking for, please reach out to idea@odh.ohio.gov for further assistance.

Q Are the dataset names I used in OPHIW the same on the DataOhio Portal (DOP)?

  A As part of the move to the DataOhio Portal (DOP), the names of some datasets you were familiar with on OPHIW have either changed or been combined to streamline access. The chart below will help you find the data you need.

OPHIW Dataset Name	DOP Dataset Name	Additional information
Death Roster (within it were download files named either "Deceased Ohioans" or "Deceased Veterans")	Deceased Ohioans Protected -or- Deceased Veterans Protected	
Birth Resident	Birth Comprehensive Protected	Birth datasets from the OPHIW (Birth Resident, Birth Resident Restricted, Birth Occurrence) were combined into one "Birth Comprehensive Protected" dataset with both resident and occurrence births. Access may be limited to a specific location. The file layout has changed for all datasets. Some duplicate fields or empty fields were removed, some have been renamed, and all fields were organized. New layouts are available in the "Reference Information" tab.
Birth Resident Restricted	Birth Comprehensive Protected	Birth datasets from the OPHIW (Birth Resident, Birth Resident Restricted, Birth Occurrence) were combined into one "Birth Comprehensive Protected" dataset with both resident and occurrence births. Access may be limited to a specific location. The file layout has changed for all datasets. Some duplicate fields or empty fields were removed, some have been renamed, and all fields were organized. New layouts are available in the "Reference Information" tab.
Birth Occurrence	Birth Comprehensive Protected	Birth datasets from the OPHIW (Birth Resident, Birth Resident Restricted, Birth Occurrence) were combined into one

		"Birth Comprehensive Protected" dataset with both resident and occurrence births. Access may be limited to a specific location.
		The file layout has changed for all datasets. Some duplicate fields or empty fields were removed, some have been renamed, and all fields were organized. New layouts are available in the "Reference Information" tab.
Fetal Death	Fetal Death Protected	
Infant Mortality	Infant Mortality Protected	
Mortality	Mortality Protected	
Lead	Blood Lead Testing Secure (2005-Present)	As of 01/01/2024, elevated blood lead level is defined in the dataset as a confirmed test ≥3.5 ug/dL (previously ≥5 ug/dL).
		If you attempt to download all available years, the download will time out. You will need to limit your data to specific years.
		The Downloads tab that was available in the OPHIW Data Warehouse with data by year is no longer available.
		When accessing the dataset, standard reports are shown by default. You will need to click the Downloads button to the right side of the page to access the bulk csv download with filters.

Security and Data Privacy

Q **What is the difference between public, secure, and protected datasets?**

A Data on the DOP is classified in one of three ways:

- **Public Dataset** - Data and reports that are considered for "public use" are available to anyone accessing the data.ohio.gov site without an authenticated login. As such, a public dataset should not contain any personally identifiable information unless that information is considered public record.

- **Secured Dataset** - A secured dataset can contain more sensitive or identifiable information than a public dataset. Therefore, access to this data should be restricted, unless approved by the Data Owner. Secured datasets will require a user to be logged in (with an OH|ID) and to submit an access request for Data Owner approval before they are able to view the dataset. Secured dataset detail pages will be visible in the catalog to all users even if they cannot see the actual data.

- **Protected Dataset** - A protected dataset may contain the most sensitive levels of information that only specific users have access to. A protected dataset will not be visible in the catalog unless an authenticated user is a member of a specific authorized group. If the user is a member of that group, they will be able to see the dataset in the catalog, but they will still need to submit an access request, consistent with any secured dataset. Data owners can manage users who can see their protected datasets in the Data Catalog.

Q **What measures are in place to protect sensitive information on the DOP?**

A All data and information that appears on the DataOhio Portal complies with data sharing laws and regulations. The DataOhio Portal's datasets reside in a secured big data appliance, the InnovateOhio Platform. These technologies are built and maintained with the highest standards of privacy, security, and authorization of use. As data is stored in the platform, established security zones and strict governance processes maintain data quality and security.

Training and Resources

Q What training sessions or resources are available for the transition to the DOP?

    A Expect to receive communications about training opportunities including:

- Job aids.
- Announcements on the OPHIW website.
- Targeted email communications to existing Secure OPHIW users with onboarding instructions.
- In addition, there are many helpful resources available on the DOP:
  - Get Help with DataOhio Portal.
  - DataOhio Help Center.
  - DOP Data & Analytics Training Resources - **Requires OH|ID.**

Support and Assistance

Q Who should I contact if I have additional questions or need assistance?

    A For general access questions please contact the Office of Idea at: idea@odh.ohio.gov

    A For questions regarding a specific dataset, please submit your question by clicking on the "Contact the Data Owner" button in the DOP, completing the pop-up form, and clicking "Send."

Q **Who should I contact if I find a problem with data on the DOP?**

    A Please see the instructions above to contact the Data Owner.

Q **Who should I contact if I have suggestions for improvement areas?**

    A Suggestions for improvement are always welcome! Please send your thoughts to the Office of Idea at: idea@odh.ohio.gov