



Department of Health

Ohio Public Health Information Warehouse Transition to DOP: Frequently Asked Questions (FAQ)

Version 1.1

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General Information

Q What change is happening with the Ohio Public Health Information Warehouse?

A Effective 4/15/24 as part of the data modernization strategy the Ohio Department of Health will transition from the Ohio Public Health Information Warehouse (OPHIW) to the InnovateOhio Platform's (IOP) DataOhio Portal.

Q What is the DataOhio Platform (DOP)?

A The DOP resides on the InnovateOhio Platform (IOP), Ohio's statewide data management and analytics solution. The DOP is a public facing website that allows us to share data products (e.g., dashboards, data downloads). While the DOP is public facing, there are security layers to protect data as policies and legalities mandate. To learn more, see the details under "How is data security maintained in the DOP?"

Access and Accounts

Q How do I access the DOP?

A To access the new DataOhio Portal, go to data.ohio.gov. Public data is always available on the DOP without requiring a login. If you previously had access to secure data on the OPHIW, you will require a state managed OH|ID with the appropriate access to this same data on the DOP.

Q If I already have an OH|ID account, can I use it to access the DOP?

A You will not need an OH|ID account to access public datasets on the DOP. If you need to access secure datasets on the DOP, you will need to have a special OH|ID that will be created by ODH (you may hear this referred to as a 5x account - an 8-digit OH|ID number that starts with a 5.) If you do not have a 5x account, contact the Data Owner. If you have a 5x account refer to "[DOP Login – Requesting Access sections.](#)"

Q When you say 5x or 7x does that mean a number starting with 5 or 7 or that there are 5 or 7 numbers in the string of numbers? What designates the type of access number?

A 5x accounts designate a person that needs an account fully managed by a State of Ohio agency. 7x accounts designate a citizen that wishes to interact with a State of Ohio agency. For more details, [please read more on Account Information on IOP's website.](#)

Q How can I change my OH|ID account information?

A After logging into [OH|ID website](#), you will navigate to “Account Settings” in the top banner of the website. This will redirect you to a page where you can change multiple aspects of your account including personal information and your password. Please refer to the [OH|ID website](#).

Q Do I need to request access again for datasets in the DOP?

A To access secure datasets for the first time, a request must be submitted, and a Data User Agreement (DUA) must be signed. If you have previously been granted access to secure data on the OPHIW and have a signed DUA in place, you will not need to sign a new DUA. You will have the same access to these datasets on the DOP until the DUA expiration date.

Reporting and Analysis

Q Can I still access the same reports after the transition to DOP?

A For many public data facing datasets, there is an easy-to-use report builder tool which allows you to include only the measures and fields you want to see and apply various filters to the data.

A For secure data sets, some reports have been replicated on the DOP. Additionally, you can create your own reports and perform analyses by using the report builder or downloading data to leverage your own tool.

Q Are there any changes to the reporting capabilities on the DOP?

A Previously, the Ohio Public Health Information Warehouse contained many pre-built reports for your use cases. The DOP has a few pre-built reports, but it provides the opportunity to work with the data and create custom reports to build charts, maps, and graphs as visuals.

Q Are resources available to help with building reports on the DOP?

A While certain DOP datasets have pre-built reports, you may still have the need to create a new report or change a pre-built report to correspond to the OPHIW report you are accustomed to using. Job aids are available to help with both building custom reports and modifying pre-existing reports. If you are unable to find the data object (e.g., dashboard, data download) that you are looking for, please reach out to idea@odh.ohio.gov for further assistance.

Security and Data Privacy

Q What is the difference between public, secure, and protected datasets?

- A** Data on the DOP is classified in one of three ways:
- **Public Dataset** - Data and reports that are considered for “public use” are available to anyone accessing the data.ohio.gov site without an authenticated login. As such, a public dataset should not contain any personally identifiable information unless that information is considered public record.
 - **Secured Dataset** - A secured dataset can contain more sensitive or identifiable information than a public dataset. Therefore, access to this data should be restricted, unless approved by the Data Owner. Secured datasets will require a user to be logged in (with an OH|ID) and to submit an access request for Data Owner approval before they are able to view the dataset. Secured dataset detail pages will be visible in the catalog to all users even if they cannot see the actual data.

- **Protected Dataset** - A protected dataset may contain the most sensitive levels of information that only specific users have access to. A protected dataset will not be visible in the catalog unless an authenticated user is a member of a specific authorized group. If the user is a member of that group, they will be able to see the dataset in the catalog, but they will still need to submit an access request, consistent with any secured dataset. Data owners can manage users who can see their protected datasets in the Data Catalog.

Q What measures are in place to protect sensitive information on the DOP?

A All data and information that appears on the DataOhio Portal complies with data sharing laws and regulations. The DataOhio Portal's datasets reside in a secured big data appliance, the InnovateOhio Platform. These technologies are built and maintained with the highest standards of privacy, security, and authorization of use. As data is stored in the platform, established security zones and strict governance processes maintain data quality and security.

Training and Resources

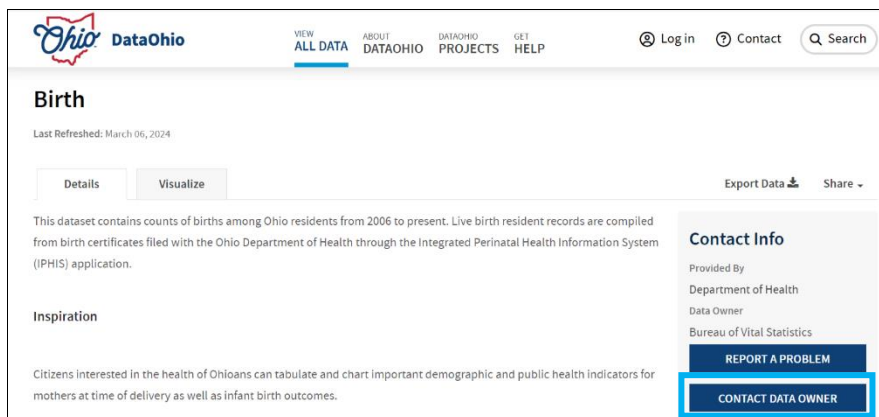
Q What training sessions or resources are available for the transition to the DOP?

- A** Expect to receive communications about training opportunities including:
- Job aids.
 - Announcements on the [OPHIW](#) website.
 - Targeted email communications to existing Secure OPHIW users with onboarding instructions.
 - In addition, there are many helpful resources available on the DOP:
 - [Get Help with DataOhio Portal.](#)
 - [DataOhio Help Center.](#)
 - [DOP Data & Analytics Training Resources - Requires OH|ID.](#)

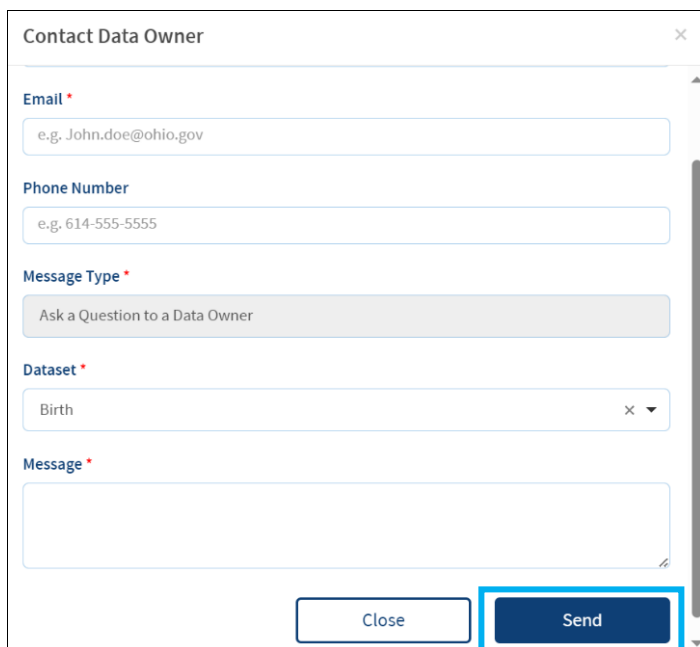
Support and Assistance

Q Who should I contact if I have additional questions or need assistance?

- A For general access questions please contact the Office of Idea at: idea@odh.ohio.gov
- A For questions regarding a specific dataset, please submit your question by clicking on the “Contact the Data Owner” button in the DOP, completing the pop-up form, and clicking “Send.”



The screenshot shows the DataOhio website interface for the 'Birth' dataset. The page includes a navigation bar with 'VIEW ALL DATA', 'ABOUT DATAOHIO', 'DATAOHIO PROJECTS', and 'GET HELP'. A 'Contact Info' sidebar on the right lists the 'Department of Health' as the 'Data Owner' and the 'Bureau of Vital Statistics' as the contact point. Two buttons are visible: 'REPORT A PROBLEM' and 'CONTACT DATA OWNER', with the latter being highlighted by a blue box.



The screenshot shows a 'Contact Data Owner' pop-up form. It contains fields for 'Email', 'Phone Number', 'Message Type' (with a dropdown menu), 'Dataset' (with a dropdown menu), and a 'Message' text area. At the bottom, there are 'Close' and 'Send' buttons, with the 'Send' button highlighted by a blue box.

Q Who should I contact if I find a problem with data on the DOP?

- A Please see the instructions above to contact the Data Owner.

Q Who should I contact if I have suggestions for improvement areas?

A Suggestions for improvement are always welcome! Please send your thoughts to the Office of Idea at: idea@odh.ohio.gov