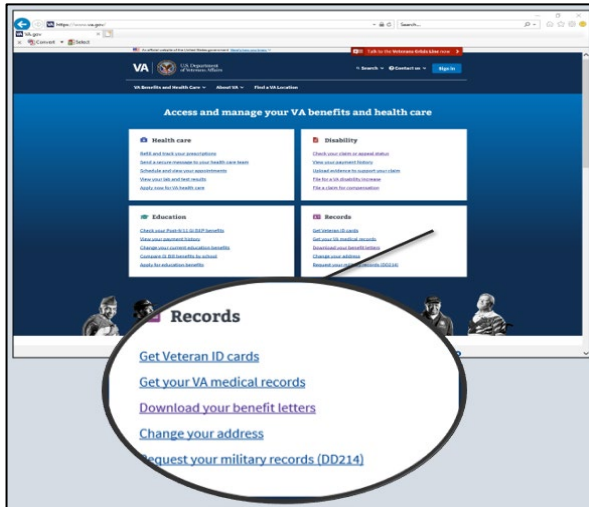


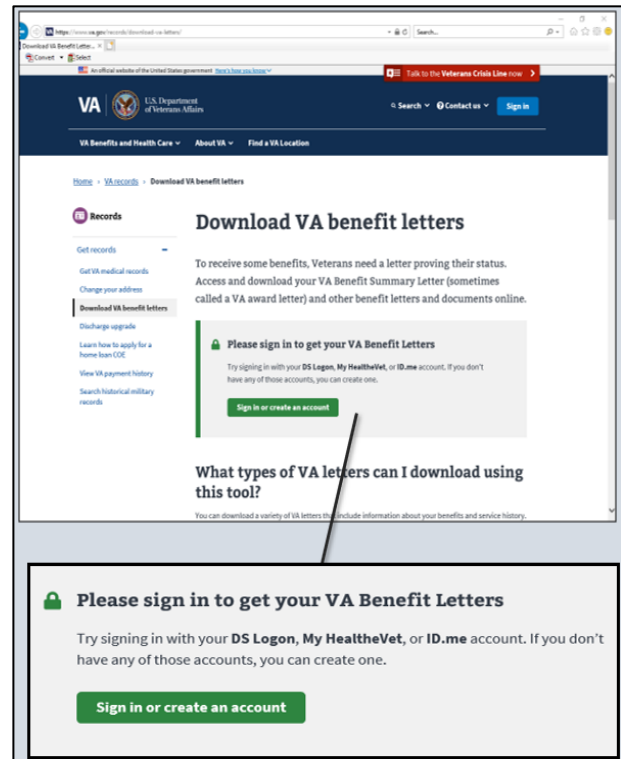
How To... Retrieve Benefit Letters From VA.GOV

>> Step 1. Access va.gov website via any internet browser (<https://www.va.gov/>).

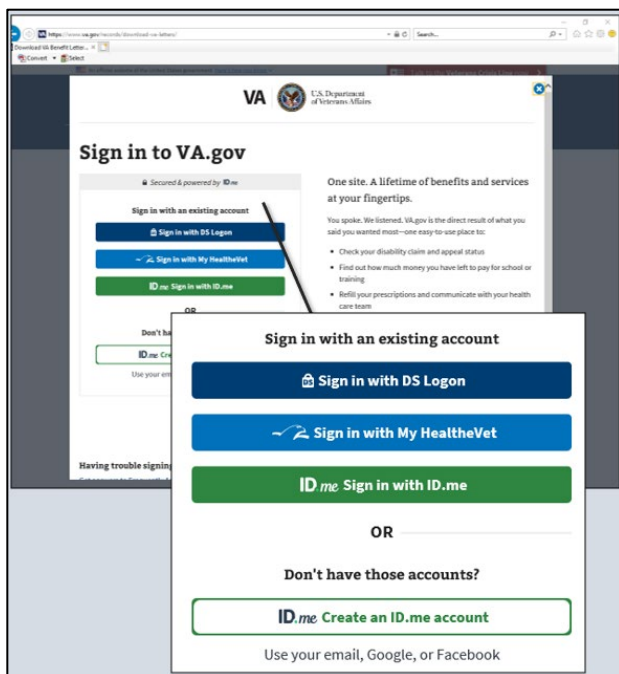
>> Step 2. Select “Download your benefit letters” from the Records section on the website.



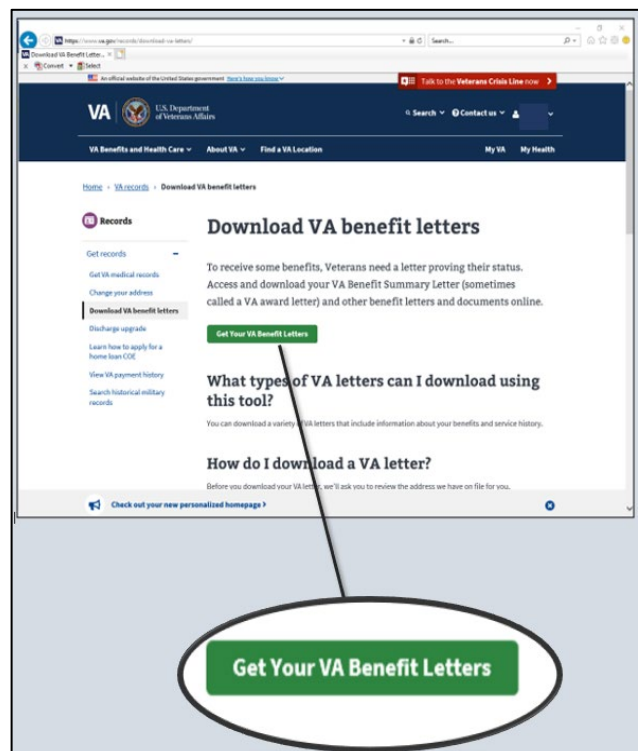
>> Step 3. Select the “Sign in or create an account” action button.



>> Step 4. Choose one of the secure **Sign In** options. Enter User name and passwords according to sign in choice.



>> Step 5. Select the “Get Your VA Benefit Letters” action button.



>> Step 6. Review your address.

>> Step 7. Select “View Letters” action button.

The screenshot shows the 'VA letters and documents' page. At the top, there's a navigation bar with 'VA Benefits and Health Care', 'About VA', 'Find a VA Location', 'My VA', and 'My Health'. Below this, a breadcrumb trail reads 'Home > VA records > Download VA benefit letters > Download VA Letters and Documents'. The main heading is 'VA letters and documents', followed by the text: 'To receive some benefits, Veterans need a letter proving their status. You can download some of these benefit letters and documents online.' A progress indicator shows '1 of 2 Review your address'. Below this, it says 'Downloaded documents will list your address as:' and displays the address: 'Herman D Munster, 1313 Mocking Bird Ln, TRANSYLVANIA, South Carolina 29000'. There's a 'What is this?' link and an 'Edit address' button. At the bottom, there's a 'View Letters' button, which is circled with a red line and a red arrow pointing to it.

>> Step 8. Select the “+” sign next to the **Benefit Summary and Service Verification Letter**.

The screenshot shows the 'VA letters and documents' page. At the top, there's a navigation bar with 'VA Benefits and Health Care', 'About VA', 'Find a VA Location', 'My VA', and 'My Health'. Below this, a breadcrumb trail reads 'Home > VA records > Download VA benefit letters > Download VA Letters and Documents'. The main heading is 'VA letters and documents', followed by the text: 'To receive some benefits, Veterans need a letter proving their status. You can download some of these benefit letters and documents online.' A progress indicator shows '2 of 2 Select and download'. Below this, it says 'To see an explanation about each letter, click on the (+) to expand the box. After you expand the box, you'll be given the option to download the letter.' It also mentions 'To download a letter, you'll need the latest version of Adobe Reader. It's free to download. [Get Adobe Reader](#)' and a 'Go back to edit address' link. A list of letters is shown with expandable boxes: 'Proof of Service Card', 'Proof of Creditable Prescription Drug Coverage Letter', 'Proof of Minimum Essential Coverage Letter', 'Service Verification Letter', 'Civil Service Preference Letter', 'Benefit Summary and Service Verification Letter' (highlighted with a red box and a red arrow), and 'Benefit Verification Letter'. At the bottom, there's a section titled 'A lot of people come to this page looking for their Post-9/11 GI Bill statement of benefits, their Certificate of Eligibility (COE) for home loan benefits, and their DD214. We don't have these documents available here yet, but if you're eligible for them, you can get them through these links:' followed by three links: 'View and print your Post-9/11 GI Bill statement of benefits.', 'Sign in to eBenefits to request a Certificate of Eligibility (COE) for your home loan benefits.', and 'Sign in to eBenefits to request a copy of your discharge or separation papers (DD 214).'

>> Step 9. Check the boxes beside the sections you would like to include in the letter. (Award amount, Type of rating, Permanent and Total standing, etc.)

>> Step 10. Download and Save/Print

The screenshot shows the 'Benefit Summary and Service Verification Letter' form. At the top, there's a heading 'Benefit Summary and Service Verification Letter' with a minus sign. Below this, it says 'This letter shows your service history and some VA benefits information. You can customize this letter and use it for many things, including to apply for housing assistance, civil service jobs, and state or local property and car tax relief.' A section titled 'Choose the information you want to include.' has a checkbox 'Include military service information' which is checked. Below this is a table with the following data:

Branch of service	Discharge type	Active duty start	Separation date
Air Force	Honorable	01/01/1990	09/03/2015

Below the table is a section titled 'VA benefit and disability information' with the text 'Please choose what information you want to include in your letter.' Below this is a table with the following data:

Include	Statement
<input checked="" type="checkbox"/>	Your current monthly award is \$3057.13. The effective date of the last change to your current award was 12/01/2018.
<input checked="" type="checkbox"/>	Your combined services-connected rating is 100%.
<input checked="" type="checkbox"/>	You are totally and permanently disabled solely due to your service-connected disabilities.
<input checked="" type="checkbox"/>	You have one or more service-connected disabilities.

At the bottom, there's a 'Download letter' button, which is highlighted with a red box and a red arrow pointing to it.

Example Benefit Summary and Service Verification Letter with Permanent and Total designation



DEPARTMENT OF VETERANS AFFAIRS
810 Vermont Ave NW
Washington, D.C. 20420

July 03, 2019

Buckeye Camper
1500 Cardinal Lane,
Columbus, OH 40000

In Reply Refer to:
xxx-xx-1234
27/eBenefits

Dear Buckeye Camper:

This letter is a summary of benefits you currently receive from the Department of Veterans Affairs (VA). We are providing this letter to disabled Veterans to use in applying for benefits such as state or local property or vehicle tax relief, civil service preference, to obtain housing entitlements, free or reduced state park annual memberships, or any other program or entitlement in which verification of VA benefits is required. Please safeguard this important document. This letter is considered an official record of your VA entitlement.

Our records contain the following information:

Personal Claim Information

Your VA claim number is: xxx-xx-1234

You are the Veteran.

Military Information

Your most recent, verified periods of service (up to three) include:

Branch of Service	Character of Service	Entered Active Duty	Released/Discharged
Air Force	Honorable	January 01, 1990	September 03, 2015

(There may be additional periods of service not listed above.)

VA Benefit Information

You have one or more service-connected disabilities:

Yes

Your combined service-connected evaluation is:

100%

Your current monthly award amount is:

\$3057.13

The effective date of the last change to your current award was:

December 01, 2018

You are considered to be totally and permanently disabled due solely to your service-connected disabilities:

Yes

The effective date of when you became totally and permanently disabled due to your service-connected disabilities:

January 01, 2016

You should contact your state or local office of Veterans' affairs for information on any tax, license, or fee-related benefits for which you may be eligible. State offices of Veterans' affairs are available at <http://www.va.gov/statedva.htm>.

How You Can Contact Us

- If you need general information about benefits and eligibility, please visit us at <https://www.ebenefits.va.gov> or